

NE MN HOME CONSORTIUM

Home – ARP Allocation Plan
April 2023



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CONSORTIUM

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**NORTHEAST MINNESOTA HOME CONSORTIUM
HOME-American Rescue Plan Program Allocation Plan**

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NORTHEAST MINNESOTA HOME CONSORTIUM

HOME-American Rescue Plan Program Allocation Plan

INTRODUCTION

The HOME Program was created by Congress under Title II (the HOME Investment Partnerships Act) of the National Affordable Housing Act of 1990. HOME funding is administered by the U.S. Department of Housing and Urban Development (HUD).

The HOME Program provides flexibility to states and local governments to decide what kind of housing assistance, or mix of housing assistance, is most appropriate for their housing needs. Eligible activities include new construction, rehabilitation, acquisition of standard housing, assistance to homebuyers, and tenant-based rental assistance.

The Northeast Minnesota HOME Consortium (**Consortium**) was formed in 1991-1992 through the signing of a Joint Powers Agreement by the county boards of Cook, Lake, St. Louis, Itasca, and Koochiching. The combined populations of these counties and their contiguous geographic boundaries were needed to meet qualification thresholds of the HOME Program. (*Note: The City of Duluth receives separate HOME funding and is not included in the NE MN HOME Consortium.*)

The Department of Housing and Urban Development approved the Northeast Minnesota HOME Consortium Joint Powers Agreement and recognized the Consortium as a Participating Jurisdiction early in 1992. The Consortium received its first HOME grant award of \$750,000 in October of 1992 and has received annual funding from the HOME Program each year thereafter.

The Consortium is guided by an Advisory Committee made up of ten members. Each county board designates two members, one of them a commissioner and the other a representative from the general community of their county. The Advisory Committee meets at least twice a year to review accomplishments, to discuss area housing needs, and to determine the focus and budget for the Consortium. St. Louis County acts as the lead agency and fiscal agent for the Consortium.

The Consortium has two main areas of emphasis for current Consortium HOME funds. The first is the *Home Ownership Assistance Program* and the second is the *Housing Development Program*.

Additional **HOME American Rescue Plan Program** (hereinafter referenced as "HOME-ARP") funds were made available through the American Rescue Plan Act. The HOME-ARP funds were established to reduce homelessness and decrease housing instability by assisting individuals who are homeless, at risk of homelessness, and other vulnerable populations. Eligible activities for these HOME-ARP funds include rental housing, rental assistance, supportive services, and non-congregate shelter.

The purpose of this *HOME-ARP Allocation Plan* is to discuss the current community-identified gaps in housing and other supportive resources serving individuals who are homeless; at risk of homelessness; or otherwise vulnerable; and, to make allocation recommendations for the HOME-ARP funds to address those gaps.



General Background Information

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General Background Information – NE MN HOME Consortium Area

AREA

The Northeast Minnesota HOME Consortium (hereinafter referenced as “the HOME Consortium”) comprises an area of 15,513 square miles and occupies portions of two (2) Continuum of Care (**CoC**) areas, including the St. Louis County CoC and the Northeast MN CoC. As a reminder, the Consortium Area includes Cook, Itasca, Koochiching, Lake, and St. Louis Counties - excluding the City of Duluth. It also includes portions of Leech Lake, Red Lake, and Fond Du Lac Indian Reservations; encompasses the entirety of Boise Forte and Grand Portage Indian Reservations; contains 52 incorporated Cities; and, includes 121 Townships. Although the Consortium Area encompasses nearly one-fifth (19.48%) of the State’s land area, it contains just three percent (3%) of its population.

To add additional perspective, the Consortium Area encompasses more land area than is contained within each of the following States: Maryland, Hawaii, Massachusetts, Vermont, New Hampshire, New Jersey, Connecticut, Delaware, and Rhode Island.

The Consortium Area includes a very diverse geography. The western portion is characterized by forests and lakes, with an economy driven by logging, wood products-related industry, and forestry. The central portion is commonly known as the “Iron Range” and is distinguished as having the largest iron ore deposits in the United States. In fact, about 85% of the nation’s iron ore is mined within this area. The eastern portion borders Lake Superior and is characterized by forests, lakes, and recreational areas. The Boundary Waters Canoe Wilderness Area (BWCA) extends 150 miles east/west across northern St. Louis, Cook, and Lake Counties along the U.S./Canadian Border. In addition to tourism, its economy is supported by mining-related industry and shipping. (Sources: MN DNR, “Explore Minnesota”, 2016; minnesotairon.org)

POPULATION

The Consortium Area contains 186,819 people. Outside of its regional centers, much of the Area is rural and remote, with just 12.4 persons per square mile. Itasca and St. Louis Counties are the most populous and have the highest population density of 16.9 and 18.36 per square mile respectively. Cook, Koochiching and Lake Counties each have populations below 15,000, with densities at or below 5.2 persons per square mile. Within the Consortium Area, forty-nine (49%) of the population is female, and fifty-one percent (51%) is male.

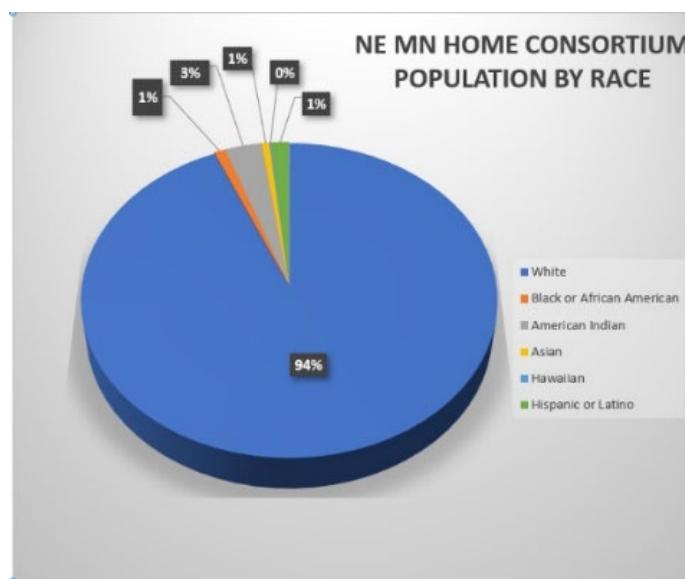
| NE MN HOME Consortium Area General Population Characteristics | | | | | | |
|--|------------------------|--------------------------|-------------------------------|------------------------|--|-----------------|
| | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County minus Duluth | Combined |
| Population | 5,483 | 45,014 | 12,229 | 10,641 | 113,452 | 186,819 |
| Persons per Square Mile | 3.6 | 16.9 | 4.3 | 5.2 | 18.36 | 12.4 |
| Female (%) | 51% | 49% | 50% | 49 | 49 | 49% |
| Male (%) | 49% | 51% | 50% | 51% | 51% | 51% |

Source: 2019 - American Community Survey

Persons who identify as White or American Indian make up 97% of the Consortium Area’s population. Persons who identify as Black or African American, Hispanic, and Asian represent a combined 3% of the Area’s population. Population by race is further detailed by County in the following table and chart.

| NE MN HOME Consortium Area Population by Race | | | | | | |
|--|----------------|------------------|-----------------------|----------------|----------------------------------|----------------|
| | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County minus Duluth | Combined |
| White | 4,721 | 41,683 | 11,507 | 10,279 | 106,743 | 174,934 |
| Black/African American | 77 | 225 | 9 | 64 | 1,415 | 1,789 |
| American Indian | 472 | 1,756 | 306 | 74 | 3,237 | 5,844 |
| Asian | 55 | 180 | 73 | 64 | 820 | 1,192 |
| Hispanic or Latino | 132 | 675 | 159 | 149 | 1,614 | 2,729 |
| Hawaiian | 0 | 90 | 0 | 0 | 199 | 289 |

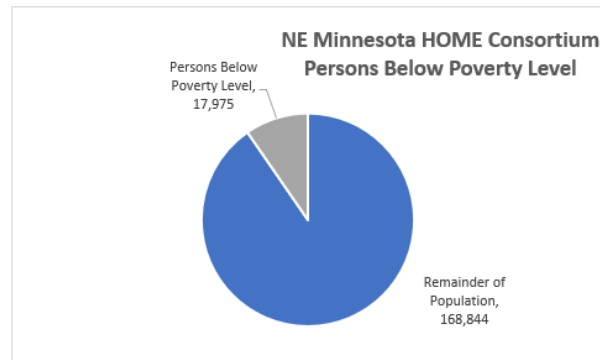
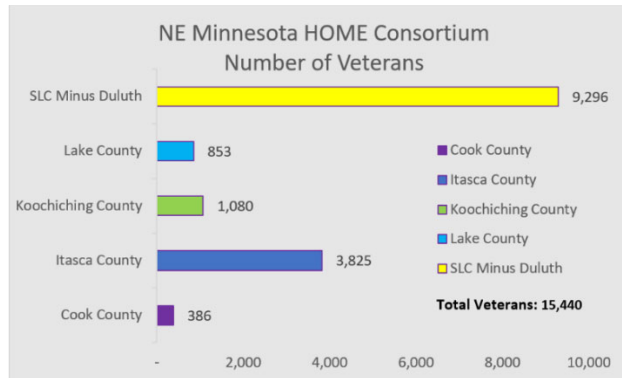
Source: 2019 - American Community Survey



Nearly one-third (32%) of the Consortium Area's population (59,995 people) is either elderly or below the age of 65 and disabled. Veterans comprise 8% of the Area's total population, as compared to 5.3% of Minnesota's population. Nearly one-tenth (9.6%) of the population lives at or below the Federal poverty level.

| NE MN HOME Consortium Area Population by Age, Disability, Veteran Status and Poverty Rates | | | | | | |
|---|----------------|------------------|-----------------------|----------------|----------------------------------|---------------|
| | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County minus Duluth | Combined |
| Persons Over Age 65 | 1,607 | 10,848 | 3,265 | 2,852 | 26,571 | 45,143 |
| Persons under 65 with Disabilities | 345 | 3,553 | 907 | 810 | 9,232 | 14,852 |
| Number of Veterans | 386 | 3,825 | 1,080 | 853 | 9,296 | 15,440 |
| Persons Living in Poverty | 488 | 5,042 | 1,590 | 958 | 9,898 | 17,975 |

Source: 2019 - American Community Survey

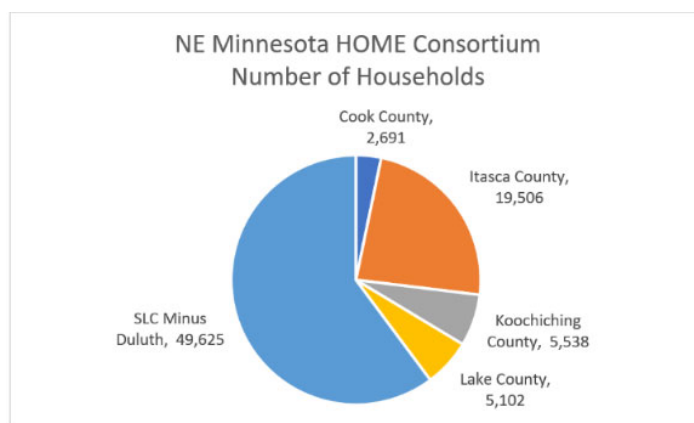


HOUSEHOLDS

With an average household size of 2.27 persons, the Consortium Area contains 82,462 households. Sixty percent (60%) of the households are located in St. Louis County outside of Duluth, 24% in Itasca County, and the remaining 16% in Cook, Koochiching, and Lake Counties.

| NE MN HOME Consortium Area Number of Households | | | | | | |
|--|------------------------|--------------------------|-------------------------------|------------------------|--|-----------------|
| | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County Minus Duluth | Combined |
| Households | 2,691 | 19,506 | 5,538 | 5,102 | 49,625 | 82,462 |
| County Households as a Percent of Total | 3% | 24% | 7% | 6% | 60% | 100% |

Source: 2019 - American Community Survey



HOUSEHOLD INCOME

The median household income in each County falls well below the State’s median household income of \$71,306. Nearly one-quarter of the Area’s households, or 23%, are defined by HUD as being either extremely low income (**ELI**) or very low income (**VLI**).

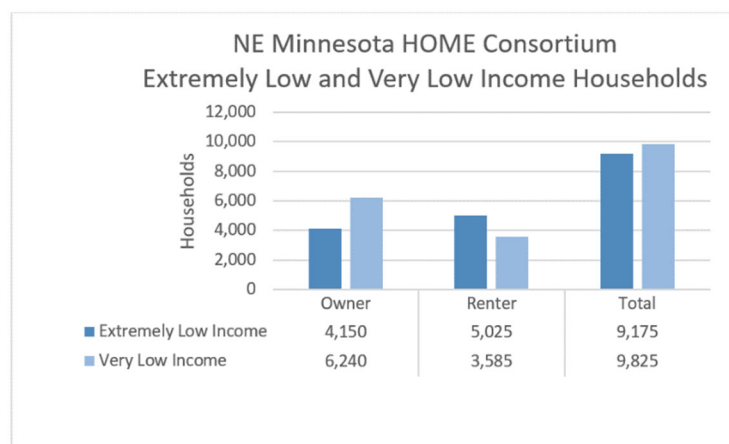
| NE MN HOME Consortium Area Household Income | | | | | | |
|---|-------------|---------------|--------------------|-------------|-------------------------------|--------------|
| | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County Minus Duluth | Combined |
| Median Household Income | \$57,432 | \$55,139 | \$50,870 | \$61,452 | * \$55,646 | N/A |
| Homeowners with Income at < 30% AMI | 155 | 1,095 | 390 | 225 | 2,285 | 4,150 |
| Homeowners with Income >30% but <= 50% AMI** | 195 | 1,620 | 415 | 345 | 3,665 | 6,240 |
| Renters with Income at < 30% AMI** | 130 | 1,310 | 525 | 205 | 2,835 | 5,025 |
| Renters with Income > 30% but <= 50% AMI** | 165 | 790 | 235 | 185 | 2,210 | 3,585 |

Source: 2019 - American Community Survey / Comprehensive Housing Assessment Strategy (CHAS)

*This one statistic includes St. Louis County in its entirety

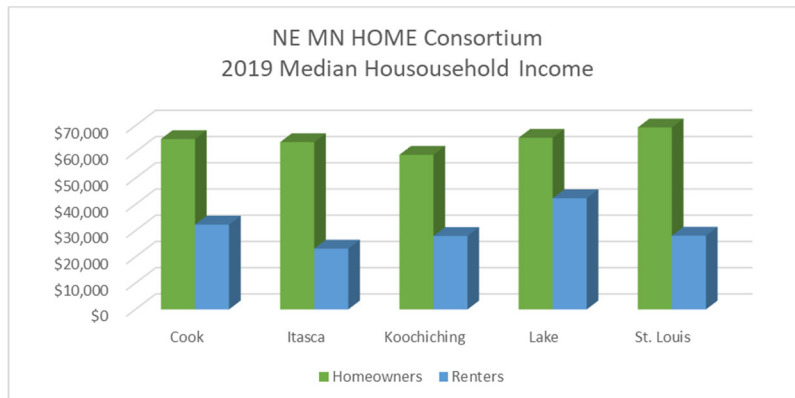
**AMI: This is an abbreviation for Area Median Income.

The following chart demonstrates that the Consortium Area’s extremely low (ELI) and very low income (VLI) households are fairly evenly distributed. Homeowners comprise 55% of these households and renters comprise 45% of these households. The distribution between ELI and VLI households is also quite similar, with 48% of households being extremely low income, and 52% of households being very low income.



In regards to median household income, the following graph demonstrates that the median household income of renters in the Consortium Area is significantly lower than that of homeowners. In fact, with the

exception of Cook County, the 2019 median renter household income is less than one-half of the median homeowner household income.

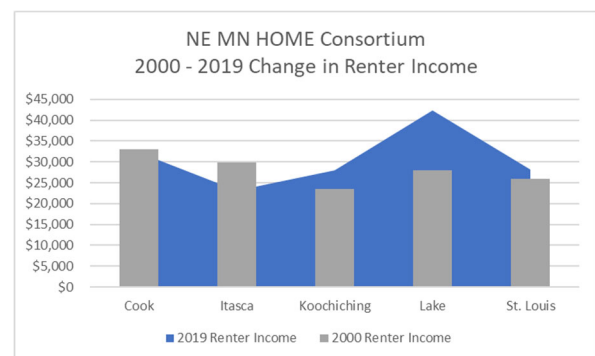
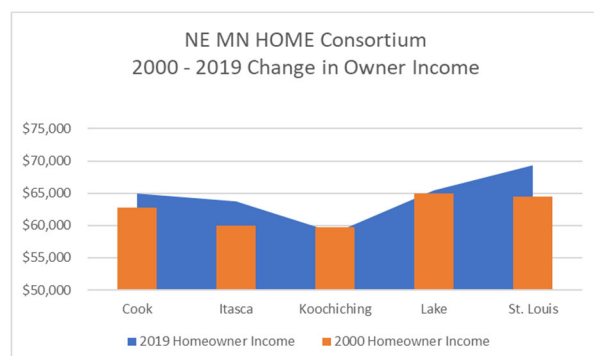


Change in Household Income: During the years 2010 through 2019, median homeowner income generally remained stable, with only slight increases. However, homeowner households in Koochiching County actually experienced a small decline in median income. During this same time period, median renter income was more dynamic. Cook and Itasca County renters experienced a decline in median income. Itasca County's renter median income declined by 22% between 2000 and 2019. On the other hand, Lake County's median renter income increased by 51%.

| NE MN HOME Consortium Area 2000 – 2019 - Changes in Household Income by Tenure | | | | | |
|---|--------------------|----------------------|---------------------------|--------------------|-------------------------|
| | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County |
| Median Household Income – Owner 2019 | \$64,925 | \$63,746 | \$58,923 | \$65,413 | \$69,347 |
| Median Household Income – Owner- 2000 | \$62,715 | \$59,961 | \$59,719 | \$64,948 | \$64,481 |
| Percent Change-Owner | 4% | 6% | -1% | 1% | 8% |
| Median Household Income – Renter 2019 | \$32,315 | \$23,174 | \$27,963 | \$42,375 | \$28,105 |
| Median Household Income – Renter 2000 | \$33,000 | \$29,866 | \$23,581 | \$28,086 | \$25,953 |
| Percent Change-Renter | -3% | -22% | 19% | 51% | 8% |

Sources: 2019 - American Community Survey / Comprehensive Housing Assessment Strategy (CHAS) / MHP County Profile

*This table includes data for St. Louis County in its entirety



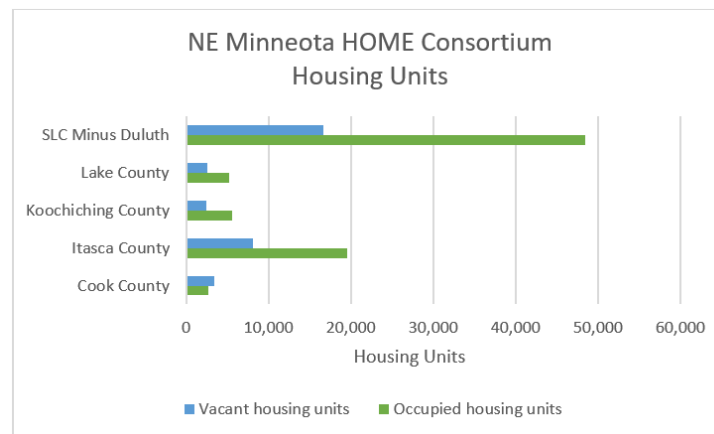
HOUSING UNITS

The Consortium Area includes 114,624 housing units. St. Louis and Itasca County contain 81% of these housing units and Cook, Koochiching, and Lake Counties combined contain the remaining 19%. Of the Area's 114,624 housing units, 81,360 units are occupied (71%) and 33,264 (29%) units are vacant.

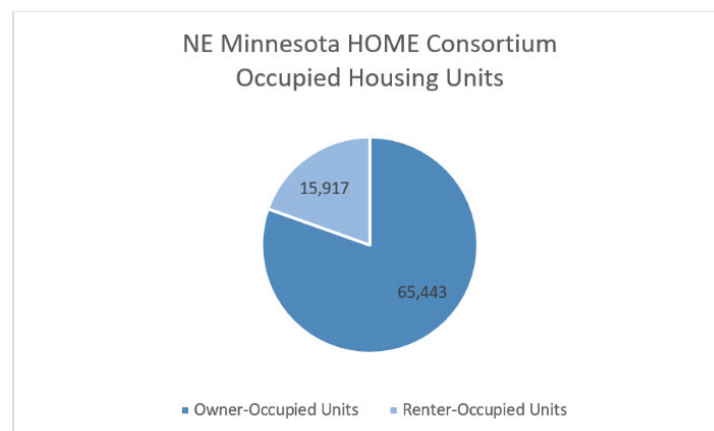
| NE MN HOME Consortium Area Number of Housing Units | | | | | | |
|--|----------------|------------------|-----------------------|----------------|-------------------------------------|----------------|
| | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County minus Duluth | Combined |
| Total Units | 6,126 | 27,667 | 7,937 | 7,775 | 65,119 | 114,624 |
| Vacant Units | 3,435 | 8,161 | 2,399 | 2,583 | 16,686 | 33,264 |
| <i>Vacant Units as a Percentage of Total Units</i> | 56% | 29% | 30% | 33% | 26% | 29% |
| Occupied Units | 2,691 | 19,506 | 5,538 | 5,192 | 48,433 | 81,360 |
| <i>Occupied Units as a Percentage of Total Units</i> | 44% | 71% | 70% | 67% | 74% | 71% |
| Owner-Occupied Units | 2,069 | 15,853 | 4,363 | 4,259 | 38,899 | 65,443 |
| Renter-Occupied Units | 622 | 3,653 | 1,175 | 933 | 9,534 | 15,917 |

Source: 2019 - American Community Survey

]



Of **occupied** housing units, 80% are owner-occupied, and 20% are renter-occupied.



The fact that 29% of all housing units are vacant might lead one to conclude there should be enough units for everyone residing in the Consortium Area. Information presented in the following table demonstrates that this is not the case. The strong demand for seasonal properties has significantly decreased the available supply of year-round housing units for local residents.

| NE MN HOME Consortium Area Number of Vacant Housing Units | | | | | |
|--|-------------|---------------|--------------------|-------------|-------------------------------|
| | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County minus Duluth |
| Total Vacant Units | 3,435 | 8,161 | 2,399 | 2,583 | 16,686 |
| Available for Sale | 86 | 308 | 216 | 35 | 828 |
| Available for Rent | 34 | 152 | 34 | 58 | 1,319 |
| Unavailable Vacant Units | 3,315 | 7,701 | 2,149 | 2,490 | 14,539 |

Source: Comprehensive Housing Assessment Strategy (CHAS), 2019

As the previous vacancy data demonstrates, very few of the vacant housing units are actually available to local residents to rent or purchase. Most of these units remain vacant and are used as seasonal vacation properties. People from outside of the Area often have higher spending power, can pay well above asking price, and can outcompete local residents – driving up housing prices and lowering housing supply. Additionally, the trend in vacation rentals also displaces rental units for permanent housing use.

Since 2010, as housing demand has increased, vacancy rates of units that are actually available for rent or purchase have declined. In every County, the owner-occupied vacancy rate is below 5%. It is below 2% in Itasca, Lake and St. Louis Counties. Rental vacancy rates have declined as well. *(Vacancy rates presented below actually reflect units that are available for rent or sale, not total unoccupied units.)*

| NE MN HOME Consortium Area Change in Vacancy Rates by County and by Tenure | | | | |
|---|--------------------|--------|--------------------------|--------------------------|
| | 2010 Vacancy Rates | | 2019 Vacancy Rates | |
| | Owner | Rental | Owner | Rental |
| Cook County | 2% | 14.4% | 4% | 5.2% |
| Itasca County | 2% | 7.6% | 1.9% | 4% |
| Koochiching County | 1.9% | 7.4% | 4.7% | 2.8% |
| Lake County | 2.9% | 17.1% | 0.8% | 5.9% |
| St. Louis County minus Duluth* | 2% | 8% | *2% | *9% |
| | | | <i>See update below.</i> | <i>See update below.</i> |

Source: Comprehensive Housing Assessment Strategy (CHAS), 2019

St. Louis County as a whole for 2010 Information

****The “Market at a Glance Report” produced on April 5, 2022 as a HUD CHAS Report, provided a market update for St. Louis County. As of April 5th, the rental vacancy rate was estimated at 6%, with an apartment rental vacancy rate of 0.9% - down from 3.2% a year ago. The vacancy rate for apartments built since 2010 is 0.0% - down from 4.9% a year ago.*** Source: Comprehensive Housing Assessment Strategy, 2022

Change in the Number of Housing Units: Since 2010, most counties within the Consortium Area experienced some growth in occupied housing units, netting a total of 3,641 units. Koochiching County, on the other hand, actually experienced a decline of 336 occupied units.

| NE MN HOME Consortium Area Change in Number of Occupied Housing Units | | | |
|--|-----------------------|-----------------------|-------------------------|
| | Housing Units in 2010 | Housing Units in 2019 | Change in Housing Units |
| | | | |
| Cook County | 2,494 Units | 2,691 Units | +197 Units |
| Itasca County | 18,773 Units | 19,506 Units | +773 Units |
| Koochiching County | 5,874 Units | 5,538 Units | -336 Units |
| Lake County | 4,825 Units | 5,192 Units | +367 Units |
| St. Louis County minus Duluth | 45,793 Units | 48,433 Units | +2,640 Units |

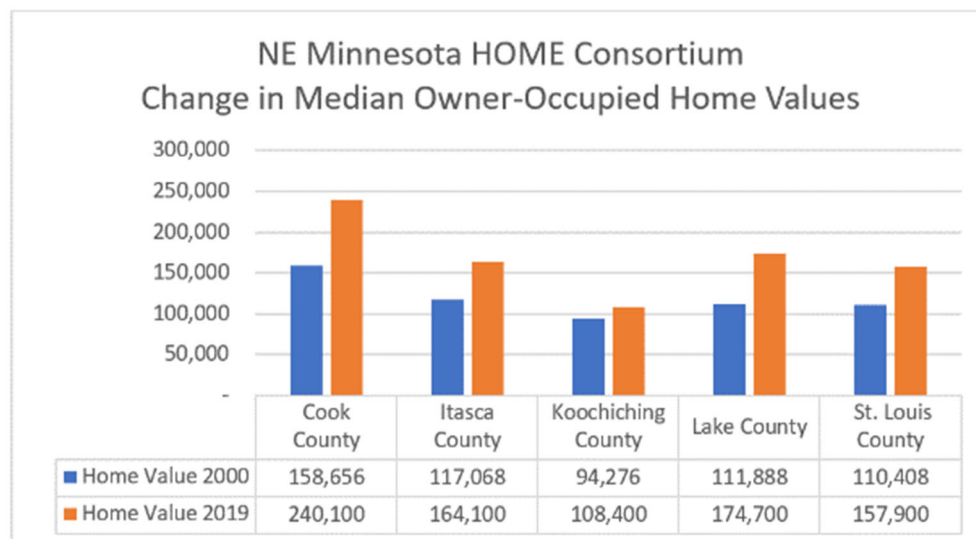
Source: Comprehensive Housing Assessment Strategy (CHAS), 2019

HOUSING PRICES /MONTHLY COSTS

In general, housing prices in the Consortium Area have significantly outpaced the increase in income. Between the years 2000 and 2019, the median owner-occupied housing value rose by 43%. In Cook and Lake Counties, this increase was even greater. While Lake County's median owner-occupied home price increased by 56% - to \$174,700, its median homeowner income rose by just 1%. Similarly, although Cook County's median owner-occupied home price increased by 51% - to \$240,100, its homeowner income rose by only 4%. In both cases, the median home price exceeds the State's median home price of \$223,900.

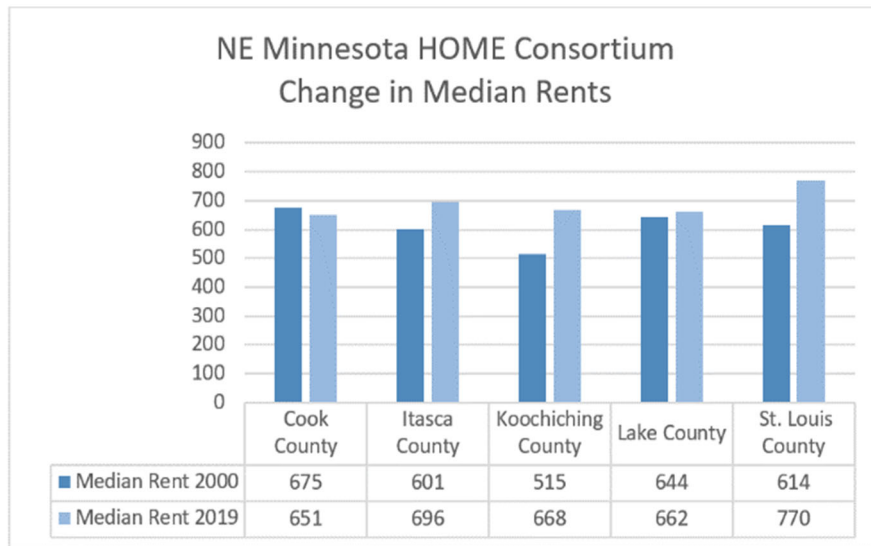
Between 2000 and 2019, the Area's rental housing prices rose as well - by 13%. In most Consortium Counties, rent increases outpaced growth in renter income. In Itasca County, for example, median rents increased by 15%, while renter income declined by 22%.

The increase in median housing values and monthly rents is detailed in the following graphs.



Source: MHP County Profile (2019 American Community Survey)

Note: St. Louis County Included in its Entirety



Source: MHP County Profile (2019 American Community Survey)
Note: St. Louis County Included in its Entirety

The discussion on housing prices in the Consortium Area becomes even more meaningful when monthly housing costs are considered – both for owner-occupied and renter-occupied units.

| NE MN HOME Consortium Area MONTHLY HOUSING COSTS | | |
|--|------------------------|-------------------------|
| Monthly Housing Costs – Owner-Occupied Units | | |
| Owner- Occupied Units – With No Mortgage | | |
| | Number of Units | Percent of Units |
| Monthly Housing Costs < than \$399 | 12,802 | 45% |
| Monthly Housing Costs between \$400 to \$599 | 9,435 | 33% |
| Monthly Housing Costs - > than \$600 | 6,262 | 22% |
| TOTAL | 28,499 | 100% |
| Owner-Occupied Units – With a Mortgage | | |
| | Number of Units | Percent of Units |
| Monthly Housing Costs - Less than \$500 | 1,196 | 3% |
| Monthly Housing cost - \$500 to \$999 | 10,939 | 30% |
| Monthly Housing cost - \$1,000 + | 24,809 | 67% |
| TOTAL | 36,944 | 100% |
| Monthly Housing Costs – Renter-Occupied Units | | |
| | Number of Units | Percent of Units |
| Monthly Housing Costs - No Rent Paid | 1,712 | 11% |
| Monthly Housing Costs - Less than \$500 | 4,688 | 29% |
| Monthly Housing cost - \$500 to \$999 | 7,000 | 44% |
| Monthly Housing cost - \$1,000 + | 2,517 | 16% |
| TOTAL | 15,917 | 100% |

Source: 2019 - American Community Survey

As the previous data demonstrates, a full 44% of owner-occupied housing units in the Consortium area have no mortgage. Consequently, monthly housing costs on these units are generally quite low -with 78%

having monthly housing costs below \$600 per month. It is important to recognize, however, that most of these units are likely occupied by households who have owned them long enough to pay off their mortgages. This scenario does not represent a majority of households currently entering the owner-occupied housing market since most will require a mortgage, resulting in monthly housing costs that are much higher than \$600 per month.

In keeping with the previous discussion, most owner-occupied housing units *with* a mortgage in the Consortium Area do have significantly higher monthly housing costs. Of the 36,944 housing units with a mortgage, two-thirds (24,809 units) have monthly housing costs that exceed \$1,000. This is more representative of monthly housing costs that could be expected by households entering the current owner-occupied housing market.

In terms of the monthly housing costs for those living in rental units, data reveals that 6,400 units of *renter-occupied* housing – or 40% - have monthly housing costs below \$500. This information is tempered by the fact that at least 2,954 of these units are federally subsidized by HUD or Rural Development, and about 950 additional units have Section 8 Housing Choice Vouchers, allowing qualifying households to pay just 30% of their gross monthly income on housing costs. Aside from these subsidized units, only 2,496 rental units across the 5-county area have monthly housing costs below \$500. Conversely, 9,517 rental units have monthly housing costs above \$500 per month.

HOUSING AFFORDABILITY

As was previously discussed, nearly one-fourth of the Consortium Area's households (19,000 households) are either ELI or VLI. This is significant when monthly housing affordability is considered. In the following table, HUD Section 8 Income Guidelines are used to demonstrate the maximum amount these EL and VL income households can afford to spend on housing each month. *(Note: HUD's income guidelines represent the maximum amount a household can earn to be considered extremely low or very low income. For example, although a two-person household can earn up to \$20,000 per year to meet HUD's definition of "extremely low income", they may earn less.*

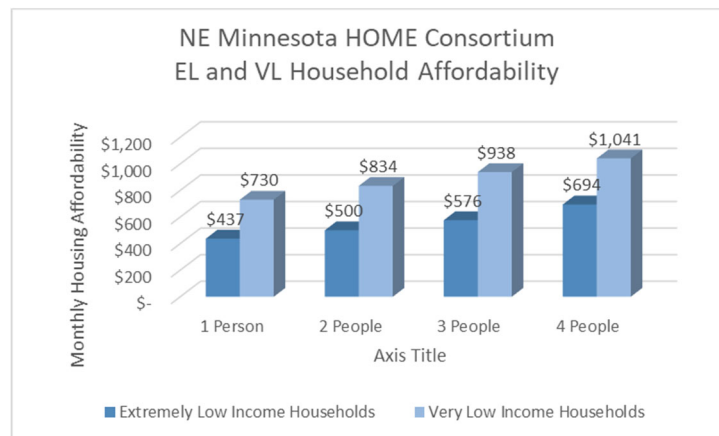
| NE MN HOME Consortium Housing Affordability Based on HUD Section 8 Income Limits – 2022 | | | | |
|--|--------------------|--------------------|--------------------|--------------------|
| HUD INCOME GUIDELINES | 1 Person Household | 2 Person Household | 3 Person Household | 4 Person Household |
| EXTREMELY LOW INCOME (ELI) | | | | |
| 30% AMI – Maximum Annual Income | \$17,500 | \$20,000 | \$23,030 | \$27,750 |
| 30% AMI – Maximum Monthly Income | \$1,458 | \$1,667 | \$1,919 | \$2,313 |
| Maximum Monthly Housing Affordability | \$437 | \$500 | \$576 | \$694 |
| VERY LOW INCOME (VLI) | | | | |
| 50% AMI – Maximum Annual Income | \$29,200 | \$33,350 | \$37,500 | \$41,650 |
| 50% AMI – Maximum Monthly Income | \$2,433 | \$2,779 | \$3,125 | \$3,471 |
| Maximum Monthly Housing Affordability | \$730 | \$834 | \$938 | \$1,041 |

Source: 2019 - American Community Survey

(Note: Housing affordability for EL and VL Households in St. Louis County is just slightly higher.)

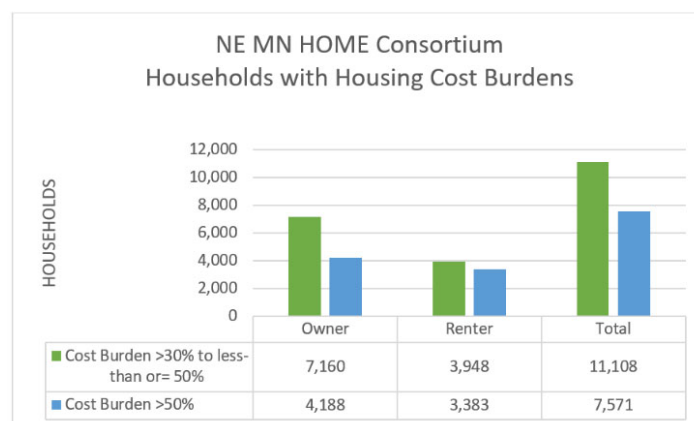
Applying the standard that no more than 30% of gross monthly income should be spent on housing costs, the red highlighted information in the previous table demonstrates the **highest** amount an ELI or VLI

household can afford to pay each month. Using the Area’s average of 2.27 persons per household (*rounded to 2*), it is concluded that **most** ELI households in the Consortium Area can afford a maximum of \$500 per month, and most VLI households can afford a maximum of \$834 per month.



Source: HUD 2022 EL and VL Income Limits Converted to Housing Affordability

If one only compares census data on housing costs with the housing *affordability calculations* presented in the previous discussion, it appears that there are enough units that fall within the affordability needs of the Consortium Area’s ELI and VLI households. However, the CHAS data contradicts this conclusions as follows. Currently, there are 18,679 households within the Consortium area who are living in housing units they cannot afford, with 11,108 spending between 30% and 50% of their gross monthly income on housing costs, and 7,571 spending more than 50% of their gross monthly income on housing costs. These households are considered to be cost burdened.

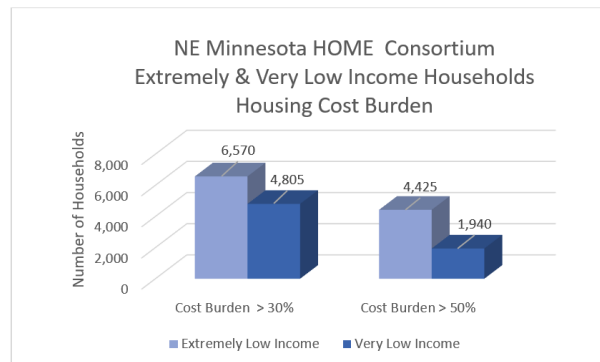


Source: HUD Comprehensive Housing Affordability Strategy (CHAS)

According to the Minnesota Housing Partnership (MHP), Koochiching, Itasca and St. Louis Counties are listed among Minnesota’s top ten Counties with renter cost burden. In Koochiching County, 55% of renters are cost burdened; in Itasca County, 52% of renters are cost burdened; and, in St. Louis County, 50% of renters are cost burdened. Of owner-occupied households, Cook County leads the state, with 27% of homeowners being cost burdened.

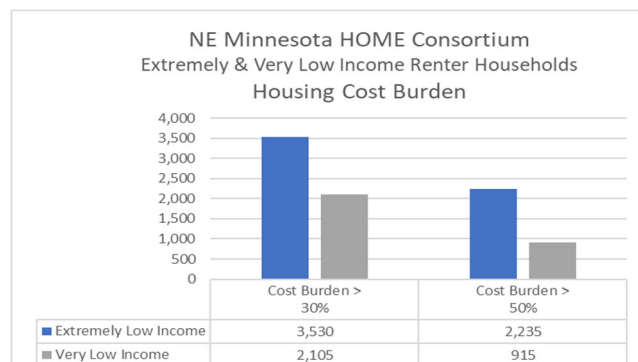
Many of the cost burdened households are also ELI or VLI and face other adverse conditions as well. In HUD’s Comprehensive Housing Affordability Strategy (CHAS), data revealed that 11,375 cost burdened

households in the Consortium Area are ELI or VLI and spend more than 30% of their incomes on housing costs, and another 6,365 cost burdened households are ELI or VLI and spend more than 50% of their incomes on housing costs.

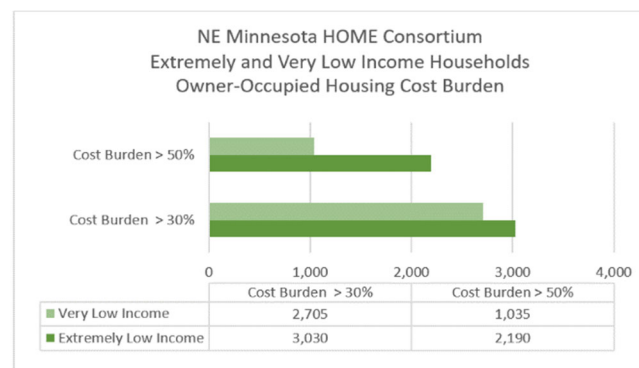


Source: HUD Comprehensive Housing Affordability Strategy (CHAS)

Even with the substantial number of subsidized housing units and HUD Section 8 Vouchers, the breakdown of cost burdened households is very similar for renters and homeowners. *(Note: HUD CHAS data shows 17,740 total households. When divided between owner and renter households, the total is 17,745.)*



Source: HUD Comprehensive Housing Affordability Strategy (CHAS)



Source: HUD Comprehensive Housing Affordability Strategy (CHAS)

IMPLICATIONS

The area encompassed by the Consortium encompasses a vast area covering more than 15,500 square miles. Much of the Area is rich with natural resources and beauty which attracts outside investment in the area's existing housing stock for seasonal and recreational opportunities. The resulting housing demand

has escalated prices so significantly that more than 18,000 local households are considered to be cost burdened – with many spending over 50% of their incomes on housing costs.

This becomes even more significant when considering the fact that many of these cost burdened households are ELI or VLI, and at risk of homelessness or housing instability. In addition to being cost burdened, many of these households have other factors that contribute to their housing instability, such as dilapidated or insufficient housing units, mental illness, physical or cognitive disabilities, fleeing domestic abuse, chemical dependency, and more.

Housing and service organizations throughout the Consortium Area work diligently to serve these households, helping to either enhance their stability and prevent homelessness, or to restore their stability by ending homelessness. This Homeless Response System consists of a coordinated network of multiple homeless beds or units, housing vouchers, and supportive services.

The ***Needs and Gap Analysis*** in this document will identify the specific characteristics of the Area's qualified populations. It will further inventory and assess the Area's existing Homeless Response System to identify areas of needs and gaps that are not currently addressed or require expansion. The information resulting from this analysis will be used to establish priorities for future funding investment by HOME-ARP funds.



Consultation and Public Participation

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

HOME-ARP CONSULTATION ACTIVITIES

In developing the *HOME-ARP Allocation Plan*, significant efforts were undertaken to consult with a broad range of stakeholders who serve or reside within the Consortium Area. Stakeholders contacted included: (1.) homeless and domestic violence service providers; (2.) veterans groups; (3.) public housing agencies; (4.) public agencies that address the needs of the qualifying populations; (5.) organizations that address fair housing, civil rights, and the needs of persons with disabilities; (6.) community leaders and members; (7.) currently or previously homeless residents; (8.) residents at risk of homelessness; (9.) two separate Continuum of Care networks; and (10.) other supportive service and housing providers.

Due to the difficulty of coordination across the 16,000 square mile area encompassed within the Consortium Area, and the ongoing COVID-19 Pandemic, consultation activities were undertaken through a series of methods, including in-person meetings, conference calls, TEAMS meetings, email correspondence, and written surveys. Summaries of consultation information obtained from key stakeholders are included within this document.

CONSULTATION SUMMARIES - *For actual consultation summaries, see Attachment A.*

| SPECIFIC AGENCY OR GROUP CONSULTED | METHOD OF CONSULTATION | FEEDBACK RECEIVED |
|---|--|---|
| TYPE OF AGENCY OR ORGANIZATION: Homeless Housing and Service Providers | | |
| AEOA | Survey / In-Person Meeting | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Grace House | Phone Correspondence / Email Correspondence | Information in attached Consultation Summary. <i>* Population # 1</i> |
| Bois Forte Band of Ojibwe | Phone Correspondence | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(1)</i> |
| Leech Lake Band of Ojibwe | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Northland Counseling Center (2 Respondents) | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| New Opportunities Program | Survey/Phone Correspondence | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Range Transitional Housing | Phone Meeting | Information in attached Consultation Summary. <i>* Population # 1</i> |
| KOOTASCA | Survey/Phone Correspondence | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Salvation Army | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Hope House – Project Clean Start | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Bob Tavani House for Medical Respite | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Servants of Shelter | Survey / Phone Correspondence / Email Correspondence | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Beacon Hill Apartments – Northland Counseling Center | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| TYPE OF AGENCY OR ORGANIZATION: Domestic Violence Service / Shelter Provider | | |
| Safe Haven | In-Person Meeting | Information in attached Consultation Summary. <i>* Population # 3</i> |
| Violence Prevention Center | Phone Correspondence / Email Correspondence | Information in attached Consultation Summary. <i>* Population # 3</i> |
| Friends Against Abuse | Phone Correspondence / Email Correspondence | Information in attached Consultation Summary. <i>* Population # 3</i> |
| North Shore Horizons | In-Person Meeting / Email Correspondence | Information in attached Consultation Summary. <i>* Population # 3</i> |

| | | |
|---|---|--|
| Sexual Assault Program of Northern St. Louis County. | Phone Correspondence | Information in attached Consultation Summary. <i>* Population # 3</i> |
| TYPE OF AGENCY OR ORGANIZATION: Veterans Groups | | |
| MN Assistance Council for Veterans – North | In-Persons Meeting | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| TYPE OF AGENCY OR ORGANIZATION: Public Housing Agencies | | |
| Chisholm HRA | Phone Correspondence / Email Correspondence | Information in attached Consultation Summary. <i>They don't serve any of the qualified populations. We talked about their services.</i> |
| Cook HRA | Phone Meeting / Email Correspondence | Information in attached Consultation Summary. <i>* Population # 1</i> |
| International Falls HRA | Phone Meeting / Email Correspondence | Information in attached Consultation Summary. <i>* Populations # 1, 2</i> |
| Itasca County HRA | Phone Meeting / Email Correspondence | Information in attached Consultation Summary. <i>* Population # 1</i> |
| Koochiching County PHA | Phone Correspondence | Information in attached Consultation Summary. <i>* Population # 1</i> |
| Two Harbors HRA | Phone Correspondence | Information in attached Consultation Summary. <i>* Population # 1</i> |
| Hibbing HRA | Phone / Email Correspondence | Information in attached Consultation Summary. <i>* Populations # 1, 4(1)</i> |
| Gilbert HRA | Phone Correspondence | Information in attached Consultation Summary. <i>* Population # 1</i> |
| Ely HRA | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Eveleth /Virginia HRA | Phone Correspondence / Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| TYPE OF AGENCY OR ORGANIZATION: Public Agencies Serving Homeless Persons | | |
| Cook County Human Services and Cook County Public Health | Phone Correspondence / Email Correspondence. | Information in attached Consultation Summary. <i>* Populations # 1, 2</i> |
| St. Louis County Human Services | TEAMS Meetings / Email and Phone Correspondence | Information in attached Consultation Summaries. <i>* Populations # 1, 2, 3, 4(1), 4(2)</i> |
| Lake County HRA | Phone Correspondence | Information in attached Consultation Summary <i>* Populations # 3</i> |

| TYPE OF AGENCY OR ORGANIZATION: Legal, Civil Rights and Disability Service/Advocacy Organizations | | |
|--|------------------------------------|---|
| Legal Aid Services of NE Minnesota | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| The Arc Northland | Survey | Information in attached Consultation Summary <i>* Populations # 1, 2, 3, 4(2)</i> |
| St. Louis County Attorney's Office – Victims Services Office | TEAMS Meeting | Information in attached Consultation Summary <i>* Population # 3</i> |
| TYPE OF AGENCY OR ORGANIZATION: Continuum of Care | | |
| NE MN CoC | March 10, 2022 CoC Meeting | Information in attached Consultation Summary. <i>* Population # 1, #2</i> |
| St. Louis County CoC | February 17, 2022, CoC Meeting | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| TYPE OF AGENCY OR ORGANIZATION: Other Consultation | | |
| Lutheran Social Services of Minnesota | TEAMS Meeting | Information in attached Consultation Summary. <i>* Populations # 2, 4(2)</i> |
| Sawtooth Mountain Clinic | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| Grand Itasca Hospital | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(2)</i> |
| MN Department of Corrections | TEAMS Meeting, Phone Conversations | Information in attached Consultation Summary. <i>* Populations # 1, 2</i> |
| Red Lake Band of Ojibwe | Phone Conversation | Information in attached Consultation Summary. <i>* Populations # 1, 2, 3, 4(1), 4(2)</i> |
| Northern St. Louis County Habitat for Humanity | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| TYPE OF AGENCY OR ORGANIZATION: Homeless or Previously Homeless Persons | | |
| Homeless Individual 1 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| Homeless Individual 2 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| Homeless Individual 3 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| Homeless Individual 4 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| Homeless Individual 5 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |

| | | |
|------------------------|--------|--|
| Homeless Individual 6 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| Homeless Individual 7 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| Homeless Individual 8 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| Homeless Individual 9 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| Homeless Individual 10 | Survey | Information in attached Consultation Summary. <i>* Populations # 1, 2, 4(1), 4(2)</i> |
| | | |

** = Specific qualifying population(s) for which consultation occurred. **Red Text denotes consultation with a public agency.***

Population #1 = Homeless Individuals and Families; **Population #2** = Persons/Families at Risk of Homelessness; **Population #3** = Persons Fleeing/Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault or Human Trafficking; **Population #4(1)** = Other families requiring services or housing assistance to prevent homelessness; **Population #4(2)** = Other Populations at risk of greatest housing instability.

PUBLIC PARTICIPATION

The public participation process began long before the HOME-ARP Allocation Plan was ever developed. To ensure the broadest public participation possible with this planning process, the following activities were undertaken:

- (1.) TEAMS meetings and conference calls were held with the two CoC Coordinators and Coordinated Entry System (CES) Director to obtain information about data to be used, as well as recommendations for organizations and individuals to contact as a part of the planning process.
- (2.) Survey Tools were developed to be sent to the following populations:
 - a. Community Leaders and Community Members
 - b. Persons who are Homeless / Previously Homeless / At Risk of Homelessness
 - c. Housing and Service Providers
 - d. Members of the Media
- (3.) Direct phone calls were made to many housing and service providers to share information about the HOME-ARP funding and to obtain names and contact information of staff persons who should receive a link to the survey.
- (4.) A news release was sent via newsfeed to 915 subscribers and included information about the HOME-ARP funds, a request for public input, and a link to the survey which was available on the County's website (and in paper copy upon request). More specifically, the news release was sent to the following news organizations: (a.) **NEWSPAPERS:** Duluth News Tribune, Associated Press, Business North, Cloquet Journal, Pine Knot News, Ely Echo, Timberjay, Tower News, Floodwood Forum, Babbitt Weekly, Cook News Herald, Grand Rapids Herald, Hermantown Star, Hometown Focus, Mesabi Tribune, Proctor Journal, Bois Forte News, Star Tribune, and, Superior Daily Telegram; (b.) **TELEVISION STATIONS:** WDIO, KBJR/KDLH, KQDS Fox 21; and WDSE (channel 8); (c.) **RADIO STATIONS:** WGZS; KOZY; Town Square Media; and Midwest Communications; and, Midwest Public Radio; (d.) **MAGAZINES:** Duluthian.
- (5.) Information about the HOME-ARP Funds, including a survey link, was directly emailed to 420 individuals, including government officials, housing providers, service providers, and more.
- (6.) Information about the HOME-ARP Funds was shared at a meeting of the Rural Housing Coalition, with a request for participants to complete the survey.
- (7.) Additional consultation activities were undertaken with the two Continuum of Care networks at their quarterly meetings.
- (8.) Consultation activities were undertaken with many individuals and organizations through personal meetings, TEAMS meetings, conference calls, and email correspondence.
- (9.) A public comment period was advertised on January 25, 2023, and the HOME-ARP Allocation Plan was posted for public review and comment on St. Louis County's Website between January 25, 2023 and February 9, 2023. A public hearing was advertised on February 25, 2023, and subsequently held by the St. Louis County Board of Commissioners on March 14, 2023. Public

comments and relevant incorporation of public comments is provided in **Attachments B and C** at the end of this document.

Due to the receipt of additional information from HUD after the March 15, 2023 submission, a substantial amendment was required to the “Preferences” section of the Plan. This prompted the need for a second public comment period, which was advertised on April 12, 2023. The HOME-ARP Allocation Plan was posted for public review on St. Louis County’s Website between April 17, 2023 and May 02, 2023. A second public hearing was also advertised on April 12, 2023, and will subsequently be held by the St. Louis County Board of Commissioners on May 02, 2023. Public comments and relevant incorporation of public comments for the second review period and public hearing will also be provided in **Attachments B and C** at the end of this document.

AFFIDAVIT OF PUBLICATION

STATE OF MINNESOTA

ss.

COUNTY OF ST LOUIS

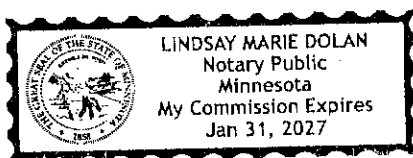
Alissa Knudson, being first duly sworn, on oath states as follows:

1. I am the publisher of the DULUTH NEWS TRIBUNE, or the publisher's designated agent. I have personal knowledge of the facts stated in this Affidavit, which is made pursuant to Minnesota Statutes §331A.07.
2. The newspaper has complied with all of the requirements to constitute a qualified newspaper under Minnesota law, including those requirements found in Minnesota Statutes §331A.02.
3. The dates of the month and the year and day of the week upon which the public notice attached/copied below was published in the newspaper are as follows: Wednesday January 25, 2023.
4. The publisher's lowest classified rate paid by commercial users for comparable space, as determined pursuant to § 331A.06, is as follows: \$45.00 per column inch.
5. Pursuant to Minnesota Statutes §580.033 relating to the publication of mortgage foreclosure notices: The newspaper's known office of issue is located in ST LOUIS County. The newspaper complies with the conditions described in §580.033, subd. 1, clause (1) or (2). If the newspaper's known office of issue is located in a county adjoining the county where the mortgaged premises or some part of the mortgaged premises described in the notice are located, a substantial portion of the newspaper's circulation is in the latter county.

Dated this 8th day of March, 2023.


Legals Clerk


Notary Public



PUBLIC NOTICE

St. Louis County will receive public comment on the NE MN HOME Consortium's HOME-ARP Allocation Plan for proposed use of funding from the U.S. Department of Housing and Urban Development (HUD). The Allocation Plan involves funding from HUD's HOME Investment Partnerships (HOME) American Rescue Plan formula grant.

Copies of the draft Allocation Plan are available at the St. Louis County Planning and Community Development Departments located at the Government Services Centers at 201 South 3rd Ave W, Virginia, MN and 320 W 2nd Street, Suite 301, Duluth, MN. The Allocation Plan is also posted on the County's website at: www.stlouiscountymn.gov/homeinvestmentpartnerships.

The public comment period is from January 25, 2023 through February 9, 2023. Comments may be transmitted by mail, phone, fax, or e-mail to: Laurie Kramka, St. Louis County Planning and Community Development, 320 W 2nd Street, Suite 301, Duluth, MN 55802, 218-725-5007, fax 218-749-7194, or kramkal@stlouiscountymn.gov.

The St. Louis County web site at www.stlouiscountymn.gov provides accessibility options for persons with disabilities or limited English proficiency.
(Jan. 25, 2023) 173541

AFFIDAVIT OF PUBLICATION

STATE OF MINNESOTA

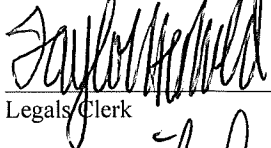
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COUNTY OF ST LOUIS

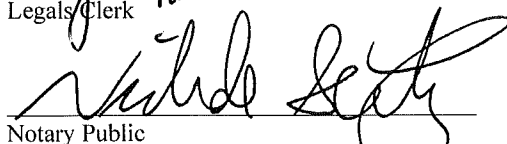
Taylor Herhold, being first duly sworn, on oath states as follows:

1. I am the publisher of the DULUTH NEWS TRIBUNE, or the publisher's designated agent. I have personal knowledge of the facts stated in this Affidavit, which is made pursuant to Minnesota Statutes §331A.07.
2. The newspaper has complied with all of the requirements to constitute a qualified newspaper under Minnesota law, including those requirements found in Minnesota Statutes §331A.02.
3. The dates of the month and the year and day of the week upon which the public notice attached/copied below was published in the newspaper are as follows: Saturday February 25, 2023.
4. The publisher's lowest classified rate paid by commercial users for comparable space, as determined pursuant to § 331A.06, is as follows: \$45.00 per column inch.
5. Pursuant to Minnesota Statutes §580.033 relating to the publication of mortgage foreclosure notices: The newspaper's known office of issue is located in ST LOUIS County. The newspaper complies with the conditions described in §580.033, subd. 1, clause (1) or (2). If the newspaper's known office of issue is located in a county adjoining the county where the mortgaged premises or some part of the mortgaged premises described in the notice are located, a substantial portion of the newspaper's circulation is in the latter county.

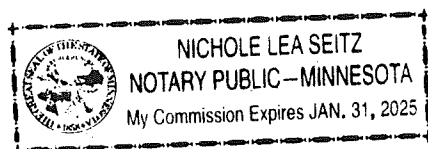
Dated this 25th day of February, 2023.



Legals Clerk



Notary Public



PUBLIC HEARING NOTICE
St. Louis County Board of Commissioners

Notice is hereby given that the St. Louis County Board of Commissioners will hold a public hearing at 9:35 a.m., Tuesday, March 14, 2023, at the St. Louis County Courthouse, 100 N. 5th Ave W., Room 200, Duluth, MN, for the purpose of receiving citizen comments on the proposed HOME-ARP Allocation Plan that will be included in the amendment to the 2021 Action Plan. The proposed allocation plan can be found at www.st-louiscountymn.gov/homeinvestmentpartnerships

BY ORDER OF THE BOARD OF COMMISSIONERS

ST. LOUIS COUNTY MINNESOTA
NANCY NILSEN, COUNTY AUDITOR-TREASURER

By: Phil Chapman, Clerk of County Board
(Feb. 25, 2023) 197487



Definition of Home-ARP Program Qualifying Populations

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

DEFINITIONS OF QUALIFYING POPULATIONS

The HOME-ARP Program requires that funds be used to primarily benefit individuals and families in four specified “qualifying populations”. Any individual or family who meets the criteria for these populations is eligible to receive assistance or services funded through HOME-ARP without meeting additional criteria (e.g. additional income criteria).

This *HOME-ARP Allocation Plan* makes frequent reference to these qualifying populations as it identifies the characteristics, analyzes the housing and resource needs and gaps, and determines the HOME-ARP funding allocation for qualifying populations. The purpose of this Section is, therefore, to clearly define each of these four qualifying populations.

DEFINITION - QUALIFYING POPULATION #1:

Homeless, as defined in [24 CFR 91.5](#) *Homeless* (1), (2), or (3):

An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:

- An individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground;
- An individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low-income individuals); or
- an individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution;

An individual or family who will imminently lose their primary nighttime residence, provided that:

- The primary nighttime residence will be lost within 14 days of the date of application for homeless assistance;
- No subsequent residence has been identified; and
- The individual or family lacks the resources or support networks, e.g., family, friends, faith-based or other social networks needed to obtain other permanent housing;

Unaccompanied youth under 25 years of age, or families with children and youth, who do not otherwise qualify as homeless under this definition, but who:

- Are defined as homeless under section 387 of the Runaway and Homeless Youth Act (42 U.S.C. 5732a), section 637 of the Head Start Act (42 U.S.C. 9832), section 41403 of the Violence Against Women Act of 1994 (42 U.S.C. 14043e-2), section 330(h) of the Public Health Service Act (42 U.S.C. 254b(h)), section 3 of the Food and Nutrition Act of 2008 (7 U.S.C. 2012), section 17(b) of the Child Nutrition Act of 1966 (42 U.S.C. 1786(b)), or section 725 of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11434a);

- Have not had a lease, ownership interest, or occupancy agreement in permanent housing at any time during the 60 days immediately preceding the date of application for homeless assistance;
- Have experienced persistent instability as measured by two moves or more during the 60-day period immediately preceding the date of applying for homeless assistance; and
- Can be expected to continue in such status for an extended period of time because of chronic disabilities, chronic physical health or mental health conditions, substance addiction, histories of domestic violence or childhood abuse (including neglect), the presence of a child or youth with a disability, or two or more barriers to employment, which include the lack of a high school degree or General Education Development (GED), illiteracy, low English proficiency, a history of incarceration or detention for criminal activity, and a history of unstable employment.

DEFINITION - QUALIFYING POPULATION #2:

At risk of Homelessness, as defined in [24 CFR 91.5](#) At risk of homelessness:

An individual or family who:

- Is an annual income below 30 percent of median family income for the area, as determined by HUD;
- Does not have sufficient resources or support networks, *e.g.*, family, friends, faith-based or other social networks, immediately available to prevent them from moving to an emergency shelter or another place described in paragraph (1) of the “Homeless” definition in this section; and
- Meets one of the following conditions:
 - Has moved because of economic reasons two or more times during the 60 days immediately preceding the application for homelessness prevention assistance;
 - Is living in the home of another because of economic hardship;
 - Has been notified in writing that their right to occupy their current housing or living situation will be terminated within 21 days after the date of application for assistance;
 - Lives in a hotel or motel and the cost of the hotel or motel stay is not paid by charitable organizations or by federal, State, or local government programs for low-income individuals;
 - Lives in a single-room occupancy or efficiency apartment unit in which there reside more than two persons or lives in a larger housing unit in which there reside more than 1.5 people per room, as defined by the U.S. Census Bureau;
 - Is exiting a publicly funded institution, or system of care (such as a health-care facility, a mental health facility, foster care or other youth facility, or correction program or institution); or
 - Otherwise lives in housing that has characteristics associated with instability and an increased risk of homelessness, as identified in the recipient's approved consolidated plan;

A child or youth who does not qualify as “homeless” under this section, but qualifies as “homeless” under section 387(3) of the Runaway and Homeless Youth Act (42 U.S.C. 5732a(3)), section 637(11) of the Head Start Act (42 U.S.C. 9832(11)), section 41403(6) of the Violence Against Women Act of 1994 (42 U.S.C. 14043e-2(6)), section 330(h)(5)(A) of the Public Health Service Act (42 U.S.C. 254b(h)(5)(A)), section 3(l) of the Food and Nutrition Act of 2008 (7 U.S.C. 2012(l)), or section 17(b)(15) of the Child Nutrition Act of 1966 (42 U.S.C. 1786(b)(15)); or

A child or youth who does not qualify as “homeless” under this section but qualifies as “homeless” under section 725(2) of the McKinney-Vento Homeless Assistance Act (42U.S.C. 11434a(2)), and the parent(s) or guardian(s) of that child or youth if living with her or him.

DEFINITION - QUALIFYING POPULATION #3:

Fleeing, or Attempting to Flee, Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking, as defined by HUD:

For HOME-ARP, this population includes any individual or family who is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking. This population includes cases where an individual or family reasonably believes that there is a threat of imminent harm from further violence due to dangerous or life-threatening conditions that relate to violence against the individual or a family member, including a child, that has either taken place within the individual’s or family’s primary nighttime residence or has made the individual or family afraid to return or remain within the same dwelling unit. In the case of sexual assault, this also includes cases where an individual reasonably believes there is a threat of imminent harm from further violence if the individual remains within the same dwelling unit that the individual is currently occupying, or the sexual assault occurred on the premises during the 90-day period preceding the date of the request for transfer.

Domestic violence, which is defined in [24 CFR 5.2003](#) includes felony or misdemeanor crimes of violence committed by:

- 1) A current or former spouse or intimate partner of the victim (the term “spouse or intimate partner of the victim” includes a person who is or has been in a social relationship of a romantic or intimate nature with the victim, as determined by the length of the relationship, the type of the relationship, and the frequency of interaction between the persons involved in the relationship);
- 2) A person with whom the victim shares a child in common;
- 3) A person who is cohabitating with or has cohabitated with the victim as a spouse or intimate partner;
- 4) A person similarly situated to a spouse of the victim under the domestic or family violence laws of the jurisdiction receiving HOME-ARP funds; or
- 5) Any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the jurisdiction.

Dating violence, which is defined in 24 CFR 5.2003 means violence committed by a person:

- 1) Who is or has been in a social relationship of a romantic or intimate nature with the victim; and
- 2) Where the existence of such a relationship shall be determined based on a consideration of the following factors:
 - a. The length of the relationship;
 - b. The type of relationship; and
 - c. The frequency of interaction between the persons involved in the relationship.

Sexual assault which is defined in [24 CFR 5.2003](#) means any nonconsensual sexual act proscribed by Federal, Tribal, or State law, including when the victim lacks capacity to consent.

Stalking, which is defined in [24 CFR 5.2003](#) means engaging in a course of conduct directed at a specific person that would cause a reasonable person to:

- 1) Fear for the person's individual safety or the safety of others; or
- 2) Suffer substantial emotional distress.

Human Trafficking, includes both sex and labor trafficking, as outlined in the Trafficking Victims Protection Act of 2000 (TVPA), as amended (22 U.S.C. 7102). These are defined as:

- 1) *Sex trafficking* means the recruitment, harboring, transportation, provision, obtaining, patronizing, or soliciting of a person for the purpose of a commercial sex act, in which the commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age; or
- 2) *Labor trafficking* means the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.

DEFINITION - QUALIFYING POPULATION #4:

Other Populations where providing supportive services or assistance under section 212(a) of NAHA (42 U.S.C. 12742(a)) would prevent the family's homelessness or would serve those with the greatest risk of housing instability, as defined by HUD:

Note: HUD defines these populations as individuals and households who do not qualify under any of the populations above but meet one of the criteria below.

- (1) **Other Families Requiring Services or Housing Assistance to Prevent Homelessness** is defined as households (i.e., individuals and families) who have previously been qualified as "homeless" as defined in [24 CFR 91.5](#), are currently housed due to temporary or emergency assistance, including financial assistance, services, temporary rental assistance or some type of other assistance to allow the household to be housed, and who need additional housing assistance or supportive services to avoid a return to homelessness.
- (2) **At Greatest Risk of Housing Instability** is defined as household who meets either paragraph (i) or (ii) below:
 - (i) has annual income that is less than or equal to 30% of the area median income, as determined by HUD and is experiencing severe cost burden (i.e., is paying more than 50% of monthly household income toward housing costs);
 - (ii) has annual income that is less than or equal to 50% of the area median income, as determined by HUD, **AND** meets one of the following conditions from paragraph (iii) of the "At risk of homelessness" definition established at [24 CFR 91.5](#):

- (A) Has moved because of economic reasons two or more times during the 60 days immediately preceding the application for homelessness prevention assistance;
- (B) Is living in the home of another because of economic hardship;
- (C) Has been notified in writing that their right to occupy their current housing or living situation will be terminated within 21 days after the date of application for assistance;
- (D) Lives in a hotel or motel and the cost of the hotel or motel stay is not paid by charitable organizations or by Federal, State, or local government programs for low-income individuals;
- (E) Lives in a single-room occupancy or efficiency apartment unit in which there reside more than two persons or lives in a larger housing unit in which there reside more than 1.5 persons reside per room, as defined by the U.S. Census Bureau;
- (F) Is exiting a publicly funded institution, or system of care (such as a health-care facility, a mental health facility, foster care or other youth facility, or correction program or institution); or
- (G) Otherwise lives in housing that has characteristics associated with instability and an increased risk of homelessness, as identified in the recipient's approved consolidated plan.



Size and Demographic Composition of Qualifying Populations

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

INTRODUCTION

Evaluating the size and demographic composition of qualifying populations in the Consortium Area presents a challenge using traditional methods because of the vast area and the population densities. Traditional methods may under-identify the true magnitude of homelessness and housing needs within the area. When people have no transportation to travel to population centers where services and other homeless resources exist, we know they will stay in nontraditional places such as tents in the woods, fish houses, hunting shacks, and more. We also know they will double up with others. Therefore, we suspect that the number of persons within each qualifying population may be even higher than estimated within this report.

The following discussion is qualified with the reminder that *these numbers and characteristics are very fluid and should be used as only a guide for planning purposes.* Current events exacerbated by the COVID-19 pandemic have magnified this ambiguity. With these disclaimers in mind, we believe that we have provided a representative portrayal of the qualifying populations using the best available data.

QUALIFYING POPULATION:

1. Homeless Individuals and Families:

The Consortium Area incorporates portions of two (2) separate CoC's – the NE Minnesota CoC and the St. Louis County CoC. As a result, the January 2021 Point-In-Time (PIT) Homeless Counts did not accurately reflect the Consortium's geographic area. To address the issue, Minnesota HMIS prepared PIT Counts for the geographic area that is encompassed by the Consortium. Although Minnesota HMIS provided the total homeless PIT Counts for Emergency Shelter and Transitional Housing projects in the Consortium area, they were unable to break down these PIT counts further to provide demographic characteristics. Moreover, due to the COVID-19 pandemic, the January 2021 PIT count did not incorporate unsheltered homeless counts. Therefore, for unsheltered homeless counts in the Consortium Area, data from the 2020 PIT count is used. This information was also provided by Minnesota HMIS.

Size of the Homeless Population in NE Minnesota HOME Consortium Area

The PIT Count was analyzed to identify people that would meet HUD's definition of homelessness, including: (a.) those staying in emergency shelters or using emergency shelter vouchers in other settings, such as motels or hotels; (b.) those staying in transitional housing; and (c.) those who are unsheltered (*i.e. staying somewhere not fit for human habitation*). Data in the following table depicts the homeless population in each of these categories.

| NE Minnesota HOME Consortium QUALIFYING POPULATION – HOMELESS PERSONS | | |
|--|----------------------------|------------------------------|
| SHELTERED – 2021 PIT Count - NE MN HOME Consortium Area | | |
| Type of Shelter | Number of Homeless Persons | Percentage of Homeless Total |
| Emergency Shelter | *44 | 18% |
| Transitional Housing | *51 | 21% |
| UNSHELTERED – 2020 PIT Count – NE MN HOME Consortium Area | | |
| Unsheltered * | ** 144 | 60% |
| Total Homeless Population | 239 | 100% |

Sources: (a.) 2021 PIT Count – Minnesota HMIS Breakdown of totals for Emergency and Transitional Shelter in the Consortium Area.

(b.) 2021 Housing Inventory Count; (c.) 2020 Point In Time Count – Minnesota HMIS Breakdown of Unsheltered totals.

* This figure includes 1 person staying ES using a motel using DV Voucher, and 9 persons in DV Transitional Housing – per HIC Count Information.

** This figure has been proportionately reduced from 210 to 144. The City of Duluth's population contains 31% of five-county population. Therefore, 31% of the Unsheltered Homeless population was attributed to Duluth, and 69% was attributed to the Consortium Area.

To conclude, based on these PIT Count numbers, there are 239 homeless people in the Consortium Area at any point in time. More than two-thirds of them are unsheltered.

Demographic Composition of Homeless Population - Homeless Response System

To offset the inability to obtain detailed demographic information through the PIT Count, nonidentifying data from two additional sources has been used to characterize the demographic composition of the Consortium Area's homeless population, including: (a.) the ICA HMIS Core Report provided by Minnesota HMIS for clients served between October 1, 2020, and September 30, 2021; and (b.) non-identifying information from the December 2021 Coordinated Entry System (CES) Priority Waiting List.

- ICA HMIS Core Report:** The ICA HMIS Core Report represents the number and general demographic composition of homeless persons served in emergency and transitional shelters in the Consortium Area throughout a one-year period ending September 30, 2021.

| NE Minnesota HOME Consortium QUALIFYING POPULATION – HOMELESS PERSONS – DEMOGRAPHIC COMPOSITION | | |
|---|--------------------------|-------------------------|
| Clients Served in Emergency and Transitional Shelters from 10/1/2020 to 09/30/2021 As Reported in the ICA HMIS Core Report by Minnesota HMIS | | |
| DEMOGRAPHIC CHARACTERISTIC | NUMBER OF PERSONS SERVED | PERCENTAGE TOTAL SERVED |
| Total number of Persons Served | 614 | 100% |
| Number of Adults (Age 18 or Over) | 490 | 80% |
| Number of Children (Under Age 18) | 123 | 20% |
| Number of Persons – Age Unknown | 1 | < 1% |
| Number of Veterans | 26 | 4% |
| Number of Chronically Homeless Persons | 115 | 19% |
| Number of Youth Under Age 25 (Head of Households) | 108 | 18% |
| Number of Parenting Youth Under Age 25 with Children Under Age 18 | 18 | 3% |

Source: Minnesota HMIS - ICA HMIS Core Report – October 1, 2020 – September 30, 2021

General Conclusions: Homeless persons served between October 1, 2020 and September 30, 2021 in Emergency or Transitional Shelter had the following demographic characteristics:

- One-fifth (20%) of homeless persons served were children under the age of 18 and four-fifths (80%) were adults.
- Whereas veterans represent 8% of the Area's total population, veterans in emergency and transitional shelters represented just 4% of total persons served.
- Nearly one-fifth (19%) of persons served were chronically homeless, meaning they had been homeless for at least 12 months or on at least four separate occasions within the last 3 years *(for a total of at least 12 months)*.
- Most homeless youth did not have children. Of the 126 youth under the age of 25 served, only 3% had children.

- b. CES Priority Waiting List For a deeper dive into the demographic composition of homeless persons within the Consortium Area, non-identifying summary data from the December 2021 CES Priority Waiting List is used. This information is based upon: (a.) persons on the *List* who are staying in emergency shelters or using emergency vouchers in motels/ hotels; and (b.) persons on the *List* who are staying in locations not fit for human habitation. Whereas the previously identified data from the ICA Report represented demographic characteristics of homeless persons, the following information represents demographic characteristics of homeless households. Information below is categorized first by age and second by gender.

(Note: It is recognized that the sample size represented on the CES Priority Waiting List is relatively small for drawing demographic conclusions. It is the best available data for the Area being studied.)

| NE MINNESOTA HOME CONSORTIUM DEMOGRAPHICS - HOMELESS PERSONS ON COORDINATED ENTRY SYSTEM PRIORITY LIST - DEC. 2021 | | | | | | | |
|---|--|-------------|--------------|-------------|-----------|-----------------------------|-----------------------|
| CHARACTERISTIC OF HEAD OF HOUSHOLD | NUMBER OF HOUSEHOLDS CATGORIZED BY AGE | | | | | | |
| | Under 18 Years | 18-25 Years | 26-35 Years | 36-50 Years | 50+ Years | TOTAL | Percent of Households |
| TOTAL Households | 0 | 8 | 19 | 31 | 18 | 76 | 100% |
| Age as % of Total HH | 0% | 11% | 25% | 41% | 24% | 101%* | |
| Native American HOH | 0 | 3 | 6 | 4 | 4 | 17 | 22% |
| US Veteran HOH | 0 | 0 | 1 | 2 | 2 | 5 | 7% |
| HOH with a Disability | 0 | 7 | 15 | 27 | 15 | 64 | 84% |
| Homelessness Status | | | | | | | |
| 1 st Time Homeless | 0 | 5 | 6 | 9 | 10 | 30 | 39% |
| Multiple Times Homeless | 0 | 3 | 13 | 22 | 8 | 46 | 61% |
| Household Type | | | | | | | |
| Single Youth | 0 | 4 | 0 | 0 | 0 | 4 | 5% |
| Family Youth | 0 | 1 | 0 | 0 | 0 | 1 | 1% |
| Single Adult | 0 | 2 | 12 | 26 | 18 | 58 | 76% |
| Family Adult | 0 | 1 | 7 | 5 | 0 | 13 | 17% |
| Household Size | | | | | | | |
| 1 Person | 0 | 7 | 8 | 24 | 15 | 54 | 71% |
| 2-4 Persons | 0 | 1 | 10 | 7 | 3 | 21 | 28% |
| 5+ Persons | 0 | 0 | 1 | 0 | 0 | 1 | 1% |
| NE MINNESOTA HOME CONSORTIUM DEMOGRAPHICS - HOMELESS PERSONS ON COORDINATED ENTRY SYSTEM PRIORITY LIST - DEC. 2021 | | | | | | | |
| CHARACTERISTIC OF HEAD OF HOUSHOLD | NUMBER OF HOUSEHOLDS CATORIZED BY GENDER | | | | | Percent of Total Households | |
| | MALE | FEMALE | OTHER GENDER | TOTAL | | | |
| TOTAL Households | 39 | 36 | 1 | 76 | | | 100% |
| Gender as % of Total HH | 51% | 47% | 1% | 99% | | | |
| Native American HH | 8 | 8 | 1 | 17 | | | 22% |
| US Veteran HH | 4 | 1 | 0 | 5 | | | 7% |
| HOH with a Disability | 35 | 28 | 1 | 64 | | | 84% |
| Homelessness Status | | | | | | | |
| 1 st Time Homeless | 14 | 16 | 0 | 30 | | | 39% |
| Multiple Times Homeless | 25 | 20 | 1 | 46 | | | 61% |
| Household Type | | | | | | | |
| Single Youth | 2 | 2 | 0 | 4 | | | 5% |
| Family Youth | 1 | 0 | 0 | 1 | | | 1% |
| Single Adult | 34 | 23 | 1 | 58 | | | 76% |
| Family Adult | 2 | 11 | 0 | 13 | | | 17% |
| Household Size | | | | | | | |
| 1 Person | 36 | 17 | 1 | 54 | | | 71% |
| 2-4 Persons | 3 | 18 | 0 | 21 | | | 28% |
| 5+ Persons | 0 | 1 | 0 | 1 | | | 1% |

* Some percentage totals not equal to 100% due to rounding.

General Conclusions - Homeless Population Demographic Characteristics: The previous table revealed the following demographic characteristics about the Consortium Area's homeless population on the December 2021 CES Priority Waiting List. We believe that this information is representative of the overall demographic composition of homeless persons within the Consortium Area.

- **A total of 126 people are represented by the 76 households on the CES Waiting List.** Of this total, 75% were adults and 25% were children. This breakdown between adults and children is consistent with the breakdown shown in the demographic data from the ICA HMIS Core Report.
- **Most households are headed by adults over the age of 25.** Only 11% of households are headed by persons aged 25 or below; two-thirds (66%) fall between the ages of 26 and 50; and roughly one-quarter (24%) are over the age of 50.
- **A disproportionate percentage of households are Native American.** While only 3% of the Area's general population is Native American, 22% of the homeless households are Native American.
- **The percentage of households headed by homeless veterans on the CES Priority List is comparable to the percentage of veterans represented in the Area's general population.** Whereas households headed by veterans comprise 7% of CES Waiting List, they comprise 8% of the Area's population.
- **A staggering 84% of the homeless households are headed by someone with a disability.** *(Additional information regarding these disabilities is provided below.)*
- **More than one-half of households have previously been homeless.** While 39% are homeless for the first time, 61% have been homeless in the past. This pattern is true regardless of gender. However, a slightly higher percentage of homeless households below age 25, and over age 50, are experiencing homelessness for the first time.
- **While most homeless households are single youth or single adults, nearly one-fifth are families.** Single adults and single youth comprise 81% of homeless households. Youth and adults with families comprise 18% of homeless households.
- **Households headed by males comprise a slightly higher percentage than other genders.** The breakdown is 51% male, 47% female, and 1% other.
- **Most homeless households with children are headed by females.** 83% of homeless family households are headed by females.
- **Most homeless households containing two or more people are headed by females.**

Disabilities Experienced by Homeless Persons: While 84% of the homeless households on the December 2021 CES Priority List reported having a head of household with a disability, less than one-half provided specific information about their disability. The limited information that was provided is presented in the following table.

| NE MINNESOTA HOME CONSORTIUM DISABILITIES - HOMELESS PERSONS ON CES PRIORITY LIST – DECEMBER, 2021 | | | | | | | | |
|---|-------------------------------|----------------------------|---------------------------|-------------------------------------|--|--|-----------|------------------|
| Gender | Disability Category by Gender | | | | | | | |
| | Mental Health | Alcohol and/ or Drug Abuse | Develop-mental Disability | Chronic Health/ Physical Disability | Developmental Disability / Mental Health | Alcohol and/or Drug Abuse Combined With Another Disability | TOTAL | Percent of TOTAL |
| Male | 4 | 7 | 2 | 4 | 0 | 2 | 19 | 60% |
| Female | 4 | 2 | 2 | 3 | 0 | 2 | 13 | 40% |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| TOTAL | 8 | 9 | 4 | 7 | 0 | 4 | 32 | 100% |
| Age Category | Disability Category by Age | | | | | | | |
| | Mental Health | Alcohol and/or Drug Abuse | Develop-mental Disability | Chronic Health/ Physical Disability | Developmental Disability / Mental Health | Alcohol and/or Drug Abuse Combined With Another Disability | TOTAL | Percent of TOTAL |
| Under 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| 18 – 25 | 2 | 2 | 1 | 0 | 0 | 0 | 5 | 15% |
| 26-35 | 0 | 1 | 0 | 1 | 0 | 1 | 3 | 9% |
| 36-50 | 4 | 5 | 2 | 2 | 0 | 1 | 14 | 44% |
| 50 + | 2 | 1 | 1 | 4 | 0 | 2 | 10 | 32% |
| TOTAL | 8 | 9 | 4 | 7 | 0 | 4 | 31 | 100% |
| Percent: | 25% | 28% | 13% | 22% | 0% | 13% | | |

Source: Coordinated Entry System Priority List, December 2021

General Conclusions: Of the 32 disabled, homeless Head of Households on the December 2021 CES Priority List who identified a specific disability, the following characteristics exist:

- More than one-half (53%) are either diagnosed with mental illness or some type of chemical dependency.
- More than one-fifth (22%) are chronically ill or physically disabled.
- Just 13% identified a dual diagnosis of alcohol/drug abuse with another disability.
- No single diagnosis stands out well above others as the primary disability of homeless persons.

QUALIFYING POPULATION:

2. At Risk of Homelessness:

Size of “At Risk of Homelessness Population” in the Consortium Area

To determine the size of this qualifying population within the Consortium Area, three sources of data were used, including the following:

- i. **RentHelpMN Program Dashboard Report** - The RentHelpMN Program provided rent and utility payment funds to keep people housed and prevent evictions (and homelessness) during the COVID-19 Pandemic. (Data is prorated by removing Duluth’s 31% of the population.)
- ii. **FHPAP Program CORE Report** – The FHPAP Program serves households who are at risk of housing instability **or displacement** due to an inability to pay rent or other housing costs.
- iii. **Coordinated Entry System (CES) Priority List** - The December 2021 Coordinated Entry System Priority List was used to identify persons who have been screened and referred for homelessness resources - but are not defined as “homeless” because they are not staying in emergency shelters or somewhere else not fit for human habitation.

Each of these data sources makes up a portion of what HUD defines as the qualifying population of Persons at Risk of Homelessness. Because the ESG Program is available in only St. Louis County, the three combined sources provide the best data available to align with HUD’s definition and demonstrate the broad spectrum of persons that make up this qualified population.

Data in the following table lists the number of persons at risk of homelessness in the Consortium Area.

| NE Minnesota HOME Consortium QUALIFYING POPULATION – PERSONS AT RISK OF HOMELESSNESS | |
|--|-----------------------------|
| QUALIFYING POPULATION – PERSONS AT RISK OF HOMELESSNESS – RentHelpMN PROGRAM | |
| Total renter households with incomes less than or equal to 30% AMI who applied for RentHelpMN Program Assistance. | 1,656 Households |
| x Average Persons per Household in the Consortium Area (Per U.S. Census – Discussed in “General Background Information” Section) | 2.27 Persons/Household |
| Total persons at Risk of Homelessness - RentHelpMN Program | 3,759 Persons |
| QUALIFYING POPULATION – PERSONS AT RISK OF HOMELESSNESS – FHPAP PROGRAM | |
| Total renter households with incomes less than or equal to 30% AMI who applied for FHPAP Program Assistance. | 146 Households |
| Total Persons at Risk of Homelessness Represented by these households – FHPAP Program Adults: 146 Children: 108 | 254 Persons |
| QUALIFYING POPULATION – PERSONS AT RISK OF HOMELESSNESS - CES PRIORITY LIST | |
| Current Living Situation of Households on Priority Waiting List | Number of Households |
| Staying with Someone | 76 |
| In their own Apartment | 18 |
| Being discharged from a Psychiatric Hospital | 3 |
| Being released from a Correctional Facility | 2 |
| Being released from a Residential Treatment Facility or Halfway House | 3 |
| Being released from a Substance Abuse Facility | 27 |
| Not Identified (<i>Assumed “At Risk of Homeless”</i>) | 6 |
| Total Households at Risk of Homelessness – CES Priority Waiting List | 135 Households |
| Total Persons at Risk of Homelessness Represented by these Households – CES Priority Waiting List Adults: 164 Children: 82 | 246 Persons |
| QUALIFYING POPULATION – ALL PERSONS AT RISK OF HOMELESSNESS | |
| TOTAL HOUSEHOLDS AT RISK OF HOMELESSNESS | 1,937 Households |
| TOTAL PERSONS AT RISK OF HOMELESSNESS | 4,259 Persons |

Sources: MN Housing Finance Agency, NE MN Consortium Area RentHelpMN Program Applicant Summary Report; HMIS 2021 FHPAP CORE Report; CES Priority Waiting List – December 2021

To summarize, the Consortium Area contains an estimated 1,937 households and 4,259 persons who are at risk of homelessness.

Demographic Composition of “At Risk of Homelessness” Population

Data from two sources has been used to characterize the demographic composition of the Consortium Area’s population at risk of homelessness, including: (a.) 2021 FHPAP CORE Report and (b.) non-identifying information from the December 2021 Coordinated Entry System (CES) Priority Waiting List.

- Demographic Composition – Households at Risk of Homelessness –2021 FHPAP CORE Report:** The data represents the demographic composition of renters and other non-homeowners who are at risk of homelessness but are still living in their own housing unit.

| Northeast Minnesota HOME Consortium QUALIFYING POPULATION – POPULATION AT RISK OF HOMELESSNESS FHPAP Program – Demographic Composition | | |
|---|---------------|-------------------------|
| | Number | Percent |
| Persons Served | 254 | 100% |
| Adults | 146 | 57% |
| Children | 108 | 43% |
| Veterans | 5 | 2% |
| Gender of Adult Heads of Household | | % Households |
| Male | 61 | 42% |
| <i>Male with Children & Adults</i> | 19 | % |
| Female | 83 | 57% |
| <i>Female with Children & Adults</i> | 52 | 63% |
| Transgender | 1 | 1% |
| Not Identified | 1 | 1% |
| Age of All Persons Served | | % Persons |
| Under 18 | 108 | 43% |
| Age 18 – 24 | 18 | 7% |
| Age 24-61 | 121 | 48% |
| Age 62+ | 7 | 3% |
| Race of Persons Served | | % Persons |
| White | 199 | 78% |
| BIPOC | 55 | 22% |
| Living Situation of Households Served by FHPAP Program | | % Households |
| Shelter / Transitional Housing / Place not meant for Human Habitation* | 16 | 11% |
| Owned by Client | 9 | 6% |
| Rental by Client | 89 | 61% |
| Staying in Home of Friend or Family | 24 | 16% |
| Not Reported | 8 | 5% |
| Physical & Mental Health Condition – 67% of Adults (Only 1 Child) | | % with Condition |
| Mental Health Disorder | 46 | 47% |
| Alcohol and/or Drug Use Disorder | 17 | 18% |
| Chronic Health Conditions | 8 | 8% |
| Developmental Disability | 6 | 6% |
| Physical Disability | 20 | 20% |
| Household Income Source of Adults Served | | % Adults |
| Employment Income Only | 41 | 28% |
| Only Other Income Sources | 65 | 45% |
| Both Earned and Other Income | 5 | 3% |
| Adults with No Income | 35 | 24% |
| Household Income | | % Households |
| Under \$12,000 per year | 56 | 38% |
| \$12,001 - \$18,000 per year | 15 | 10% |
| More than \$18,000 per year | 21 | 14% |
| Number Known to Have Health Insurance | 204 | 80% |

Source: FHPAP CORE Reports for 2021 –Consortium Area.

Summary – 2021 FHPAP Core Report - Characteristics of Population at Risk of Homelessness:

Based on data in the FHPAP 2021 Core Reports, the following conclusions may be drawn about renters and other non-homeowners at risk of homelessness but still living in their own housing unit in the Consortium Area:

- Children account for a large percentage (43%) of persons at risk of homelessness, and adults account for 57%.
- Female-headed households are more prevalent than male-headed households (57% vs. 42%).
- Of adults at risk of homelessness, nearly two-thirds (63%) of females have children, while only 31% of males have children.
- Children below age 18, and adults between the ages of 24 and 61, are the largest age groups at risk of homelessness, accounting for a combined 90% of this qualifying population.
- BIPOC persons are disproportionately represented, encompassing 22% of persons at risk of homelessness vs. 6% in the Consortium Area's population.
 - The specific communities are: Black/African American = 4%; American Indian/Alaska Native/Indigenous = 11%; Multiple Races = 7%.
- More than one-quarter (28%) of households live solely on employment income.
- Nearly one-quarter (24%) of households have no income.
- Two-thirds of adults (67%) have physical conditions that increase their risk of homelessness.
 - Mental Health Disorder - 46 adults (47%)
 - Alcohol and/or Drug Use Disorder - 17 adults (18%)
 - Chronic Health Conditions – 8 (8%)
 - Developmental Disability – 6 (6%)
 - Physical Disability – 20 – 20%
- Most individuals at risk of homelessness (80%) are known to have health insurance.

b. **Demographic Composition – Households at Risk of Homelessness on the Priority CES Waiting List:**

The following demographic characteristics were gathered through the Coordinated Entry System's standardized applicant screening process and reflect those who are at risk of homelessness that, for the most part, no longer live in their own housing unit, have been screened and referred for homelessness resources - but are not defined as "homeless" because they are not staying in emergency shelters or somewhere else not fit for human habitation.

NE MINNESOTA HOME CONSORTIUM
DEMOGRAPHICS - COORDINATED ENTRY SYSTEM PRIORITY LIST - DEC. 2021
PERSONS AT RISK OF HOMELESSNESS

| CHARACTERISTIC | # OF HOUSEHOLDS BY AGE CATEGORY | | | | | | Percent of Total Households |
|------------------------------|---------------------------------|-------------|-------------|-------------|-----------|------------|-----------------------------|
| | Under 18 Years | 18-25 Years | 26-35 Years | 36-50 Years | 50+ Years | TOTAL | |
| TOTAL Households | 0 | 29 | 41 | 48 | 17 | 135 | 100% |
| Age as % of Total HH | 0% | 21% | 30% | 36% | 13% | 100% | |
| Native American HH | 0 | 8 | 14 | 12 | 1 | 35 | 26% |
| US Veteran HH | 0 | 0 | 0 | 1 | 2 | 3 | 2% |
| HOH with a Disability | 0 | 14 | 36 | 41 | 14 | 105 | 78% |
| Household Type | | | | | | | |
| Single Youth | 0 | 19 | 0 | 0 | 0 | 19 | 14% |
| Family Youth | 0 | 7 | 0 | 0 | 0 | 7 | 5% |
| Single Adult | 0 | 0 | 22 | 38 | 14 | 74 | 55% |
| Family Adult | 0 | 3 | 19 | 10 | 3 | 35 | 26% |
| Household Size | | | | | | | |
| 1 Person | 0 | 17 | 24 | 34 | 14 | 89 | 66% |
| 2-4 Persons | 0 | 11 | 16 | 12 | 2 | 41 | 30% |
| 5+ Persons | 0 | 1 | 1 | 1 | 1 | 4 | 3% |
| Not specified | 0 | 0 | 0 | 0 | 1 | 1 | 1% |

NE MINNESOTA HOME CONSORTIUM
DEMOGRAPHICS - COORDINATED ENTRY SYSTEM PRIORITY LIST - DEC. 2021
PERSONS AT RISK OF HOMELESSNESS

| CHARACTERISTIC | # OF HOUSEHOLDS BY GENDER | | | | Percent of Total Households |
|--------------------------------|---------------------------|-----------|--------------|------------|-----------------------------|
| | MALE | FEMALE | OTHER GENDER | TOTAL | |
| TOTAL Households | 66 | 66 | 3 | 135 | 100% |
| Gender as % of Total HH | 49% | 49% | 2% | 100% | |
| Native American HH | 14 | 19 | 2 | 35 | 26% |
| US Veteran HH | 2 | 1 | 0 | 3 | 2% |
| HOH with a Disability | 58 | 44 | 3 | 105 | 78% |
| Household Type | | | | | |
| Single Youth | 10 | 8 | 1 | 19 | 14% |
| Family Youth | 2 | 5 | 0 | 7 | 5% |
| Single Adult | 49 | 23 | 2 | 74 | 55% |
| Family Adult | 5 | 30 | 0 | 35 | 26% |
| Household Size | | | | | |
| 1 Person | 58 | 28 | 3 | 89 | 66% |
| 2-4 Persons | 7 | 34 | 0 | 41 | 30% |
| 5+ Persons | 1 | 3 | 0 | 4 | 3% |
| Not Specified | 0 | 1 | 0 | 1 | 1% |

Summary: The previous two tables reveal the following demographic characteristics of the HOME Consortium's population at risk of homelessness on the CES Priority Waiting List in December 2021:

- **The population is generally made up of adults between the ages of 26 and 50.** Only 21% of persons are age 25 or below; two-thirds (66%) fall between the ages of 26 and 50; and just 13% are over the age of 50.
- **A disproportionate percentage is Native American.** While only 3% of the area's general population is Native American, 26% of the population at risk of homelessness is Native American.
- **The percentage of veterans at risk of homelessness on the CES Priority List is significantly lower than the percentage of veterans in the area's general population.** Among persons on the CES Priority List, veterans comprise just 2%. In the HOME Consortium area, veterans comprise 8% of the population.
- **An astounding 78% has a disability.** Of those with a disability, nearly three quarters are either diagnosed with mental illness or some type of chemical dependency.
- **As compared to the homeless population, a larger percentage of households who are at risk of homelessness are in family households.** Nearly 1/3 (31%) of these households are family households – with 5% being headed by youth and 26% being headed by adults.
- **One-third (33%) is made up of households containing 2 or more people.**
- **Males and females each comprise the same percentage of the overall population at risk of homelessness.** In the general population, the breakdown is 49% female and 51% male. In the population at risk of homelessness, the breakdown is 49% female, 49% male, and 2% other.
- **Most households with children are headed by females.** Thirty-five of the forty-two family households at risk of homelessness or housing instability (83%) are headed by females.

QUALIFYING POPULATION:

3. Persons Fleeing / Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking:

Two separate resources / methods were employed to estimate the number of persons who are fleeing domestic and dating violence, sexual assault, stalking or human trafficking in the Consortium Area, as follows: (a.) Data from the January 27, 2021 PIT Counts that were tied specifically to Domestic Violence and Sexual Assault organizations serving the qualifying population; and, (b.) Statistics from consultation with a majority of Domestic Violence and Sexual Assault organizations serving clients within the Consortium Area.

Size of “Persons Fleeing Violence and Assault” in NE MN Consortium Area

Method A: Data from the January 27, 2021 Point In Time (PIT) Count: The first method used to determine the size of this population utilized 2021 PIT Counts which were tied to organizations who served persons fleeing violence or assault on a specific day in the Consortium Area. Please note: Because the service area of one large organization extends well beyond the Consortium Area, the count for that particular organization was prorated to reflect only the percentage of population that is attributable to the Consortium Area - 57%.

| Northeast Minnesota HOME Consortium QUALIFYING POPULATION - Persons Fleeing Domestic Violence, Dating Violence, Sexual Assault, Stalking, Human Trafficking January 2021 HOUSING INVENTORY (HIC) COUNT – Occupancy Count – Organizations Reporting in the HMIS System | |
|--|-------------------|
| Total Number of Persons Fleeing and Served by one large Organization housed in Duluth, but whose service area includes the entirety of the Consortium Area. | 26 Persons |
| x 57% = Percentage of Organization’s Service Area population contained within the Consortium Area | |
| Number of Persons Fleeing (Prorated to Consortium Area) | 15 Persons |
| - PLUS - | |
| Total Number of Persons Fleeing – Served by other Organizations housed within the Consortium Area – January 27, 2021 | 17 Persons |
| - EQUALS - | |
| Total Persons Fleeing Domestic Violence, Dating Violence, Sexual Assault, Stalking, Human Trafficking – 2021 PIT Count – Consortium Area | 32 Persons |

Source: 2021 PIT Count – NE MN Continuum of Care / 2021 PIT Count – St. Louis County Continuum of Care

As data in the previous table portrays, 32 victims were calculated to have sought and received assistance through Domestic Violence or Sexual Assault organizations in the Consortium Area on January 27, 2021. **It can be surmised, therefore, that at least 32 persons are fleeing domestic violence or sexual assault at any point in time within the Consortium Area.** This is believed to be a conservative estimate because the number only reflects those persons who were fleeing domestic

violence or sexual assault who sought and received help from organizations reporting into HUD's HMIS System. It does not reflect persons who did not seek any assistance, nor does it reflect persons who sought help from organizations that do not report into HUD's HMIS System.

Method B: Data from consultation with a majority of Domestic Violence and Sexual Assault Organizations serving clients within the Consortium Area: In the second method used to determine the size of this qualifying population, consultation with nearly all providers across the Consortium Area, including those who do not report into HUD's HMIS system, revealed that somewhere between 1,478 and 2,598 ** persons received assistance from providers of domestic abuse and sexual assault services in 2021.

The following table provides a summary of the total persons served in 2021 by Organizations that serve this qualifying population.

| NE Minnesota HOME Consortium | |
|--|--------------------------|
| PERSONS FLEEING VIOLENCE / ASSAULT–DEMOGRAPHIC COMPOSITION | |
| Persons Served by Organizations Serving this Qualifying Population in 2021 | |
| Organization | Number of Persons Served |
| Advocates for Family Peace | *205 |
| Friends Against Abuse | 298 |
| North Shore Horizons | 410 |
| Safe Haven | ** 1,120 |
| Support within Reach | Information Not Provided |
| Sexual Assault Program – Northern St. Louis County | 393 |
| Violence Prevention Center | 172 |
| TOTAL | 2,598 |

* Note: This information was taken from the Organization's 2021 Quarterly CDBG Reports submitted to St. Louis County.

**Note: Safe Haven serves the entire Consortium Area, plus two additional counties and the City of Duluth. The number 1,120 was estimated by prorating the Consortium Area's share of population in their service area. Furthermore, one organization in Grand Rapids, Minnesota chose not to provide consultation or information. Numbers of clients they served in 2021 are not included within this calculation.

Using the information obtained from organizations who provided direct service to this qualifying population; it is concluded that at least 2,038 people in the Consortium Area flee domestic violence or sexual each year. This translates into 170 people per month, or around 40 people in any given week. For purposes of this HOME-ARP Allocation Plan, it is concluded that **40 persons per week flee domestic or other violence, assault, stalking or human trafficking in the Consortium Area**. Please note: Two-thirds of the 40 persons fleeing in any given week are fleeing with children. The total number is, therefore, higher than 40 individuals who require housing and support services.

Demographic Composition of Persons Fleeing / Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking:

The ICA HMIS Core Report represents the general demographic composition of qualifying persons who were served in emergency and transitional shelters in the Consortium Area throughout a one-year period ending September 30, 2021. This is the most complete available information for identifying the

demographic characteristics of persons fleeing domestic violence, dating violence, sexual assault, stalking, or human trafficking.

| NE Minnesota HOME Consortium QUALIFYING POPULATION—PERSONS FLEEING VIOLENCE / ASSAULT—DEMOGRAPHIC COMPOSITION | | |
|--|--------------------------------|-------------------------------|
| Qualifying Persons Fleeing Violence / Assault Who Were Served in Emergency, Transitional Shelters, Rapid Rehousing and Permanent Housing As Reported in 10/1/2020 to 09/30/2021 ICA HMIS Core Report by Minnesota HMIS | | |
| DEMOGRAPHIC CHARACTERISTIC | NUMBER OF HOUSEHOLDS SERVED | PERCENTAGE OF TOTAL SERVED |
| Race | | |
| White | 154 | 79% |
| American Indian or Alaska Native | 13 | 7% |
| Black or African American | 10 | 5% |
| Multiple Races | 17 | 9% |
| Missing Information | 1 | 1% |
| Ethnicity | | |
| Hispanic | 14 | 7% |
| Non-Hispanic | 180 | 92% |
| No Information | 1 | 1% |
| Household Type | | |
| With at least one adult and one child | 120 | 62% |
| Adult-Only Household | 75 | 38% |
| Presence of a Disabling Condition | | |
| Yes | 118 | 60% |
| No – or Information Unavailable | 78 | 40% |
| Income | | |
| No Income at Start | 26 | 13% |
| No Income at Start –Had Income at Follow-Up | 4 | 2% |
| Income at Start – No Income at Follow-Up | 3 | 2% |
| Income at Start and Follow-Up | 75 | 38% |
| Information Not Reported | 80 | 41% |
| Project Type Served In * | | |
| Emergency Shelter | 107 | n/a – See Below |
| Transitional Housing | 21 | n/a – See Below |
| Rapid Rehousing | 35 | n/a – See Below |
| Permanent Housing | 51 | n/a – See Below |

Source: Minnesota HMIS - ICA HMIS Core Report – October 1, 2020 – September 30, 2021

* Some persons served were served in more than one project type during the report period.

Summary - Characteristics of Households Fleeing Domestic Violence or Assault: Using the Minnesota HMIS Core Report data in the previous table, the following conclusions may be drawn about households and persons fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking:

- Children are significantly impacted by domestic violence or assault. Nearly two-thirds (62%) of households that flee domestic violence or assault have children that flee with them.
- As with other qualifying populations, BIPOC households that are fleeing violence or assault are disproportionately represented when compared to their overall distribution in the Consortium Area. More than one-fifth of households fleeing abuse are BIPOC (21%), versus 6% in the general population.
 - American Indians represent 7%, which is more than twice their occurrence in the general population.
- Many households (60%) who are fleeing domestic violence or assault also have a disabling condition.
- Less than one-half of households fleeing violence or assault have any income at the time they flee. This significantly limits their options to re-establish themselves without outside assistance and reinforces the reason they would stay with their abuser.
- A majority of households fleeing violence or assault are served in emergency shelter settings in the Consortium area – not in units / beds specifically for persons fleeing violence or assault.

QUALIFYING POPULATION:

4(1). Other Populations: Other Families Requiring Services or Housing Assistance to Prevent Homelessness:

Size Of Population - Other Families Requiring Services Or Housing Assistance To Prevent Homelessness

To define the size of this qualifying population, data from the 2021 PIT Count was used to identify persons who have previously been qualified as homeless but are currently housed only due to the resources that help them avoid a return to homelessness, including but not limited to financial assistance, rental assistance, and supportive services. Specifically, persons who during the 2021 PIT Count were staying in permanent support housing units, other permanent housing units, or units with rental assistance through rapid rehousing vouchers at the time of the 2021 PIT count were counted.

(Note: Many of the units are called “permanent supportive housing” or “other permanent housing”. Most of these permanent units in the Homeless Response System, however, are created through state or federally funded rental vouchers and are not units actually owned by entities in the Homeless Response System. Without these PSH or OPH vouchers, these households would likely return to homelessness.) This was the best information available regarding our ability to identify persons who were previously homeless, are currently housed, but are a risk of homelessness again without required services and supports.)

| NE Minnesota HOME Consortium QUALIFYING POPULATION – OTHER FAMILIES REQUIRING SERVICES OR HOUSING ASSISTANCE TO PREVENT HOMELESSNESS | | |
|---|--------------------------|----------------------------|
| SHELTERED – 2021 PIT Count - NE MN HOME Consortium Area | | |
| Type of Shelter | Number of Persons | Percentage of Total |
| Permanent Supportive Housing | 240 | 54% |
| Rapid Rehousing | 49 | 11% |
| Other Permanent Housing | 155 | 35% |
| Total Population where Providing Supportive Services of Housing Services would Prevent Homelessness | 444 | 100% |

Sources: (a.) 2021 PIT Count – Minnesota HMIS Breakdown of totals for Permanent Supportive Housing, Rapid Rehousing, Other Permanent Housing in the Consortium Area. (b.) 2021 Housing Inventory Count

To conclude, based on PIT Count numbers from 2021, there are 444 formerly homeless individuals in the Consortium Area where providing continued supportive services or housing assistance would prevent homelessness.

To define the demographic composition of these households, ICA HMIS Core Reports for PSH/OPH/RR were used for the period spanning 10/20/2020 and 9/30/2021.

Demographic Composition - Other Families Requiring Services Or Housing Assistance To Prevent Homelessness

| Northeast Minnesota HOME Consortium | | | | |
|---|---------------|--------------|------------------------|--------------|
| QUALIFYING POPULATION | | | | |
| Other Families Requiring Supportive Services/Housing Assistance to Prevent Homelessness | | | | |
| | Singles | | Families (Adult/Child) | |
| | Number | Percent | Number | Percent |
| Persons Served | | | | |
| Clients 25+ | 290 | 89% | 99 | 32% |
| Clients 18 - 24 | 37 | 11% | 27 | 9% |
| Children Under 18 | 0 | 0% | 185 | 59% |
| TOTAL | 327 | 100% | 312 | 100% |
| Gender of Persons Served | | | | |
| Male | 199 | 61% | 108 | 35% |
| Female | 126 | 39% | 203 | 65% |
| Transgender | 1 | < 1% | 1 | < 1% |
| Not Identified / No Single Gender | 1 | < 1% | 0 | 0% |
| TOTAL | 327 | 100% | 312 | 100% |
| Race of Persons Served (HUD Definition) | | | | |
| White | 252 | 77% | 201 | 64% |
| Black, African American, or African | 15 | 5% | 4 | 1% |
| Native or Indigenous | 40 | 12% | 76 | 24% |
| Asian or Asian American | 2 | 1% | 0 | 0% |
| Multiple Races | 18 | 6% | 27 | 9% |
| Missing Information | 0 | 0% | 4 | 1% |
| TOTAL | 327 | *100% | 312 | *100% |
| | | | | |
| | Number | | Percent | |
| Physical Disability | | | | |
| Any Disability of Long Duration | 417 | | (Of 639 Persons) | 65% |
| Chronic Health Conditions | 53 | | (Of 423 Persons) | 13% |
| Physical Disability | 93 | | (Of 423 Persons) | 22% |
| Serious Mental Illness | 325 | | (Of 423 Persons) | 77% |
| Substance Use Disorder (Alcohol or Drug) | 193 | | (Of 423 Persons) | 46% |
| Developmental Disability | 44 | | (Of 423 Persons) | 11% |
| | | | | |
| Veterans - (Population Base-Count was 453 Persons) | 31 | | | 7% |

Source: PSH / RR / OPH HMIS CORE Reports for time period between 10/20/2020 9/30/2021 – Consortium Area. /

* Percent is < OR > 100% due to Rounding.

Summary – Demographic Composition – Other Families Requiring Supportive Services or Housing Assistance to Prevent Homelessness

Based on data in the above-referenced HMIS Core Report, the following conclusions are reached concerning the **demographic composition of this qualifying population** in the Consortium Area:

- Of this qualifying population, more than three-fifths (61%) is age 25 and over, one-tenth (10%) is between the ages of 18 and 24, and 29% is under the age of 18.
- Roughly one-half of the persons within this qualifying population (52%) are single adults (aged 18 and older), and the other one-half (48%) are members of family households.
- There are more single males than single females in this population – with 61% of single homeless persons being male, and 39% being female.
- There are more females in families than there are males in families – with 65% of persons in families being female, and 35% of persons in families being males.
- BIPOC persons represent nearly one-fourth (24%) of single persons in this qualifying population. In the general population within the Consortium Area, BIPOC persons represent 6% of the population.
- BIPOC persons represent over one-third (36%) of persons in families in this qualifying population.
- Native or Indigenous persons represent 12% of single persons in this qualifying population, but just 3% of the general population in the Consortium Area.
- Native or Indigenous persons represent nearly one-quarter (24%) of persons in families in this qualifying population.
- Nearly two-thirds (65%) of persons represented in this qualifying population have a disability of long duration. Of those who have disabilities:
 - 13% suffer from chronic health conditions.
 - 22% have physical disabilities.
 - 77% have a serious mental illness.
 - 46% have a substance use disorder (alcohol or drug).
 - 11% have a developmental disability.
- Veterans comprise 7% of adults in this qualifying population. In the HOME Consortium Area's general population, veterans comprise 8% of the total population.

4(2). Other Populations: At Greatest Risk of Housing Instability:

Size of population - Persons at Greatest Risk of Housing Instability

To estimate the size of this qualifying population, HUD's 2019 Comprehensive Housing Affordability Strategy (CHAS) report was employed. The CHAS was used to identify extremely- and very-low-income households residing in renter-occupied housing units with one or more housing problems (characteristics associated with instability). Based on professional experience, as well as guidance provided by *ABT Associates* in the HOME-ARP Planning Process webinar, the "presence of one or more severe housing problems" was used as the key indicator of households at greatest risk of housing instability for all income levels.

| Northeast Minnesota HOME Consortium QUALIFYING POPULATION - AT GREATEST RISK OF HOUSING INSTABILITY HUD COMPREHENSIVE HOUSING AFFORDABILITY STRATEGY (CHAS) | |
|--|-------------------------|
| Total renter households with incomes less than or equal to 30% AMI with one or more severe housing problems | 3,650 Households |
| PLUS | |
| Total number of renter households with annual incomes between 30% and 50% AMI with one or more severe housing problems | 2,175 Households |
| TOTAL | 5,825 Households |
| x Average Persons per Household in HOME Consortium | 2.27 Persons/Household |
| Total persons at Greatest Risk of Housing Instability – HUD CHAS | 13,223 Persons |

Source: Comprehensive Housing Assessment Strategy (CHAS), 2019

To summarize, it is estimated that the Consortium Area contains 5,825 households, or 13,223 persons, who are at greatest risk of housing instability due to their residence in housing that has characteristics associated with instability (one or more severe housing problems per the HUD CHAS).

Demographic Composition – Persons at Greatest Risk of Housing Instability

To define the demographic characteristics of persons at greatest risk of housing instability, the 2019 HUD CHAS report was used. Specifically, renters who are at greatest risk of housing instability have the following demographic characteristics:

i. Renters with Incomes below 30% AMI.

- Live in housing units that have characteristics associated with housing instability (i.e. at least one or more severe housing problems, as defined by HUD), including:
 - Incomplete kitchen facilities;
 - Incomplete plumbing facilities;
 - Having more than 1 person per room; and,
 - Paying more than 50% of monthly household income toward housing costs.

ii. Renters with Incomes between 30% - 50% AMI.

- Live in housing units that have characteristics associated with housing instability (i.e. at least one or more severe housing problems, as defined by HUD), including:

- Incomplete kitchen facilities;
- Incomplete plumbing facilities;
- Having more than 1 person per room; and,
- Paying more than 50% of monthly household income toward housing costs.

Information obtained through consultation with Lutheran Social Services is used to further characterize the demographic composition of households at greatest risk of housing instability in the Consortium Area.

Lutheran Social Services (LSS) Financial Counseling (and Foreclosure Prevention Services): Through its financial counseling and mortgage foreclosure prevention programs, LSS serves households at risk of homelessness / housing instability across Minnesota. LSS has recently seen the following issues that are placing people at risk of homelessness or housing instability:

- In many households, adult children are moving in with parents due to loss of employment and decrease in income. This has significantly increased housing cost for households who may not be able to afford them, placing them at risk of losing their housing when payments are missed.
- Many seniors who were working part-time jobs to make ends meet can no longer do so because of Covid-19. Meanwhile, their property taxes and insurance (and other) costs continue to increase.
- Many of these households (doubled-up and seniors) can barely meet their financial obligations. They are one disaster away from the pyramid tumbling.
- People with decreasing incomes are increasingly turning to credit cards to meet their expenses.
- More households are experiencing marriage separations post-Covid. Through separation, they lose their ability to pay housing costs.



Inventory and Analysis of Existing Resources

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

INVENTORY: HOUSING RESOURCES

CONSORTIUM AREA HOMELESS RESPONSE SYSTEM

A broad range of housing resources are used to assist households who are homeless or at risk of homelessness/housing instability. To provide context in the upcoming discussion, definitions of the range of beds/units available in the housing continuum throughout the Area's Homeless Response System are provided below.

Definitions:

- **Emergency Shelter** – Any facility with overnight sleeping accommodations, the primary purpose of which is to provide temporary shelter for the homeless in general or for specific populations of the homeless.
- **Transitional Housing** – A project that provides short-term housing (*typically less than 24 months*) and appropriate supportive services to homeless persons to facilitate movement to independent living.
- **Rapid Rehousing** – Provides short-term – typically six months or less - rental assistance and services to homeless persons, with services ending once rental assistance terminates.
- **Permanent Supportive Housing** – Community-based housing without a designated length of stay. A combination of housing and services to help people live more stable, productive lives.
- **Other Permanent Housing** – Community-based housing without a designated length of stay. Does not include services. Clients may or may not receive services through other sources.

INVENTORY: HOMELESSNESS HOUSING RESOURCES

Information from the 2021 Housing Inventory Counts (HIC) was used to provide the following list of available beds/units within the Consortium Area. Known changes that occurred are incorporated into the list.

| Northeast Minnesota HOME Consortium EMERGENCY SHELTERS - FACILITY-BASED AND VOUCHER BEDS | | | |
|--|---|-------------------|------------|
| Organization & Project | Bed Type | Target Population | Total Beds |
| COOK COUNTY | | | |
| No Emergency Shelter Beds | | | |
| ITASCA COUNTY | | | |
| Advocates for Family Peace - DV Motel Vouchers | Voucher Bed | Domestic Violence | 1 |
| AEOA – Youth HYA ES | Youth HYA ES | Youth | 1 |
| Grace House of Itasca Co. – Emergency Shelter | Facility-based Beds | General | 10 |
| Leech Lake Band of Ojibwe Housing Authority – OEO / ESP Vouchers | Voucher Bed | General | 1 |
| KOOCHICHING COUNTY | | | |
| Servants of Shelter – Emergency Shelter | Facility-based Beds | General | 8 |
| Servants of Shelter – ESG CV-OEO Hotel Vouches | Voucher Beds | General | 6 |
| Servants of Shelter – Overflow Beds | Overflow Beds | General | 2 |
| LAKE COUNTY | | | |
| No Emergency Shelter Beds | | | |
| ST. LOUIS COUNTY – Minus Duluth | | | |
| AEOA – ES-SLC-SLC-HUD-ESG CV St. Louis County | Voucher Beds | General | 16 |
| AEOA - Bill’s House | Facility-based Beds | General | 8 |
| AEOA – Cost Neutral Scattered Site Shelter | Voucher Beds | General | 18 |
| AEOA – Emergency Shelter - Hibbing | Facility-Based Scattered Site | General | 7 |
| Bois Forte – Emergency Shelter | Voucher Beds | General | 3 |
| TOTAL | | | 81 |
| Northeast Minnesota HOME Consortium TRANSITIONAL SHELTERS - FACILITY-BASED AND VOUCHER BEDS | | | |
| Organization & Project | Target Population | | Total Beds |
| COOK COUNTY | | | |
| See Lake County Information Below – 4 Voucher Beds Shared with Lake County | | | |
| ITASCA COUNTY | | | |
| Advocates for Family Peace | Domestic Violence | | 5 |
| AEOA – LIFE Program | Youth – Households w/o Children | | 2 |
| AEOA – OEO Homeless Youth Act | Youth – Households w/o Children | | 3 |
| KOOTASCA – Itasca Transitional Housing | General | | 6 |
| KOOTASCA – Peer House | Men’s Program | | 5 |
| Leech Lake Band of Ojibwe – HYA Trans. Housing | Youth – With Children (Under Renovation – Not in Use.) | | 6 |

| | | |
|--|---|-------------------|
| KOOCHICHING COUNTY | | |
| KOOTASCA – Koochiching Transitional Housing | General | 4 |
| LAKE COUNTY | | |
| AEOA – Lake and Cook County TH | Domestic Violence | 4 |
| North Shore Horizons - Transitional Housing | Domestic Violence | 6 |
| ST. LOUIS COUNTY – Minus Duluth | | |
| AEOA - Bill's House | General | 8 |
| Range Transitional Housing-Youth Outreach Prog. | Youth Beds | 4 |
| Range Transitional Housing – Virginia HRA | St. Louis County | 10 |
| TOTAL | | 63 |
| Northeast Minnesota HOME Consortium | | |
| TENANT-BASED RENTAL ASSISTANCE - RAPID REHOUSING VOUCHERS | | |
| Organization & Project | Target Population | |
| COOK COUNTY | | |
| See Lake County Information Below – 10 Rapid Rehousing Voucher Beds Shared with Lake County | | |
| ITASCA COUNTY | | |
| KOOTASCA – FHPAPA - Rapid Rehousing | General | 3 |
| MACV – Families with a Homeless Vet | 2 – Veterans with Children 5 – Veterans without Children | 7 |
| MACV – Supportive Services for Veteran Families | 4 Vouchers – Veterans with Children | 4 |
| The Salvation Army | General | 14 |
| KOOCHICHING COUNTY | | |
| No Rapid Rehousing Voucher Beds | | |
| LAKE COUNTY | | |
| AEOA – Lake and Cook County OEO TH | General | 10 |
| ST. LOUIS COUNTY – Minus Duluth | | |
| AEOA – OEO-ESG-RRH-State Funds | General | 3 |
| CHUM – FHPAP - RRH HA | General | 4 |
| Bois Forte – RRH – OEO – HYA | Youth | 1 |
| Legal Aid Svc. – NE Minnesota | General | 1 |
| Legal Aid Svc. – NE Minnesota | General | 2 |
| TOTAL | | 49 |
| Northeast Minnesota HOME Consortium | | |
| PERMANENT SUPPORTIVE HOUSING – FACILITY-BASED AND VOUCHERS | | |
| Organization & Project | Target Population | Total Beds |
| COOK COUNTY | | |
| No Permanent Supportive Housing Units | | |
| ITASCA COUNTY | | |
| Northland Counseling Center, Inc. – Itasca County Shelter Plus Care (Located at Grand Plaza) | Clients | 7 |
| Northland Counseling Center, Inc. – Beacon Hill | Clients | 3 |
| KOOCHICHING COUNTY | | |
| No Permanent Supportive Housing | | |
| LAKE COUNTY | | |
| AEOA – Lake County Rental Assistance | Domestic Violence /2 CH- No Children | 2 |

| | | |
|--|--|-------------------|
| ST. LOUIS COUNTY – Minus Duluth | | |
| AEOA – Rural St. Louis County Rural PH | General | 12 |
| AEOA – Youth Foyer | Youth Beds without Children | 10 |
| Bois Forte – New Moon Shelter Plus Care | 15- CH with Children/1 CH with no Children | 17 |
| Range Mental Health Center-Shelter Plus Care | 4 - CH without Children / 39 – Clients | 43 |
| Range Mental Health Center – Ivy Manor | Clients | 6 |
| Range Mental Health Center – Perpich Apartments | 2-CH w/ Children/19 – Clients | 21 |
| Range Transitional Housing – Permanent Housing | 21-CH with no Children | 27 |
| Range Transitional Housing – Permanent Housing Chronic II | 2-CH w/ Children / 23 – CH | 23 |
| TOTAL | | 171 |
| Northeast Minnesota HOME Consortium | | |
| OTHER PERMANENT HOUSING – FACILITY-BASED AND VOUCHERS | | |
| Organization & Project | Target Population | Total Beds |
| COOK COUNTY | | |
| No Other Permanent Housing Units | | |
| ITASCA COUNTY | | |
| Hearth Connection – LTH RA Northland Counsel | Clients | 18 |
| Hearth Connection – LTH Rental Assistance | General | 16 |
| Leech Lake Band of Ojibway Housing Authority – HTF Rental Assistance | General | 9 |
| Northland Counseling Center – Housing Trust fund – MHFA – LTH Re-Entry | Clients | 4 |
| Northland Counseling Center – Aurora Heights | Clients | 14 |
| Northland Counseling Center – Pineridge Center | Clients | 5 |
| KOOCHICHING COUNTY | | |
| No Other Permanent Housing Units | | |
| LAKE COUNTY | | |
| Hearth Connection – North Shore Horizons | Domestic Violence | 6 |
| ST. LOUIS COUNTY – Minus Duluth | | |
| AEOA – Arrowhead SRO | General | 9 |
| Bois Forte – Nett Lake MN Housing LTH | General | 11 |
| Bois Forte – New Moon MN Housing LTH | General | 23 |
| New Opportunities | General | 23 |
| Range Transitional Housing – Housing Support | General – 2 CH Beds – HH With Children | 21 |
| Range Transitional Housing – Housing Support - Ivy Manor | General | 6 |
| Range Transitional Housing – Westgate Apartments | General | 3 |
| Wolf Family Inc. – Lakeview Residence LTH | General | 2 |
| TOTAL | | 170 |

Source: 2021 Housing Inventory Count – Updated by NE Minnesota HOME Consortium

INVENTORY: HOMELESSNESS HOUSING RESOURCES

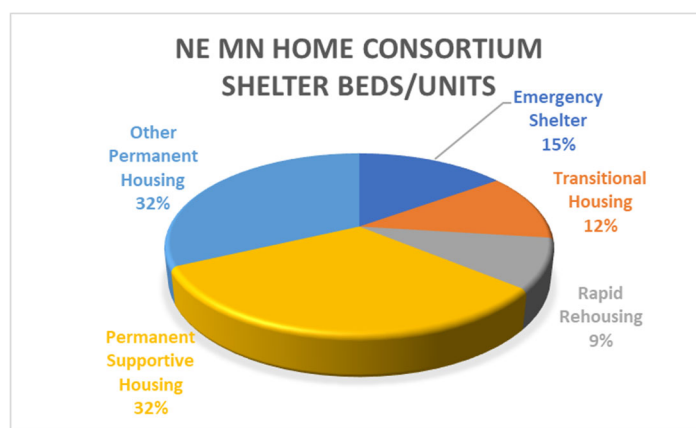
ANALYSIS AND COMMENTS

The previous inventory of beds/units within the Consortium Area is summarized in the following chart.

| NE MN HOME CONSORTIUM TOTAL TYPE WITHIN EACH COUNTY SHELTER BEDS/UNITS BY TYPE | | | | | | | |
|---|-------------|---------------|--------------------|-------------|------------------|------------|------------------|
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County | TOTAL | PERCENT OF TOTAL |
| Emergency Shelter | 0 | 13 | 16 | 0 | 52 | 81 | 15% |
| Transitional Housing | * 0 | 27 | 4 | * 10 | 22 | 63 | 12% |
| Rapid Rehousing | * 0 | 28 | 0 | * 4 6 | 11 | 49 | 9% |
| Permanent Supportive Housing | 0 | 10 | 0 | 2 | 159 | 171 | 32% |
| Other Permanent Housing | 0 | 66 | 0 | 6 | 98 | 170 | 32% |
| TOTAL | 0 | 144 | 20 | 28 | 342 | 534 | 100% |
| Percentage Of Beds/Units | * 0% | 27% | 4% | * 5% | 64% | 100% | |

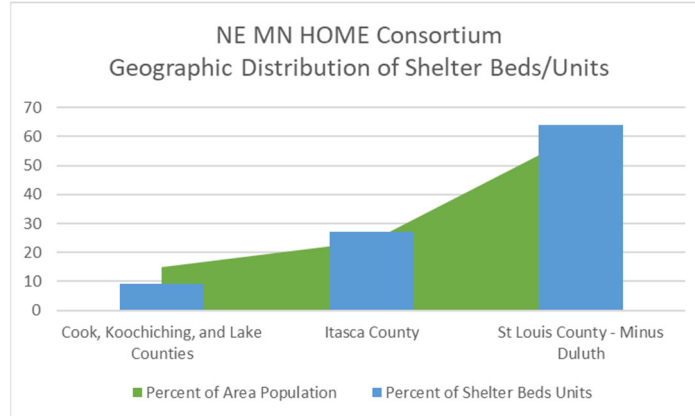
* Cook County and Lake County share 4 Transitional and 10 Rapid Rehousing Vouchers

In total, the Consortium Area has 534 beds or units within its Homeless Response System. Just over one-fourth (27%) of these beds/units provide emergency or transitional shelter, roughly one-tenth (9%) are Rapid Rehousing vouchers, and almost two-thirds (64%) provide permanent supportive housing or other permanent housing.



Distribution of Units: The geographic distribution of units between Counties is generally proportional to their population. Cook, Koochiching, and Lake Counties have a slightly lower percentage of beds/units compared to their proportion of the general population.

- Cook, Koochiching, and Lake Counties contain 13% of the Consortium Area's population, and 9% of shelter beds/units.
- Itasca County contains 24% of the Consortium Area's population, and 27% of shelter beds/units.
- St. Louis County (*minus Duluth*) contains 61% of the Consortium Area's population and 64% of shelter beds/units.
- Aside from the 14 vouchers shared by Cook and Lake Counties, Cook County has no other resources, and Lake County has just 14 other beds/units. Koochiching County has only 20 beds/units.



TOTAL BEDS/UNITS AVAILABLE BY TARGET POPULATION IN EACH COUNTY

Only 116 of the Consortium Area's 534 beds/units in the Homeless Response System, or 22%, are targeted to specific populations. The following tables detail those beds/units that are targeted by population.

| NE MN HOME CONSORTIUM | | | | | | |
|---|--------------------|----------------------|---------------------------|--------------------|---------------------------|--------------|
| BEDS/UNITS TARGETING PERSONS FLEEING DOMESTIC/OTHER VIOLENCE OR SEXUAL ASSAULT | | | | | | |
| BEDS/UNITS ** | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County * | TOTAL |
| Emergency Shelter | 0 | 1 | 0 | 0 | 0 | 1 |
| Transitional Housing | *4 | 5 | 0 | 6 | 0 | 15 |
| Rapid Rehousing | 0 | 0 | 0 | 0 | 0 | 0 |
| Permanent Supportive Housing | 0 | 0 | 0 | 2 | 0 | 2 |
| Other Permanent Housing | 0 | 0 | 0 | 6 | 0 | 6 |
| TOTAL | 4 | 6 | 0 | 14 | 0 | 24 |
| Percentage Of Beds/Units | 17% | 30% | 0% | 58% | 0% | 100% |

* One organization with 39 beds in Duluth also serves the Consortium Area. Units in Duluth are not counted.

* Cook County and Lake County share 4 Transitional Housing Vouchers.

** Not all providers within the Consortium Area report into the HMIS System.

| NE MN HOME CONSORTIUM BEDS/UNITS TARGETING HOMELESS VETERANS BY COUNTY | | | | | | |
|---|-------------|---------------|--------------------|-------------|------------------|-----------|
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County | TOTAL |
| Emergency Shelter | 0 | 0 | 0 | 0 | 0 | 0 |
| Transitional Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| Rapid Rehousing | 0 | 11 | 0 | 0 | 0 | 11 |
| Permanent Supportive Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Permanent Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 0 | 11 | 0 | 0 | 0 | 11 |
| Percentage Of Beds/Units | 0% | 100% | 0% | 0% | 0% | 100% |

| NE MN HOME CONSORTIUM BEDS/UNITS TARGETING HOMELESS ADULTS WITH CHILDREN BY COUNTY | | | | | | |
|---|-------------|---------------|--------------------|-------------|------------------|-----------|
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County | TOTAL |
| Emergency Shelter | 0 | 0 | 0 | 0 | 0 | 0 |
| Transitional Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| Rapid Rehousing | 0 | 0 | 0 | 0 | 0 | 0 |
| Permanent Supportive Housing | 0 | 0 | 0 | 0 | 23 | 23 |
| Other Permanent Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 0 | 0 | 0 | 0 | 23 | 23 |
| Percentage Of Beds/Units | 0% | 0% | 0% | 0% | 100% | 100% |

| NE MN HOME CONSORTIUM BEDS/UNITS TARGETING HOMELESS ADULTS WITHOUT CHILDREN BY COUNTY | | | | | | |
|--|-------------|---------------|--------------------|-------------|------------------|-----------|
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County | TOTAL |
| Emergency Shelter | 0 | 0 | 0 | 0 | 0 | 0 |
| Transitional Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| Rapid Rehousing | 0 | 0 | 0 | 0 | 0 | 0 |
| Permanent Supportive Housing | 0 | 0 | 0 | 2 | 26 | 28 |
| Other Permanent Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 0 | 0 | 0 | 2 | 26 | 28 |
| Percentage Of Beds/Units | 0% | 0% | 0% | 7% | 93% | 100% |

| NE MN HOME CONSORTIUM BEDS/UNITS TARGETING HOMELESS YOUTH WITH CHILDREN BY COUNTY | | | | | | |
|--|-------------|---------------|--------------------|-------------|------------------|----------|
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County | TOTAL |
| Emergency Shelter | 0 | 0 | 0 | 0 | 0 | 0 |
| Transitional Housing | 0 | 6 | 0 | 0 | 0 | 6 |
| Rapid Rehousing | 0 | 0 | 0 | 0 | 0 | 0 |
| Permanent Supportive Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Permanent Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 0 | 6 | 0 | 0 | 0 | 6 |
| Percentage Of Beds/Units | 0% | 100% | 0% | 0% | 0% | 100% |

| NE MN HOME CONSORTIUM BEDS/UNITS TARGETING HOMELESS YOUTH WITHOUT CHILDREN BY COUNTY | | | | | | |
|---|-------------|---------------|--------------------|-------------|--------------------|-----------|
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County * | TOTAL |
| Emergency Shelter | 0 | 1 | 0 | 0 | 0 | 1 |
| Transitional Housing | 0 | 5 | 0 | 0 | 7 | 12 |
| Rapid Rehousing | 0 | 0 | 0 | 0 | 1 | 1 |
| Permanent Supportive Housing | 0 | 0 | 0 | 0 | 10 | 10 |
| Other Permanent Housing | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 0 | 6 | 0 | 0 | 18 | 24 |
| Percentage Of Beds/Units | 0% | 25% | 0% | 0% | 75% | 100% |

| NE MN HOME CONSORTIUM BEDS/UNITS OWNED AND MANAGED BY TRIBAL GOVERNMENTS * | | | | | | |
|---|-------------|---------------|--------------------|-------------|--------------------|-----------|
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County * | TOTAL |
| Emergency Shelter | 0 | 1 | 0 | 0 | 3 | 4 |
| Transitional Housing | 0 | 6 | 0 | 0 | 0 | 6 |
| Rapid Rehousing | 0 | 0 | 0 | 0 | 1 | 1 |
| Permanent Supportive Housing | 0 | 0 | 0 | 0 | 17 | 17 |
| Other Permanent Housing | 0 | 9 | 0 | 0 | 34 | 43 |
| TOTAL | 0 | 16 | 0 | 0 | 55 | 71 |
| Percentage Of Beds/Units | 0% | 23% | 0% | 0% | 77% | 100% |

* Some of the beds/units within this chart are also represented in among other targeted beds (i.e. youth with children, etc..)

CURRENT HOMELESSNESS HOUSING RESOURCES INVENTORY ANALYSIS CONCLUSIONS:

- Of the 116 beds/units targeted to specific populations across the Consortium Area.
 - **11 beds/units serve veterans** – all within Itasca County. Six serve vets with children, and five serve vets without children.

- **23 beds/units serve homeless adults with children.** All are permanent supportive housing units located within St. Louis County.
 - **28 beds/units serve homeless adults without children.** All are permanent supportive housing units located within Itasca and St. Louis Counties.
 - **6 beds/units serve homeless youth with children.** All are transitional housing units located in Itasca County.
 - **24 beds/units serve homeless youth without children.** One is an emergency shelter bed, 9 are transitional housing beds, one is a rapid rehousing voucher, and 10 are permanent supportive housing units. All are located within Itasca County and St. Louis County.
 - **24 beds/units serve victims fleeing domestic or other abuse/sexual assault.** Lake County has six (6) transitional housing units serving this qualifying population. The other 18 are vouchers.
- Tribal Governments (*Leech Lake and Bois Forte*) own and manage 71 beds/units. These units are not available to non-tribal members.
 - Nearly one-quarter of beds/units (131 of 534) in the Homeless Response System are owned or leased by counseling or mental health organizations. These units are not available to non-clients.
 - Nearly one-third (32%) of the beds/units are considered “Other Permanent Housing”. On-site supportive services available to clients may or may not be available through external sources.

UTILIZATION RATES / VACANCY RATES OF BEDS/UNITS IN THE HOMELESS RESPONSE SYSTEM: 2021

PIT Counts were used to evaluate the usage of the available beds/units in the Consortium Area. Information has been updated where possible by contacting providers directly. Data from the updates is available upon request. Based on the PIT Count and subsequent updates, the following conclusions can be drawn.

a. EMERGENCY SHELTERS:

- **Usage of emergency shelter beds/units is strong.** Only four emergency shelter beds were unused **and** available on the date of the 2021 PIT Count. This demonstrates a much stronger level of demand than appeared within the PIT Count.
- **Emergency Shelters cannot accommodate the current level of need.** All emergency shelters reported having an occupancy rate over 100% and having to turn people away. Grace House of Itasca County provides tents and sleeping bags for camping in the summer. AEOA reported that it turned away 884 people in the past year from its shelters.

b. TRANSITIONAL HOUSING UNITS:

- **Demand for transitional housing beds/units is strong.** The overall Transitional Housing Utilization Rate is 95%. This rate would have climbed to 100% if Range Transitional Housing was able to locate available housing units for clients to use vouchers.

c. **RAPID REHOUSING VOUCHERS:**

- **Need for Rapid Rehousing Vouchers is high.** At the time of the 2021 PIT count, these vouchers were at a 100% utilization rate.

d. **PERMANENT SUPPORTIVE HOUSING:**

- **Demand for permanent supportive housing units (PSH) is strong.** The PSH utilization rate was at 108% at the time of the 2021 PIT count. The level of need continues to be high.

e. **OTHER PERMANENT HOUSING UNITS:**

- **Need for other permanent housing units is also high.** With the exception of 14 units owned/managed by tribal governments, for which an update could not be obtained, the utilization rate for “other permanent housing units” is 98%.

INVENTORY

SUBSIDIZED (AFFORDABLE) RENTAL UNITS

NE MN HOME CONSORTIUM AREA

INVENTORY: SUBSIDIZED HOUSING RESOURCES

This section provides an inventory and assessment of known subsidized rental units and resources in the Consortium Area but begins first with a general description of common types of subsidized rental units.

| GENERAL DESCRIPTION: COMMON TYPES OF SUBSIDIZED HOUSING UNITS | | | | | |
|---|---|---|---|---|---|
| POPULATION SERVED | INCOME REQUIREMENTS | UNIT AVAILABILITY | U.S. CITIZENSHIP | APPLICANT EXCLUSION | HOUSEHOLD RENT |
| PUBLIC HOUSING UNITS | | | | | |
| Low-income families, elderly (age 62+), persons with disabilities | HH Income up to 80% AMI | Based on household size | U.S. Citizenship OR Eligible Immigration Status | Tenant Selection Criteria may exclude applicants with poor rental history or criminal history for specific time period following incarceration release. | Highest of 30% monthly adjusted income OR 10% monthly gross income OR \$25 minimum rent |
| SECTION 8 HOUSING CHOICE VOUCHER | | | | | |
| Administered by PHAs. Low-income families, elderly (age 62+), persons with disabilities. | At least 75% of PHA vouchers serve ELI HH at 30% AMI. No more than 25% may serve VLI HH at 50% AMI. | HH may select any housing unit approved by PHA. Subsidy paid to landlord. | U.S. Citizenship OR Eligible Immigration Status | Tenant Selection Criteria may exclude applicants with poor rental history or criminal history for specific time period following incarceration release. | Typically around 30% of income |
| SECTION 8 PROJECT-BASED ASSISTANCE | | | | | |
| Low-income families, elderly (age 62+), persons with disabilities – Often private landlords | HH Income up to 80% AMI. (Some PHAs allow only up to 50% AMI.) | Priority placed on ELI at 30% AMI, then VLI at 50% AMI. Only some PHAs allow LI at 80%. | U.S. Citizenship OR Eligible Immigration Status | Tenant Selection Criteria may exclude applicants with poor rental history or criminal history for specific time period following incarceration release. | Highest of 30% monthly adjusted income OR 10% monthly gross income OR \$25 minimum rent. Cap on Rent. |
| SECTION 202/811 PRAC PROJECT-BASED ASSISTANCE | | | | | |
| Section 202: Housing for persons with disabilities. Section 811: Housing for Elderly (62+) | HH Income may not exceed 30% AMI. | Section 202: 1 + household member disabled Section 811: Head of Household is age 52+ | Not Required. | Tenant Selection Criteria may exclude applicants with poor rental history or criminal history for specific time period following incarceration release. | Highest of 30% AMI or 10% monthly gross income. No cap on rent. |
| SECTION 236 PROJECT-BASED ASSISTANCE | | | | | |
| Elderly (age 62+) or persons with disabilities | HH Income up to 80% AMI | One + household member is age 62+ or disabled | U.S. Citizenship OR Eligible Immigration Status | Tenant Selection Criteria may exclude applicants with poor rental history or criminal history for specific time period following incarceration release. | Minimum rent = basic rent. Rent based on income. Rent capped at Section 236 market rent. |

| GENERAL DESCRIPTION: COMMON TYPES OF SUBSIDIZED HOUSING UNITS, Continued... | | | | | |
|---|--|---|---|---|---|
| POPULATION SERVED | INCOME REQUIREMENTS | UNIT AVAILABILITY | U.S. CITIZENSHIP | APPLICANT EXCLUSION | HOUSEHOLD RENT |
| HUD HOME RENTAL UNITS | | | | | |
| No specific population | 90% benefitted households have income at or below 60% AMI. 10% have income at or below 80%. | If project has 5+ HOME-assisted units: 20% units rented to VLI HH (50% AMI) | U.S. Citizen requirement not Identified | Not identified. | Rent limits: Lesser of HUD FMR OR <= 30% of Income for a HH at 65% AMI. If project has 5+ HOME-assisted units: Rents may not exceed 30% AMI for 20% units rented to VLI HH. |
| RURAL DEVELOPMENT SECTION 515 UNITS | | | | | |
| Elderly (age 62+), Persons with Disabilities | 80% or below Adjusted Median Income | Waiting list priority given to ELI households. Other waiting list priorities apply as well. | U.S. Citizenship OR Eligible Immigration not required to live in unit. Required to receive subsidy. | Tenant Selection Criteria may exclude applicants with poor rental history or criminal history for specific time period following incarceration release. | Highest of 30% monthly adjusted income OR 10% monthly gross income – minus utility allowance |
| LOW INCOME HOUSING TAX CREDITS | | | | | |
| Single persons, households with or without children (Some projects can restrict to a specific demographic such as elderly or disabled persons.) | Generally, 20% units for households at <=50% AMI – OR – 40% units for households at <= 60% AMI – PLUS – 10% units for households at <= 30% AMI | Many waiting lists have preferences. Applicants with a waiting list preference will receive assistance before applicants without. | U.S. Citizenship OR Eligible Immigration not required to live in unit. | Not specified | Maximum allowable rent is equal to 30% of AMI associated with LIHTC apartments unit's designated set-aside (i.e. 60% AMI) minus a utility allowance. |

INVENTORY: SUBSIDIZED HOUSING RESOURCES

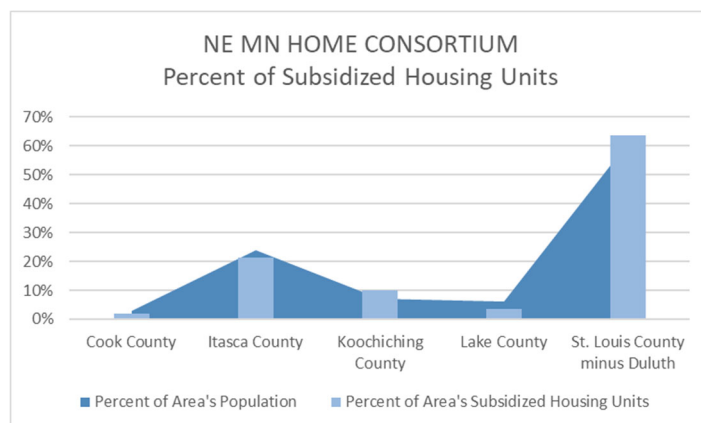
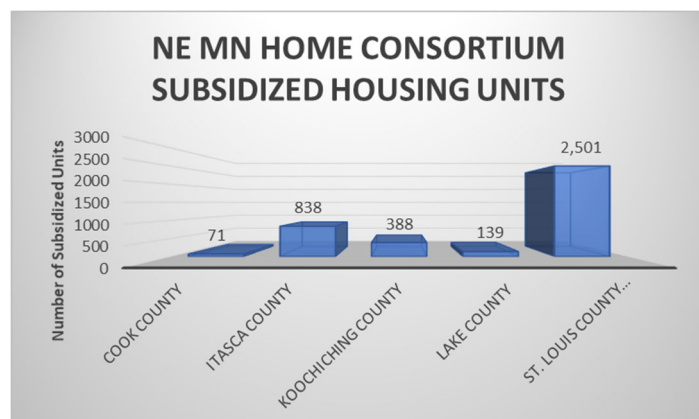
*The Subsidized Housing Inventory is included as **Attachment D**.*

Disclaimer: Extensive efforts were made to account for all subsidized housing units. Due to the size of the Consortium Area, however, some units may have inadvertently been missed.

INVENTORY: SUBSIDIZED HOUSING RESOURCES

ANALYSIS AND COMMENTS

Subsidized Rental Units Available by County: As the inventory in **Attachment D** demonstrates, nearly two-thirds (64%) of the Area’s subsidized rental units are located in St. Louis County (outside of Duluth). Roughly one-fifth (21%) are in Itasca County, and 16% are in Cook, Itasca, and Koochiching Counties.



Vacancy Rates – Subsidized Housing Units: At the beginning of this HOME-ARP Allocation Plan, the “General Background Information” section provided a demographic analysis of current housing market trends. The analysis demonstrated an increase in demand across all types of housing units between 2010 and 2019. The 2019 rental vacancy rates were as follows:

| County | 2019 Rental Vacancy Rate |
|--------------------|--------------------------|
| Cook County | 5.2% |
| Itasca County | 4% |
| Koochiching County | 2.8% |
| Lake County | 5.9% |
| St. Louis County * | 9% |

Source: 2019 American Community Survey

**Note: The “Market at a Glance Report” produced on April 5, 2022 as a HUD CHAS Report, provided a market update for St. Louis County. As of April 5th, the rental vacancy rate was estimated at 6%, with an apartment rental vacancy rate of 0.9% - down from 3.2% a year ago. The vacancy rate for apartments built since 2010 is 0.0% - down from 4.9% a year ago.* Source: Comprehensive Housing Assessment Strategy, 2022

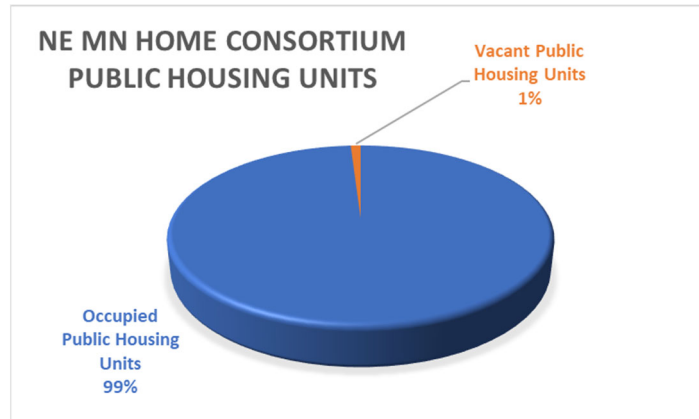
Events occurring during the COVID-19 pandemic have significantly tightened the Area’s current housing market since the 2019 Census data was released. With a population influx by people whose jobs are no longer tied to a geographic location, the increased housing demand has rapidly depleted availability of existing housing units.

Perhaps the best reflection of the current rental market for decent, safe, and affordable units is the information garnered through consultation with Public Housing Authorities (PHA) in the Consortium Area. Each PHA was asked to provide information regarding current vacancy rates and other housing demand-related issues they are experiencing. **The data shown in the following table demonstrate that the vacancy rate on the nearly 1,300 public housing units in the Area is less than 1%.**

| NE MINNESOTA HOME CONSORTIUM PUBLIC HOUSING UNIT VACANCY RATES | | | |
|---|-----------------------------|------------------------------|--|
| Public Housing Authority | Number Public Housing Units | Vacancy Rates Experienced ** | Public Housing Units Occupied (based on Vacancy Rates) |
| Chisholm HRA * | 105 | 5% | 92 |
| Cook HRA | 60 | 0% | 60 |
| International Falls HRA | 80 | 0% | 80 |
| Itasca County HRA | 276 | 0% | 276 |
| Koochiching County HRA | Vouchers Only | n/a | n/a |
| Two Harbors HRA | 58 | 0% | 58 |
| Hibbing HRA | 252 | 0% | 252 |
| Gilbert HRA | 49 | 0% | 49 |
| Ely HRA | 120 | 5% | 114 |
| Eveleth /Virginia HRA | 309 | 0.6% | 307 |
| TOTAL UNITS | 1,309 | 0.98% | 1,288 |

* Chisholm HRA has 8 units that are under renovation and are currently vacant. Overall, they indicate about a 5% typical vacancy rate on their units.

** Does not include typical “unit turnover” time period required for unit cleaning/repairs and verifying tenant eligibility.



Even more indicative of the tight rental market is the inability of public housing applicants to use their Section 8 vouchers due to the housing shortage. PHA's who manage Section 8 vouchers consistently reported that their applicants cannot find rental units that meet HUD's standards before the vouchers expire. For example, at the time of consultation, the Eveleth/Virginia HRA had 582 Section 8 vouchers, but only 500 were in use. The Koochiching County indicated that only one-quarter to one-third of applicants offered Section 8 vouchers can locate housing before the vouchers expire. The Itasca County HRA reported having the same issue with their 250 Section 8 vouchers. These are much needed affordable housing resources that cannot be used due to the lack of decent and safe rental units in the Consortium Area.

Because Public Housing Units represent one-third of the known subsidized housing units in the Consortium Area, it can be surmised that the vacancy rate for all decent, safe, and affordable subsidized housing units is also below 1% across the Consortium Area.

INVENTORY

SUPPORTIVE SERVICES

NE MN HOME CONSORTIUM AREA

INVENTORY: SUPPORTIVE SERVICES

A change that has occurred in the delivery of supportive services during recent years, largely due to the COVID-19 pandemic, is the increased use of remote technology. While even five years ago the rural areas lagged significantly behind populated areas in their delivery of supportive services, their use of remote technology has slowly begun to level the playing field. Examples include the use of remote technology to deliver case management services, financial counseling, mental health counseling, foreclosure prevention services, and even telemedicine appointments. This use of remote technology can provide an opportunity to deliver services broadly through less expensive and more efficient methods.

Therefore, a number of the mainstream supportive services listed in the following *Supportive Services Inventory* are actually delivered remotely to a broad range of clients across the entire 16,000 square mile area encompassed by the Consortium – and beyond. *It is recognized that not all services may be effectively delivered through remote means.*

While preparing the inventory of supportive services, it was recognized that many of the services required by the four qualifying populations overlap. Although qualifying populations have different demographic characteristics, many still require some of the same mainstream supportive services. Because of this, a general inventory and analysis of mainstream supportive services was undertaken ***before*** completing an Unmet Needs and Gap Analysis for each qualifying population. This current section, therefore, lists the mainstream supportive services available throughout the Consortium Area in the following categories:

- Food and Nutrition Resources
- County Case Management Services
- Mental Health Services – Crisis Phone Line Services
- Mental Health Services – Ongoing Services
- Substance Abuse / Chemical Dependency and Addiction Services
- Free and Income-Based Medical and Dental Facilities
- Organizations that Address Fair Housing, Civil Rights, Needs of Persons with Disabilities
- Landlord and Tenant Liaison Services
- Domestic Violence and Sexual Assault Crisis Assistance
- Income Supports and Financial Assistance (Including Child Care Financial Assistance)
- Emergency Rental Assistance
- Emergency Medical Assistance
- Emergency Utility Cost Assistance
- Foreclosure Prevention Services
- Employment Assistance and Job Training
- Credit Repair and Financial Literacy Services
- Life Skills Training
- Transportation Services – Local – Within the County
- Transportation Services – To Larger Metropolitan Areas
- Veterans Services

Disclaimer: Due to the extensive size of the Consortium Area, it is impossible to account for all support services.

INVENTORY: SUPPORTIVE SERVICES

*The Supportive Services Inventory is included as **Attachment E**.*

INVENTORY: SUPPORTIVE SERVICES

ANALYSIS

A **Community Resource Assessment Scale** was applied to evaluate the types, level, and general accessibility / availability of mainstream supportive services in the HOME Consortium Area. This simple scale enables objective and consistent evaluation of the mainstream supportive services within the geography. Due to its length, the full analysis has been included as *Attachment F*. Conclusions from the full analysis are summarized on the following pages.

*The full Supportive Services Analysis is included as **Attachment F**.*

INVENTORY: SUPPORTIVE SERVICES

ANALYSIS SUMMARY

It is widely recognized that supportive services can make a difference in whether an individual succeeds or fails in their housing environment. Unfortunately, across the HOME Consortium Area, many essential supportive services are not readily available, abundant, or accessible. This can create an environment that sets people up for failure when wrap-around services are required to create the stability they need to succeed. Currently, across the Consortium area, there are only a few mainstream supportive services that are broadly available. The Community Resources Analysis Scale summary (below) provides an in-depth listing of varying service levels across the Consortium Area.

MAINSTREAM SUPPORTIVE SERVICES ACROSS THE NE MN HOME CONSORTIUM AREA

Services having a Generally Low to Moderate Level of Availability, Abundance, and Accessibility:

- Transportation from rural areas to larger communities
- Domestic Violence and Sexual Assault Crisis Services
- Food and Nutrition Resources
- Employment Assistance and Job Training
- Free and income-based medical and dental facilities
- Organizations that address civil rights, fair housing issues, and needs of persons with disabilities.
- Life Skills Training Services
- Ongoing (In-Person) Mental Health Services
- Emergency Rental and Utility Assistance

Services having a Generally Moderate Level of Availability, Abundance, and Accessibility:

- Substance Abuse / Chemical Dependency / Addiction Services
- Credit Repair and Financial Literacy Services
- Local Transportation within the County / Within Larger Communities

Services having a Moderate to High Level of Availability, Abundance, and Accessibility:

- No Services

Services having a Generally High Level of Availability, Abundance, and Accessibility:

- Landlord and Tenant Liaison Services
- Crisis Hotline Mental Health Services
- Veterans Services

The above-discussed Consortium-wide level information does not account for the wide variability across the 16,000 square mile geography. Briefly stated, supportive services across the Consortium Area are unevenly distributed. While some areas actually do have an abundance of accessible supportive services, others have an inadequate level of services with limited accessibility. The table on the following pages summarizes the level of availability, abundance, and accessibility of supportive services within each County.

| MAINSTREAM SUPPORTIVE SERVICES BY COUNTY | | | | |
|---|---|---|--|---|
| SUPPORTIVE SERVICES THAT ARE NOT AVAILABLE WITHIN THE COUNTY | | | | |
| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
| <ul style="list-style-type: none"> Transportation to Metropolitan Areas | N/A | N/A | <ul style="list-style-type: none"> Free/Income-based Clinics, Dental, Medical Facilities | N/A |
| SUPPORTIVE SERVICES HAVING A LOW TO MODERATE LEVEL OF AVAILABILITY, ABUNDANCE, & ACCESSIBILITY | | | | |
| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
| <ul style="list-style-type: none"> Ongoing Mental Health Services Food/Nutrition Resources Substance Abuse and CD Addiction Services Free/Income-based Clinics, Dental, Medical Facilities Domestic Violence & Sexual Assault Crisis Services Local Transport within County Employment Assist/Job Training Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Emergency Rental Assistance Credit Repair & Financial Literacy Services Life Skills Training | <ul style="list-style-type: none"> Employment Assist / Job Training Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Domestic Violence & Sexual Assault Crisis Services Emergency Rental Assistance Emergency Utility Assistance Life Skills Training | <ul style="list-style-type: none"> Food / Nutrition Resources Domestic Violence & Sexual Assault Crisis Services Local Transportation within County Transportation to Metropolitan Areas Employment Assist/Job Training Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Emergency Rental Assistance Emergency Utility Assistance Life-Skills Training | <ul style="list-style-type: none"> Ongoing Mental Health Services Food/Nutrition Resources Substance Abuse and CD Addiction Services Domestic Violence & Sexual Assault Crisis Services Transport to Metropolitan Areas Employment Assist/Job Training Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Emergency Rental Assistance Emergency Utility Assistance Credit Repair & Financial Literacy Services Life-Skills Training | <ul style="list-style-type: none"> Domestic Violence & Sexual Assault Crisis Services |
| SUPPORTIVE SERVICES HAVING A MODERATE TO HIGH LEVEL OF AVAILABILITY, ABUNDANCE, ACCESSIBILITY | | | | |
| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
| <ul style="list-style-type: none"> N/A | <ul style="list-style-type: none"> Credit Repair & Financial Literacy Services Transportation to Metropolitan Areas Food/Nutrition Resources Local Transport within County | <ul style="list-style-type: none"> Credit Repair & Financial Literacy Services Ongoing Mental Health Services | <ul style="list-style-type: none"> Transportation within County | <ul style="list-style-type: none"> Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Life Skills Training Food/Nutrition Resources Emergency Rental Assistance Emergency Utility Assistance |

| SUPPORTIVE SERVICES HAVING A HIGH LEVEL OF AVAILABILITY, ABUNDANCE, and ACCESSIBILITY | | | | |
|---|---|--|---|--|
| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
| <ul style="list-style-type: none"> ▪ Mental Health-Crisis Line Phone Services ▪ Landlord/Tenant Liaison Services ▪ Veterans Services | <ul style="list-style-type: none"> ▪ Mental Health-Crisis Line Phone Services ▪ Landlord/Tenant Liaison Services ▪ Ongoing Mental Health Services ▪ Substance Abuse and CD Addiction Services ▪ Free/Income-Based Clinics, Dental, and Medical Care ▪ Veterans Services | <ul style="list-style-type: none"> ▪ Landlord/Tenant Liaison Services ▪ Mental Health-Crisis Line Phone Services ▪ Substance Abuse and CD Addiction Services ▪ Veterans Services | <ul style="list-style-type: none"> ▪ Mental Health-Crisis Line Phone Services ▪ Veterans Services | <ul style="list-style-type: none"> ▪ Mental Health – Crisis Phone Line Services ▪ Ongoing Mental Health Services ▪ Substance Abuse/Chemical Dependency & Addiction Services ▪ Free & Income-Based Clinics, Dental, and Medical Facilities ▪ Landlord & Tenant Liaison Services ▪ Credit Repair & Financial Literacy Services ▪ Transportation within County ▪ Transportation to Metro Areas ▪ Veterans Services ▪ Employment Assistance and Job Training |

IMPLICATIONS:

St. Louis County has the broadest range and strongest level of mainstream supportive services that, based on our analysis, are well distributed throughout population centers in the County. This is not to say that there are no supportive service needs in the County. It does appear, however, that many of the mainstream supports required by qualifying populations have a moderate to high level of availability, abundance, and accessibility.

Itasca County also has a moderate range of mainstream supportive services that are well distributed throughout the population centers.

Cook, Koochiching and Lake Counties, on the other hand, lag significantly in terms of the range, level and accessibility of many mainstream supportive services – even with increased accessibility created through remote technology. Qualifying populations within these Counties will undoubtedly experience significant difficulty in accessing many mainstream supportive services.



Projects Presently in Planning Stage

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

HOMELESS ASSISTANCE PROJECTS

BEING PLANNED IN THE CONSORTIUM AREA

There are several projects in the pre-development or development stages within the Consortium Area. Following is a list of those we have been made aware of.

1. St. Louis County Health and Human Services has applied to MN Department of Human Services for additional funds through the County's Cost-Neutral Initiative. This Initiative converts funding from unused Rate 2 Beds into more flexible funding to meet agency-specific needs, such as providing additional hotel vouchers for Roadway Motel in the City of Virginia through AEOA for its warming shelter, or Range Transitional Housing for emergency shelter. No information on projected number of units/beds that will be created at this time.
2. The Chisholm HRA is currently completely renovating eight (8) efficiency units of public housing. These units are older, and their design is obsolete, which makes leasing them very difficult, even in an extremely tight housing market. This potentially creates opportunity to house eligible households in renovated units.
3. KOOTASCA Community Action has received funding for the development of 26 units of affordable housing. Ten (10) of the units will have project-based Section 8 subsidies which were secured through the Koochiching County HRA.
4. Servants of Shelter in International Falls is seeking funding through MN DEED and the Greater Minnesota Housing Fund (GMHF) to acquire the Northern Light Hotel in International Falls. Upon acquisition, they plan to rehabilitate the hotel into 16 units of emergency shelter and 16 units of permanent supportive housing. Acquisition and rehabilitation of the Hotel will be contingent upon their ability to secure the necessary funds. During the rehabilitation activities, the units would also be made accessible, as they are seeing an increase in the level of physical disabilities / illness experienced by homeless persons.
5. Predevelopment work is currently underway in Hibbing, Minnesota to acquire and renovate a building that will house homeless individuals who are pregnant. No information on the proposed number of units was available.
6. The Two Harbors HRA/PHA is currently developing some additional unit. No details were made available except for the fact that counseling/mental health services will be available to tenants within this project.
7. Bois Forte Tribal Housing has recently received grant funds to rehabilitate a home in Nett Lake and convert it into a shelter. It will be open in winter of 2023, and two units will provide transitional housing.
8. Range Transitional Housing recently received \$1.2 million from St. Louis County to help fund the construction of a 4-plex in Virginia, MN (4 units – 3 bedrooms each). These units are transitional/emergency units (versus permanent supportive housing units).

9. Grace House is working on a project which would convert the existing area that houses ten (10) congregate shelter beds into ten (10) non-congregate shelter beds and remodels the original shelter area into three (3) non-congregate family rooms.
10. AEOA is working on converting a former Assisted Living Project into Non-Congregate Shelter Beds in Hibbing.



Unmet Housing and Supportive Services Needs

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

INTRODUCTION

To identify the unmet housing and service needs of each qualifying population, three core methodologies were undertaken:

- **Demographic analysis of the housing and household trends currently occurring within the Consortium Area.** This analysis is located at the beginning of this document and is entitled: *“General Background Information – NE MN HOME Consortium Area”*.
- **Inventory and analysis of housing and supportive services.** The inventory provides a detailed listing of housing resources within the homeless response system, public and other subsidized housing units, and supportive services.
- **Consultation with key stakeholders.** To obtain an understanding of the current challenges and needs faced by qualifying populations, key stakeholders were engaged through a combination of surveys, phone meetings, and in-person meetings. Stakeholders provided information regarding perceived gaps in the current Homeless Response System, as well as recommendations for resources needed to fill those gaps.

Information was then integrated to develop an overall understanding of the unmet housing and support service needs experienced by qualified HOME-ARP populations in the Consortium Area.

Service Delivery System Needs/Gaps: Even if a resource exists, an unmet need can occur if someone has limited access to that resource. An effective **service delivery system** for a service or resource is equally as important as the actual existence of that resource.

Limited access to resources can occur for a variety of reasons, including but not limited to:

- Lack of awareness that the resource exists.
- Strict eligibility requirements or other rules.
- Other roadblocks and hurdles (i.e. lengthy written application forms, multiple-step processes, confusing instructions, requiring proof of documentation which homeless persons may not have available).

Unmet housing and service needs that appear to be caused by the service delivery system were identified through consultation and analysis and are recorded in this section.

QUALIFYING POPULATION:

1. Homeless Individuals and Families:

Housing Resources

Overall Unmet Housing Needs Analysis – Homeless Persons

To estimate the overall level of need for beds/units by homeless persons (sheltered and unsheltered) in the Consortium Area, the following HUD-prescribed matrix was used. For purposes of this HOME-ARP Allocation Plan, persons considered homeless are based upon the 2021 PIT Count, and include persons who were staying in emergency shelters, transitional housing, or were unsheltered. Specifically, the PIT Count revealed 239 sheltered and unsheltered homeless people in the Consortium Area.

| NE MN HOME Consortium | | | | | | | | | |
|---|--|----------------------------------|-----------|----------------|-------------------------------|------------------------------------|----------|----------------|--|
| Individuals and Families Who Are Homeless – Unmet Housing Needs | | | | | | | | | |
| | Current Inventory | | | | Homeless Population | | | | Analysis of Unmet Need |
| | Adults Only | Family Beds- Adults w / Children | Vets Beds | All Other Beds | Adults Only | Family Beds – Adults with Children | Vet Beds | All Other Beds | |
| Emergency Shelter | 0 | 0 | 0 | 81 | | | | | |
| Transitional Housing | 0 | 0 | 0 | 63 | | | | | |
| Permanent Supportive Housing * | 28 | 23 | 0 | 120 | | | | | |
| Other Permanent Housing * | 0 | 0 | 0 | 170 | | | | | |
| Rapid Rehousing * | 0 | 0 | 11 | 38 | | | | | |
| Sheltered Homeless | | | | | 0 | 0 | 0 | 95 | Additional beds needed for Homeless Population based on current number of Emergency and Transitional Beds/Units in Consortium Area: |
| Unsheltered Homeless | | | | | 144 | | | | |
| Current Unserved Persons | Total Emergency and Transitional Units 144 | | | | Total Homeless Population 239 | | | | Total Unserved Persons * 95 |
| | | | | | | | | | *Additional Beds need not be Emergency or Transitional Units. |

* These resources currently house other previously homeless persons at nearly 100% utilization rate. They are not, therefore, considered to be units that are available to house the existing homeless population.

The previous computations demonstrate that the Consortium Area has a sufficient number of emergency and transitional beds/units to house only 144 people. **Based on this analysis, it is concluded that the unmet need is for 95 beds/units that serve homeless persons.** (Note: Only existing Emergency and Transitional Units were evaluated in terms of their capacity to house the Area's homeless population because other existing shelter resources are also at nearly 100% capacity much of the time. Furthermore, the other shelter resources have a slow turnover rate due to the fact they are intended to be used as longer-term or permanent housing options. For these reasons, it was not believed these other resources are available to house the homeless population.)

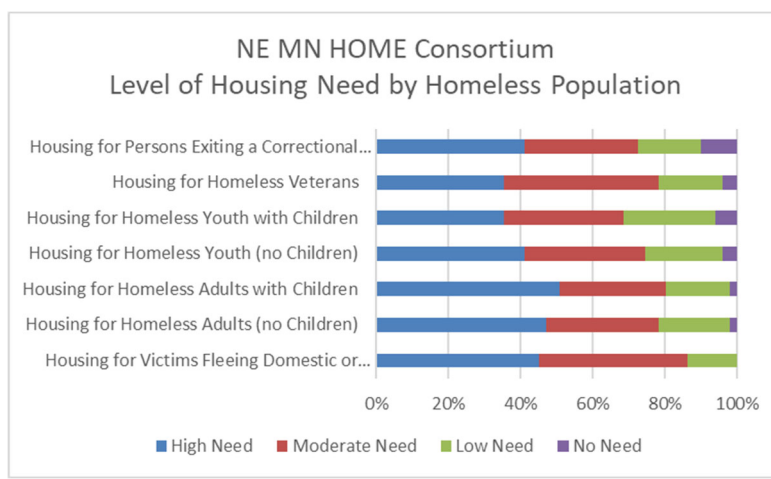
Level of Unmet Housing Need by Individual Homeless Populations

To help identify the level of unmet need for housing by differing homeless populations, input was sought from community leaders, community members, persons who are homeless or at risk of homelessness, and housing and service providers. Consultation included surveys, meetings, email correspondence, and phone conversations. Summaries of their responses follow.

Survey respondents who are Community Leaders and Residents: A total of 51 community leaders and residents completed a survey. Within the survey, respondents were asked to identify the level of housing need for each of the following homeless populations in their community. Information in the following graph and table illustrates their responses.

Survey Question: Level of unmet housing need for each homeless population.

51 Survey Respondents – Individuals who are community leaders and residents



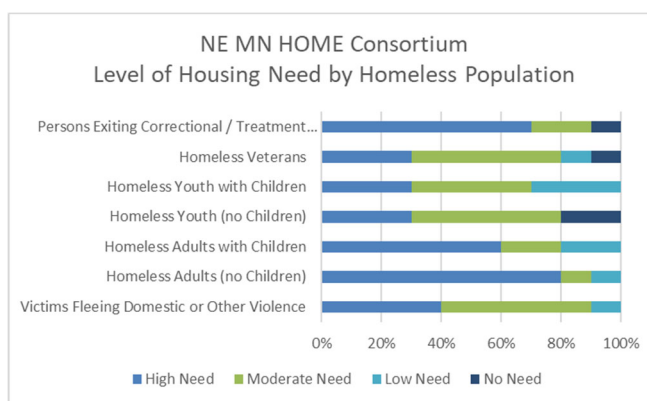
| Rank | Community Leaders/Members Ranking Unmet Need for Housing as High for Each Type of Homeless Population | Percent of Responses |
|------|---|----------------------|
| # 1 | Homeless Adults – With Children | 51% |
| # 2 | Homeless Adults – Without Children | 47% |
| # 3 | Victims Fleeing Domestic or Other Violence | 45% |
| # 4 | Homeless Youth – No Children | 41% |
| # 5 | Persons Exiting a Correctional or Treatment Facility | 41% |
| # 6 | Homeless Youth – With Children | 35% |
| # 6 | Homeless Veterans | 35% |

To summarize, more than one-half of responding community leaders and residents identified a high level of unmet need for housing in their community that serves homeless adults with children. Furthermore, nearly one-half (47%) of responding community leaders and residents identified a high level of unmet need for housing in their community that serves homeless adults without children (47%), and victims fleeing domestic or other violence (45%).

Survey respondents who are Homeless / At Risk of Homelessness: A total of 10 respondents who are homeless or at risk of homelessness completed a survey. Within their survey, respondents were again asked to identify the level of unmet housing need for each homeless population in their community. Information in the following graph and table illustrates their responses.

Survey Question: Level of unmet housing need for each homeless population.

10 Survey Respondents – Individuals who are currently homeless or at risk of homelessness



| Rank | Homeless and At-Risk Persons Ranking Unmet Housing Need as High for Each Type of Homeless Population | Percent of Responses |
|------|--|----------------------|
| # 1 | Homeless Adults – Without Children | 80% |
| # 2 | Persons Exiting a Correctional or Treatment Facility | 70% |
| # 3 | Homeless Adults – With Children | 60% |
| | Victims Fleeing Domestic or Other Violence | 40% |
| | Homeless Youth - With Children | 30% |
| | Homeless Youth – No Children | 30% |
| | Homeless Veterans | |

To recap, four-fifths (80%) of homeless/at risk of homelessness survey respondents identified a high level of unmet need in their community for housing that serves homeless adults without children. More than two-thirds of survey respondents (70%) identified a high level of unmet need in their community for housing that serves homeless persons that are exiting correctional or treatment facilities. Finally, 60% of survey respondents identified a high level of unmet need in their community for housing that serves homeless adults with children.

All Respondents: Through consultation, additional homeless populations with unmet housing needs were identified, and are listed in the following table.

| NE MN HOME Consortium Additional Homeless POPULATIONS with Unmet Housing Needs Identified through Surveys & Consultation | | | |
|---|---|--|--|
| Homeless Persons with Serious and Persistent Mental Illness (SPMI) or High Mental Health Needs | Homeless Adults & Adolescents with Mental Health and Substance-Abuse Disorders | Homeless Persons with Substance Use Disorder and IV Drug Use | Large Homeless Households |
| Persons being Discharged to Homelessness from Medical Facilities that are unable to perform ADL's and Medical Self-Care | Homeless Persons with Complex Medical Needs, Long-Term Illness, Chronic Illness | Homeless Seniors | Homeless Persons with Pets <i>(Many homeless persons will not seek shelter if their pet cannot come with them.)</i> |
| Homeless Persons with Criminal Backgrounds | Homeless Persons with a history of Sex Offenses and Registered Sex Offenders | | |

Unmet Need by Type of Housing Resources – Individual Homeless Populations

To determine the Consortium Area's unmet need for specific *types* of housing resources required by each homeless population, input was sought from housing and service providers. Consultation included surveys, meetings, email correspondence, and phone conversations. Summaries of their responses follow.

Survey Respondents who are Supportive Services and Housing Providers: A total of 22 respondents who work with homeless individuals completed a survey. Survey respondents were asked to identify what they believed to be the highest level of need by homeless populations for each type of housing resource. The following chart and graph, by type of homeless population, the responses for types of housing resources most needed.

| NE MN HOME CONSORTIUM Ranking of Housing Types Most Needed by Each Homeless Population | | | | | | | |
|---|--|----------|---------------------|-------------------|----------------------|--------------------|--------------------------|
| | Persons Exiting Treatment or Correctional Facility | Veterans | Youth With Children | Youth No Children | Adults With Children | Adults No Children | Victims Fleeing Violence |
| Ranking of Housing Type Needed | | | | | | | |
| # 1 | PSH | PSH | PSH | PSH | PSH | PSH | PSH |
| # 2 | TH | RR * | OPH | OPH | OPH | OPH | ES |
| # 3 | ES | OPH* | ES* | ES | RR | TH* | TH |
| # 4 | OPH | TH | TH * | TH * | ES * | RR * | RR * |
| # 5 | RR | ES | RR | RR * | TH * | ES | OPH * |

PSH = Permanent Supportive Housing (Rental Housing)

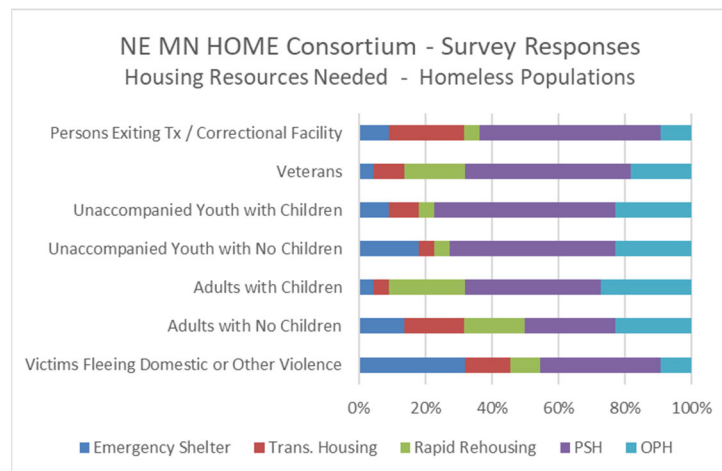
TH = Transitional Housing (Rental Housing)

ES = Emergency Shelter (Non-Congregate Shelter)

OPH = Other Permanent Housing (Rental Housing)

RR = Rapid Rehousing Vouchers (Tenant-Based Rental Assistance)

* Denotes same ranking



To summarize, *Permanent Supportive Housing (PSH)* was identified as the number one housing resource needed, regardless of homeless population. Beyond this similarity, the need for other types of housing resources varied by each homeless population. It is noted, however, that respondents generally ranked Rapid Rehousing Vouchers (tenant-based rental assistance), emergency shelter, and transitional housing as lower needs for most homeless populations. (*Exception: Emergency shelter ranked second highest for victims fleeing domestic abuse/other violence.*)

All Respondents: Through consultation, other stakeholders identified additional unmet housing needs of homeless persons. As is shown in the following table, respondents identified a need for permanent supportive housing units, non-congregate emergency shelter beds/units, and transitional housing units/beds. Rapid Rehousing Vouchers were not listed as an unmet need – quite possibly due to the knowledge that these vouchers cannot be used in an extremely tight housing market.

| NE MN HOME CONSORTIUM | | | |
|--|--|--|---|
| Homeless Population - Additional Unmet Housing Needs Identified through Surveys & Consultation | | | |
| Need for emergency shelters that serve persons with high mental health needs | Need for shelters/other housing that accommodates homeless persons with pets | Need for large permanent supportive housing units for large households | Need for warming facilities in the winter for persons not wanting or able to seek permanent or temporary housing |
| Need for temporary housing for persons on the CES waiting list awaiting permanent housing | Need for medical respite shelter beds and hospice care shelter beds | Need for emergency shelter beds that provide coordination for follow-up care, community services and housing navigation | Need for shelters for youths below age 18 |
| Need for shelter options for families | Need for permanent supportive housing units and services for people discharged to homelessness from medical facilities, treatment facilities, incarceration | Need for community-based transitional units for veterans | Need for housing units in which vouchers (tenant based rental assistance) can be used |

Supportive Services

Unmet Supportive Services Needs By Homeless Persons

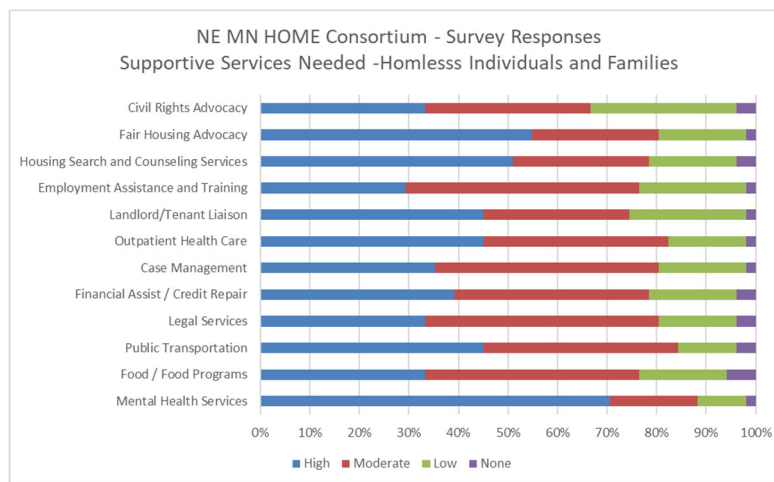
Homeless persons require supportive services to help meet their basic needs, and to help them access and maintain housing. Based on the demographic composition of the Consortium Area's homeless population, we know that a number of households have children, many have previously been homeless, and most have some type of a disability – whether it be mental illness, physical disability, chronic illness, or chemical dependency and substance abuse. Given these characteristics, mainstream supportive services needs will vary by each individual.

Level of Unmet Need for Supportive Services

Input was sought through consultation with community leaders and community members to understand the level of unmet need for supportive services by homeless persons, Consultation included surveys, meetings, and phone conversations. A summary of their responses follows.

Respondents who are Community Leaders and Residents: A total of 51 community leaders and residents completed a survey. Within the survey, they were asked to identify the unmet level of support services needed by homeless persons in their community. Information in the following graph and table illustrates their responses.

Survey Question: Homeless Population - Level of Unmet Need by Type of Supportive Service *51 Survey Respondents – Community Leaders and Members*



| <u>Rank</u> | <u>Supportive Services Ranked by Respondents as a High Level of Unmet Need</u> | <u>Percent of Responses</u> |
|--------------------|---|------------------------------------|
| # 1 | Mental Health Services | 71% |
| # 2 | Fair Housing Advocacy Services | 55% |
| # 3 | Housing Search and Counseling Services | 51% |
| # 3 | Public Transportation | 45% |
| # 3 | Outpatient Health Care | 45% |
| # 3 | Landlord / Tenant Liaison Services | 45% |
| # 4 | Financial Assistance / Credit Repair Services | 39% |
| # 5 | Case Management | 35% |
| # 6 | Civil Rights Advocacy | 33% |
| # 6 | Food / Food Programs | 33% |
| # 6 | Legal Services | 33% |
| # 7 | Employment Assistance and Training | 29% |

To reiterate, nearly three-quarters (71%) of respondents identified a high level of unmet need for mental health services by homeless persons in their communities. Additionally, more than one-hal of respondents identified a high level of unmet need for fair housing advocacy services (55%) and housing search/counseling services in their communities (51%).

Moreover, through consultation, respondents identified additional unmet support services needs experienced by homeless persons. These services are listed in the following table.

| <u>NE MN HOME Consortium</u> <u>Homeless Population - Additional Unmet Supportive Service Needs</u> <u>Identified through Surveys & Consultation</u> | | | |
|---|---|--|---|
| Need for housing search, navigation, and counseling services | Need for supportive banking program | Need for educational advocacy services | Need for advocacy services for disabled persons with emotional support animals |
| Need for more social workers / case management services | Need for navigation services to assist persons on CES waiting list until housed | Need for web page with information regarding financial assistance and services | Need for transportation services / resources |
| Need for drop-in centers where persons can meet with social worker and begin the resource connection process – application for health insurance, etc... | Need to coordinated entry point for persons in Cook County | Need for childcare for homeless parents | Need for funding for security deposits |
| Need for budgeting and money management training | Need for supportive employment program | Need for independent living skills services | Need for programs that empower people to move forward in their lives – “move to wellness” program |
| Need for dental services for persons with Medicaid | Need for transportation to medical services | Need for dual mental health and chemical dependency treatment | Need for mental health services for adults and children |
| Need for more support for abused children | Need for mentors for youth | Need for social supports | Need for LGBTQ advocacy services and training |
| Need for crisis services | Need for landlord/tenant liaison services | | |

Unmet Needs Due to Service Delivery System Processes or Requirements

Although many of the unmet housing and service needs experienced by homeless persons are directly related to a lack - or limited supply - of resources, the following table identifies the unmet needs that are further exacerbated by systematic processes and/or requirements which further limit access to all or some sectors of this qualifying population.

| NE MN HOME Consortium | | | |
|---|--|---|--|
| <u>Homeless Population – Unmet Needs Resulting from Service Delivery System Processes</u> | | | |
| Need for housing and shelters that accept and accommodate people with high housing barriers, including criminal history, mental health issues, substance use disorders | Need for permanent federally subsidized housing units for persons with high barriers (similar to section 8 or PH – but fewer tenant selection criteria and requirements.) | Need for single (permanent housing) units for persons being released from jail. (PSH since landlords will not accept persons with criminal backgrounds.) | Need for housing advocacy services for people with criminal background or legal issues |
| Need for landlord incentives to enable people to obtain and retain housing units | Need for coordination of existing resources and supportive services / method for making sure people know about services | | |

QUALIFYING POPULATION:

2. Currently Housed Populations At Risk of Homelessness:

Housing Resources

Unmet Housing Needs Analysis – Persons at Risk of Homelessness

The following HUD-prescribed matrix is used to demonstrate the unmet need for housing units by populations who are at risk of homelessness in the Consortium Area. As a reminder, for purposes of this HOME-ARP Allocation Plan, persons who are at risk of homelessness: (a.) applied for rent, utility or other housing expense assistance from the RentHelpMN Program or FHPAP Program; or (b.) have been screened and referred for homelessness resources through the Coordinated Entry System - but are not defined as “homeless” because they are not staying in emergency shelters, transitional housing, or somewhere else not fit for human habitation.

| NE MN HOME Consortium Individuals and Families Who Are at Risk of Homelessness – Unmet Housing Needs | | | |
|---|---|--|---|
| | Current Inventory Number of Units | Level of Need Number of Households | Analysis of Unmet Need Number of Households |
| Total Rental Units | 16,874 | | |
| Subsidized Rental Units Known to Be Affordable to HH at 30% AMI | *1,495 | | |
| Households on CES Priority Waiting List | n/a | | |
| 0% - 30% AMI Renter Households who applied for RentHelpMN Program | | 1,656 | |
| 0% - 30% AMI Renter Households who applied for FHPAP Program | | 146 | |
| Households on the CES Priority Waiting list – Not staying in own housing unit | | 117 | |
| <i>TOTAL Households at Risk of Homelessness with Unmet Affordable Housing Needs</i> | | | 424 |

Data Sources: 1. American Community Survey (ACS); 2. HUD CHAS; 3. Subsidized Housing Units inventory.

Based on this analysis, it is concluded that the unmet need is for 424 rental units that serve households at risk of homelessness. This figure does not include the remaining households in the Consortium Area with incomes at or below 30% AMI who do not meet HUD’s definition of being at risk of homelessness – including those households who are at greatest risk of housing instability.

Type of Unmet Housing Resources Need by Persons at Risk of Homelessness

As was demonstrated in the “*Size and Demographic Composition*” section of this HOME-ARP Allocation Plan, many persons at risk of homelessness are currently renters – and may be at risk of homelessness

due to the high cost or other severe problems related to their current rental unit. Others who are at risk of homelessness, however, are temporarily housed in settings such as a locked treatment facility, a correctional facility, a hotel, or a friend's home.

Through consultation with stakeholders, respondents characterized the unmet housing needs of persons at risk of homelessness as follows:

| NE MN HOME CONSORTIUM | | | |
|--|--|---|------------------------------|
| Persons at Risk of Homelessness - Unmet Housing Needs Identified through Surveys & Consultation | | | |
| Need for apartment buildings | Need for long-term supportive housing units that are willing to work with people with criminal backgrounds or negative rental history | Need for rental housing units that serve people exiting correctional facilities. | Need for shelter beds |
| Need for group homes | Need for permanent supportive housing units | | |

Permanent housing (*rental housing*) and shelter beds (*non-congregate shelter*) were most frequently identified by respondents as an unmet need for persons at risk of homelessness.

Supportive Services

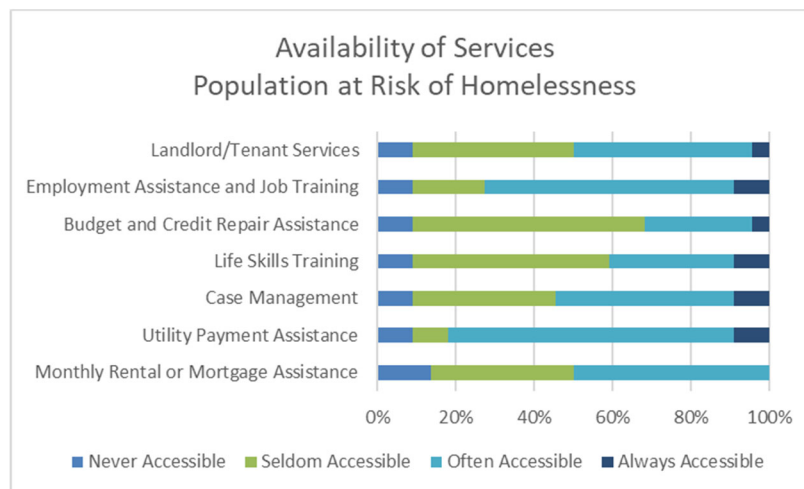
Unmet Supportive Services Needs By Persons at Risk of Homelessness

Similar to homeless individuals, the demographic composition of this qualifying population includes a broad range of households. Many have children; most have physical and mental health conditions; some experience chemical dependency; few are employed; and, all are extremely low income. As a result, households and individuals who are at risk of homelessness will require a broad range of services and resources to retain (or to regain) their stability.

Survey Respondents who are Supportive Services and Housing Providers: To identify the unmet supportive services needs for the population at risk of homelessness, survey consultation with housing and services providers was conducted. Providers were asked to identify the supportive services they believe are often or always available for their clients who are at risk of homelessness, and supportive services they believe are seldom or never available for their clients who are at risk of homelessness. Their responses are listed in the following table.

Survey Question: Level of service availability for persons at risk of homelessness – by type of service.
 22 Survey Respondents – Housing and Support Services Providers

| NE MN HOME CONSORTIUM Availability of Supportive Service for Persons at Risk of Homelessness | | | | |
|---|------------------|------------------|-----------------|------------------|
| Supportive Service | Never Accessible | Seldom Available | Often Available | Always Available |
| Monthly Rental (or Mortgage) Assistance | 14% | 36% | 50% | 0% |
| Utility Payment Assistance | 9% | 9% | 75% | 9% |
| Case Management | 9% | 36% | 45% | 9% |
| Life Skills Training | 9% | 50% | 36% | 9% |
| Budget and Credit Repair Assistance | 9% | 59% | 27% | 5% |
| Employment Assistance and Job Training | 9% | 18% | 67% | 9% |
| Landlord / Tenant Services | 9% | 41% | 45% | 5% |



| <u>Rank</u> | <u>Services that are Often or Always Available</u> <u>Population at Risk of Homelessness</u> | <u>Percentage</u> |
|-------------|---|-------------------|
| #1 | Utility Payment Assistance | 82% |
| #2 | Employment Assistance and Job Training | 73% |
| #3 | Case Management Services | 54% |

| <u>Rank</u> | <u>Services that are Never or Seldom Available</u> <u>Population at Risk of Homelessness</u> | <u>Percentage</u> |
|-------------|---|-------------------|
| # 1 | Budget and Credit Repair Assistance | 68% |
| # 2 | Life Skills Training | 59% |

To reiterate, a majority of survey respondents indicated that **budget and credit repair assistance and life skills training**, are seldom or never available for their clients and are, therefore, unmet supportive service needs. It is significant to note that one-half (50%) of housing and service provider survey

respondents indicated that **monthly rental assistance** (TBRA) is seldom or never available and is an unmet need. However, respondents through other consultation methods did not identify monthly rental assistance (*Tenant-Based Rental Assistance*) as an unmet need.

Additional Unmet Supportive Services Needs: Through surveys and 1:1 consultation, respondents identified additional unmet supportive services needs, which are recorded in the following table.

| NE MN HOME Consortium Persons at Risk of Homelessness Additional Unmet Supportive Service Needs Identified through Surveys & Consultation | | | |
|--|--|---|---|
| Need for services or resources that support connectivity to this population who: (a.) often has no working phone; (b.) often runs out of cell phone minutes if they do have a working phone; and (c.) frequently moves between the homes of family / friends | Need for on-site support, navigation, and mental health services in all types of housing | Need for mental health and chemical dependency services | Need for transportation services / resources |
| Need for tenant/landlord mediation assistance and training | Need for supportive services for persons not receiving waived services (MA or GRHA) | Need for funds to address emergencies | Need for case management / stabilization services |
| Need for navigation services for people on coordinated entry system (CES) waiting list | | | |

Unmet Needs Due to Service Delivery System Processes or Requirements

Though many of the unmet housing and service needs experienced by persons who are at risk of homelessness are a result of scarce resources, the following table lists those unmet needs which are further aggravated by the systematic processes and/or requirements that limit access to all or some sectors of this qualifying population.

| NE MN HOME Consortium At Risk of Homelessness – Unmet Needs Resulting from Service Delivery System Processes | | | |
|---|--|--|--|
| Need for housing guidance services to navigate through resources and services | Need for a bridge program to provide financial assistance for people waiting to receive eligibility approval for waived service programs (<i>Cannot obtain waived services without housing. Cannot usually obtain housing without guaranteed rent source.</i>) | Need for housing advocacy services for people with criminal backgrounds or legal issues. | Need for targeted services around discharge from incarceration and treatment facilities (<i>Roughly 25% of incarcerated persons in MN discharge to homelessness each year. Many are at risk of homelessness due to limited d/c planning— or because severe barriers prevent them from attaining housing.</i>) (Source: MN Dept of Corrections) |
| Need for a landlord incentive program | Need for advocacy for adults and children with disabilities | | |

| | | | |
|--|--|--|--|
| <i>(Landlords often will not rent to persons with high barriers – especially now when they have multiple applicants for every available unit.)</i> | | | |
|--|--|--|--|

QUALIFYING POPULATION:

3. Persons Fleeing / Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking:

Housing Resources

Unmet Housing Needs Analysis – Persons Fleeing / Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking

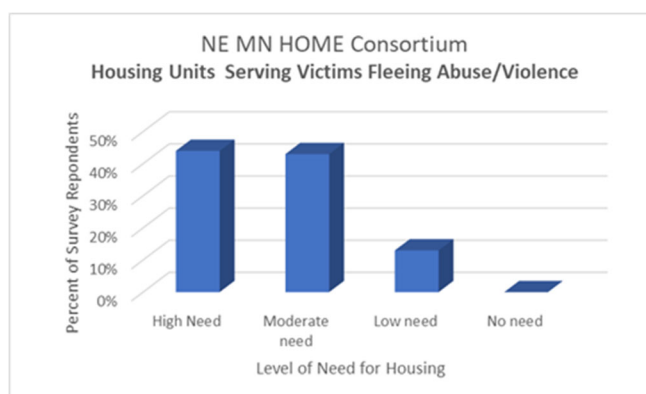
To help identify the unmet need for housing resources by this qualifying population, input was sought from community leaders, community members, persons who are homeless or at risk of homelessness, and housing and service providers. Consultation included surveys, meetings, email correspondence, and phone conversations. Summaries of their responses follow.

Survey respondents who are Community Leaders and Residents: A total 61 survey respondents were asked to identify the level of housing needs for person fleeing domestic or other violence in their communities. Their responses are found in the following table and graph.

Survey Question: Level of housing need for Victims Fleeing Abuse.
61 Survey Respondents – Community Leaders & Members /Homeless Individuals

| NE MN HOME CONSORTIUM | | | | |
|---|------------------|----------------------|-----------------|----------------|
| Level of Community's Unmet Need for Housing for Housing Serving Victim's Fleeing Abuse | | | | |
| Housing Needed For: | High Need | Moderate Need | Low Need | No Need |
| Number of Respondents | 27 | 26 | 8 | 0 |
| Percent of Respondents | 44% | 43% | 13% | 0% |

| Rank | <u>% Respondents Ranking Unmet Housing Need as "High" or "Moderate"</u> | Percentage |
|-------------|--|-------------------|
| | <u>By Homeless Population</u> | |
| # 1 | Victims Fleeing Domestic or Other Violence | 87% |



Restated, eighty-seven percent (87%) of survey respondents indicated that their community's unmet need for housing for persons fleeing domestic or dating violence, sexual assault, stalking or human trafficking is moderate or high. This perception is supported by data in the following table.

| NE MN HOME Consortium Persons Fleeing / Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking - Unmet Housing Needs | | | |
|--|----------------------|------------------|------------------------|
| | Current Inventory | Level of Need | Analysis of Unmet Need |
| Number of Shelter Bed/Units Available | | | |
| <i>Cook & Lake Counties</i> | 4 | | |
| <i>Itasca County</i> | 6 | | |
| <i>Lake County</i> | 14 | | |
| TOTAL | 24 Beds/Units | | |
| Number of Persons Fleeing | | 40 People | |
| Current Unserved Persons (Does not include children of these persons!) | | | 16 Beds/Units |

Source: 2021 PIT Count

As shown in the table above, the unmet need is for 16 units that serve persons fleeing domestic violence, dating violence, sexual assault, stalking or human trafficking on any given night in the Consortium Area. *Please note: Ten households in this qualifying population have at least one adult and one child.*

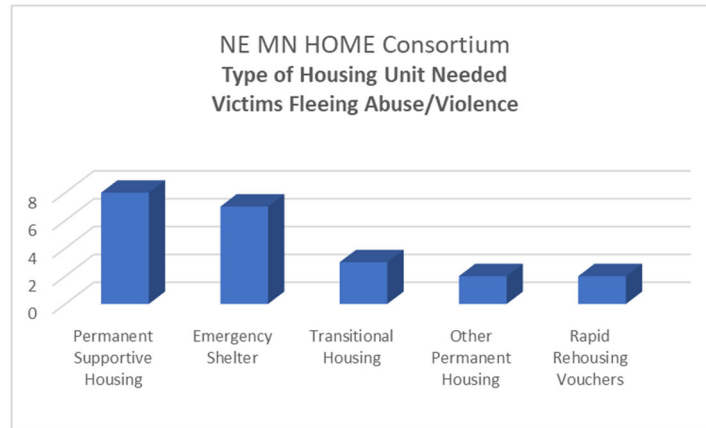
Because all but 6 of the 24 existing beds/units serving this qualifying population are vouchers, however, it is believed that the unmet need is higher than 16 beds/units. With the currently tight housing market, use of vouchers for apartments or motels becomes increasingly impossible. Further research should be undertaken to determine the extent of additional need created by this issue.

Level of Unmet Need by Type of Housing Resource - Persons Fleeing / Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking

Survey Respondents who are Supportive Services and Housing Providers: To determine the specific types of beds/units most needed by this qualifying population, housing and service providers were surveyed. The following table and graph detail their priority listing.

Survey Question: Type of housing MOST needed by persons fleeing violence or assault
22 Survey Respondents – Housing and Supportive Services Providers

| NE MN HOME CONSORTIUM Type of Housing Most Needed – Victims Fleeing Violence or Assault, Stalking, Human Trafficking | | | | | | |
|---|-------------------|----------------------|-----------------|------------------------------|-------------------------|-------|
| | Emergency Shelter | Transitional Housing | Rapid Rehousing | Permanent Supportive Housing | Other Permanent Housing | TOTAL |
| Number of Responses | 7 | 3 | 2 | 8 | 2 | 22 |



More than three-quarters (77%) of survey respondents identified permanent housing (PSH/OPH) and emergency shelter beds/units as the most needed types of housing resources by this qualifying population, with almost one-half (45%) indicating that the most needed type of housing is permanent housing (PSH or OPH), and roughly one-third (32%) stating that the most needed type of housing is emergency shelter.

Consultation with Organizations Directly Serving Qualifying Population: Through consultation with stakeholders, respondents defined the unmet housing needs of persons fleeing domestic or dating violence, sexual assault, stalking, or human trafficking as follows:

| NE MN HOME CONSORTIUM <u>Persons Fleeing Domestic or Dating Violence, Sexual Assault, Stalking, or Human Trafficking</u> <u>Unmet Housing Needs Identified through Surveys & Consultation</u> | | | |
|--|---|--|---|
| Need for housing units where vouchers (tenant-based rental assistance) can be used. The tight housing market and strong tourism levels limit use of vouchers in apartments and hotels/motels. | Need for longer-term shelters or transitional housing in Cook County | Need for hotel/motel rooms that will accept clients on a short-term basis | Need for housing units . (Current transitional housing units require client to have custody of children – or cannot stay there. Units remain vacant due to restrictions.) – Koochiching County |
| Need for emergency homeless shelter in Lake County | Need for Permanent Supportive Housing | Need for safe housing (permanent) that allows pets | Need for Housing Vouchers in LGBTQ Advocacy Services and Training Lake County |
| Need for more Income-based (permanent) housing in Lake County | | | |

As shown above, information obtained through consultation meetings and conversations with the organizations who directly serve this qualifying population also identified permanent supportive rental housing or emergency shelter (non-congregate) / transitional housing as the most needed types of housing.

Nearly all respondents concluded that HOME ARP funds should not be used for Tenant-Based Rental Assistance due to a tight housing market and the resulting inability to use rental assistance.

Supportive Services

Unmet Supportive Services Needs By Persons who are Fleeing Domestic or Dating Violence, Sexual Assault, Stalking, or Human Trafficking.

Nearly two-thirds of this population consists of households with children. Additionally, 60% have a disabling condition, and 15% have no source of income. Based on these characteristics, many will require a wide range of services and resources to regain stability in their lives.

Consultation with representatives from domestic violence and sexual assault organizations identified unmet supportive services needs that are specific to persons fleeing / attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking. These include:

| NE MN HOME Consortium | | |
|---|--|--|
| <u>Persons Fleeing Domestic/Dating Violence, Sexual Assault, Stalking, Human Trafficking</u> | | |
| <u>Unmet Supportive Service Needs Identified through Consultation</u> | | |
| Need for specialized mental health trauma and triage services | Need for more adult rehabilitative mental health workers (ARMHS) to provide ongoing services after clients leave shelter | Need for <u>Circles of Support</u> (These are groups who assist with, planning and implementation of personal goals – and also provide a support network.) |
| Need for chemical dependency assistance | Need for foster care for pets – or units that accommodate pets | Need for transportation services / resources |
| Need for childcare so people can obtain and retain employment | | |

QUALIFYING POPULATION:

4(1). Other populations: Other Families Requiring Services or Housing Assistance To Prevent Homelessness

Housing Resources

Unmet Housing Needs Analysis – Persons/Other Families Requiring Services or Housing Assistance to Prevent Homelessness

Many individuals and families within this population are housed only because of the resources and services that keep them housed. Unmet housing needs which can lead to homelessness include both a lack of resources, and a lack of flexible rules and policies. The following table provides a list of unmet housing needs that were identified through consultation.

| NE MN HOME Consortium <u>Other Families Requiring Services or Housing Assistance to Prevent Homelessness</u> <u>Unmet Housing Needs Identified through Consultation</u> | | |
|--|--|--|
| Need for more permanent (rental) housing units in which Section 8 (or TBRA) vouchers can be used | Need for housing resources that don't require such a large percentage of the tenant's monthly income to be used for rent with permanent (rental) supportive units <i>(Persons on waived services spend most of their income on housing. They will leave their housing to go back to homelessness in order to preserve their income.)</i> | Need for small, local landlords (permanent rental housing units) who provide <u>added renter flexibility</u> due to their personal relationships with tenants – less risk of eviction when they know the tenants personally (as compared to the larger absentee management companies) |

Because these individuals are already housed, respondents did not recommend non-congregate shelter units or beds. They did recommend that the HOME-ARP funds be used for development of more units in which to use vouchers.

Based upon further analysis of the data, it is believed by this PJ that there could also be an unmet need for Tenant-Based Rental Assistance (TBRA) as a means for preventing homelessness, but only in situations where a household would be ineligible to receive an existing HUD Section 8 or another voucher. (*Note: Consultation activities for this planning process revealed that **many** Section 8 and other rental assistance vouchers remain unused in the Consortium Area due to a lack of ability to find housing units. Because this qualifying population is already housed, but may lack ongoing subsidy to remain housed, it is believed that existing unused vouchers could be used, greatly reducing the occurrence of unmet needs for TBRA.*)

Supportive Services

Unmet Supportive Services Analysis – Persons/Other Families Requiring Services or Housing Assistance to Prevent Homelessness

Consultation activities also identified some population-specific areas of unmet supportive service needs. They are presented in the following table.

| NE MN HOME Consortium <u>Other Families Requiring Services or Housing Assistance to Prevent Homelessness</u> <u>Unmet Supportive Services Needs - Identified through Consultation</u> | | |
|--|--|--|
| Need for more ARMHS workers to provide ongoing case management services required to facilitate stability in housing and prevent homelessness | Need for support services and resources during evenings and weekends – times when loneliness / isolation is most prevalent | Need for drop-in centers where people can “hang out” with others, engage in occasional outing opportunities, cooking classes, play board games, etc... |
| Need for ongoing wrap-around services that continue even after people move into housing, linking the tenant to their supportive service needs (<i>All types of housing</i>) | Need for opportunities for people to become involved in the communities they live in – a chance to get out of their housing and be with others | Need for places within communities (i.e. rental projects) to come together and socialize |
| Need for transportation services and resources that allow for larger engagement in the community | | |

Unmet Needs Due to Service Delivery System Processes or Requirements

Though some of the unmet needs experienced by families requiring services or housing assistance to prevent homelessness are because of Insufficient resources, the following table lists unmet needs that are further aggravated by the systematic processes and/or requirements that further limit access to all or some sectors of this qualifying population.

| NE MN HOME Consortium <u>Other Families Requiring Services or Housing Assistance to Prevent Homelessness</u> <u>Unmet Needs Resulting from Service Delivery System Processes</u> | | | |
|---|---|-------------------------------|---|
| Need for permanent housing units that are similar to HUD Section 8 units, where 30% of income is used for rent – <u>but without stringent rules requirements required to obtain and retain housing</u> | Need for permanent housing units that eliminate the traditional “three strikes and you’re out” tenant rules in favor of less restrictive requirements that accommodate the behaviors and history that many formerly homeless people carry with them, such as criminal backgrounds, relapse in drug use, lack of knowledge about housekeeping | Need for Resource information | Need for Tenant ability to retain services, non-wage income sources, and other resources upon entry into employment until tenant can gain stability (For example: HUD rent subsidy decreases when wages increase gross income, etc...). |

4(2). Other Populations at Risk of Housing Instability

Housing Resources

Unmet Housing Needs Analysis – Other Populations at Greatest Risk of Housing Instability

To estimate the level of unmet need for housing resources needed by other populations at greatest risk of housing instability, the following HUD-prescribed matrix was used. To briefly reiterate, this population consists of: (a.) the total number of renter households with annual incomes below 30% AMI with one or more severe housing problems; and (b.) the total number of renter households with annual incomes between 30% and 50% AMI with 1 or more severe housing problems.

| NE MN HOME Consortium | | | |
|---|-------------------|----------------------|------------------------|
| Other Populations Who Are At Greatest Risk of Housing Instability – Unmet Housing Needs | | | |
| | Current Inventory | Level of Need | Analysis of Unmet Need |
| | Number of Units | Number of Households | Number of Households |
| Total Rental Units | 16,874 | | |
| Rental Units Affordable to HH at 30% or Below AMI <i>* 1,495 units were previously counted under the "At Risk of Homelessness" QP Unmet Needs Analysis</i> | 0 | | |
| Rental Units Affordable to HH at 50% AMI | *1,480 | | |
| Renters at 0% - 30% AMI with 1 or More Severe Housing Problems | | 3,650 | |
| 30% -50% AMI Renter HH with 1 or More Severe Housing Problems | | 2,175 | |
| | | | |
| | | | |
| Current Unserved Renters: 0%-30% AMI | | | 3,560 |
| Current Unserved Renters: >30-<50% AMI | | | 695 |

Data Sources: 1. American Community Survey (ACS); 2. HUD 2019 Comp. Housing Affordability Strategy (CHAS)

The computations above reveal an unmet need for housing units that are affordable to 3,560 renters with incomes at 0% - 30% AMI who are at greatest risk of housing instability. Further, there is an unmet need for housing units that are affordable to 695 renters with incomes at 30%-50% AMI who are at greatest risk of housing instability.

- Subsidized Housing Units: **There is a significant unmet need in affordable, subsidized rental housing units.** Consultation with the Consortium Area's Public Housing Authorities identified a **vacancy rate in public housing units** below 1%. Because public housing rental units represent one-third of known subsidized housing units in the Consortium Area, it is surmised that the vacancy rate for all affordable subsidized housing units is also below 1%.
- Section 8 Housing Vouchers: **There is an unmet need in the number of standard rental units available that can be used with HUD Section 8 vouchers.** PHA's consistently reported that their applicants cannot find rental units that meet HUD's standards before the vouchers expire.

To summarize, while affordable units and resources do exist to serve households who are at greatest risk of housing instability, most of these units are not available to this qualifying population.

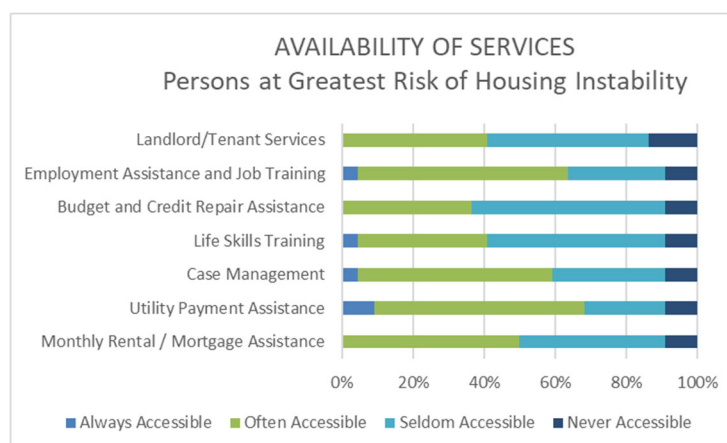
Supportive Services

Unmet Supportive Services Analysis – Persons at Greatest Risk of Housing Instability

Persons at greatest risk of housing instability require services that enable them to retain housing. In addition to requiring financial assistance to become current on monthly housing expenses, many of these households may require a broad range of additional services to maintain stability. Based on demographic characteristics of this population, it is believed that the primary services required to help this qualifying population retain their housing include case management, rental assistance, utility cost assistance, credit repair and financial literacy assistance, life skills training, and employment assistance training.

To evaluate the unmet needs of this qualifying population, housing and service providers were asked to identify the supportive services they believe are often or always available for their clients, and the supportive services they believe are seldom or never available for their clients.

Survey Question: Level of service availability for persons at greatest risk of housing instability – by type of service. 22 Survey Respondents – Housing and Support Services Providers



| <u>Rank</u> | <u>Services that are Often or Always Available</u> <u>Population at Greatest Risk of Housing Instability</u> | <u>Percentage</u> |
|-------------|---|-------------------|
|-------------|---|-------------------|

| | | |
|-----|--|-----|
| # 1 | Utility Payment Assistance | 68% |
| # 2 | Employment Assistance and Job Training | 64% |
| # 3 | Case Management Services | 59% |

| <u>Rank</u> | <u>Services that are Never or Seldom Available</u> <u>Population at Greatest Risk of Housing Instability</u> | <u>Percentage</u> |
|-------------|---|-------------------|
|-------------|---|-------------------|

| | | |
|-----|-----------------------------------|-----|
| # 1 | Budget and Credit Repair Services | 64% |
| # 2 | Life Skills Training | 59% |
| # 2 | Landlord/Tenant Services | 59% |

A majority of housing and supportive services providers identified **budget and credit repair services, life skills training, and landlord/tenant services** as being seldom or never accessible for their clients. These are unmet supportive services needs for households who are greatest risk of housing instability. Additionally, one-half (50%) of survey respondents indicated that **monthly rental assistance (TBRA)** is seldom or never available and is an unmet need. However, respondents through other consultation methods did not identify monthly rental assistance (*Tenant-Based Rental Assistance*) as an unmet need.

Additional Unmet Supportive Services Needs

Through 1:1 consultation, respondents identified additional unmet supportive services that are needed within the Consortium Area to support both the population at greatest risk of housing instability as well as the population who is at risk of homelessness. These services are recorded below.

| NE MN HOME Consortium <u>Persons at Greatest Risk of Housing Instability</u> <u>Additional Unmet Supportive Service Needs Identified through Surveys & Consultation</u> | | |
|---|--|---------------------------------------|
| Need for on-site support, navigation, and mental health services in permanent housing units, public housing units, units rented with housing vouchers, and other affordable housing units | Need for classes teaching individuals to avoid issues with landlords | Need for funds to address emergencies |



Housing and Supportive Services Gaps

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

GENERAL GAPS THAT EXIST FOR ALL POPULATIONS

INTRODUCTION

The housing and supportive services gaps experienced by individual qualifying populations are, to some extent, fed by the **general gaps that exist across all resources** within the Consortium Area's service delivery system. Therefore, this evaluation of gaps that exist within the current shelter, housing inventory, supportive services, and service delivery system in the Consortium Area begins with a brief reiteration of the **General Resource Analyses** that were undertaken within the "Inventory" Section of this *HOME-ARP Allocation Plan*.

1. GENERAL GAPS IN THE CURRENT SHELTER INVENTORY

In total, the nearly 16,000 square mile Consortium Area has 534 beds/units within its Homeless Response System. Just over one-fourth (27%) of the beds/units provide emergency or transitional shelter, about one-tenth (9%) of the beds/units are Rapid Rehousing vouchers, and almost two-thirds (64%) of the beds/units provide permanent supportive housing or other permanent housing.

GAP: Combined, Cook, Itasca, and Lake Counties have 48 just shelter beds/units within their homeless response system. When displayed at a county level, it is easy to see that Cook County literally has zero shelter beds/units outside of the 14 Transitional Housing and Rapid Rehousing units (all vouchers) shared with Lake County. Similarly, outside of the 14 units shared with Cook County, Lake County has just 14 other beds/units. Finally, Koochiching County has just 20 beds/units within its shelter inventory.

| NE MN HOME CONSORTIUM | | | | | | | |
|--|-------------|---------------|--------------------|-------------|------------------|------------|------------------|
| TOTAL TYPE WITHIN EACH COUNTY SHELTER BEDS/UNITS BY TYPE | | | | | | | |
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County | TOTAL | PERCENT OF TOTAL |
| Emergency Shelter | 0 | 13 | 16 | 0 | 52 | 81 | 15% |
| Transitional Housing | * 0 | 27 | 4 | * 10 | 22 | 63 | 12% |
| Rapid Rehousing | * 0 | 28 | 0 | * 4 6 | 11 | 49 | 9% |
| Permanent Supportive Housing | 0 | 10 | 0 | 2 | 159 | 171 | 32% |
| Other Permanent Housing | 0 | 66 | 0 | 6 | 98 | 170 | 32% |
| TOTAL | 0 | 144 | 20 | 28 | 342 | 534 | 100% |
| Percentage Of Beds/Units | * 0% | 27% | 4% | * 5% | 64% | 100% | |

* Cook County and Lake County share 4 Transitional and 10 Rapid Rehousing Vouchers

TOTAL BEDS/UNITS AVAILABLE BY TARGET POPULATION IN EACH COUNTY

Just over one-fifth of the Consortium Area's shelter beds/units are targeted to serve specific populations. More specifically, 116 of the 534 beds/vouchers (22%) are targeted to specific populations. The following gaps detail those beds/units that are targeted by population.

GAP: Just 24 beds/units are targeted to serve victims fleeing domestic or other abuse/sexual assault. Koochiching and St. Louis Counties (outside of Duluth) have no shelter beds targeting this qualified population. *(Note: There are funds among organizations who provide these services, but do not report into HMIS, to provide very short-term motel stays.)*

GAP: There are only 11 beds/units which are targeted to serve veterans. All are in Itasca County.

GAP: Just 23 beds/units are targeted to serve homeless adults with children. No beds/units are targeted to serve homeless adults with children outside of St. Louis County in the Consortium Area.

GAP: Twenty-six (26) beds/units are targeted to serve homeless adults without children. No beds/units are targeted to serve homeless adults without children outside of St. Louis County *(with the exception of 2 vouchers in Lake County)*.

GAP: Only 6 beds/units are targeted to serve homeless youth with children. No beds/units are targeted to serve homeless youth with children outside of Leech Lake Reservation (Itasca County).

GAP: Just twenty-four (24) beds/units are targeted serve homeless youth without children. Cook, Koochiching, and Lake Counties have no beds targeted to serve youth – with or without children.

2. GENERAL GAPS IN THE AFFORDABLE HOUSING UNIT INVENTORY

GAP: The percentage of subsidized housing units located in Cook, Itasca, and Lake Counties lags slightly when compared to their percentage of the Area's population. Cook County has 3% of the Area's population, but 2% of its subsidized housing units. Itasca County has 24% of the Area's population, but 21% of its subsidized units. Lake County has 6% of the area's population, but 4% of its subsidized units.

GAP: There is a gap in the availability of affordable, subsidized housing units. Public Housing Units represent roughly one-third of the subsidized housing units in the Consortium Area. Data collected from PHA's indicates that the **vacancy rate in public housing units in the Area is currently less than 1%**. A healthy rental vacancy rate is 5%.

Because Public Housing Units represent one-third of the known subsidized housing units in the Consortium Area, it is surmised that the vacancy rate for all affordable subsidized housing units across the Consortium Area is also below 1%.

GAP: There is a gap in the number of housing units available to be used with HUD Section 8 vouchers. PHA's that manage Section 8 vouchers consistently reported that their applicants cannot secure rental units that meet HUD's standards before the Section 8 vouchers expire.

3. GENERAL GAPS IN MAINSTREAM SUPPORTIVE SERVICES ACROSS ALL QUALIFYING POPULATIONS

Because of the remote nature of the Consortium Area, some Counties with limited population centers offer few services which may or may not be evenly distributed across the geography. In reviewing the mainstream Supportive Services inventory, the following service gaps were identified in each County.

| MAINSTREAM SUPPORTIVE SERVICES BY COUNTY | | | | |
|---|---|---|--|--|
| SUPPORTIVE SERVICES THAT ARE NOT AVAILABLE WITHIN THE COUNTY | | | | |
| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
| <ul style="list-style-type: none"> Transportation to Metropolitan Areas | N/A | N/A | <ul style="list-style-type: none"> Free/Income-based Clinics, Dental, Medical Facilities | N/A |
| SUPPORTIVE SERVICES WITH A LOW TO MODERATE LEVEL OF AVAILABILITY, ABUNDANCE, and ACCESSIBILITY | | | | |
| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
| <ul style="list-style-type: none"> Ongoing Mental Health Services Food/Nutrition Resources Substance Abuse and CD Addiction Services Free/Income-based Clinics, Dental, Medical Facilities Domestic Violence & Sexual Assault Crisis Services Local Transport within County Employment Assist/Job Training Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Emergency Rental Assistance Credit Repair & Financial Literacy Services Life Skills Training | <ul style="list-style-type: none"> Employment Assist / Job Training Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Domestic Violence & Sexual Assault Crisis Services Emergency Rental Assistance Emergency Utility Assistance Life Skills Training | <ul style="list-style-type: none"> Food / Nutrition Resources Domestic Violence & Sexual Assault Crisis Services Local Transportation within County Transportation to Metropolitan Areas Employment Assist/Job Training Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Emergency Rental Assistance Emergency Utility Assistance Life-Skills Training | <ul style="list-style-type: none"> Ongoing Mental Health Services Food/Nutrition Resources Substance Abuse and CD Addiction Services Domestic Violence & Sexual Assault Crisis Services Transport to Metropolitan Areas Employment Assist/Job Training Orgs. that Assist with Fair Housing, Civil Rights, Persons w/ Disabilities Emergency Rental Assistance Emergency Utility Assistance Credit Repair & Financial Literacy Services Life-Skills Training | <ul style="list-style-type: none"> Domestic Violence & Sexual Assault Crisis Services |

POPULATION-SPECIFIC GAPS

QUALIFYING POPULATION

1. Homeless Individuals and Families:

Housing Resource Gaps

| NE MN HOME CONSORTIUM | | | | | | | |
|--|-------------|---------------|--------------------|-------------|------------------|------------|------------------|
| TOTAL TYPE WITHIN EACH COUNTY SHELTER BEDS/UNITS BY TYPE | | | | | | | |
| BEDS/UNITS | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County | TOTAL | PERCENT OF TOTAL |
| Emergency Shelter | 0 | 13 | 16 | 0 | 52 | 81 | 56% |
| Transitional Housing | * 0 | 27 | 4 | * 10 | 22 | 63 | 44% |
| TOTAL | 0 | 40 | 20 | 10 | 74 | 144 | 100% |
| Percentage Of Beds/Units | * 0% | 27% | 4% | * 5% | 64% | 100% | |

Units shared between Cook County and Lake County

Housing Gaps Experienced by Homeless Persons

GAP: There is a gap of 95 Beds/Units to serve homeless persons across the Consortium Area.

The Consortium Area has an estimated 239 homeless persons, with a current capacity to serve just 144 of these persons in its Emergency and Transitional beds/units.

(PSH, OPH, and Rapid Rehousing Vouchers are already used by other qualifying populations. Therefore, the gap was measured based only upon the number of ES and TH beds available.)

GAP: Available data strongly supports survey respondent conclusions concerning need for housing resources that serve the following homeless populations:

- Homeless adults without children: Cook, Koochiching, and Lake Counties have no beds/units targeted to serve chronically homeless adults without children.
- Homeless adults with children: Cook, Itasca, Koochiching, and Lake Counties have no beds/units targeted to serve homeless adults with children.
- Victims fleeing domestic/dating violence, sexual assault, stalking, and human trafficking: *The gaps concerning this qualifying population will be discussed further below in this Section.*
- Persons who are exiting correctional or other treatment facilities: The entire Consortium Area has no units targeted to serve persons exiting correctional or treatment facilities.

GAP: Though not prioritized as a high-level unmet need by respondents, data demonstrates that housing gaps exist for beds/units targeted to serve the three additional populations listed below:

- Veterans: All Rapid Rehousing Vouchers that serve veterans are located in Itasca County.
- Youth with Children: Aside from six beds/units available to serve youth with children on the Leech Lake Reservation, there are no other beds/units to serve this population.
- Youth without Children: Cook, Koochiching, and Lake Counties have no units/beds to serve youth without children.
- **Gaps by Type of Bed / Unit**: The highest ranked housing gap, by type of shelter, is **Permanent Supportive Housing (PSH)** for each population. *(The level of gap for other types of shelter beds/ vouchers vary by homeless population.)*

| NE MN HOME CONSORTIUM | | | | | | | |
|--|--|----------|---------------------|-------------------|----------------------|--------------------|--------------------------|
| Respondent Ranking of Gaps by Type of Housing for Each Homeless Population | | | | | | | |
| | Persons Exiting Treatment or Correctional Facility | Veterans | Youth With Children | Youth No Children | Adults With Children | Adults No Children | Victims Fleeing Violence |
| Ranking of Gaps by Type of Housing Unit | | | | | | | |
| # 1 | PSH | PSH | PSH | PSH | PSH | PSH | PSH |
| # 2 | TH | RR * | OPH | OPH | OPH | OPH | ES |
| # 3 | ES | OPH* | ES* | ES | RR | TH* | TH |
| # 4 | OPH | TH | TH * | TH * | ES * | RR * | RR * |
| # 5 | RR | ES | RR | RR * | TH * | ES | OPH * |

PSH = Permanent Supportive Housing

TH = Transitional Housing

ES = Emergency Shelter

OPH = Other Permanent Housing

RR = Rapid Rehousing Vouchers

* Denotes same ranking

GAP: There are no existing units available in which to place homeless individuals without displacing someone who is already in them. Utilization rates of all types of beds/units within the current shelter inventory is very high – including PSH, TH, ES, OPH, and RR.

GAP: The following additional types of beds/units do not currently exist or are extremely insufficient within the Consortium Area's Homeless Response System.

| NE MN HOME CONSORTIUM Homeless Population - Additional Housing Gaps Identified through Surveys & Consultation | | | |
|--|---|---|--|
| Emergency Shelters Targeted to Serve Persons with High Mental Health Needs | Shelters/Other Housing that Accommodates Homeless Persons with Pets | Large Permanent Supportive Housing Units for Large Households | Warming Facilities in the Winter for Persons not Wanting or Able to Seek Permanent or Temporary Housing |
| Temporary Housing for Persons on the CES Waiting List Awaiting Permanent Housing | Medical Respite Shelter Beds and Hospice Care Shelter Beds | Emergency Shelter Beds that Provide Coordination for Follow-up Care, Community Services and Housing Navigation | Shelters for Youths Below Age 18 |
| Shelter Options for Families | Permanent Supportive Housing / Services for People Discharged to Homelessness from Medical Facilities, Treatment Facilities, Incarceration | Community-Based Transitional Units for Veterans | Housing units in which housing vouchers (tenant based rental assistance) can be used |

Supportive Services Gaps

GAPS: The following services identified through consultation activities are either completely unavailable, or available only on a limited basis, within the Consortium Area's supportive services delivery system.

| NE MN HOME Consortium Homeless Population - Additional Supportive Service Gaps Identified through Surveys & Consultation | | | |
|---|---|---|--|
| Housing Search, Navigation, and Counseling Services | Supportive Banking Program | Educational Advocacy Services | Crisis Services |
| Additional Social Workers / Additional Case Management Services | Navigation Services to Assist Persons on CES Waiting List until Actually Housed | Web Page with Information regarding Financial Assistance and Services | Landlord/Tenant Liaison Services |
| Drop-in Centers where Persons can Meet with Social Worker and begin the Resource Connection Process – Application for health insurance, etc... | Coordinated Entry Point for Persons in Cook County | Child Care Assistance Services for Homeless Parents | Programs that Empower People to Move Forward in their Lives – potentially modeled after HUD's "Move to Wellness" Program |
| Budgeting and Money Management Training | Supportive Employment Program | Independent Living Skills Services | LBGTQ Advocacy Services and Training |
| Dental Services for Persons with Medicaid | Transportation to Medical Services | Dual Mental Health and Chemical Dependency Treatment | Funding for Security Deposits |
| More Support for Abused Children | Mentors for Youth | Social Supports | |

Housing and Services Gaps Created through Service Delivery System

GAPS: Consultation uncovered additional housing and service gaps that appear to be as much related to service delivery system process or requirements as to the actual availability/abundance of resources.

| <u>NE MN HOME Consortium</u> | | | |
|---|---|--|---|
| <u>Homeless Population - Gaps Resulting from Service Delivery System Processes</u> | | | |
| Housing / Shelters that Accept & Accommodate People with High Housing Barriers , Including Criminal History, Mental Health Issues, Substance Use Disorders | Permanent federally subsidized housing units for persons with high barriers (Similar to Section 8 or PH – but fewer tenant selection criteria and requirements.) | Single units for persons being released from jail. (PSH since landlords will not accept persons with criminal backgrounds.) | Housing Advocacy Services for People with Criminal Background or Legal Issues |
| Landlord Incentives to enable people with barriers to obtain and retain housing units | Coordination of existing resources and supportive services / Method for Making Sure People Know about Services | | |

QUALIFYING POPULATION:

2. Persons At Risk of Homelessness:

Housing Resource Gaps

GAP: There is a gap of 424 affordable units to serve households at risk of homelessness across the Consortium Area. Through consultation, stakeholders characterized the specific housing gaps related to this qualified population as follows:

- Apartment buildings
- Long-term supportive housing units that will work with people with criminal backgrounds or negative rental history
- Rental units that serve people exiting correctional facilities
- Shelter Beds
- Group Home
- Permanent Supportive Housing

GAP: There is a gap in the availability of units to persons at risk of homelessness with high barriers to housing. A shortage of existing affordable, decent, and safe housing units in the Consortium Area is just one problem facing this qualifying population. Many persons who are at risk of homelessness experience other barriers that prevent them from accessing or retaining housing, including disabilities such as serious and persistent mental illness, alcohol abuse, substance abuse, drug abuse, and physical disabilities; poor credit history; poor rental history; and criminal history.

Therefore, the issue is not simply a “numbers” issue, and the “gap” cannot be simply resolved with more housing units. Rigid eligibility requirements for publicly subsidized housing resources, strict Tenant Selection Plans in subsidized and private housing units, and general community bias all prevent people from accessing or retaining housing. With 6-10 applicants for every available rental unit, landlords tend to select those without these barriers and are less likely to be flexible when conflicts or issues with tenants arise.

Supportive Services Gaps

GAP: The following services identified through consultation activities are either completely unavailable, or available only on a limited basis, within the Consortium Area’s supportive services delivery system.

| NE MN HOME Consortium <u>Persons at Risk of Homelessness - Additional Supportive Service Gaps</u> <u>Identified through Surveys & Consultation</u> | | | |
|--|---|---|--|
| Services or resources that support connectivity individuals due to their instability: (a.) no working phone; (b.) running out of cell phone minutes; (c.) frequent moves between family or friends | On-site support, navigation, and mental health services in all types of housing | Navigation services for people on Coordinated Entry System (CES) Waiting List | Case Management / Stabilization Services |
| Tenant / Landlord Mediation Assistance and Training | Supportive Services for persons not receiving waived services (MA or GRHA) | Funds to Address Emergencies | |

Housing and Services Gaps Created through Service Delivery System

GAPS: Consultation identified additional housing and service gaps created through service delivery system process or requirements.

| NE MN HOME Consortium <u>Persons At Risk of Homelessness – Gaps Resulting from Service Delivery System Processes</u> | | | |
|---|--|----------------------------|--|
| Housing guidance services to navigate through resources and services | Bridge Program to provide financial assistance for people waiting to receive eligibility approval for waived service program | Landlord incentive program | Targeted services around discharge from incarceration and treatment facilities |
| Housing advocacy services for people with criminal backgrounds or legal issues | Advocacy for adults and children with disabilities | | |

QUALIFYING POPULATION:

3. Persons Fleeing / Attempting to Flee Domestic or Dating Violence, Sexual Assault, Stalking, or Human Trafficking:

Housing Resource Gaps

GAP: There is a gap of 16 Beds/Units to serve persons fleeing / attempting to flee domestic or dating violence, sexual assault, stalking, or human trafficking. This gap is believed to be very conservative since there are just 6 actual beds/units targeted to serve the 40 people fleeing domestic violence/sexual assault in the Consortium Area which are managed by Organizations who report into the HMIS System. The remaining 18 existing beds/units are vouchers, which are nearly impossible to use given the currently tight housing market and unavailability of hotels/motels during most of the year due to tourism. *Reminder: Ten households in this qualifying population have at least one adult and one child.*

GAP: Koochiching and St. Louis Counties (outside of Duluth) have no beds/units to serve this qualifying population. Cook County shares 4 beds with Lake County. *(This does not include any motel vouchers provided by organizations who do not report into the HMIS System.)*

| NE MN HOME CONSORTIUM HOMELESS SHELTER BEDS/UNITS TARGETED TO SERVE SPECIFIC POPULATIONS | | |
|---|---|---|
| Persons Fleeing Domestic/Other Violence or Sexual Assault | 1 Bed / Unit – Emergency Shelter 4 Beds/Units – Transitional Housing 5 Beds/Units – Transitional Housing 6 Beds/Units -Transitional Housing 2 Beds/Units – Permanent Support. Housing 6 Beds/Units - Other Permanent Housing | Itasca County Cook & Lake Counties Itasca County Lake County Lake County Lake County |

GAP: The following additional types of beds/ units identified through consultation do not currently exist or are insufficient within the Consortium Area’s Homeless Response System.

| NE MN HOME CONSORTIUM <u>Persons Fleeing Domestic or Dating Violence, Sexual Assault, Stalking, or Human Trafficking</u> <u>Additional Housing Gaps Identified through Surveys & Consultation</u> | | | |
|---|---|--|---|
| Housing units (permanent) where vouchers (tenant-based rental assistance) can be used. | Longer-term shelters or transitional housing in Cook County | Hotel/motel rooms that will accept clients on a short-term basis | Housing units (permanent) – Transitional Units restrict occupancy to clients with custody of children. – Koochiching County |
| Emergency homeless shelter -Lake County | Permanent supportive housing | Safe (permanent) housing that allows pets | Income-based (permanent) Housing – Lake County |

Supportive Services Gaps

Areas of significant gaps in mainstream supportive services were identified through the Community Resource Assessment– both in terms of geography and types of services. Those gaps exist for all qualifying populations, including persons fleeing domestic / dating violence, sexual assault, stalking, and human trafficking.

GAP: The following services identified through consultation activities are either completely unavailable, or available only on a limited basis, within the Consortium Area’s supportive services delivery system.

| NE MN HOME Consortium <u>Persons Fleeing Domestic/Dating Violence, Sexual Assault, Stalking, Human Trafficking</u> <u>Additional Supportive Service Gaps - Identified through Consultation</u> | | |
|---|--|--|
| Specialized Mental Health Trauma and Triage Services | Adult Rehabilitative Mental Health Workers (ARMHS) to provide ongoing services after clients leave shelter and services of a domestic violence or sexual assault services organization | Circles of Support <i>(These are groups of people who can meet with individuals to assist with their thinking, planning and implementation of personal goals – and to provide support.)</i> |
| Foster Care for Pets <i>(Victims will not leave the abuse situation if they fear for their pet’s safety.)</i> | Childcare | |

QUALIFYING POPULATION:

4(1). Other populations: Other Families Requiring Services or Housing Assistance To Prevent Homelessness

Housing Resource Gaps

GAP: Consultation revealed the following housing resource gaps for persons/families requiring services or housing assistance to prevent homelessness:

| NE MN HOME Consortium <u>Other Families Requiring Services or Housing Assistance to Prevent Homelessness</u> <u>Housing Gaps Identified through Consultation and Analysis</u> | | |
|--|--|---|
| Housing units (permanent) in which Section 8 or other rental assistance vouchers (TBRA, for example) can be used | Housing resources that don't require such a large percentage of the tenant's monthly income to be used for rent (vouchers or something similar could be used) <i>(Persons on waived services spend most of their income on housing. They will leave their housing to go back to homelessness in order to preserve their income.)</i> | Tenant-based Rental Assistance (TBRA) – But only in cases where someone is ineligible for existing Section 8 and other vouchers. <i>(The Consortium Area has an abundance existing voucher resources that cannot be used due to shortage of available housing. These are individuals who are already housed – so existing Section 8 Voucher and other voucher resources should be used whenever possible.)</i> |

Supportive Services Gaps

GAP: Consultation also identified some population-specific supportive services gaps. They are presented in the following table.

| NE MN HOME Consortium <u>Other Families Requiring Services or Housing Assistance to Prevent Homelessness</u> <u>Supportive Services Gaps Identified through Consultation</u> | | |
|---|---|---|
| ARMHS workers that provide ongoing case management services required to facilitate stability in housing and prevent homelessness | Support services and resources during evenings and weekends – times when loneliness / isolation is most prevalent | Drop-in centers where people can “hang out” with others, engage in occasional outing opportunities, cooking classes, play board games, etc... |
| Ongoing wrap-around services that continue even after people move into housing, linking the tenant to their supportive services needs <i>(All types of housing)</i> | Transportation services and resources that allow for larger engagement in the community | Places within communities (i.e. rental projects) to come together and socialize |

Gaps Due to Service Delivery System Processes or Requirements

| <u>NE MN HOME Consortium</u> <u>Other Families Requiring Services or Housing Assistance to Prevent Homelessness</u> <u>Gaps Resulting from Service Delivery System Processes</u> | | | |
|---|--|----------------------|---|
| Housing units (permanent) that are similar to HUD Section 8 units, where 30% of income is used for rent – but without the stringent requirements required to obtain and retain housing | Housing units that eliminate the traditional “three strikes and you’re out” tenant rules in favor of less restrictive requirements that accommodate the behaviors and history that many formerly homeless people carry with them, such as criminal backgrounds, relapse in drug use, lack of knowledge about housekeeping | Resource information | Tenant ability to retain services, non-wage income sources, and other resources upon entry into employment – until tenant can gain stability |

4(2). Persons at Risk of Greatest Housing Instability:

Housing Resource Gaps

GAP: There is a gap of 3,560 rental units affordable to serve households with incomes at 0% - 30% AMI who are at greatest risk of housing instability. Further, there is gap of 695 rental units affordable to serve 695 renters with incomes at 30%-50% AMI who are at greatest risk of housing instability.

While affordable units and resources do exist to serve households who are at greatest risk of housing instability, most of these units are not available to this qualifying population.

Supportive Services Gaps

GAP: Specifically, consultation revealed service gaps which are either currently unavailable, or are available on a limited basis, within the Consortium Area's service delivery system.

| NE MN HOME Consortium | | |
|--|---|------------------------------|
| <u>Persons at Greatest Risk of Housing Instability</u> | | |
| <u>Additional Supportive Service Gaps - Identified through Surveys & Consultation</u> | | |
| On-site support, navigation, and mental health services in permanent housing units, public housing units, units rented with housing vouchers, and other affordable housing units | Classes teaching individuals to avoid issues with landlords | Funds to address emergencies |
| Landlord/Tenant Liaison Services | | |



Priority Needs for Qualifying Populations

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April 2023

PRIORITY NEEDS OF QUALIFYING POPULATIONS

Following is a list of the identified housing and support service priorities for each qualifying population.

1. Homeless Individuals and Families

Housing Priorities:

- Permanent Supportive Housing Units
- Non-Congregate Shelter Units *

Support Services Priorities:

- Mental Health /Chemical Dependency Services
- Fair Housing Advocacy Services
- Housing Search, Navigation, and Counseling Services
- Transportation Services / Resources

2. Individuals and Families Who Are at Risk of Homelessness

Housing Priorities:

- Permanent Supportive Housing Units
- Non-Congregate Shelter Units

Support Services Priorities:

- Budget / Credit Repair Assistance and Life Skills Training
- On-Site Support, Navigation, Stabilization Services
- Housing Advocacy for Persons with Criminal Background / Other Barriers
- Discharge Planning Services for People Exiting Facilities

3. Persons Fleeing Domestic / Dating Violence, Sexual Assault, Stalking, and Human Trafficking

Housing Priorities:

- Permanent Supportive Housing Units
- Non-congregate Shelter Units

Support Services Priorities:

- Specialized Mental Health Trauma / Triage Services (Includes ARMHS Workers)
- Chemical Dependency Treatment
- Transportation
- Child Care

4(1). Other Populations: Other Families Requiring Services or Housing Assistance to Prevent Homelessness

Housing Priorities: **

- Affordable rental units that mimic Section 8 and Public Housing with 30% income being used for rent, but with fewer requirements to accommodate people with significant barriers
- Permanent Supportive Rental Housing Units

Supportive Services Priorities:

- Ongoing Wrap-Around Case Management Services to Create Stability
- Transportation

4(2). Persons at Greatest Risk of Housing Instability

Housing Priorities:

- Affordable and subsidized rental units

Supportive Services Priorities:

- Budget and Credit Repair / Life Skills Training
- Landlord / Tenant Liaison Services
- On-site Support, Navigation, and Mental Health Services
- Funds to Address Emergencies

*** Note:** It is acknowledged that respondents – through consultation – identified PSH as the highest unmet need and gap for housing types in the Homeless Response System among qualifying populations. However, a thorough analysis of the existing resources also demonstrates a high level of need for non-congregate shelter. In NE Minnesota, where winter temperatures can hover far below 0° for weeks, it is absolutely **essential** to provide non-congregate shelter for qualifying populations, so they don't freeze to death. Accordingly, non-congregate shelter is also listed as a priority.

**** Note:** It is also significant to note that Tenant-Based Rental Assistance was identified as a gap for QP 4a – Households Requiring Services or Housing Assistance to Prevent Homelessness. Our consultation activities revealed that this valuable resource cannot be utilized in the NE MN HOME Consortium Area because of the lack of affordable, habitable rental units in which to use the TBRA. PHA's have demonstrated they cannot even use many of their existing Section 8 Housing Choice Vouchers. Most now expire before an applicant can locate housing. This is the case also with other organizations who have more housing vouchers than can be used due to the lack of affordable, decent housing units. Therefore, HOME-ARP funds will not be used for TBRA.



Process for Determining Needs and Gaps

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Home – ARP Allocation Plan
April 2023

PROCESS FOR DETERMINING NEEDS AND GAPS

The level of need and gaps in the Consortium Area's shelter and housing inventory, and service delivery systems, were identified through a series of data gathering and analysis processes, as outlined below.

1. Data and information regarding unmet needs and gaps across all qualifying populations were obtained through Surveys and 1:1 Consultation with multiple key stakeholders and residents across the Consortium Area.
2. Information was gathered through Meetings with the two ***Continuum of Care*** networks that exist within the Consortium Area.
3. *Housing Inventory* and *Point In Time Counts* were provided by the ***Continuum of Care*** networks.
 - a. Updates to the 2021 Housing Inventory Counts were obtained through housing providers in the Homeless Response System.
 - b. Analysis was undertaken using current data to identify unmet needs and gaps.
 - c. Further detail on the HIC and PIT Counts was provided by ICA HMIS.
4. An inventory of affordable (federally subsidized) housing units across the Consortium Area was developed.
 - a. Vacancy rate information was obtained through consultation with public housing agencies.
 - b. Analysis was undertaken to identify vacancy rates and other unmet needs/gaps.
5. An inventory of mainstream supportive services across the Consortium Area was developed.
 - a. A Community Resource Analysis Scale was used to analyze/evaluate the level of availability, abundance, and accessibility of mainstream supportive services.
 - b. Additional information on unmet service needs / gaps was obtained through consultation activities.



NE MN Home Consortium – HOME-ARP Program Activities / Design / Budget / Goals

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

HOME-ARP PROGRAM - ACTIVITIES / DESIGN / BUDGET / GOALS

Program Purpose: The Consortium Area's HOME-ARP funding will be used, to the greatest extent possible, to leverage additional funding sources that aid in the creation of permanent supportive housing or non-congregate shelter resources.

Eligible Project Applicants:

a. The following types of entities will be eligible to apply for, and be awarded, HOME-ARP funds:

- Public Agencies, including but not limited to Housing and Redevelopment Authorities (HRAs) or Public Housing Authorities (PHAs), that are legally organized under State of Minnesota statutes and that operates within the geographic area of the Northeast Minnesota HOME Consortium.
- Nonprofit agencies established under IRS 501(c)(3) or 501(c)(4) guidelines.
- For-profit housing owners, sponsors, developers (other than single-family owner-occupant).
- Nonprofit housing owners, sponsors, or developers (other than single-family owner-occupant).
- Northeast Minnesota HOME Consortium-qualified Community Housing Development Organizations (CHDO). *(There will be no CHDO-set-aside with HOME-ARP funds.)*

b. Entities must not be debarred or excluded from receiving federal assistance prior to selection or entering into a grant contract with St. Louis County.

c. Entities must certify that HOME-ARP units will comply with all Program requirements during the entire period that begins upon selection and ends upon the conclusion of the HOME-funded compliance period.

Eligible Activities: Eligible uses for HOME-ARP Program funds will include the following activities:

- Administration and Planning: Funds will be used to pay for reasonable administrative and planning costs associated with program management, coordination, monitoring, and evaluation. *(This funding will apply only to St. Louis County and its administrative roles in the HOME-ARP Program.)*
- Acquisition, rehabilitation, and new construction of rental units: Funds will be used to acquire, rehabilitate, or construct new rental units for occupancy by individuals and families that meet one of the qualifying population definitions within this HOME-ARP Allocation Plan.
- Acquisition and development of non-congregate shelter (HOME-ARP NCS): Funds will be used to acquire and/or develop non-congregate shelter (NCS) to be occupied by individuals and families that meet one of the qualifying population definitions in this HOME-ARP Allocation Plan.

The following activities, while also eligible under the HOME-ARP Program, are **not** eligible activities under the NE MN HOME Consortium's HOME-ARP Allocation Plan.

- Tenant-based Rental Assistance (TBRA): Research has demonstrated that the Area's severe housing crisis does not enable clients to locate units in which to use the TBRA resources.

- **Supportive Services:** The limited allocation of HOME-ARP funds must serve a nearly 16,000 square mile area. Funded projects will be required to demonstrate supportive services are available and committed to their project – either through contract, partnership, or self-provision.
- **Nonprofit Operating and Capacity Building Assistance:** The limited allocation of HOME-ARP funds is needed to create permanent resources. Funded projects must demonstrate they have an ongoing plan and source(s) of operational support that can sustain the units throughout the compliance period or restricted use period, as applicable.

Type of Subsidy: HOME-ARP funds will be provided in the form of a forgivable 15-year, 0% interest, deferred loan. In projects where all HOME-ARP requirements are satisfactorily met, as determined by St. Louis County through regular PJ oversight and monitoring activities, the loan will be forgiven at the end of the 15-year HOME compliance period.

Minimum Award: A minimum of \$1,000 per unit will be awarded.

Maximum Award: Selected projects will initially be awarded a maximum of \$350,000. However, uncommitted HOME-ARP funds that remain after initial project awards will be distributed to the selected projects based on their demonstrated additional need, even if the final award ultimately exceeds \$350,000.

Distribution Of Funds: Funds will initially be distributed evenly among the Consortium Area counties (*Cook, Itasca, Koochiching, Lake, and St. Louis minus Duluth*) for the following reasons:

- All areas of the NE Minnesota HOME Consortium have a demonstrated need for resources to assist their qualifying populations.
- Aside from a few housing vouchers that cannot be used due to the current housing crisis, some of the traditionally under-funded areas have virtually no resources in the Homeless Response System. It is essential to ensure funding is made available to these areas.
- This distribution method provides an opportunity for historically lower-funded rural areas to begin to reduce homelessness and to decrease housing instability.
- This process also ensures that traditionally higher-funded areas of the Consortium Area receive funds to help address their demonstrated needs.

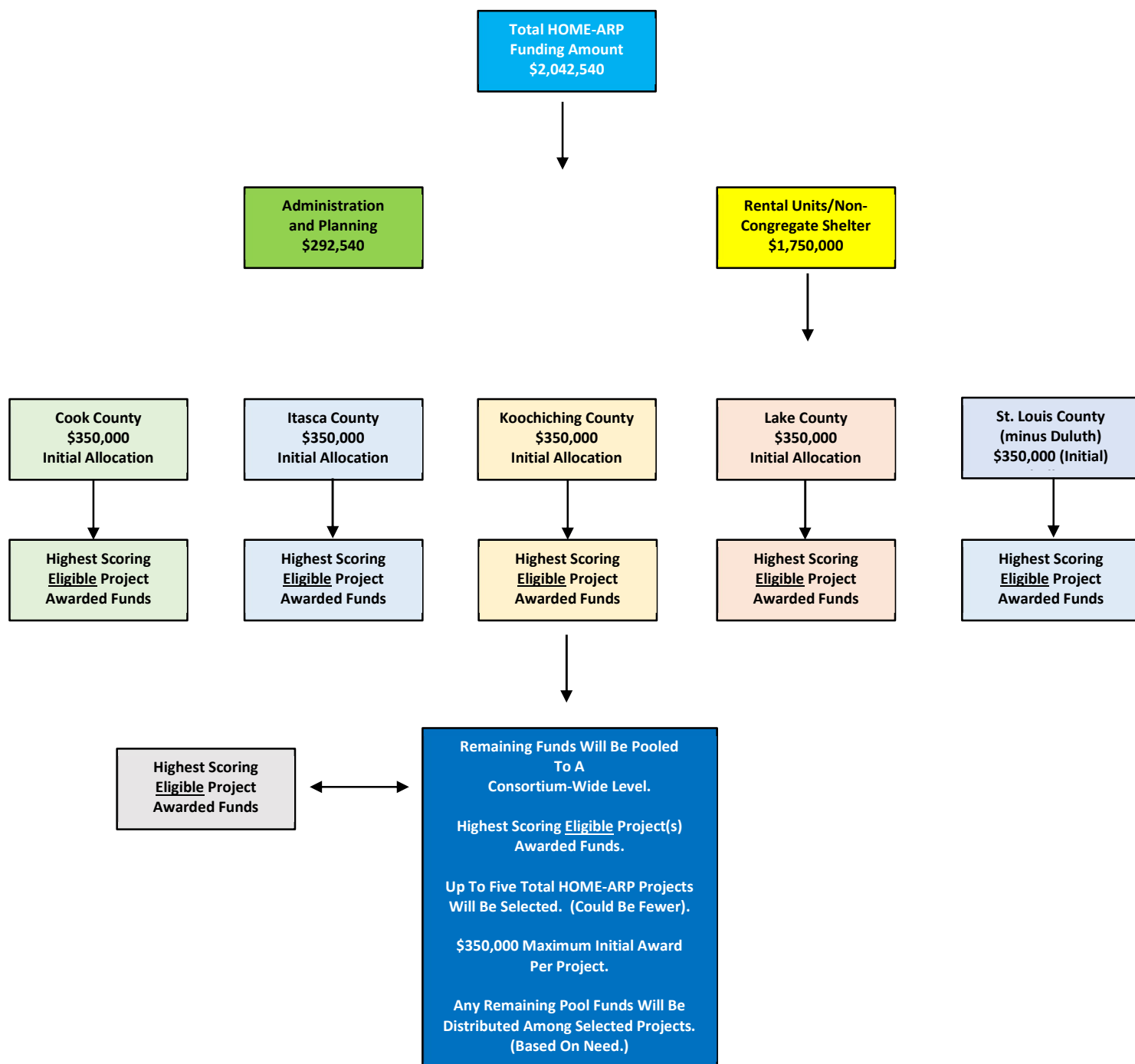
More precisely, each county will be initially allocated \$350,000 of the HOME-ARP funds. Applicants will compete for funds at a county-wide level instead of a Consortium-wide level. Given the Program's extensive requirements, a maximum of five projects will be selected to receive HOME-ARP funds. Ideally, a competitive application process will yield one funded project per county.

All proposals must meet a minimum scoring threshold to be eligible to receive HOME-ARP funds. Accordingly, in counties where no proposals are submitted - or - where submitted proposals do not meet the minimum scoring threshold, funds will be moved into a Consortium-wide pool. It is possible, therefore, that this competitive application process will not yield an awarded HOME-ARP project in each county should no eligible proposals be submitted that meet the minimum scoring threshold.

In counties receiving multiple applications, only the highest scoring proposal will be initially awarded HOME-ARP funds. If two or more eligible applications in any county are tied with the highest score, the project requesting the lowest level of funding per HOME-ARP unit created will be selected. In counties where less than \$350,000 is awarded, remaining funds will be moved to a Consortium-wide pool.

If the competitive application process does not yield a selected HOME-ARP funded project in each County, funds in the Consortium-wide pool will be awarded, based on scores, to additional eligible proposals from anywhere in the Consortium area - up to a maximum of five projects total, each with an *initial* award not exceeding \$350,000. Any excess funds remaining in the pool after projects are selected will be distributed, based on demonstrated need, among those projects.

The following chart illustrates the NE MN HOME Consortium's HOME-ARP funding distribution plan.



Method for Soliciting Applications for Funding and Selecting Awardees

Request For Proposals: Following HUD’s approval of the *HOME-ARP Allocation Plan*, St. Louis County will broadly publish a *Request for Proposals (RFP)*. The RFP will provide detailed HOME-ARP Program information including, but not limited to, the level of funding available within each county, types of entities who may apply, qualified populations to be served, eligible activities, application process and requirements, and relevant timelines. St. Louis County staff (hereinafter referred to as “staff”) will also host a hybrid public information meeting (in-person and virtually) to explain the HOME-ARP Program RFP and to launch the 30-day pre-application period.

Pre-Application Period: The 30-day HOME-ARP pre-application period will enable staff to gather enough information to evaluate whether a proposed project meets minimum eligibility requirements for the HOME-ARP Program. Additionally, staff will undertake a brief environmental screening to identify whether the project is likely to receive environmental clearance after final applications are received.

The following matrix will be used to screen initial applications for eligibility.

| PRE-APPLICATION SCREENING / REVIEW | OUTCOME | COMMENTS |
|---|------------------|---|
| If any of the answers below are “no” the project is ineligible and will not be invited to proceed with a full application. | | |
| Is the applicant an eligible entity? | YES / NO | n/a |
| Is the proposed activity eligible (<i>Rental Housing or NCS</i>)? | YES / NO | n/a |
| Does the project propose to serve all qualifying populations? | YES / NO | n/a |
| Did the initial environmental screening demonstrate that the project is likely to receive environmental clearance when the full ERR is completed? | YES / NO / MAYBE | If the answer is a maybe, applicant may proceed, but will be made aware that there are some red flags which may require additional due diligence. |

Applicants with ineligible project proposals will be notified. Applicants with eligible project proposals will be invited to move forward in submitting a full proposal through the final application period.

Final Application Period: For the HOME-ARP final application period, applicants will be given up to 6 months to prepare and submit their proposal. During this time, staff will provide technical assistance to applicants as they develop their final applications. Staff will use the following matrix to evaluate all submitted proposals, ensuring that minimum project requirements are met.

| FINAL APPLICATION PRE-SCORING SCREENING | OUTCOME | COMMENTS |
|--|----------|-----------------------------|
| If any of the answers below are “no” the project is ineligible and will not be scored or awarded funds. | | |
| Did the applicant submit a complete proposal with required documents? | | |
| Was a complete application submitted? | YES / NO | Must be “yes” to be scored. |
| Did the developer (and/or relevant staff) provide evidence of capacity and experience to undertake this project? <i>A minimum of 2 years of related development experience is required.</i> | YES / NO | Must be “yes” to be scored. |
| Did the developer (and/or relevant staff) provide evidence of sufficient capacity and experience to manage or operate this project? If another entity will undertake these roles, was evidence provided regarding their capacity and experience to manage or operate this project? <i>A minimum of 2 years of related management/operation experience is required.</i> | YES / NO | Must be “yes” to be scored. |
| Was an acquisition or development budget provided? | YES / NO | Must be “yes” to be scored. |
| Was a sources and uses statement/budget provided? | YES / NO | Must be “yes” to be scored. |
| Was an operating budget provided? | YES / NO | Must be “yes” to be scored. |
| Does the proforma cover the project’s entire applicable minimum compliance period? | YES / NO | Must be “yes” to be scored. |
| Did the applicant document secured sources of funding for development and operating costs, as well as any operating gap? <i>(Acceptable documentation includes: Official award letter from funder, Evidence of funds already disbursed to applicant, Commitment letter conditional on HOME-ARP award.)</i> | YES / NO | Must be “yes” to be scored. |
| If there is a gap in the operating budget, was a plan submitted for securing additional funding sufficient for successful operation of the project? | YES / NO | Must be “yes” to be scored. |
| Are proforma projections compatible with NE MN HOME Consortium’s HOME-ARP Program Underwriting Criteria? | YES/NO | Must be “yes” to be scored. |
| Do the project’s gross rents reflect the HUD-established HOME-ARP Rents? | YES/NO | Must be “yes” to be scored. |
| Does the timeline demonstrate the project will be complete/operational within 4 years of commitment? | YES/NO | Must be “yes” to be scored. |
| Is there a demonstrated firm commitment by a back-up source in the event identified operating funds are lost or become insufficient to cover operating expenses during the applicable compliance period? | YES / NO | Must be “yes” to be scored. |
| Is the project geographically located near other resources required by qualifying populations, such as food, medical services, etc... If the distance to resources exceeds 1 mile, is transportation readily available? | YES / NO | Must be “yes” to be scored. |
| Does the proposal demonstrate compliance with HUD-required HOME-ARP Property Standards? | YES / NO | Must be “yes” to be scored. |
| Does the applicant have a history of serving the community in which the proposed project is located? | YES / NO | Must be “yes” to be scored. |
| Did the applicant identify how they will provide or coordinate the provision of supportive services to clients? | YES / NO | Must be “yes” to be scored. |

Project Scoring Process: With the lengthy final application period, it is expected that each proposal will include enough information to demonstrate that the project has a strong likelihood of being completed within the required timeframe and will be successfully operated through the applicable compliance period. While not all development and operational funding sources may be fully secured within that timeframe, by the time a final proposal is submitted, applicants should have sufficient plans in place for securing the remaining funds to demonstrate that the project will be viable.

Eligible final proposals will be scored by St. Louis County staff using the following Scoring Matrix.

| FINAL APPLICATION REVIEW SCORING MATRIX | OUTCOME | POSSIBLE SCORE | MINIMUM SCORE THRESHOLD |
|--|---|-------------------|-------------------------------|
| Does the developer have demonstrated capacity and experience to undertake this project? | • Developer has 2-5 years of experience developing similar projects. | 5 | 5 |
| | • Developer has more than 5 years of experience managing or operating similar projects. | 10 | |
| Does the developer have demonstrated <u>financial</u> capacity to undertake the project? | • Developer demonstrates no or minimal financial capacity to undertake project. | 0 | 5 |
| | • Developer demonstrates moderate financial capacity to undertake project. | 5 | |
| | • Developer demonstrates strong financial capacity to undertake project. | 10 | |
| Does the developer have demonstrated capacity and experience to manage or operate this project? | • Developer has 2-5 years of experience managing or operating similar projects. | 5 | 5 |
| | • Developer has more than 5 years of experience managing or operating similar projects. | 10 | |
| Project Development Budget – Sources and Uses: Does the budget provide detailed costs, including hard costs and soft costs? | • Little to no cost details provided. | 0 | 10 |
| | • Budget provides moderate level of cost detail. | 10 | |
| | • Budget provides a sufficient level of project cost detail. | 20 | |
| Do proposed funding sources equal proposed uses? (i.e. Are there funding gaps?) | • Development costs far exceed identified development funding sources (gap). | 0 | 10 |
| | • Moderate gap exists between development costs and the identified funding sources. | 10 | |
| | • Development costs equal the identified development funding sources. No apparent funding gap exists. | 20 | |
| Are all costs eligible? | • Applicant included many ineligible costs in project budget. | 0 | 10 |
| | • Most costs are eligible under HOME-ARP | 10 | |
| | • All costs are eligible under HOME-ARP. | 20 | |

| FINAL APPLICATION REVIEW SCORING MATRIX Continued | OUTCOME | POSSIBLE SCORE | MINIMUM SCORING THRESHOLD |
|---|---|-------------------|---------------------------------|
| Project Development Budget – Sources and Uses <i>continued:</i> Are expenses reasonable and comparable to similar projects in the market? Is the developer fee reasonable? | <ul style="list-style-type: none"> Most expenses do not appear to be reasonable or comparable to similar projects in the market. | 0 | 10 |
| | <ul style="list-style-type: none"> Many expenses appear to be reasonable / comparable to similar projects in the market. | 10 | |
| | <ul style="list-style-type: none"> Most or all expenses appear to be reasonable / comparable to similar projects in the market. | 20 | |
| | <ul style="list-style-type: none"> 0-8% | 0 | 5 |
| | <ul style="list-style-type: none"> 9%-14% | 5 | |
| | <ul style="list-style-type: none"> 15% + | 10 | |
| Project Proforma: Is the identified operating income sufficient to cover operating expenses through the applicable compliance period? Can the project's operating budget support any identified debt that will be incurred? What percentage of funding sources in the overall development budget are currently secured? Did the applicant leverage additional development funds for the HOME-ARP funded project? | <ul style="list-style-type: none"> Insufficient. No Plan Identified to secure additional operating funds. | 0 | 10 |
| | <ul style="list-style-type: none"> Insufficient. Realistic Plan developed and submitted to secure additional operating funds. | 10 | |
| | <ul style="list-style-type: none"> Operational Funds appear to be sufficient. | 20 | |
| | <ul style="list-style-type: none"> Insufficient Operating Funds to Cover Debt. No Plan in Place to Secure Operational funds | 0 | 10 |
| | <ul style="list-style-type: none"> Insufficient Operating Funds to Cover Debt. Plan in place to Secure Operational funds. | 10 | |
| | <ul style="list-style-type: none"> No Debt will be incurred. No ongoing debt service payments required. | 20 | |
| | <ul style="list-style-type: none"> 0-25% of funding sources secured | 0 | 5 |
| | <ul style="list-style-type: none"> 26-50% secured | 5 | |
| | <ul style="list-style-type: none"> 51%-75% secured | 10 | |
| | <ul style="list-style-type: none"> 76%-100% secured | 20 | |
| | <ul style="list-style-type: none"> 0% additional funds leveraged. | 0 | 10 |
| | <ul style="list-style-type: none"> Amount leveraged is equal to 1%-25% of HOME-ARP request | 5 | |
| | <ul style="list-style-type: none"> Amount leveraged is equal to 26%- 50% of HOME-ARP request | 10 | |
| | <ul style="list-style-type: none"> Amount leveraged equal to 51%-75% of HOME-ARP request | 15 | |
| | <ul style="list-style-type: none"> Amount leveraged equal to 75%-100% of HOME-ARP request | 20 | |

| FINAL APPLICATION REVIEW SCORING MATRIX Continued | OUTCOME | POSSIBLE SCORE | MINIMUM SCORING THRESHOLD |
|--|---|------------------------------|-----------------------------------|
| Involvement of Community and Qualified Populations in Project Planning: | | | 5 |
| What was the Community's level of involvement in the applicant's planning process? | • Little to no community involvement | 0 | |
| | • Moderate level/some community involvement | 5 | |
| | • Strong community involvement | 10 | |
| What is the level of Community support for the project? | • Little to no community support | 0 | 5 |
| | • Moderate level/some community support | 5 | |
| | • Strong community support | 10 | |
| What was the level of involvement by qualifying populations in the planning/design of the project? | • Little to no involvement by qualifying populations | 0 | 5 |
| | • Moderate level of involvement by qualifying populations | 5 | |
| | • Strong level of involvement by qualifying populations | 10 | |
| | | Maximum Score: 230 | *Minimum Threshold: 110 |

* To be eligible to receive HOME-ARP funds, an applicant must meet the minimum score specified within each of the above scoring categories, not just the total minimum score of 110.

Project Selections: The funding selection process will occur at a regularly scheduled semi-annual meeting of the NE Minnesota HOME Consortium's Advisory Committee. If the RFP timeline does not coincide with a regularly scheduled semi-annual meeting, a special meeting of the Advisory Committee will be convened. Prior to the meeting, eligible proposals, along with their associated scoring sheets, will be distributed to Advisory Committee members for review. At the meeting, applicants will be asked to present a summary of their proposed project. Advisory Committee members will be given an opportunity to ask questions of both applicants and staff.

Advisory Committee member funding recommendations will be, in general, governed by project scores within each county. Discretion to diverge from project scores as the basis for awarding funds, however, may occur in cases where questions or concerns remain unaddressed and Advisory Committee Members have sufficient reason to believe that a project is not viable. Advisory Committee Members may also choose to fund fewer than five projects in situations where not all counties had an eligible project and doing so would enable those selected projects to have the highest likelihood of viability. Advisory Committee Members will be responsible for recommending the funding level of each selected project.

Following the project selection meeting, a public hearing will be scheduled and held. Advisory Committee recommendations will be reviewed by the St. Louis County Board of Commissioners for final approval using the process currently adopted for the PJ's Consolidated Plan and Substantial

Amendments. Materials will be provided upon request in a form accessible to persons with disabilities and translated in different languages.

Project Underwriting and Funding Commitment: It is essential to note that the RFP and Selection Process allows the HOME-ARP funds to be awarded on a conditional basis only. HOME-ARP Funds will be conditionally awarded for up to one year, during which time applicants must finalize their project plans, including securing remaining all funding commitments and strengthening areas that initially did not score well. Extensions to this one-year timeline would be granted only through formal review and recommendation by the Advisory Committee, and only in cases where the applicant has demonstrated the proposed project is viable and lacks only minor details or funding to successfully carry out the project.

HOME-ARP funds will be formally committed with an executed contract **only** after all project development and operating funds are secured AND the project's long-term feasibility has been demonstrated through due diligence and underwriting activities.

St. Louis County staff will undertake project due diligence and underwriting activities using the Consortium-specific HOME-ARP Underwriting and Subsidy Layering Policy, Procedures, and Checklist. The underwriting process will include an in-depth examination of the following project elements:

- Construction documents to ensure compliance with property and neighborhood standards. (*Site map, site plan, architectural plans, rehabilitation plans, etc...*)
- Project sources and uses of funds to determine whether the costs are reasonable to provide quality affordable housing throughout the compliance period.
- Project's compatibility with established underwriting standards.
- Contracting Fees to determine if they are reasonable.
- Developer's Fee to determine if it is reasonable.
- Project Proforma to determine the project's ability to operate through the compliance period.
- Supportive services budget or agreements if on-site supportive services are to be provided.
- Developer rates of return (as applicable).
- Written financial commitments for all sources of funds.
- Current market demand in the project area for income-restricted rental units.
- Qualifications of the developer, contractor, manager to ensure their capacity is satisfactory based on project size and complexity.
- Project's feasibility with underwriting requirements specific to HOME-ARP Non-Congregate Shelter (NCS) Projects.
- Proposed project timeline to determine if the project can be completed in a realistic timeframe.
- Project's overall viability through the affordability period based on the households it will serve.
- Level and type of support in the community where project will be developed and operated.
- Project's geographic proximity to other resources needed by qualifying populations.

Funds initially reserved for selected projects that do not end up moving forward to commitment will be subsequently reallocated through a formal process undertaken by the NE MN Home Consortium's Advisory Committee.

Fund Disbursement: Before HOME-ARP funds are released, subrecipient contracts must be fully executed, and payment requests with documented expenses must be received.

Program Administration

Although HOME-ARP funds will be awarded to developers and/or subrecipients for the actual creation and ongoing operation of rental or non-congregate shelter units, St. Louis County staff will provide direct administration and oversight of the HOME-ARP Program. In this role, administrative activities will include, but are not limited to the following:

- Develop and publish RFP and application materials. Host one or more public information meetings and provide ongoing technical assistance during the application period. Use the scoring matrix to score eligible proposals.
- Undertake the subsidy layering/project underwriting and environmental review (ERR) processes for all awarded projects.
- Coordinate the project selection meeting(s) of the NE Minnesota HOME Consortium's Advisory Committee.
- Provide oversight and assistance during the project development process.
- Develop internal policies and procedures that ensure PJ's compliant Program implementation as outlined within HUD Notice CPD-21-10 and all other related documents.
- Help awardees to also develop internal policies and procedures that ensure compliant Program implementation as outlined within HUD Notice CPD-21-10 and all other related documents.
- Develop applicable training and program implementation materials, outlining Program requirements and providing forms and tools that facilitate both Program compliance and ease in Program implementation.
- Develop and ensure proper execution of contract agreements.
- Schedule and deliver in-depth training sessions to developers/subrecipients and other involved parties.
- Provide ongoing technical assistance and training to developers/subrecipients.
- Collect and review regular reports from developers/subrecipients.
- Provide ongoing oversight and monitoring of all projects funded with HOME-ARP funds, issuing and following up on corrective actions as indicated.
- Administer and draw all funds as requests are approved.
- Ensure all Program and other Federal Requirements are implemented and followed.
- Close projects in accordance with HUD requirements.

Home-Arp Funds Provided Before HUD's Acceptance Of The Home-Arp Allocation Plan: No HOME-ARP administrative Funds were provided to a subrecipient or contractor prior to HUD's acceptance of the *HOME-ARP Allocation Plan*.

Use Of Home-ARP Funds (Program Budget)

This HOME-ARP Allocation Plan describes several known projects that are in predevelopment stages within the Consortium Area. However, because the proposals for HOME-ARP Funding will be requested through a formal RFP process, it is not readily known who will submit applications across this five-county area. Therefore, the following budget is purely an estimate based upon anticipated costs of known projects.

| | Funding Amount | Percent of the Grant | Statutory Limit |
|--|--------------------|----------------------|-----------------|
| Support Services | \$0 | | |
| Acquisition and Development of Non-Congregate Shelters | \$750,000 | | |
| Tenant Based Rental Assistance (TBRA) | \$0 | | |
| Development of Affordable Rental Housing | \$1,000,000 | | |
| Non-Profit Operating | \$0 | 0.0 % | 5.0% |
| Non-Profit Capacity Building | \$0 | 0.0% | 5.0% |
| Administration and Planning | \$292,540 | 14.3 % | 15.0% |
| Total HOME ARP Funding Allocation | \$2,042,540 | | |

As is demonstrated in the table above, the HOME-ARP funds will be used for only three eligible Program activities:

- a. Administration and Planning: St. Louis County, as the Participating Jurisdiction, will undertake all administrative functions related to the HOME-ARP Funds. Accordingly, \$292,540, or 14.3% of HOME-ARP Funds, is allocated in the budget for these activities.
- b. Acquisition, rehabilitation, and new construction of rental units: An estimated five (5) new units of affordable rental housing will be developed with HOME-ARP Funds – available to all qualifying populations. Cost estimates provided for known projects currently in the predevelopment stage varied widely. This estimate, therefore, assumes that \$200,000 per unit of HOME-ARP funds will be awarded, for a total of \$1,000,000. Entities will be strongly encouraged to seek additional leverage sources to maximize the impact of the HOME-ARP funds - AND - to research and implement new design models that lower development costs while still meeting all required property standards.
- c. Acquisition and Development of Non-Congregate Shelters (NCS): An estimated six (6) units of non-congregate shelter will be developed with HOME-ARP Funds. This budget line item includes non-congregate shelter for all qualifying populations. As with rental units, cost estimates of known NCS projects currently in predevelopment stage varied widely. The estimate, therefore, assumes that \$125,000 of HOME-ARP funds per unit will be awarded, for a total of \$750,000. Again, entities will be strongly encouraged to seek additional leverage sources to maximize the impact of the HOME-ARP funds - AND - to research and implement new design models that lower development costs while still meeting all required property standards.

Use Of Shelter and Housing Inventories and Gap Analysis Results to Establish Eligible Activities

An in-depth analysis of the shelter and housing inventory yielded solid objective data which demonstrates that there are simply not enough resources across the Consortium Area to meet the demand and need – regardless of type of shelter or housing – and regardless of the qualifying population. The analysis identified the specific gaps in shelter and affordable housing resources, both by type and by geographic location.

Similarly, the detailed analysis of the supportive services delivery system revealed service gaps across the entire Consortium Area, as well as specific service gaps within individual counties. Although some of the more urbanized counties had fewer supportive services gaps than the rural counties, all had some service gaps.

In addition to information obtained through the above-noted analyses, consultation activities provided a wealth of information regarding housing and services needs among each qualifying population.

The information gained through each of the above-mentioned activities directly contributed to an ability to identify and quantify specific unmet housing and supportive service needs and gaps experienced by individual qualifying populations.

This plan to fund eligible activities is directly based upon the unmet needs and gaps identified through our research. Because there are significantly more unmet needs and gaps than can be addressed through the HOME-ARP funds, careful attention was given to prioritize those eligible activities which ensure that the highest impact can be achieved while, at the same time, serving as many qualifying populations as possible.

Therefore, in prioritizing the specific unmet needs and gaps to be addressed through the HOME-ARP funding, the following considerations were applied:

- The housing and service gaps experienced by qualifying populations exist across the nearly 16,000 square mile Consortium Area.
 - Much of the geography has extremely limited resources to assist qualifying populations.
 - The distribution of housing and services by county is, in some cases, disproportionate to the distribution of the population.
- It is essential to ensure that all resources developed with HOME-ARP funds are available to all qualifying populations. To narrow the focus of a resource to one specific qualifying population would be ill-advised given the broad level of needs that may occur in any area – and the limited resources available.
- Because the HOME-ARP Funds are finite and must extend over a vast area, it is essential to ensure that HOME-ARP Project owners can link qualifying populations to as many existing mainstream resources and supportive services as possible.

HOME-ARP Housing Production Goals

Through a combination of new construction, acquisition / rehabilitation activities, the goal is to use HOME-ARP funds (*in concert with other leveraged resources*) in the creation of **11 units** of affordable rental housing or non-congregate shelter. The breakdown of unit types is estimated as follows:

- 5 Units of **Affordable Rental Housing Units** – All qualifying populations eligible.
- 6 Units of **Non-Congregate Shelter Units** – All qualifying populations eligible.

How achieving this goal will address the PJ's priority needs: In a perfect world, HOME- ARP funds would be used to address all priority housing and supportive services needs of qualifying populations. Unfortunately, this is not possible. While \$2 million is a significant and much appreciated amount of HOME-ARP funding, the distribution of these funds over the nearly 16,000 square mile area significantly reduces its impact. Despite this challenge, every attempt has been made to accommodate the broader priority needs experienced by most qualifying populations.

Rental Units: The development of five (5) units of affordable permanent rental housing will help to address a priority housing need of all qualifying populations for permanent supportive housing and/or affordable rental housing.

Non-Congregate Shelter: The development of six (6) units of non-congregate shelter units will assist in addressing priority housing needs for emergency shelter by individuals and families who are homeless, at risk of homelessness, or fleeing domestic violence, sexual assault, stalking, or human trafficking.



NE MN Home Consortium – HOME-ARP Program Preferences

NE MN HOME
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Home – ARP Allocation Plan
April 2023

HOME-ARP Preferences

The lack of decent, safe, and affordable housing resources is a unifying need across all four qualifying populations. There simply is not enough housing. With this fact in mind and in accordance with the HOME-ARP Program requirements, individuals or households who qualify under any of the four QP definitions may apply for occupancy and be eligible for admission to a HOME-ARP-funded project.

That being said, it is recognized that there are differing degrees of urgency and need experienced between these populations. Someone who is at risk of housing instability may not have as urgent of need for prioritization on a waiting list as someone who is homeless or fleeing violence.

Because only a few units can be developed through this Program, it becomes necessary to establish the order of waiting list priority in which applicants are selected for occupancy in the HOME-ARP funded housing or shelter units based on a level of urgency. **Therefore, the following preferences will be implemented for all HOME-ARP project waiting lists.**

Preference #1: Persons fleeing, or attempting to flee, domestic violence, sexual assault, stalking, or human trafficking (Qualifying Population #3).

Preference #2: Persons who are homeless (Qualifying Population #1).

Within each of the above-identified preference categories, applicants will be prioritized in chronological order of their application.

Applicants on the waiting list from Qualifying Populations #2, #4(1), and #4(2) will be accepted for occupancy in chronological order of their application when there are no applicants eligible to receive preference from either Qualifying Population #3 or Qualifying Population #1.

The use of a preference (method of prioritization) will help to address some of the most urgent unmet housing needs / gaps in the Consortium area. The preferences are consistent with the needs assessment and gap analysis undertaken for this HOME-ARP Allocation Plan. Housing that serves victims fleeing domestic or other violence was the third highest listed unmet housing need in the survey of community leaders. Furthermore, 87% of survey respondents indicated that their community's need for housing for persons fleeing domestic or dating violence, sexual assault, stalking, or trafficking is moderate or high.

Housing for homeless persons was also highly ranked as an unmet need in both the survey of community leaders and members, as well as the survey of homeless/previously homeless individuals. *(For specific detail, please see "Unmet Needs" Section of this HOME-ARP Allocation Plan.)*

A review of resources within the Homeless Response System supports these conclusions. There are only 144 emergency shelter or transitional housing beds/units in the Consortium Area. Our analysis identified a need for 95 more. Likewise, there are just 24 beds/units total targeted to serve victims fleeing domestic/other violence or sexual assault. Of those 24 beds/units, 18 are vouchers which rely upon an actual housing unit being available for use. Only six (6) beds/units are physical units – and all of them are located in Lake County.

Addressing the unmet needs or gaps in benefits and services of other qualifying populations not included in a preference through the use of HOME-ARP Funds: It is important to note that the above preferences are not limitations and *do not exclude individuals or households that qualify under any of the four QP definitions from applying for occupancy or being admitted to a HOME-ARP-funded project!* The preferences simply provide a prioritization order for selecting applicants from the waiting list whose needs are most urgent for occupancy in the HOME-ARP Project.

Other Notes Regarding Project Waiting Lists: The CoC Coordinated Entry Program will not be used for referrals to the HOME-ARP Units. Instead, project-specific waiting lists will be developed and implemented in accordance with the project's required *Tenant Selection Plan*.



Attachments

NE MN HOME
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Home – ARP Allocation Plan
April 2023



Attachment A: Consultation Summaries

NE MN HOME
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Home – ARP Allocation Plan
April 2023

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: AEOA

Areas Served: Cook, Lake, St. Louis Counties, MN

Type of Agency or Organization: Homelessness Housing Resources / Supportive Services

Method of Consultation: In-Person Meeting & Survey Respondent – Homelessness Director and Housing Supervisor of Homeless and Crisis Programs

Qualified Populations: Qualified Populations #1, 2, 3, 4(2)

Date of Consultation: 03/18/2022 and 03/31/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Moderately Difficult |
| Unaccompanied Youth with Children | Moderately Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|------------|
| Victims Fleeing Domestic or Other Violence | 1-3 Months |
| Adults with No Children | 1-3 Months |
| Adults with Children | 1-3 Months |
| Unaccompanied Youth with No Children | 1-3 Months |
| Unaccompanied Youth with Children | 1-3 Months |
| Veterans | 1-3 Months |
| Persons Exiting a Treatment, Medical or Correctional Facility | 1-3 Months |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | | |
|---|---|---------------------------|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. | Lack of beds or vouchers. |
| Adults with No Children | Waiting list too long. | Lack of beds or vouchers. |
| Adults with Children | Waiting list too long. | Lack of beds or vouchers. |
| Unaccompanied Youth with No Children | Waiting list too long. | Lack of beds or vouchers. |
| Unaccompanied Youth with Children | Waiting list too long. | Lack of beds or vouchers. |
| Veterans | Waiting list too long. | Lack of beds or vouchers. |
| Persons Exiting a Treatment, Medical or Correctional Facility | Didn't follow through with CES Assessment Procedures. | |

4. What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Transitional Housing Beds |
| Adults with No Children | Other Permanent Housing |
| Adults with Children | Other Permanent Housing |
| Unaccompanied Youth with No Children | Permanent Supportive Housing |
| Unaccompanied Youth with Children | Permanent Supportive Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Transitional Housing Beds |

5. Are other types of housing needed within the homeless response system?

Yes - Please list below.,

Affordable housing of any kind

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Often Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Seldom Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Seldom Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. Please list below.

Dual mental health and chemical dependency treatment

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

Yes - Please list below.,
Mental health and chemical dependency services

11. What are the primary issues that place your tenants at risk of eviction?

Mental health, criminal background, chemical dependency, lack of childcare, transportation

12. Housing Units and Vouchers owned/managed:

| | |
|--|--|
| Number of Units you own / manage (Not senior/disabled specific): | 15 |
| Average vacancy rate during past 12 months: | We've had 2 vacant units in the past year and it was filled right away |
| Average length of time (months) it takes to fill vacant units: | 15 days |
| Number of Units you own / manage (disability specific): | 12 |
| Average vacancy rate during past 12 months: | 0% |
| Average length of time (months) it takes to fill vacant units: | 30 days |
| Total number of vouchers: | 20 |
| Number of Vouchers currently in use: | 20 |
| Other Units: | Permanent Supportive Housing Units – Scattered Site Funds |

**This information was inadvertently supplied as HUD Units & Section 8 Vouchers in survey. Further clarification shows funding sources other than HUD Section 8.*

13. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority.

| | |
|--|---|
| Affordable Permanent Rental Housing Units for Homeless Persons | 1 |
| Supportive Services | 2 |
| Acquisition / Development of Non-Congregate Shelter | 3 |
| Rental Assistance | 4 |

14. Clarification of 2021 HIC/PIT Count Data:

- AEOA-ES-SLC-DHS-OEO-ESP Shelter Operations – 2 Vouchers: 0% Used at the time of the PIT Count.
Note: This funding no longer existed at the time of the 2021 PIT Count.
- AEOA-ES-SLC-HUD-ESG CV St. Louis ESG CV Shelter – 16 Vouchers: 4 Used at the time of the PIT Count
Note: At the time of the 2021 PIT Count, didn't have 16 vouchers. Only had 4 – and 4 were being used.
- AEOA Cost Neutral Scattered Site Shelter – 4 Vouchers: 0% Used at the time of the PIT Count
Note: At the time of the 2021 PIT Count, AEOA had just received this funding. They now have 18 vouchers – all 18 are currently full as of 3/31/2022.
- AEOA – Hibbing Emergency Shelter – 7 Beds: 0% Used at the time of the PIT Count
This is Hibbing Scattered site units. They have 3 units that contain 7 beds. At the time of the 2021 PIT count, 3 units were occupied by single individuals instead of families.
- AEOA – Warming Center – 7 Beds: 0% Used at the time of the PIT Count
At the time of the 2021 PIT Count, This was no longer in use. The program had received funds through St. Louis County, and these funds were gone.)
- AEOA – Bill's House – 5 Units: 5 Used at the time of the PIT Count
- AEOA – Lake County Rental Assistance – 2 Vouchers: 1 Used at the time of the PIT Count
AEOA's records show 2 vouchers being used at this time.

Note: Bill's House has 8 Emergency and 4 Transitional Units. 9 units were filled on the day of the 2021 PIT Count. In two of the units (4 beds), construction was being completed so units were empty.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: GRACE HOUSE
Areas Served: Grand Rapids, Minnesota
Type of Agency or Organization: Homeless Shelter / Support Services Provider / Meals
Method of Consultation: Phone and Email Correspondence – Executive Director and Program Director
Qualified Population: Qualified Population #1
Date of Consultation: 03/16/2022 and 06/23/2022

Summary of Feedback Received:

1. The greatest needs for housing resources that serve homeless individuals or families in their service area include:
 - a. Affordable Housing Units
 - b. Shelter Facility with Operating Funds
 - c. Transitional Housing Facility
 - d. Permanent Supportive Housing
2. Gaps in Supportive Services: Respondent did not specify any gaps.
3. Barriers experienced by individuals and households who are homeless / at risk of homelessness in accessing resources include:
 - a. Criminal History
 - b. Lack of Rental History
 - c. Missing Contact Information
 - d. Mental Health Issues
 - e. Substance Use
4. The Respondent prioritized the use of HOME-ARP funds as follows:

First Priority: Affordable Permanent Rental Housing Units for Homeless Persons
Second Priority: Acquisition and development of Non-Congregate Shelter
Third Priority: Supportive Services
Fourth Priority: Rental Assistance

Additional Information obtained 6/23/2022:

- Grace House is currently exploring the possibility of adding addition which would convert their existing congregate shelter into non-congregate shelter. Specifically, they would add ten new individual rooms to house single persons. Each room would have its own bathroom. The current shelter area would be adapted into three rooms for families. In total, they will increase their nightly capacity from serving 10 persons in congregate shelter, to serving 10 individuals and 3 families in non-congregate shelter rooms.
- Since the beginning of 2022, Grace House has had an average occupancy rate of 102%. They do have the ability to give tents and sleeping bags to persons so they can camp during the summer months. Since the shelter is in Northern Minnesota, however, this only can work for several months of the year.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Bois Forte Band of Ojibwe
Areas Served: Bois Forte Reservation
Type of Agency or Organization: Tribal Government
Method of Consultation: Telephone Meeting
Qualified Populations: Qualified Populations #1, 2, 3, 4(1)
Date of Consultation: 06/06/2022

Summary of Feedback Received:

1. Persons fleeing domestic abuse, sexual assault or other violence:

Bois Forte does manage a victim's services program.

Housing Issues: It is incredibly hard to house persons fleeing DV or SV. Bois Forte Victim's Services Program has funds to put people in hotels for up to 5 days. Beyond that, however, many people end up having to return to the abusive situation they just came from due to lack of resources.

Bois Forte does own and manage New Moon Permanent Supportive Housing. If they have an opening at New Moon, persons fleeing domestic or dating violence, sexual assault, stalking or human trafficking receive priority for the open unit. If no open unit, however, they receive assistance with just 5 days in a motel.

They indicated that the highest need is for Emergency and Transitional Housing Units to get people out of the dangerous situation. After that – permanent supportive housing. They don't recommend vouchers, as there is no housing in which to use the vouchers.

Supportive Service Needs: The top supportive service needs of persons fleeing abuse, sexual assault, stalking or human trafficking – the top needs include:

- Mental Health Services
- Substance Use Services
- Day Care – A HUGE NEED so people can obtain and retain employment!
- Stabilization services (through case management)
- Employment
- Crisis Services
- Access to Transportation Services

The service needs / gaps include more case management services, day care services, transportation.

2. Persons who are Homeless:

Many of the same housing and services needs experienced by homeless persons are the same needs experienced by persons fleeing domestic abuse and sexual assault.

Housing Issues: It is incredibly hard to house homeless persons. Bois Forte does own and manage New Moon Permanent Supportive Housing. They also have some cost neutral funds from St. Louis County to use for emergency housing.

They indicated that the highest need is for Emergency and Transitional Housing Units to address the immediate homeless situation. After that – transition people into permanent supportive housing with wrap around services. They don't recommend vouchers, as there is no housing in which to use the vouchers.

Supportive Service Needs: The top supportive service needs of many homeless persons include:

- Mental Health Services – Bois Forte provides AHRMs services.
- Substance Use Services
- Day Care – A HUGE NEED so people can obtain and retain employment!
- Stabilization services (through case management)
- Employment
- Crisis Services
- Access to Transportation Services

The service needs / gaps include more case management services, day care services, transportation.

3. Persons who are at risk of homelessness:

There is a significant problem finding housing for people who have criminal backgrounds. Their own tribal housing tenant selection criteria, as well as funder requirements, limit who can be housed based upon the situation. They often see people discharged from correctional facilities into homelessness – where people then end up reoffending.

Gap: There is an apparent lack of discharge planning at the jail level / prison level. There is also a gap in transportation services.

4. Persons who have been previously homeless and are now housed - but require services / other supports to remained housed.

Key issues: The main issue related to keeping previously homeless persons housed is the lack of follow-through by the tenant. To address this issue, they emphasize house rules and highlight situations that can lead to eviction (including alcohol / drug offenses – which lead to automatic eviction).

One area they have seen success is through use of ongoing case management and development of retention plans that provide intense services. They provide the following supports in their retention plans with their clients and tenants (New Moon Transitional Housing):

- Substance use assistance – onsite assistance provided
- Assistance with back rent
- Helping link people to services
- Mental Health services – on site 2 days a week / telemedicine 1 day a week (ARMHS Services)
- Myofascial Release Therapy to address pain management

The top three gaps in services to keep people from becoming homeless again:

- Mental Health Assistance
- Substance Abuse
- Case Management – Ongoing after being housed

5. Upcoming Projects: They have received grant funding to rehab a house in Nett Lake for a shelter. It will open in winter of 2023. Two units will be transitional housing.

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: Leech Lake Band of Ojibwe
Areas Served: Itasca County, MN
Type of Agency or Organization: Tribal Government - Homelessness Housing Resources / Supportive Services
Method of Consultation: Survey Respondent
Qualified Populations: Populations #1, 2, 3, 4(2)
Date of Consultation: 03/10/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|-----------------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Very Difficult |
| Adults with Children | Very Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Less than One Month |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|---------------------------|
| Victims Fleeing Domestic or Other Violence | More than 6 Months |
| Adults with No Children | More than 6 Months |
| Adults with Children | More than 6 Months |
| Unaccompanied Youth with No Children | More than 6 Months |
| Unaccompanied Youth with Children | More than 6 Months |
| Veterans | More than 6 Months |
| Persons Exiting a Treatment, Medical or Correctional Facility | 1-3 Months |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | | |
|---|--|---------------------------|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. | Lack of beds or vouchers. |
| Adults with No Children | Waiting list too long. | Lack of beds or vouchers. |
| Adults with Children | Waiting list too long. | Lack of beds or vouchers. |
| Unaccompanied Youth with No Children | Waiting list too long. | Lack of beds or vouchers. |
| Unaccompanied Youth with Children | Waiting list too long. | Lack of beds or vouchers. |
| Veterans | Waiting list too long. | Lack of beds or vouchers. |
| Persons Exiting a Treatment, Medical or Correctional Facility | Individuals with criminal backgrounds are often turned away when applying for a place to live because of their Background. | |

- What type of housing is most needed for each homeless population?

| | |
|---|-------------------------------------|
| Victims Fleeing Domestic or Other Violence | Rapid Rehousing Vouchers |
| Adults with No Children | Rapid Rehousing Vouchers |
| Adults with Children | Permanent Supportive Housing |
| Unaccompanied Youth with No Children | Permanent Supportive Housing |
| Unaccompanied Youth with Children | Permanent Supportive Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

5. Are other types of housing needed within the homeless response system?

No.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Always Accessible |
| Food | Always Accessible |
| Case Management Services | Often Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Always Accessible |
| Mental Health Services | Always Accessible |
| Substance Abuse Services | Always Accessible |
| Housing Search and Housing Counseling Services | Always Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

No.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No

11. Do you represent an organization who provides beds, housing units and/or vouchers specifically designated for homeless persons? Please check one option.

Yes

12. How many EMERGENCY SHELTER units, beds, and/or vouchers do you own or manage? (NE Minnesota HOME Consortium Area)

| | |
|--|-----------------------------|
| Number of EMERGENCY SHELTER units, beds and/or vouchers: | 2 emergency shelter |
| Number of people served in the past 12 months: | Unknown, new to my position |
| Number of people turned away in the past 12 months: | Unknown, new to my position |
| Average number of unused units, beds, or vouchers in past 12 months: | Unknown, new to my position |

13. How many PERMANENT SUPPORTIVE HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

| | |
|--|---|
| Number of PERMANENT SUPPORTIVE HOUSING units, beds and/or vouchers: | 0 Permanent Supportive Housing units/beds |
| Number of people served in the past 12 months: | |
| Number of people turned away in the past 12 months: | |
| Average number of unused units, beds, or vouchers in past 12 months: | |

14. How many TRANSITIONAL HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

| | |
|--|---|
| Number of TRANSITIONAL HOUSING units, beds and/or vouchers: | 6 Transitional housing houses with at least 3 Bedrooms each |
| Number of people served in the past 12 months: | No Date yet, as these homes are still being remodeled. |
| Number of people turned away in the past 12 months: | No Data yet, as these homes are still being remodeled. |
| Average number of unused units, beds, or vouchers in past 12 months: | No Data yet, as these homes are still being remodeled. |

15. How many OTHER PERMANENT HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

| | |
|--|--------------|
| Number of OTHER PERMANENT HOUSING units, beds and/or vouchers: | 0 units/beds |
| Number of people served in the past 12 months: | N/A |
| Number of people turned away in the past 12 months: | N/A |
| Average number of unused units, beds, or vouchers in past 12 months: | N/A |

16. How many RAPID RE-HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

| | |
|--|--------------|
| Number of RAPID RE-HOUSING units, beds and/or vouchers: | 0 units/beds |
| Number of people served in the past 12 months: | N/A |
| Number of people turned away in the past 12 months: | N/A |
| Average number of unused units, beds, or vouchers in past 12 months: | N/A |

17. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units: | 1 |
| Rental Assistance: | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Support Services: | 4 |

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: Northland Counseling Center
Areas Served: Itasca County, MN
Type of Agency or Organization: Homelessness Housing Resources / Supportive Services
Method of Consultation: Survey Respondent #1
Qualified Populations: Qualified Populations #1, 2, 3, 4(A)
Date of Consultation: 03/19/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Very Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Very Difficult |
| Unaccompanied Youth with No Children | Moderately Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|------------|
| Victims Fleeing Domestic or Other Violence | Don't Know |
| Adults with No Children | 3-6 Months |
| Adults with Children | Don't Know |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | Don't Know |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|---|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers |
| Unaccompanied Youth with No Children | Waiting list too long. Lack of Beds or vouchers |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds or vouchers |
| Veterans | Waiting list too long. Lack of Beds or vouchers |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds or vouchers |

- What type of housing is most needed for each homeless population?

| | |
|---|---------------------------|
| Victims Fleeing Domestic or Other Violence | Emergency Shelter Beds |
| Adults with No Children | Transitional Housing Beds |
| Adults with Children | Rapid Rehousing Vouchers |
| Unaccompanied Youth with No Children | Emergency Shelter Beds |
| Unaccompanied Youth with Children | Emergency Shelter Beds |
| Veterans | Rapid Rehousing Vouchers |
| Persons Exiting a Treatment, Medical or Correctional Facility | Emergency Shelter Beds |

- Are other types of housing needed within the homeless response system?

Yes. Temporary housing while waiting for permanent housing.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|--------------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Seldom Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Often Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Often Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Often Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

No.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Never Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Seldom Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Never Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

Yes. Adequate, well-trained support services at shelter, PSH and navigation services. Our staff is dedicated, hardworking, and always underpaid.

11. How many EMERGENCY SHELTER units, beds, and/or vouchers do you own or manage? (NE Minnesota HOME Consortium Area)

| | |
|--|---|
| Number of EMERGENCY SHELTER units, beds and/or vouchers: | 0 |
| Number of people served in the past 12 months: | 0 |
| Number of people turned away in the past 12 months: | 0 |
| Average number of unused units, beds, or vouchers in past 12 months: | 0 |

12. How many PERMANENT SUPPORTIVE HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

| | |
|--|----|
| Number of PERMANENT SUPPORTIVE HOUSING units, beds and/or vouchers: | 10 |
| Number of people served in the past 12 months: | 11 |
| Number of people turned away in the past 12 months: | 0 |
| Average number of unused units, beds, or vouchers in past 12 months: | 0 |

13. How many TRANSITIONAL HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

| | |
|--|----|
| Number of PERMANENT SUPPORTIVE HOUSING units, beds and/or vouchers: | 10 |
| Number of people served in the past 12 months: | 11 |
| Number of people turned away in the past 12 months: | 0 |
| Average number of unused units, beds, or vouchers in past 12 months: | 0 |

14. How many OTHER PERMANENT HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

| | |
|--|---|
| Number of OTHER PERMANENT HOUSING units, beds and/or vouchers: | 0 |
| Number of people served in the past 12 months: | 0 |
| Number of people turned away in the past 12 months: | 0 |
| Average number of unused units, beds, or vouchers in past 12 months: | 0 |

15. How many RAPID RE-HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

| | |
|--|---|
| Number of RAPID RE-HOUSING units, beds and/or vouchers: | 0 |
| Number of people served in the past 12 months: | 0 |
| Number of people turned away in the past 12 months: | 0 |
| Average number of unused units, beds, or vouchers in past 12 months: | 0 |

16. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Acquisition / Development of Non-Congregate Shelter: | 1 |
| Affordable Permanent Rental Housing Units: | 2 |
| Supportive Services | 3 |
| Rental Assistance | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Northland Counseling Center
Areas Served: Itasca County, MN
Type of Agency or Organization: Homelessness Housing Resources / Supportive Services
Method of Consultation: Survey Respondent #2
Qualified Populations: Qualified Populations #1, 2, 3, 4(2)
Date of Consultation: 02/14/2022

Summary of Feedback Received:

1. How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Very Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

2. What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|--------------------|
| Victims Fleeing Domestic or Other Violence | More than 6 Months |
| Adults with No Children | More than 6 Months |
| Adults with Children | 3-6 Months |
| Unaccompanied Youth with No Children | More than 6 Months |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | 1-3 Months |
| Persons Exiting a Treatment, Medical or Correctional Facility | More than 6 Months |

3. What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|---|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers |
| Unaccompanied Youth with No Children | Waiting list too long. Lack of Beds or vouchers |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds or vouchers |
| Veterans | Waiting list too long. Lack of Beds or vouchers |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds or vouchers |

4. What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Permanent Supportive Housing |
| Adults with No Children | Permanent Supportive Housing |
| Adults with Children | Permanent Supportive Housing |
| Unaccompanied Youth with No Children | Permanent Supportive Housing |
| Unaccompanied Youth with Children | Permanent Supportive Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

5. Are other types of housing needed within the homeless response system?

Yes. Temporary housing while waiting for permanent housing.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|--------------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Always Accessible |
| Case Management Services | Other Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Always Accessible |
| Mental Health Services | Always Accessible |
| Substance Abuse Services | Always Accessible |
| Housing Search and Housing Counseling Services | Always Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Always Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. Social Supports, Entertainment.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Always Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Often Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: NEW OPPORTUNITIES
Areas Served: St. Louis County
Type of Agency or Organization: Housing and Supportive Services Provider
Method of Consultation: Survey Respondent and Phone Correspondence
Qualified Populations: Populations #1, 2, 3, 4(2)
Date of Consultation: 02/24/2022

Summary of Feedback Received:

1. How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Very Difficult |
| Unaccompanied Youth with No Children | Moderately Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

2. What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|------------|
| Victims Fleeing Domestic or Other Violence | 3-6 Months |
| Adults with No Children | 3-6 Months |
| Adults with Children | 3-6 Months |
| Unaccompanied Youth with No Children | 3-6 Months |
| Unaccompanied Youth with Children | 3-6 Months |
| Veterans | 3-6 Months |
| Persons Exiting a Treatment, Medical or Correctional Facility | 3-6 Months |

3. What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds / Vouchers |
| Adults with No Children | Waiting list too long. Lack of Beds / Vouchers |
| Adults with Children | Waiting list too long. Lack of Beds / Vouchers |
| Unaccompanied Youth with No Children | Waiting list too long. Lack of Beds / Vouchers |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds / Vouchers |
| Veterans | Waiting list too long. Lack of Beds / Vouchers |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds / Vouchers |

4. What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Emergency Shelter Beds |
| Adults with No Children | Permanent Supportive Housing |
| Adults with Children | Permanent Supportive Housing |
| Unaccompanied Youth with No Children | Permanent Supportive Housing |
| Unaccompanied Youth with Children | Permanent Supportive Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

5. Are other types of housing needed within the homeless response system?

6. How accessible is each of the following support services for homeless persons?

| | |
|--|--------------------------|
| Income Supports and Financial Assistance | Always Accessible |
| Food | Always Accessible |
| Case Management Services | Always Accessible |
| Transportation | Often Accessible |
| Outpatient Health Services | Always Accessible |
| Mental Health Services | Always Accessible |
| Substance Abuse Services | Always Accessible |
| Housing Search and Housing Counseling Services | Always Accessible |
| Legal Services | Always Accessible |
| Life Skills Training | Always Accessible |
| Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Always Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

No.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Always Accessible |
| Life Skills Training | Always Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Always Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Always Accessible |
| Life Skills Training | Always Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Always Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No.

11. Do you represent a PHA, an HRA, or an Owner/Manager of housing units that are subsidized by HUD or Rural Development?

Yes.

12. Number of units you own or manage (units not specific to seniors or persons with disabilities).

Did not answer

13. Number of units you own or manage (specific to persons with disabilities).

Did not answer.

14. What are the primary issues that place your tenants at risk of eviction?

Irresponsibility on their part. Substance Abuse.

15. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units: | 1 |
| Support Services: | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Rental Assistance | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: RANGE TRANSITIONAL HOUSING
Areas Served: St. Louis County, MN
Type of Agency or Organization: Transitional Housing and Supportive Services
Method of Consultation: Phone and Email Correspondence – Executive Director
Qualified Populations: Qualified Population #1
Date of Consultation: 03/17/2022 and 5/2/2022

Summary of Feedback Received:

1. Range Transitional Housing currently has 92 units of Transitional and Permanent Supportive housing. They rent units (*including Westgate Apartments*) and house people in them.
2. They work with 140 landlords in their service area to rent these units. Unfortunately, the demand for all housing units (rental and owner-occupied housing units) in their service area is so high that landlords have begun to accept tenants with fewer challenges – and as a result – Range Transitional Housing has the resources to house more people and provide support services – but they cannot find any available units. They have the resources to serve people – but no housing to place them in.
3. The Coordinated Entry System has implemented a process whereby the people with the greatest challenges move to the top of the waiting list. As a result, they are serving people with such high-level needs (chemical dependency, mental illness, etc....). They have lost landlords and burned bridges because of damage to units, etc....
4. Range Transitional Housing also delivers case management to disabled households through a Housing Support Program.
5. **Project in the works:** Range Transitional Housing just received \$1.2 million from the County to help fund the construction of a 4-plex in Virginia (4 units – 3 bedrooms each). These units are transitional/emergency units (versus permanent supportive units.)
6. They have been trying to work with developers on the construction of more housing units – to no avail. Availability of land for housing development is not an issue – except for in the immediate cities. They have been unable to find developers willing to construct the housing.
7. They believe there is a need for ALL levels of housing units (not just housing for extremely and very low-income households). They state they could use an additional 300 units.
8. The Range Transitional Housing respondent prioritized the use of HOME-ARP Funds as follows:
 - a. Permanent Supportive Housing
 - b. Non-Congregate Shelter
 - c. Supportive Services
 - d. Rental Assistance
9. Updates to Housing Status:
 - Range Transitional Housing – Housing Support
 - 21 units/unlimited- We are currently serving 21 households in scattered site units.
 - Range Transitional Housing – Housing Support – Ivy Manor
 - 5 units full out of 6- We are waiting on one unit to be cleaned and fixed.

- Range Transitional Housing – Westgate Apartments
 - 0/5- We haven't had much luck with the Westgate, still waiting to hear back from MN housing on some clarification.
- Range Transitional Housing – Permanent Housing
 - 30 units full out of 27- We are serving smaller households, so we have more money for more units at this time.
- Range Transitional Housing – Permanent Housing Chronic II
 - 17 units full out of 23- We currently have 8 households trying to find apartments.
- Transitional Housing
 - 8 units full out of 10- We have a couple households looking for housing.
- Youth Transitional Housing
 - 4 units out of 4 -This program is full.

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: KOOTASCA COMMUNITY ACTION
Areas Served: Koochiching and Itasca Counties, MN
Type of Agency or Organization: Homelessness Housing Resources / Supportive Services
Method of Consultation: Survey Respondent and Phone / Email Correspondence –
Housing Assets and Crisis Services Director
Qualified Populations: Qualified Populations # 1, 2, 3, 4(2)
Date of Consultation: 02/25/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Not Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Moderately Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|---------------------|
| Victims Fleeing Domestic or Other Violence | 1-3 Months |
| Adults with No Children | 1-3 Months |
| Adults with Children | 1-3 Months |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Less than one month |
| Persons Exiting a Treatment, Medical or Correctional Facility | 1-3 Months |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers. |
| Adults with No Children | Did not follow through with CES Assessment Procedures. |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with No Children | Did not follow through with CES Assessment Procedures. |
| Unaccompanied Youth with Children | Did not follow through with CES Assessment Procedures. |
| Veterans | Did not meet eligibility criteria. |
| Persons Exiting Tx./Medical/Correctional Facility | Waiting list too long. Lack of Beds or vouchers. |

- What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Emergency Shelter Beds |
| Adults with No Children | Other Permanent Housing |
| Adults with Children | Other Permanent Housing |
| Unaccompanied Youth with No Children | Other Permanent Housing |
| Unaccompanied Youth with Children | Other Permanent Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

5. Are other types of housing needed within the homeless response system?

Yes. ALL populations need additional rental units and there is a serious lack of PSH units. The homeless population has increasingly higher barriers, including mental health and chemical dependency issues.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Always Accessible |
| Case Management Services | Often Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Often Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Seldom Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. Additional shelter beds for those with legal issues. Many are screened out due to prior violence or substance abuse issues. Additionally, there is a time/dollar assistance limit that precludes many clients from being served.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Often Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No.

11. Do you represent a PHA, an HRA, or an Owner/Manager of housing units that are subsidized by HUD or Rural Development?

Yes.

12. What are the primary issues that place your tenants at risk of eviction?

Mental health issues, inability to follow lease rules.

13. Shelter beds and Units owned/ Managed: (Provided in HIC Count and Survey)

Number of EMERGENCY SHELTER units, beds and/or vouchers: 8 Transitional Housing Beds

14. Average Vacancy Rate during past 12 months: 0%

15. Average length of time (months) it takes to fill vacant units: 0 months

16. Please prioritize how you believe the HOME-ARP Funds should be allocated, with “1” being the highest priority.

| | |
|---|---|
| Affordable Permanent Rental Housing Units | 1 |
| Rental Assistance | 2 |
| Supportive Services | 3 |
| Acquisition / Development of Non-Congregate Shelter | 1 |

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: Salvation Army
Areas Served: St. Louis County, MN
Type of Agency or Organization: Rental Assistance / Referrals / Services
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 3, 4(2)
Date of Consultation: 02/23/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Moderately Difficult |
| Unaccompanied Youth with Children | Moderately Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|------------|
| Victims Fleeing Domestic or Other Violence | 1-3 Months |
| Adults with No Children | 1-3 Months |
| Adults with Children | 1-3 Months |
| Unaccompanied Youth with No Children | 1-3 Months |
| Unaccompanied Youth with Children | 1-3 Months |
| Veterans | 1-3 Months |
| Persons Exiting a Treatment, Medical or Correctional Facility | 1-3 Months |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds / Vouchers |
| Adults with No Children | Waiting list too long. Lack of Beds / Vouchers |
| | Did not meet eligibility criteria |
| Adults with Children | Waiting List too long. Lack of beds / vouchers |
| Unaccompanied Youth with No Children | Waiting List too Long. Lack of beds / vouchers |
| Unaccompanied Youth with Children | Waiting List too Long. Lack of beds / vouchers |
| Veterans | Waiting list too long. Lack of Beds / Vouchers |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds / Vouchers |
| | Did not follow through with CES Assessment Procedures, |
| | Did not meet eligibility Criteria |

- What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Permanent Supportive Housing |
| Adults with No Children | Emergency Shelter Beds |
| Adults with Children | Rapid Rehousing Vouchers |
| Unaccompanied Youth with No Children | Permanent Supportive Housing |
| Unaccompanied Youth with Children | Permanent Supportive Housing |
| Veterans | Emergency Shelter Beds |
| Persons Exiting a Treatment, Medical or Correctional Facility | Emergency Shelter Beds |

5. Are other types of housing needed within the homeless response system?

No.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|--------------------------|
| Income Supports and Financial Assistance | Seldom Accessible |
| Food | Always Accessible |
| Case Management Services | Often Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Seldom Accessible |
| Mental Health Services | Seldom Accessible |
| Substance Abuse Services | Often Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Never Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

No.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Never Accessible |
| Utility Payment Assistance | Always Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Always Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No

11. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Acquisition and Development of Non-Congregate Shelter: | 1 |
| Affordable Permanent Rental Housing Units: | 2 |
| Supportive Services : | 3 |
| Rental Assistance | 4 |

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: Hope House – Project Clean Start
Areas Served: Itasca County, MN
Type of Agency or Organization: Housing Provider and/or Service Provider
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 3, 4(2)
Date of Consultation: 02/14/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Very Difficult |
| Adults with Children | Very Difficult |
| Unaccompanied Youth with No Children | Moderately Difficult |
| Unaccompanied Youth with Children | Moderately Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|--------------------|
| Victims Fleeing Domestic or Other Violence | Don't Know |
| Adults with No Children | Don't Know |
| Adults with Children | More than 6 Months |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | More than 6 Months |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers. |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds or vouchers. |
| Veterans | Waiting list too long. Lack of Beds or vouchers. |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds or vouchers. |

- What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Permanent Supportive Housing |
| Adults with No Children | Transitional Housing |
| Adults with Children | Permanent Supportive Housing |
| Unaccompanied Youth with No Children | Other Permanent Housing |
| Unaccompanied Youth with Children | Other Permanent Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

- Are other types of housing needed within the homeless response system?

Yes. We have subsidized housing in the area but background issues keep our folks out of any DW Jones Housing or other quality housing.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Always Accessible |
| Case Management Services | Often Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Always Accessible |
| Mental Health Services | Always Accessible |
| Substance Abuse Services | Always Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. Consistent transportation that extends beyond the Grand Rapids City Limits would increase the availability of housing rentals.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |
| Landlord/Tenant Services | Never Accessible |
| Foreclosure Prevention Services | Never Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No. Assistance mediating with landlords. Classes about how to avoid issues with landlords.

11. Shelter beds and Units owned/ Managed: *(Provided in HIC Count and Survey)*

| | |
|--|-----|
| Number of EMERGENCY SHELTER units, beds and/or vouchers: | N/A |
| Number of ESG / Covid OEO Hotel Vouchers: | N/A |
| Number of Overflow Beds: | N/A |
| Permanent Support Housing Units: | N/A |

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units: | 1 |
| Supportive Services: | 2 |
| Rental Assistance: | 3 |
| Acquisition / Development of Non-Congregate Shelter: | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Bob Tavani House for Medical Respite
Areas Served: St. Louis County, MN – Outside of Duluth
Type of Agency or Organization: Medical Respite Emergency Shelter
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations # 1, 2, 3, 4(2)
Date of Consultation: 02/16/2022

Summary of Feedback Received:

1. How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

2. What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|---------------------|
| Victims Fleeing Domestic or Other Violence | 3-6 Months |
| Adults with No Children | More than 6 Months |
| Adults with Children | 3-6 Months |
| Unaccompanied Youth with No Children | Less than One Month |
| Unaccompanied Youth with Children | Less than One Month |
| Veterans | 1-3 Months |
| Persons Exiting a Treatment, Medical or Correctional Facility | More than 6 Months |

3. What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers. |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds or vouchers. |
| Veterans | Waiting list too long. Lack of Beds or vouchers. |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds or vouchers. |

4. What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Emergency Shelter Beds |
| Adults with No Children | Permanent Supportive Housing |
| Adults with Children | Permanent Supportive Housing |
| Unaccompanied Youth with No Children | Transitional Housing Beds |
| Unaccompanied Youth with Children | Other Permanent Housing |
| Veterans | Other Permanent Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

5. Are other types of housing needed within the homeless response system?

Yes. Supportive Harm Reduction housing for clients with substance use disorder, include for drug use; Housing for clients convicted for sexual offense; Supportive housing for chronically ill clients, or those with a long-term illness, living in poverty; Permanent housing for seniors; More options for clients with... (Did not finish sentence.)

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Often Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Often Accessible |
| Mental Health Services | Seldom Accessible |
| Substance Abuse Services | Seldom Accessible |
| Housing Search and Housing Counseling Services | Seldom Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Never Accessible |
| Credit Repair Assistance | Never Accessible |
| Employment Assistance and Job Training | Never Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. Medical Respite Beds; Immediate emergency shelter beds with assistance on arranging follow-up care and both community services and housing navigation; More emergency shelter options for all populations, including clients with pets they refuse to separate from; Supportive Employment Program; Supportive Banking Program.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Never Accessible |
| Utility Payment Assistance | Seldom Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Never Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Never Accessible |
| Utility Payment Assistance | Seldom Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Never Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

Yes

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: Servants of Shelter
Areas Served: Koochiching County, MN
Type of Agency or Organization: Homelessness Housing Resources / Supportive Services
Method of Consultation: Survey Respondent / Telephone and Email Consultation – Executive Director
Qualified Populations: Populations #1, 2, 3, 4(2)
Date of Consultation: 03/10/2022 / 04/05/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Moderately Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|------------|
| Victims Fleeing Domestic or Other Violence | 1-3 Months |
| Adults with No Children | 1-3 Months |
| Adults with Children | 1-3 Months |
| Unaccompanied Youth with No Children | 1-3 Months |
| Unaccompanied Youth with Children | 1-3 Months |
| Veterans | 1-3 Months |
| Persons Exiting a Treatment, Medical or Correctional Facility | 1-3 Months |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers. |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with No Children | Did not meet eligibility criteria. |
| Unaccompanied Youth with Children | Did not meet eligibility criteria. |
| Veterans | Waiting list too long. Lack of Beds or vouchers. |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds or vouchers. |

- What type of housing is most needed for each homeless population?

| | | |
|---|------------------------------|------------------------|
| Victims Fleeing Domestic or Other Violence | Permanent Supportive Housing | |
| Adults with No Children | Permanent Supportive Housing | Adults with Children |
| Housing | | Other Permanent |
| Unaccompanied Youth with No Children | Permanent Supportive Housing | |
| Unaccompanied Youth with Children | Transitional Housing Beds | |
| Veterans | Permanent Supportive Housing | |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing | |

- Are other types of housing needed within the homeless response system?

Yes. We have seen a rising need for hospice and home health for our homeless guests. We have many guests with complex medical needs and who cycle from nursing home to hospital and homelessness. These past two years have been even worse as we had periods where our guests were even being turned away from emergency rooms due to lack of available beds. It is inhumane, stresses our ability as shelter providers, and causes undue suffering.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|--------------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Often Accessible |
| Transportation | Often Accessible |
| Outpatient Health Services | Often Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Often Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. We listed above services that ourselves and our partners provide, but that funding is never quite enough so more in all areas is needed. We are at the end of our funding for providing security deposits which was a very high need in an extremely tight market. Most of the rental assistance programs in our area focus their spending on rent and do not offer security deposits. This ends up channeling rent assistance to people with lower barriers because they are more likely to have the funds for securing a unit.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

Yes. Adequate, well-trained support services at shelter, PSH and navigation services. Our staff is dedicated, hardworking, and always underpaid.

11. Shelter beds and Units owned/ Managed: *(Provided in HIC Count and Survey)*

Number of EMERGENCY SHELTER units, beds and/or vouchers:

Number of HOME Consortium Vouchers:
HOME-ARP Allocation Plan

8 emergency shelter – Per Phone Call

6 Vouchers - Per Phone Call

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Attachment A
Consultation Summaries

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units: | 1 |
| Supportive Services | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Rental Assistance | 4 |

13. Additional Information Provided Executive Director - outside of Survey Responses:

Koochiching County has been experiencing a housing crisis for the past several years.

We have an extremely low rental vacancy rate and have not had substantial public housing investment in almost 40 years. As a result, Koochiching County renters are some of the most severely rent burdened in Northern Minnesota with most renters paying over 50% of their income on housing costs (MHP, State of the State 2019).

As a result of these factors, Servants of Shelter provided over 5,300 nights of shelter last year. provided these warm and safe shelter stays in our apartments-based shelter and in local hotels. Our hotel costs in 2020 was \$58,000 and in 2021 that cost went up to \$63,000. These hotel stays were funded by the Minnesota Homeless Fund, and ESP/ESG Covid funding. We have now completely depleted this emergency funding for hotels even as the weather is dangerously cold, the pandemic continues, and we see increased need due to the inevitable effects of rental licensing enforcement within our city.

To be clear, we support the rental licensing and enforcement. It is a necessary step to ensure that rental housing is safe and of decent quality. We have worked closely with the City and believe that the enforcement is done in a way that is humane and looks to work with property owners and tenants to help them through the process. Rental licensing also allows our community to preserve the housing we currently have. However, years of neglect have resulted in some buildings not meeting these very minimal inspections and tenants are being displaced due to landlord inaction.

Obviously, these costs are unsustainable and so in an effort to secure more shelter space and reduce the need for shelter overall we are planning on purchasing the Northern Lights Hotel. This hotel conversion project would create 6 more private studio shelter spaces as well as create 17 additional units of affordable, supportive rental housing. This supportive rental housing would include 3 studio apartments, 13 one-bedroom apartments, and one 3 bedroom/2 bath apt. This would include 4 units of wheelchair accessible shelter/PSH space which is in desperate need in our community. Tenants and guests would have laundry, Wi-Fi, and support staff onsite.

We are working with Greater Minnesota Housing Fund, the Office of Economic Opportunity, and KEDA to use as many forms of financing and funding sources as possible to secure this project and the rehab work that the property needs. Currently, converting hotels into housing is one of the most cost-effective ways of creating housing since it alleviates many of the costs of new builds, while providing an economic boost to local tradespeople, and a short timeline for housing availability.

NE MN Home Consortium ORGANIZATION CONSULTATION SUMMARY

Agency: Northland Counseling Center – Beacon Hill
Areas Served: Itasca County, MN
Type of Agency or Organization: Homelessness Housing Resources / Supportive Services
Method of Consultation: Survey
Qualified Populations: Qualified Populations #1, 2, 3, 4(2)
Date of Consultation: 02/19/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Very Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Very Difficult |
| Unaccompanied Youth with No Children | Moderately Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|------------|
| Victims Fleeing Domestic or Other Violence | Don't Know |
| Adults with No Children | 3-6 Months |
| Adults with Children | Don't Know |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | 3-6 Months |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|---|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers |
| Unaccompanied Youth with No Children | Waiting list too long. Lack of Beds or vouchers |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds or vouchers |
| Veterans | Waiting list too long. Lack of Beds or vouchers |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds or vouchers |

- What type of housing is most needed for each homeless population?

| | |
|--|---------------------------|
| Victims Fleeing Domestic or Other Violence | Emergency Shelter Beds |
| Adults with No Children | Transitional Housing Beds |

| | |
|---|---------------------------------|
| Adults with Children | Rapid Rehousing Vouchers |
| Unaccompanied Youth with No Children | Emergency Shelter Beds |
| Unaccompanied Youth with Children | Emergency Shelter Beds |
| Veterans | Rapid Rehousing Vouchers |
| Persons Exiting a Treatment, Medical or Correctional Facility | Emergency Shelter Beds |

5. Are other types of housing needed within the homeless response system?

Yes. Temporary housing while waiting for permanent housing.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|--------------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Seldom Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Often Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Often Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Often Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

No.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Never Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|--------------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Seldom Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No.

11. How many EMERGENCY SHELTER units, beds, and/or vouchers do you own or manage? (NE Minnesota HOME Consortium Area)

Number of EMERGENCY SHELTER units, beds and/or vouchers: 0
 Number of people served in the past 12 months: 0
 Number of people turned away in the past 12 months: 0
 Average number of unused units, beds, or vouchers in past 12 months: 0

12. How many PERMANENT SUPPORTIVE HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

Number of PERMANENT SUPPORTIVE HOUSING units, beds and/or vouchers: 10
 Number of people served in the past 12 months: 11
 Number of people turned away in the past 12 months: 0
 Average number of unused units, beds, or vouchers in past 12 months: 0

13. How many TRANSITIONAL HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

Number of TRANSITIONAL HOUSING units, beds and/or vouchers: 10
 Number of people served in the past 12 months: 11
 Number of people turned away in the past 12 months: 0
 Average number of unused units, beds, or vouchers in past 12 months: 0

14. How many OTHER PERMANENT HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

Number of OTHER PERMANENT HOUSING units, beds and/or vouchers: 0
 Number of people served in the past 12 months: 0
 Number of people turned away in the past 12 months: 0
 Average number of unused units, beds, or vouchers in past 12 months: 0

15. How many RAPID RE-HOUSING units, beds, and/or vouchers do you own/manage? (NE Minnesota HOME Consortium Area)

Number of RAPID RE-HOUSING units, beds and/or vouchers: 0
 Number of people served in the past 12 months: 0
 Number of people turned away in the past 12 months: 0
 Average number of unused units, beds, or vouchers in past 12 months: 0

16. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

Acquisition / Development of Non-Congregate Shelter: 1
 Affordable Permanent Rental Housing Units: 2

| | |
|--------------------|---|
| Support Services: | 3 |
| Rental Assistance: | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: SAFE HAVEN
Areas Served: Cook, Itasca, Lake, Koochiching, St. Louis Counties
Type of Agency or Organization: Domestic Abuse Shelter, Assistance and Advocacy
Method of Consultation: In-Person Meeting – Executive Director
Qualified Populations: Qualified Population #3
Date of Consultation: 03/21/2022

Summary of Feedback Received:

1. What is your area(s) of focus in those you serve (sexual violence, domestic violence, etc...)

Serving victims and survivors of domestic abuse. They serve the entire Arrowhead of Northern Minnesota, including the entire HOME Consortium area of Cook, Itasca, Lake, Koochiching, and St. Louis Counties.

It is difficult for clients from outside of Duluth – especially north of Duluth – to get to their shelter in Duluth due to broad geographic area and limited transportation. However, their staff will do whatever it takes as needed – such as going to pick up clients, working with a Statewide Network called “Day 1”, who will partner with Jefferson Lines to bring clients to the shelter in Duluth.

2. How many beds or units do you own/operate /or otherwise manage to serve those populations you mentioned above?

39-bed shelter **in Duluth**. During COVID-19, maintained 39 beds. However, rented hotel space to allow for safe distancing of clients. Capacity for shelter is maxed out at 42 persons. People can stay for typically 30 days. There is a limited option to stay for 87 days total.

3. What is your typical occupancy rate on any given day or week?

i. **Do you have vacancies?** No – always full.

4. How difficult is it for homeless persons fleeing domestic abuse or other violence to find shelter in the areas you serve?

Only 2 people they serve per year go out on their own into their own homes. There is a lack of affordable housing for their clients to move to. About 75% served have identified other safe living situations to move to (with other people usually) by the time they leave the shelter. About 25% of people served go back to their abusive partners.

5. What type of housing is needed most for homeless persons fleeing domestic abuse or other violence? (Example: Emergency and/or Transitional Housing Units, Housing Vouchers, Permanent Supportive Housing, other Housing units)?

Permanent AFFORDABLE housing units.

6. What services / support services do you provide?

24-hour emergency shelter for victims, their children and pets; 24-hour crisis hotline; Legal Help, Safety Planning; Court Advocacy; Information and Referral; Assistance with obtaining Housing, Employment, Education, Childcare, Professional Education, etc...

7. What support services are needed – but currently not available – to serve your clients?

- Specialized Mental Health Trauma Triage Services
- Mental Health Services
- More Adult Rehabilitative Mental Health Services (ARMHS) workers who provide ongoing services to clients after they leave shelter / services of Safe Haven.
- Transportation options for people outside of Duluth

8. What should be the priorities for the HOME-ARP Funding? (Please rank from 1-4, with one being the highest priority, and 4 being the lowest priority.)

First Priority: Permanent Supportive Housing Units
Second Priority: Emergency / Transitional Shelter

9. How many clients served in 2021?

2,000 unduplicated clients annually.

10. Demographic characteristics of clients served.

- They house about 600 unduplicated people annually at the Safe Haven Shelter
 - 400 Adults
 - 200 Children
- Two-thirds of clients served are not white.
 - 1/3 – African American
 - 1/3 – American Indian
 - 1/3 – White
- 90% of clients served are below the Federal Poverty Line. A large number of these are actually in extreme poverty.
- Most have a high school education or less.
- A large percentage of clients have criminal backgrounds – some of which is attributed to defending themselves / fighting back – but other crimes as well.
- Many are experiencing untreated mental health issues.
- Many experiencing drug abuse.

Note: This organization serves the entire NE MN HOME Consortium Area. However, it also serves Duluth and other Counties.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: VIOLENCE PREVENTION CENTER
Areas Served: Cook County, MN
Type of Agency or Organization: Domestic & Other Violence / Sexual Assault Crisis Assistance
Method of Consultation: Phone / Email Correspondence – Staff
Qualified Populations: Qualified Population #3
Date of Consultation: 03/18/2022

Summary of Feedback Received:

1. It is very difficult for homeless fleeing domestic abuse or other violence to find shelter. Cook County has short term emergency safe housing that they can provide for people for up to three nights in a local hotel. There are no longer term shelters or transitional housing in the County and the closest shelter is about two hours away. Once the three nights are over, people end up having to return to the abusive situation.
2. The type of housing most needed in Cook County for homeless persons fleeing domestic abuse or other violence is shelter and transitional housing.
3. The support services most needed, but currently unavailable, to serve clients include housing services and mental health services.
4. The spending priority for HOME-ARP funds is recommended as follows:

First Priority: Permanent Supportive Housing Units
Second Priority: Emergency / Transitional Shelter
Third Priority: Rental Assistance
Fourth Priority: Support Services

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: FRIENDS AGAINST ABUSE
Areas Served: International Falls /Surrounding Areas, MN
Type of Agency or Organization: Domestic Violence, General Crime, Sexual Assault Advocacy
Method of Consultation: Email / Phone Correspondence – Executive Director
Qualified Populations: Qualified Population #3
Date of Consultation: 03/23/2022

Summary of Feedback Received:

1. What is your area(s) of focus in those you serve (sexual violence, domestic violence, etc...)

Providing advocacy to victims of Domestic Abuse, General Crime and Sexual Assault including 24-Hour Phone Service, Information and Referral, Men's Non-Violent Education, Public Speaking, Suicide Prevention Training, Safe At Home Application Assistance, Safe Housing, legal Advocacy.

2. How many individuals did you serve in 2021? 298 – Numbers have been low since Covid.

3. How many units of supportive housing do you have? (*Information from the Housing Inventory*)

Safe Housing at hotel/motels for 1-3 days.

- a. What is your typical occupancy rate on any given day or week? N/A
- b. Do you have vacancies? N/A
- c. Do you ever have to turn people away because you have no more beds/units available?
N/A
- d. If so, how often? Roughly a few times a month. N/A

4. How difficult is it for persons fleeing sexual violence, domestic abuse or other violence to find shelter in Lake County? - And - Are there communities in Lake County where it is impossible for persons fleeing sexual violence, domestic abuse or other violence to find shelter?

That depends. It is not difficult for the average citizen to get safe housing. If the victim has been kicked out of a hotel – they are blacklisted and not allowed to stay. Sometimes the hotel will not allow us to rent from them because of this. It is rarely someone that we are working with – but we are collectively blamed.

5. What type of housing is needed most for homeless persons fleeing sexual violence, domestic abuse or other violence? (Example: Emergency and/or Transitional Housing Units, Housing Vouchers, Permanent Supportive Housing, other Housing units)?

Housing Units. The transitional unit is only for families, and they must have custody of their kids. They are not able to use transitional housing if they are working on reunification, so the unit remains empty for months.

6. What services / support services do you provide?

Domestic & Sexual Violence Advocacy/Legal Advocacy/Supportive Housing/Support Group/24-hour Crisis Hotline/ Law Enforcement Accompaniment/Supervised Visitation/Outreach & Education.

7. What support services are needed in the communities – but currently not available – to serve your clients?

We need safe and affordable housing. I wish that we had Circles of Support for the addicted, mentally ill, mothers who have lost custody of their children.

8. What should be the priorities for the HOME-ARP Funding? (Please rank from 1-4. One = Highest)

| | |
|------------------|------------------------------------|
| First Priority: | Rental Assistance |
| Second Priority: | Permanent Supportive Housing Units |
| Third Priority: | Emergency / Transitional Shelter |
| Fourth Priority: | Support Services |

9. Demographic information about the clients you served in 2021?

Age Breakdown

0-12 years – 61 Children
13-17 years – 15 children
18-24 years – 20 adults
25-59 years - 79 adults
60+ - 17 seniors

Race / Ethnic Background –

Native American - 1
Hawaiian / Pacific Islander - 1
Caucasian - 193

Gender Breakdown

144 - female
51 – male

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: **NORTH SHORE HORIZONS**
Areas Served: **Lake County and Surrounding Areas, MN**
Type of Agency or Organization: **Sexual Assault Crisis Assistance**
Method of Consultation: **In-Person Meeting and Email Correspondence**
Qualified Populations: **Qualified Population #3**
Date of Consultation: **03/24/2022**

Summary of Feedback Received:

1. What is your area(s) of focus in those you serve (sexual violence, domestic violence, etc...)?

Serving individuals and families impacted by domestic violence and sexual assault in Lake County and surrounding areas-

2. How many individuals did you serve in 2021?

Not included our housing families, We served 410 families in 2021

3. How many units of supportive housing do you have? (*Information from the Housing Inventory*)

We have 4 transitional units and 2 permanent units.

a. What is your typical occupancy rate on any given day or week? Generally 100%

b. Do you have vacancies? No

c. Do you ever have to turn people away because you have no more beds/units available?

Yes

d. If so, how often? Roughly a few times a month.

We do accept applications on our wait list when our housing is full.

4. How difficult is it for persons fleeing sexual violence, domestic abuse or other violence to find shelter in Lake County? - And - Are there communities in Lake County where it is impossible for persons fleeing sexual violence, domestic abuse or other violence to find shelter?

It is incredibly hard for folks fleeing DV or SV in Lake County. There is no homelessness shelter in the area, and this can often force folks to stay in dangerous situations, rely on friends and family, or we (North Shore Horizons) have the option of funding a night or two for folks in a hotel. The hotel can be hit or miss during the busy times and months. We often find that many hotels are booked due to the growing tourism of the area.

The second major difficulty for folks fleeing in lake county is transportation. Often times there is limit or expensive transportation to get to a shelter in Duluth.

Many folks live very rurally and do not have transportation to get into the town of Two Harbors, and when they do, they often have even more limited options to get to Duluth. With one Bus leaving once on Tuesdays that is our only public transportation to Duluth, Other option might include Lyfts, or Taxis, but those may cost up to 50\$.

5. What type of housing is needed most for homeless persons fleeing sexual violence, domestic abuse or other violence? (Example: Emergency and/or Transitional Housing Units, Housing Vouchers, Permanent Supportive Housing, other Housing units)?

All of the above- **Prioritizing Emergency Housing in Lake County, and Housing Vouchers or Income-Based Housing.**

The wait lists for income-based housing in Two Harbors can be very long, and can often feel very discouraging for folks. Permanent Supportive housing is also a need for folks in the area, more housing and some resources for folks to access.

6. What services / support services do you provide?

Domestic & Sexual Violence Advocacy/Legal Advocacy/Supportive Housing/Support Group/24-hour Crisis Hotline/ Law Enforcement Accompaniment/Supervised Visitation/Outreach & Education/Life Skills education Classes.

7. What support services are needed in the communities – but currently not available – to serve your clients?

Transportation is a huge one. Much more housing available subsidized or not. They are so limited in Lake County.

8. What should be the priorities for the HOME-ARP Funding? (Please rank from 1-4. “1” = Highest)

- a. Emergency / Transitional Shelter 2
- b. Permanent Supportive Housing Units 3
- c. Support Services 4
- d. Rental Assistance (rent, damage deposits, utility deposits, etc...) 1

9. Demographic information about the clients served in 2021?

Age Breakdown

0-12 years - 10
13-17 years - 4
18-24 years - 3
25-59 years -64
60+ - 2
Not reported – 321

Race / Ethnic Background –

2 - American Indian/Alaskan native
1 - Native Hawaiian
51 - White non-Latino
2 - Hispanic Latino
3 - Black/African American
3 - Asian
8 - Not reported

Gender Breakdown

62 - female
19 - male
330 - Not reported

Individuals provided hotel/motel/safe housing by gender identity

17 adult female
10 children (all gender identities)

10. Additional Challenge.

In the last few years they have had to forgo much of their funding sources due to our inability to use HMIS, and the affordability of a comparable database. It has really limited us and our housing.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: SEXUAL ASSAULT PROGRAM – NORTHERN ST. LOUIS COUNTY
Areas Served: Northern St. Louis County, MN
Type of Agency or Organization: Sexual Assault Crisis Assistance
Method of Consultation: Telephone Consultation – Executive Director
Qualified Populations: Qualified Population #3
Date of Consultation: 03/22/2022
Summary of Feedback Received:

1. What is your area(s) of focus in those you serve (sexual violence, domestic violence, etc...)

Serving victims of Sexual Assault

2. How many beds or units do you own/operate /or otherwise manage to serve those populations you mentioned above?

None – will occasionally put people up in a hotel.

3. What is your typical occupancy rate on any given day or week?

- a. *Do you have vacancies?* Not Applicable
- b. *Do you ever have to turn people away?* Not Applicable
- c. *If so, how often? Where to people go when turned away?* Not Applicable

4. How difficult is it for homeless persons fleeing domestic abuse or other violence to find shelter in the areas you serve? She doesn't work with this too much. She refers people to Advocates for Family Peace, or she uses United Way Funds to help people with damage deposit, etc... for housing or put people in motels. It is getting more and more difficult to find hotels that will take clients because some have "trashed" the units.

5. What type of housing is needed most for homeless persons fleeing domestic abuse or other violence? (Example: Emergency and/or Transitional Housing Units, Housing Vouchers, Permanent Supportive Housing, other Housing units)?

Safe Housing (permanent) – that allows for pets as well.

6. What services / support services do you provide?

24-hour/7 days a week crisis intervention, Personal, legal, human services and court advocacy, Assistance in securing emergency services (i.e. clothing, medical, legal), Assistance during civil, criminal and/or family court and other legal matters, Systems liaison with medical, mental health, social services, legal, law enforcement and other agencies when requested by the victim/families. *(Information taken from 2022 CDBG Application submitted to St. Louis County.)*

7. What support services are needed – but currently not available – to serve your clients?

Foster care for pets, Chemical dependency assistance (fentanyl poisoning increasing significantly)

8. How many clients served in 2021?

- 393 unduplicated crime victims were served / 19,000 advocacy services provided
- 86 Clients were assisted with Emergency Financial Help
- 11 Clients received financial assistance to help the relocate.

9. Demographic characteristics of clients served.

- Many of the sexual assaults victims they assist have been assaulted in dorms and other similar types of settings – younger female victims.
- Many of sexual assault victims they assist are tied to drug dealers (Drug Trafficking - sex for drugs – younger female victims).
- They are starting to see – especially since Covid 19 –an increase in in the occurrence of sexual assaults between persons in relationships.

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: MINNESOTA ASSISTANCE COUNCIL FOR VETERANS - North (MACV)
Areas Served: Entire NE MN HOME Consortium Area +
Type of Agency or Organization: Direct Services and Assistance to Veterans – Northern Regional Director and Staff Member
Method of Consultation: In-Person Meeting
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 03/23/2022

Summary of Discussion / Feedback Received:

1. **MACV** has, through an aggressive three-prong approach, been able to reach the status of “Functional Zero” within their 47-county service area. What this benchmark means is:
 - a. There are fewer veterans experiencing homelessness than MACV can routinely house in permanent housing in a single month.
 - b. They have built systems that can achieve and sustain functional zero, even if new veterans experience housing crises over time.

One year ago they had 20 veterans on the homeless list. They now have five (5). They currently have processes in place to assist the next homeless vet in order to reduce recidivism.

2. They have achieved their Functional Zero status through a coordinated three-prong approach, including the following:
 - Identifying the homeless veteran.
 - Providing the broad spectrum of services needed.
 - Housing the veteran within 90 days.

Additionally, they have developed a strong landlord network who accept VASCH Vouchers (similar to Section 8) to house many of the homeless veterans they assist. They can provide rental assistance and bonus payments; as well as funds above the damage deposit, up to \$2,000, to repair units when damaged.

MACV has retained their Functional Zero status and maintained their strong landlord network due, in a large part, to the aggressive approach they use in their housing units. They require case management by a licensed social worker as a part of the agreement veterans sign when they accept housing. All veterans served through rapid rehousing are case managed. Once in permanent supportive housing, case management services continue for a minimum period of 90 days. Hither - barrier individuals receive more “face time” with case managers. Case management is provided up to the point where a team determines it is no longer needed. MACV North has 6 housing case managers. Each case manager has, on average, about 20 clients. *(Note: The 20 case managers serve their entire 47-county area.)*

MACV runs dry-housing. An initial screening is completed on the front end when they receive a referral through the Coordinated Entry System. If a veteran is currently using drugs or alcohol, they will usually be required to receive treatment services through Veteran’s Administration. *(These services are available to veterans whose discharge status was “bad-conduct on up”).*

3. Homeless Housing Development Projects Underway in St. Louis County (outside of Duluth):

MACV currently has no projects underway in the NE MN HOME Consortium area.

4. Homeless Housing Development Projects Underway in St. Louis County (outside of Duluth):

MACV is in process of acquiring some tax-forfeited lots in the City of Duluth and is working with a Minnesota called “Yard Homes” through the “Y Help” Program to design and place housing on the lots. The project is in the early stages and funding is needed for the pre-development and site development/preparation activities.

5. Greatest Housing Needs- In Duluth (*Area not covered in the NE MN HOME Consortium*):

- More projects like the Steve O’Neil Apartments – which provides family-focused furnished and secured permanent supportive housing units paired with supportive services, 24-hour front desk staff, and other amenities.
- More projects like St. Francis Apartments – who provide permanent supportive housing units to single individuals - preferably elderly, disabled, or persons with underlying health conditions - with a long history of homelessness.

6. Greatest Housing Needs – Outside of Duluth (*Area covered by the NE MN HOME Consortium*)

- Need for new shelters – very few shelters available.

7. Funding Priorities for the use of HOME-ARP Funds:

- Community-based Transitional Units dedicated to Veterans (2 units)
- Permanent Supportive Housing Units in Koochiching County (International Falls); Itasca County (Grand Rapids)

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

| | |
|--|--|
| Agency: | <u>CHISHOLM HOUSING AND REDEVELOPMENT AUTHORITY</u> |
| Areas Served: | <u>Chisholm, MN</u> |
| Type of Agency or Organization: | <u>Public Housing Authority</u> |
| Method of Consultation: | <u>Phone Correspondence – Executive Director</u> |
| Qualified Populations: | <u>This PHA does not serve any qualified populations.</u> |
| Date of Consultation: | <u>March 17, 2022</u> |

Summary of Feedback Received:

1. The Chisholm HRA has 105 are Public Housing Units located at Sunny Slope Apartments at 519 SW 6th Street in Chisholm. The HRA also owns and manages some non-Public Housing units as well.
2. In the units that have no place-based public housing subsidy, they accept Section 8 vouchers.
3. The HRA has all family units (*no restriction on units due to age or disability*). Thirty-nine (39) of these units are 1 Bedroom Units.
4. They also have 8 currently obsolete efficiency units in great need of complete renovation. They have been securing funds to rehabilitate these units. However, there is currently little demand for – or desire by – tenants to live in an efficiency unit.
5. Their units are about 95% occupied right now.
6. When a unit becomes vacant, turnover can take several months due to the extensive damage caused by the previous tenants – and limited financial resources to repair the units. Most security deposits are insufficient to allow for repair.
7. They do not currently have long waiting lists.

(Note: Upon completion of renovation activities, the HRA's eight efficiency units could be a permanent housing resource for homeless individuals. They are currently vacant, and the HRA has difficulty leasing them due to their size.)

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

| | |
|--|---|
| Agency: | <u>COOK HOUSING AND REDEVELOPMENT AUTHORITY</u> |
| Areas Served: | <u>Cook, MN</u> |
| Type of Agency or Organization: | <u>Public Housing Authority</u> |
| Method of Consultation: | <u>Phone and Email Correspondence – Executive Director</u> |
| Qualified Populations: | <u>Qualified Population #1</u> |
| Date of Consultation: | <u>03/22/2022</u> |

Summary of Feedback Received:

1. Cook County HRA has 60 public housing units in their Royal Oaks Apartments located at 401 2nd Avenue, Cook, MN. Their units are open to eligible applicants age 18 years or older.
2. The Executive Director believes there is a need for more rental units in general within the City of Cook due to the proximity of their hospital and medical facility. However, in his experience, people are looking for short-term rental units that don't require a one-year lease.
3. The Executive Director states that the demand for the HRA's 60 public housing units is strong, and notes that there are virtually no rental units in Cook outside of those owned and operated by the Cook HRA.
4. He indicated that the units are becoming obsolete because of the need to modernize. They don't have the funds available to modernize their units and maintain them as they should be.
5. **Greatest Needs Related to Homelessness:** The HRA doesn't directly serve homeless individuals / families due to both the remote location of the Community and HUD's waiting list process requirements.
6. **Priority for Uses of HOME-ARP Funds:** Among the four currently allowed uses of the HOME-ARP funds, he did not identify any priorities.

The Executive Director recommended that the allowed uses of the HOME-ARP Funds be expanded to include repair and retention of existing public housing and other subsidized units that already serve the extremely low-income households who – but for these subsidized units – would likely be homeless. He states that HRA's need money to keep these existing units viable as opposed to constructing new buildings.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: INTERNATIONAL FALLS HRA
Areas Served: International Falls, MN (Koochiching County)
Type of Agency or Organization: Public Housing Authority
Method of Consultation: Phone Meeting and Correspondence
Qualified Populations: Qualified Populations #1, 2
Date of Consultation: 03/18/2022 – Staff Member
3/29/2022 – Executive Director

Summary of Feedback Received:

1. **International Falls HRA** has one building with 80 units housed within Woodland Park Apartments, 1200 Riverside Drive, International Falls, MN. The units are a combination of 1-Bedroom Efficiency Units, Large 1-Bedroom Units, and 2-Bedroom Units (*only 2*).
2. While their building provides preference to seniors or persons with disabilities, they can also serve other persons who are not seniors or disabled.
3. In the past year or so, the HRA has really begun to see an increase in applicants who are not seniors or disabled. They have also seen an increase in persons coming from homeless shelters and have moved in some homeless persons. The Respondent believes this change is due to the fact that there are very few options for rental housing in International Falls outside of the HRA units.

In terms of occupancy – there is a strong demand for their units. The only time a unit is vacant is if it is being refurbished after someone moves out and a new tenant moves in. No units ever sit empty waiting for people (***always 100% occupancy with the exception of turnover time required***).

4. **Priorities for Housing and Support Services Serving Persons who are Homeless or At Risk of Homelessness:** The staff member who was consulted indicated that supportive services available in International Falls for existing tenants are readily available – there appear to be no significant gaps.

However, the PHA is not directly involved with the issues surrounding persons/families who are homeless or at risk of homelessness due to their limited staffing. Because of this, the Executive Director did not feel she was able to provide recommendations regarding the gaps in housing or supportive services resources for individuals and households who are homeless or at risk of homelessness.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

| | |
|--|---|
| Agency: | <u>ITASCA COUNTY HOUSING AND REDEVELOPMENT AUTHORITY</u> |
| Areas Served: | <u>Itasca County, MN</u> |
| Type of Agency or Organization: | <u>Public Housing Authority</u> |
| Method of Consultation: | <u>Phone and Email Correspondence – Executive Director</u> |
| Qualified Populations: | <u>Qualified Populations: Population #1</u> |
| Date of Consultation: | <u>03/22/2022</u> |

Summary of Feedback Received:

1. Itasca County HRA has 276 Public Housing Units that they own and manage. They also have 298 Section 8 Housing Choice Vouchers. A portion of these Section 8 vouchers are MS-5 Vouchers that are targeted towards homeless households and disabled persons/households between the ages of 18-61.
2. Itasca County HRA also has 116 Tax Credit Units that are managed by DW Jones. They do have some NE MN PSH Vouchers that are attached to these units.
3. In terms of their occupancy rates – they have long waiting lists – and no issue filling units when they are vacated. The vacancy rate for subsidized housing units is 1% in Itasca County overall.
4. **Greatest Housing Issues:** Their main problem is that there are not enough housing units for people to use the housing choice vouchers. The vouchers either expire or the recipients port the vouchers to other areas where they can find housing.
5. **Support Services Needs:** In terms of supportive services – She believes there are enough services. She stated that the main issue with permanent supportive housing is that people do not always accept the support services – which makes their success in these units lower than it could be.
6. **Funding Priorities for HOME ARP Funds:** Based on the HRA’s experience in serving homeless individuals through PSH vouchers and MS-5 Vouchers, they made the following recommendations regarding housing needs for homeless persons:
 - a. Permanent Supportive Housing – coupled with services
 - b. Rental Assistance Vouchers – allows the applicant to select where they live. *(Dianne’s hope is that the rental market will ease up in the future to make these viable.)*

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

| | |
|--|---|
| Agency: | <u>KOOCHICHING COUNTY PUBLIC HOUSING AUTHORITY</u> |
| Areas Served: | <u>Koochiching County, MN</u> |
| Type of Agency or Organization: | <u>Public Housing Authority</u> |
| Method of Consultation: | <u>Phone and Email Correspondence – Executive Director</u> |
| Qualified Populations: | <u>Population #1</u> |
| Date of Consultation: | <u>03/17/2022</u> |

Summary of Feedback Received:

1. The HRA has 120 Section 8 Vouchers. The HRA does not own or manage any Public Housing Units.
2. The Executive Director estimates that only ¼ to 1/3 of the vouchers are used when offered to people. Though a small part of this is due to applicant inaction, most is due to the fact that the applicants cannot find housing units to rent.
3. The PHA prioritized homeless people for their vouchers. However, homeless people face the same issue. They cannot find units. Additionally, homeless individuals receiving vouchers often have a poor credit history, a poor background (rental history / criminal background, etc....) These issues make it even more difficult for them to find a unit to rent.
4. Individuals who have been on the waiting list longer for vouchers because they are not prioritized face the same issue – they cannot find housing units.
5. The HRA notes that the number of landlords that participate in the Section 8 Voucher Program has remained quite stable. In the past year and one-half, the HRA has lost about as many landlords as it has gained new ones. There are just no available/open units.
6. The HRA has secured ten (10) additional project-based vouchers for a new project being developed in International Falls – 26 units of Affordable Rental Units through Kootasca Community Action.
7. **Greatest Homeless Needs / Gaps** (*Priority for HOME-ARP Funds*): Permanent housing units.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: TWO HARBORS HOUSING AND REDEVELOPMENT AUTHORITY
Areas Served: Lake County, MN
Type of Agency or Organization: Public Housing Authority
Method of Consultation: Phone Consultation – Staff
Qualified Populations: Qualified Population #1
Date of Consultation: 03.18.2022

Summary of Feedback Received:

1. The Public Housing Property in Two Harbors is Bayview Terrace, located at 505 1st Avenue, Two Harbors, MN.
2. The property has 58 units. The breakdown of units is as follows:
 - a. Efficiency one-bedroom Units – 34 Units
 - b. Regular one-bedroom Units – 20 Units
 - c. Two-bedroom Units – 4 Units
3. Their Waiting List Priorities are as follows:

First Priority: Age 63+ or Disabled Persons (Currently 13 people on waiting list)
Second Priority: Age 53-62 – no Disability Required (Currently 13 people on waiting list)
Third Priority: Under at 53 (Currently 32 on waiting list)

Because of these priorities, they primarily serve persons who are age 63+ or disabled.

4. **In terms of occupancy levels:** They are typically 100% full – except for periods of turnover where units must be repaired prior to a new tenant moving in. When a unit becomes vacated, the HRA has many people waiting to move in. Their current waiting list is over two years long. People tend to stay on the list versus going elsewhere. About two-thirds of people who are offered a unit after waiting for lengthy periods of time still take the units.
5. **Housing Needs Pertaining to Homelessness:** Because of the high demand for these units and the length of their waiting lists, the HRA has limited involvement with persons / families who are **homeless** with an immediate need for housing. The only exception to this would be under VAWA requirements – where someone who is protected under the Violence Against Women’s Act is moved to the top of the waiting list.
6. **Support Services Needs:** They did say that one support service needed for their tenants would be mental health services to help address issues they are going through.
7. Their executive director is currently working on the development of a new affordable housing project. (Counseling Services would be available to tenants in this project.)

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: HIBBING HOUSING AND REDEVELOPMENT AUTHORITY
Areas Served: Hibbing, MN
Type of Agency or Organization: Public Housing Authority
Method of Consultation: WebEx, Conference Call, Email Correspondence, WebEx
Executive Director and two Staff Members
Qualified Populations: Qualified Populations #1, 4(1)
Dates of Consultation: 03/22/2022 / 6/14/2022

Summary of Feedback Received – General Information:

1. Hibbing HRA has 252 Public Housing Units that they own and manage. They also have 27 Units of Permanent Supportive Housing at Perpich Apartments. They have recently started (within the past year) a “Move to Wellness” Program with existing tenants – with a goal of empowering them to access economic opportunity and be able to move out of the public housing into other units.

This “Move to Wellness” Empowerment Program provides mandatory classes to non-elderly (18-62 years old) / non-disabled tenants. As a part of their lease, they are required to attend 30 hours a year of training. They also offer case management services. (Other persons who are tenants – elderly or disabled per HUD Definition - of their public housing units are also allowed to participate in these “Move to Wellness” classes and case management – they are not, required to do so.

The Program has four pillars:

- a. Physical Wellness – U of MN Extension Office partners with the HRA for these Training Sessions – focus on nutritional benefits of healthy food on a low income.
- b. Financial Wellness – Again – U of MN Extension Office partners with the HRA – training surrounding credit, budgeting, etc...
- c. Career Basics – How to apply for jobs, go to job interviews, etc...
- d. Skill Building / Education – Work to help people obtain a GED, etc.... – Partners with AEOA

In their second year, tenants are able to break down their training into specialized education.

In the third year, the Program works to transition people into private rental and/or home ownership opportunities. (Home buyer education classes, etc....)

They are currently serving about 100 tenants right now through case management services as well.

The HRA will move the Program into its own space using County-appropriated grant funds in the very near future. Additionally, they have received two (2) slots to incorporate the FAIM Program, where tenants have begun to save their funds for purchase of a home.

2. **In terms of their occupancy rates** – they currently have long waiting lists. They never have vacant units stay open as they are always able to immediately fill vacant units.
3. Their main issue is that they have public housing units with limited capital budgets, aging and obsolete units that require attention. One of their properties was actually constructed on a swamp and has experienced ongoing water and moisture issues. Poor grading around the building has increased the problem. Addressing the existing and aging public housing units is very costly.
4. **Greatest Housing Needs:** They note that there are not enough public housing units based on the strong demand – and they risk losing more units due to obsolescence and deferred maintenance due to limited capital funds. If the trend continues

with limited capital funding to address the problems in their buildings, they will have significant issues retaining existing units. There is a need to find a way to retain these already affordable housing units.

Another area-specific need for housing is to be able to pull community members together and develop a consensus regarding their goals and priorities for housing in Hibbing.

5. **Supportive Services Needs:** The greatest housing issue they see as it relates to serving extremely low-income public housing tenants, and also their work with homeless persons through Perpich Apartments, is the shortage in mental health providers. There is also an overall lack of knowledge and coordination of the existing resources / supportive services. There is a need for a stronger connection between services/housing providers and County staff members.
6. **Priorities for HOME-ARP Funding:**
First Priority: More Supportive Services. In addition: A “center” that would coordinate information about services and programs that empower people to move forward in their lives.
Second Priority: Permanent Supportive Housing
Third Priority: Shelter Beds/Units
Fourth Priority: Rental Assistance (*People can’t find housing to use existing vouchers.*)

Feedback Received – Persons /Other Families Requiring Services or Housing Assistance to Prevent Homelessness:

7. **There are really two different “camps” of individuals who fall into this qualified population. Service and resources needs are VERY different for individuals are very different because of this – and resulting programs should be designed very differently:**
 - a. **Non-Financial Camp –**
People who are homeless for reasons that extend well beyond financial issues. For example, they see many individuals who are experiencing serious and persistent mental illness, chemical dependency issues. Simply providing housing and financial assistance would not be sufficient to prevent homelessness.
 - b. **Financial Camp –**
People who are homeless primarily for financial reasons – i.e mortgage foreclosure, lost job, etc.... In this case, often providing the services that stabilize them financially is what is most needed.

That being said, there are some key unmet needs that could be used by many/all persons within this qualified population:

- **Need for more ARMHS (Adult Rehabilitative Mental Health Services).** The number of workers has decrease exponentially from previous levels (wrap around case management services).
 - **Need for places for people to come together as a group to socialize and to prevent isolation – such as a drop-in Center.** (*The center would have one or two staff people that would be available but out of the room. They could offer occasional cooking classes, opportunities for playing board games, opportunities for outings to state parks, etc..... – Light programming, but largely a place to drop in and socialize. Prevent isolation.*)
 - **Need for a place WITHIN housing communities for people to come together.**
 - **Financial resources are cut as people’s income begins to increase due to enhanced stability –(they get a job and subsequently lose access to their programs, rent increases, etc...)** People often lose the resources that help them remain stable as they enter the job market. Ultimate loss of non-wage income, supportive services, and other resources can take away the stability they worked so hard to achieve.
 - **Transportation.**
8. Depending on the individual – aspects of the above-identified “Move to Wellness” program could be replicated to assist individuals/families in this qualified population.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

| | |
|--|---|
| Agency: | <u>GILBERT PUBLIC HOUSING AUTHORITY</u> |
| Areas Served: | <u>St. Louis County, MN</u> |
| Type of Agency or Organization: | <u>Public Housing Authority</u> |
| Method of Consultation: | <u>Phone Consultation – Executive Director</u> |
| Qualified Populations: | <u>Qualified Population #1</u> |
| Date of Consultation: | <u>03/17/2022</u> |

Summary of Feedback Received:

1. The Gilbert HRA has 49 public housing units in Broadview Manor, located at 120 W. Ohio Avenue, Gilbert, MN. These units serve seniors and persons with disabilities.
2. The HRA has not had any vacancies for months. Only recently did one unit open.
3. The HRA has a long waiting list and rarely sees unit turnover. When a unit does become available, the unit is immediately rented out by applicants on the waiting list.
4. **Greatest Homeless Needs / Gaps:** Due to the population served by the HRA, the Executive Director is not aware of needs surrounding homelessness.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Ely HRA
Areas Served: Ely, MN
Type of Agency or Organization: Housing Provider and/or Service Provider
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations # 1, 2, 3, 4(2)
Date of Consultation: 02/14/2022

Summary of Feedback Received:

1. How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------|
| Victims Fleeing Domestic or Other Violence | Very Difficult |
| Adults with No Children | Very Difficult |
| Adults with Children | Very Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Very Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

2. What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|-------------|
| Victims Fleeing Domestic or Other Violence | Don't Know |
| Adults with No Children | Don't Know |
| Adults with Children | Don't Know |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | Don't Know. |

3. What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|---|
| Victims Fleeing Domestic or Other Violence | Did not meet eligibility criteria. Waiting list too long. Lack of Beds or vouchers. |
| Adults with No Children | Did not meet eligibility criteria. Waiting list too long. Lack of Beds or vouchers. |
| Adults with Children | Did not meet eligibility criteria. Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with No Children | Did not meet eligibility criteria. Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with Children | Did not meet eligibility criteria. Waiting list too long. Lack of Beds or vouchers. |
| Veterans | Did not meet eligibility criteria. Waiting list too long. Lack of Beds or vouchers. |
| Persons Exiting a Treatment, Medical or Correctional Facility | Did not meet eligibility criteria. Waiting list too long. Lack of Beds or vouchers. |

4. What type of housing is most needed for each homeless population?

| | |
|---|-------------------------|
| Victims Fleeing Domestic or Other Violence | Other Permanent Housing |
| Adults with No Children | Other Permanent Housing |
| Adults with Children | Other Permanent Housing |
| Unaccompanied Youth with No Children | Other Permanent Housing |
| Unaccompanied Youth with Children | Other Permanent Housing |
| Veterans | Other Permanent Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Other Permanent Housing |

5. Are other types of housing needed within the homeless response system?

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Always Accessible |
| Food | Always Accessible |
| Case Management Services | Always Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Always Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Always Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Always Accessible |
| Life Skills Training | Always Accessible |
| Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

No.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Often Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Often Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No.

11. HUD or RD Properties That Are Owned or Managed by PHA:

| | |
|---|---------|
| Number of units you own or manage: | 120 |
| Average Vacancy Rate: | 5% |
| Average length of time it takes to fill vacant units: | 30 Days |

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Supportive Services: | 1 |
| Affordable Permanent Rental Housing Units: | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Rental Assistance | 4 |
| NE MN HOME Consortium | |
| HOME-ARP Allocation Plan | |

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: Eveleth and Virginia HRA
Areas Served: Eveleth and Virginia, MN
Type of Agency or Organization: Housing Provider and/or Service Provider
Method of Consultation: Survey Respondent – Executive Director
Qualified Populations: Qualified Populations #1, 2, 3, 4(2)
Date of Consultation: 02/10/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Moderately Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|-------------|
| Victims Fleeing Domestic or Other Violence | Don't Know |
| Adults with No Children | Don't Know |
| Adults with Children | Don't Know |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | Don't Know. |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers. |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds or vouchers. |
| Veterans | Waiting list too long. Lack of Beds or vouchers. |
| Persons Exiting a Treatment, Medical or Correctional Facility | Did not meet eligibility criteria. |

- What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Permanent Supportive Housing |
| Adults with No Children | Permanent Supportive Housing |
| Adults with Children | Permanent Supportive Housing |
| Unaccompanied Youth with No Children | Permanent Supportive Housing |
| Unaccompanied Youth with Children | Permanent Supportive Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

- Are other types of housing needed within the homeless response system?

No.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Seldom Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Seldom Accessible |
| Mental Health Services | Seldom Accessible |
| Substance Abuse Services | Often Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Often Accessible |
| Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

No.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Often Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Often Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No.

11. Do you represent a PHA, an HRA, or an Owner/Manager of housing units that are subsidized by HUD or Rural Development?

Yes.

12. What are the primary issues that place your tenants at risk of eviction?

Chemical Dependency, damage to units and mental health illness affecting other tenants.

13. HUD or RD Properties That Are Owned or Managed by PHA:

Number of units you own or manage:
NE MN HOME Consortium
Average HOME ARP Allocation Plan

309
0.6%
Page 194

Attachment A
Consultation Summaries

Average length of time it takes to fill vacant units:

30 Days

14. How many Section 8 Vouchers do you have (Only in the NE MN HOME Consortium Area)?

Total number of Section 8 Vouchers:

582

Number of Section 8 Vouchers Currently in use:

500

14. Do you have other vouchers (Within the NE MN HOME Consortium Area)?

Yes. (MHFA Bridges – Approx. 10 – 3 in use.)

15. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

Affordable Permanent Rental Housing Units:

1

Supportive Services:

2

Rental Assistance:

3

Acquisition / Development of Non-Congregate Shelter:

4

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: COOK COUNTY PUBLIC HEALTH AND HUMAN SERVICES
Areas Served: Cook County, MN
Type of Agency or Organization: Human Services and Public Health (Public Agency)
Method of Consultation: Phone and Email Correspondence – Director
Qualified Populations: Qualified Populations #1, 2
Date of Consultation: 03/17/2022

Summary of Feedback Received:

1. The extremely tight housing market in Cook County contributes to elevated need across the continuum of housing resources.
2. The greatest needs for housing resources in Cook County for homeless individuals and families is permanent supportive housing and tenant-based rental assistance.
3. The largest gaps in support services for individuals or families who are homeless or at risk of homelessness is the lack of a local homelessness case manager. Currently, this case management service/assistance is provided through AEOA out of Lake County. Staff at Cook County PHHS and other service organizations in the community work with people experiencing or at risk of homelessness. However, it is difficult to quantify the need for supportive services because Cook County is at such an extreme deficit of housing resources in the Community.
4. The respondent was not aware of any development projects in Cook County presently under development in the area to serve homeless persons. However, Cook County recently established an HRA. The HRA is in early stages of formation in establishing a Board of Directors and hiring an Executive Director.
5. The respondent prioritized the uses of HOME ARP funds as follows:
 - a. First Priority: Affordable Permanent Rental Housing Units for Homeless Persons
 - b. Second Priority: Rental Assistance
 - c. Third Priority: Supportive Services
 - d. Fourth Priority: Acquisition and development of Non-Congregate Shelter

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: ST. LOUIS COUNTY HUMAN SERVICES
Areas Served: St. Louis County, MN
Type of Agency or Organization: County Social Services Agency
Method of Consultation: TEAMS Meeting
Qualified Populations: Qualified Populations #1, 2, 3, 4(1)
Date of Consultation: 03/17/2022 and 6/2/2022

Summary of Feedback Received 3/17/2022:

Population Discussed: Homeless Persons:

1. Greatest Homeless Needs / Gaps in St. Louis County (outside of Duluth):

- a. People who are experiencing homelessness – being discharged from the hospital.
- b. People exiting from treatment or correction facility – discharged to homelessness.
- c. Lack of Permanent Supportive Housing.
- d. Landlords are pricing people out of units – requiring double deposits, two months rent up front, etc...
- e. Emergency and Transitional Shelters in St. Louis County are continually turning people away – not enough beds / units to serve the need.

2. Service Needs / Gaps in St. Louis County (outside of Duluth):

- a. Provision of medical care and ADL assistance in homeless shelters for people discharged too early.
- b. Lack of a bridge program to provide financial assistance for people waiting to receive eligibility approval for waived service program (GRH, etc...)

3. Homeless Housing Development Projects Underway in St. Louis County (outside of Duluth):

- a. Project in Hibbing for pregnant individuals who are homeless.

4. Funding Priorities for the use of HOME-ARP Funds:

- a. Permanent Supportive Housing Units
- b. Emergency/Transitional Shelter
- c. Rent Assistance / Vouchers
- d. Supportive Services

Summary of Feedback Received 06/02/2022:

Population Discussed: Other Persons/Families requiring Supportive Services or Housing Assistance to Prevent Homelessness

1. What resources and services are needed by formerly homeless persons to maintain their housing status on a long-term basis?

- a. **Continued financial support / resources to make housing affordable.**
 - i. Subsidies such as housing vouchers.
 - ii. Available housing units in which to use the vouchers.
 - iii. Housing units / vouchers that don't use up such a large percentage of the client's monthly income.
(Note: Waivered services require use of a majority of the clients monthly income for housing costs – leaving little to cover personal expenses and needs.)

b. Flexible rules / requirements by landlords.

- i. Rules that allow a tenant to “slip up” – that ignore the commonly held “three-strikes-and-you’re out” practice.
- ii. Local landlords who allow for added renter flexibility – enable tenants and their social workers to develop personal relationships instead of large absentee management companies.
- iii. Rules that don’t require stringent behaviors and housekeeping requirements.
- iv. Need landlords that will work with people with criminal backgrounds, people who may return to drug use, etc.....
- v. Need units similar to HUD Section 8 where 30% of income is used to determine rent amount paid – but without the stringent requirements needed to obtain and retain housing.

c. Ongoing Case Management and Wrap-Around Services

- i. Services need to continue once people are housed. Simply housing someone will not usually remove the reasons they became homeless in the first place. Ongoing wrap-around services that link the tenant to whatever their supportive service needs are is absolutely necessary (i.e. medical transportation, etc...)
- ii. Need Resource Information Available to Tenants. Many tenants/clients are not aware of the services and resources available to them – but have no access to electronic resources such as internet to obtain that information.

d. Need things to do and a community in which to live.

- i. People need things to do, entertainment, etc.... – a way to connect with others.

2. What are the gaps in these resources and services?

- a. Lack of actual housing units that are affordable or where Section 8 vouchers can be used – these offer the ability for the tenant to pay just 30% of their monthly income on housing instead of the waived programs which require tenants to pay nearly all of their monthly income on housing.
- b. Lack of housing units that allow for the types of behaviors / history / relapses that many formerly homeless persons carry with them. (i.e. criminal background / relapse in drugs / lack of knowledge about keeping apartments cleaned up).
- c. Lack of on-site services that are readily available to provide support to individuals who are now housed, to link them to resources needed, etc....
- d. Lack of things to do in the smaller towns. People need ways to get out and meet others – to belong.

3. What are the reasons people do not stay housed?

- a. Lack of services to provide support.
- b. People choose not to accept supportive services.
- c. People are spending too much of their incomes on housing if they are on a waived program – or not on a subsidy. Homelessness is a more positive choice when they are free to use their income as they’d like.
- d. People do not feel like they are part of a community. Once the staff go home at night and on weekends, there is no sense of community in the housing they are living in. They do not stay.
- e. Evicted due to behaviors, relapses back into drug use, crime, etc...

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: ST. LOUIS COUNTY HUMAN SERVICES
Areas Served: St. Louis County, MN
Type of Agency or Organization: County Social Services Agency
Method of Consultation: Phone Correspondence
Qualified Populations: Qualified Populations #1
Date of Consultation: 03/24/2022

Summary of Feedback Received:

1. Greatest Homeless Needs / Gaps:

- Need for permanent supportive housing – for people with the highest barriers (making them difficult to house).
- It is becoming increasingly difficult to partner with hotels in Northern St. Louis County to provide emergency shelter options. The Roadway Motel in Virginia is one hotel that will still partner with AEOA. The Roadway Motel is used as an emergency warming shelter when Bill's House in Virginia is full in the cold weather.
- People who are experiencing homelessness – being discharged from the hospital before able to take care of themselves. Need Medical Respite Shelter – with no time limit and with staff who can coordinate necessary assistance for people who are released from medical care but still require assistance (*ADL Assistance, Picc Line Assistance, Wound Care Assistance, etc....*).
- Need for Permanent Supportive Housing with supports in place – such as mental health, front desk staff, other supports.
- Landlords are pricing people out of units – requiring double deposits, two months rent up front.
- Emergency and Transitional Shelters in St. Louis County are continually turning people away – not enough beds / units to serve the need.

2. Service Needs / Gaps:

Onsite mental health assistance layered into shelters and into permanent supportive housing units.

3. Projects Underway:

St. Louis County Health and Human Services has applied to MN DHS for additional funds through the County's Cost Neutral Initiative (*Converting funding from unused Rate 2 Beds into more flexible funding to meet agency-specific needs – such as more hotel vouchers for Roadway Motel in Virginia through AEOA for warming shelter, and Range Transitional Housing for emergency shelter.*) They have not heard back on whether they will receive this funding. If they do not, Laura would recommend the possibility of HOME-ARP funds being used in this manner instead.

4. Funding Priorities for HOME-ARP Funds:

| | |
|------------------|---|
| First Priority: | Permanent Supportive Housing Units that promote racial equity |
| Second Priority: | Supportive Services – onsite at shelters and PSH units |
| Third Priority: | Emergency/Transitional Shelter |
| Fourth Priority: | Rent Assistance / Vouchers |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: ST. LOUIS COUNTY HUMAN SERVICES
Areas Served: St. Louis County, MN
Type of Agency or Organization: County Social Services Agency
Method of Consultation: TEAMS Meeting / Email Correspondence
Qualified Populations: Qualified Population #2, #4(2)
Date of Consultation: 04/06/2022

Summary of Feedback Received:

1. Received data and information regarding demographic characteristics of person who are at risk of homelessness or at greatest risk of housing instability.
 - a. FHPAP
 - b. CHAPS
 - c. Rent Help MN

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: LAKE COUNTY HRA
Areas Served: Lake County, MN
Type of Agency or Organization: Housing and Redevelopment Authority (Non-PHA)
Method of Consultation: Phone Correspondence
Qualified Populations: Qualified Population #3
Date of Consultation: 06/07/2022

Summary of Feedback Received:

1. What is your area(s) of focus in those you serve?

Housing and Redevelopment Authority for Lake County. Not a PHA. Phone correspondence occurred with an HRA Board Member who works closely with the Domestic Violence/Sexual Assault Shelter in Two Harbors.

2. Synopsis of Discussion:

Lake County HRA owns and manages one tax forfeit rental project in Two Harbors, which they rent out to low-income individuals. They also work with non-profit organizations in their Area to facilitate affordable housing development (i.e. AEOA, One Roof).

Within their specific HRA-owned units, AEOA leases two of these units to provide housing to persons fleeing domestic / dating violence and sexual assault. The units are not continuously in use.

From an HRA Board member perspective, he notes that there are a lot of vacant homes within Two Harbors that could be used for additional space to house victims of domestic violence and sexual assault. He notes these homes are not currently for sale – but is not sure why people hang onto them when they don't actually reside in them. He indicated that the HRA could potentially help support the acquisition / rehab of some of these homes if they were to be listed for sale.

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: Legal Aid Services of NE Minnesota
Areas Served: Entire HOME Consortium Area, MN
Type of Agency or Organization: Legal Services Provider
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 3, 4(2)
Date of Consultation: 02/24/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Not Difficult |
| Adults with No Children | Not Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Not Difficult |
| Unaccompanied Youth with Children | Not Difficult |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Moderately Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|---------------------|
| Victims Fleeing Domestic or Other Violence | Immediate Placement |
| Adults with No Children | Less than One Month |
| Adults with Children | 1-3 Months |
| Unaccompanied Youth with No Children | Immediate Placement |
| Unaccompanied Youth with Children | Immediate Placement |
| Veterans | Less than One Month |
| Persons Exiting a Treatment, Medical or Correctional Facility | Less than One Month |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|---|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds / Vouchers |
| Adults with No Children | Did not meet eligibility criteria |
| Adults with Children | Waiting list too long. Lack of Beds / Vouchers |
| Unaccompanied Youth with No Children | Did not follow through with CES Assessment Procedures |
| Unaccompanied Youth with Children | Did not follow through with CES Assessment Procedures |
| Veterans | Waiting list too long. Lack of Beds / Vouchers |
| | Did not follow through with CES Assessment Procedures |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds / Vouchers |

- What type of housing is most needed for each homeless population?

| | |
|---|---------------------------|
| Victims Fleeing Domestic or Other Violence | Emergency Shelter Beds |
| Adults with No Children | Transitional Housing Beds |
| Adults with Children | Rapid Rehousing Vouchers |
| Unaccompanied Youth with No Children | Emergency Shelter Beds |
| Unaccompanied Youth with Children | Emergency Shelter Beds |
| Veterans | Transitional Housing Beds |
| Persons Exiting a Treatment, Medical or Correctional Facility | Transitional Housing Beds |

5. Are other types of housing needed within the homeless response system?

No.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Often Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Often Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Often Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No

11. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Rental Assistance: | 1 |
| Affordable Permanent Rental Housing Units: | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Supportive Services | 4 |

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: The ARC Northland
Areas Served: Cook, Koochiching, Lake, Itasca St. Louis Counties, MN
Type of Agency or Organization: Housing Provider and/or Service Provider
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 3, 4(2)
Date of Consultation: 02/14/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------|
| Victims Fleeing Domestic or Other Violence | Very Difficult |
| Adults with No Children | Very Difficult |
| Adults with Children | Very Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Very Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|--------------------|
| Victims Fleeing Domestic or Other Violence | More than 6 Months |
| Adults with No Children | More than 6 Months |
| Adults with Children | More than 6 Months |
| Unaccompanied Youth with No Children | More than 6 Months |
| Unaccompanied Youth with Children | More than 6 Months |
| Veterans | More than 6 Months |
| Persons Exiting a Treatment, Medical or Correctional Facility | More than 6 Months |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers. |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with No Children | Waiting list too long. Lack of Beds or vouchers. |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds or vouchers. |
| Veterans | Waiting list too long. Lack of Beds or vouchers. |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds or vouchers. |

Other: There are virtually no rentals that exist right now that person can use a rental subsidy with. Furthermore, the housing stock does not exist and the rentals that are available are priced unrealistically high.

- What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Permanent Supportive Housing |
| Adults with No Children | Rapid Rehousing Vouchers |
| Adults with Children | Permanent Supportive Housing |
| Unaccompanied Youth with No Children | Permanent Supportive Housing |
| Unaccompanied Youth with Children | Permanent Supportive Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

5. Are other types of housing needed within the homeless response system?

Yes. Housing for registered sex offenders is completely non-existent as far as I can tell.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|--------------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Often Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Often Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Often Accessible |
| Housing Search and Housing Counseling Services | Often Accessible |
| Legal Services | Seldom Accessible |
| Life Skills Training | Often Accessible |
| Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. There is significant lack of resources to help people with disabilities to physically move their belongings. This is a constant barrier and stressor for people that are moving and disabled.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Often Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Often Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Often Accessible |
| Budget and Credit Repair Assistance | Often Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Often Accessible |
| Foreclosure Prevention Services | Often Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

No.

11. Shelter beds and Units owned/ Managed: *(Provided in HIC Count and Survey)*

| | |
|--|-----|
| Number of EMERGENCY SHELTER units, beds and/or vouchers: | N/A |
| Number of ESG / Covid OEO Hotel Vouchers: | N/A |
| Number of Overflow Beds: | N/A |
| Permanent Support Housing Units: | N/A |

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units: | 1 |
| Acquisition / Development of Non-Congregate Shelter: | 2 |
| Rental Assistance | 3 |
| Supportive Services | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: **ST. LOUIS COUNTY ATTORNEY'S OFFICE – VICTIM'S SERVICES OFFICES** (Representatives from Hibbing Courthouse, Duluth Courthouse, Virginia Courthouse)

Areas Served: **St. Louis County, MN**

Type of Agency or Organization: **Domestic Violence / Sexual Assault / Stalking / Human Trafficking – Victim's Assistance**

Method of Consultation: **TEAMS Meeting**

Qualified Populations: **Qualified Population #3**

Date of Consultation: **06/13/2022**

Summary of Feedback Received:

1. What is your area(s) of focus in those you serve (sexual violence, domestic violence, etc...)?

Through the three separate County Courthouses in St. Louis County (Duluth, Hibbing, Virginia), provide a variety of services to victims of crime. They can assist with financial matters such as restitution for out-of-pocket expenses such as property loss or damage or reparations for medical expenses, counseling, or loss of wages due to the crime. They also make referrals for additional resources available to crime victims. They do have a victims assistance grant to help people with moving/rental assistance, gas cards, grocery gift cards.

Approximately 40% of the cases they deal with / clients they serve in each of these three offices – across St. Louis County - are victims of domestic abuse.

2. How difficult is it for persons fleeing sexual violence, domestic abuse or other violence to find shelter in St. Louis County? - And - Are there communities in St. Louis County where it is impossible for persons fleeing sexual violence, domestic abuse or other violence to find shelter?

It is incredibly hard for folks fleeing DV or SA in St. Louis County. There are more resources available to clients in the southern portion of the County (Duluth) – including several women's shelters - but there are more people competing for those scarce resources, and those shelters are consistently full.

There are few resources in northern St. Louis County – mostly vouchers for a short-term hotel stay and then victims have to return to the abusive situation OR rely on friends and family.

People who have no family / friends support network are extremely vulnerable. Many of these victims have children, many are repeatedly victimized. There are no options right now for people to leave permanently due to the incredibly tight housing market and lack of other housing resources outside of vouchers to serve these victims.

5. What type of housing is needed most for homeless persons fleeing sexual violence, domestic abuse or other violence? (Example: Emergency and/or Transitional Housing Units, Housing Vouchers, Permanent Supportive Housing, other Housing units)?

Shelter for people to get to safety. The waiting lists for income-based housing in St. Louis County is too long and victims are unable to obtain emergency housing through these subsidized resources because of that.. Permanent Supportive housing is also a need for victims to be able to establish a new household away from the abusive setting.

- Prioritizing Emergency Housing in St. Louis County, and then permanent supportive housing.

Create larger units for households with children. Create resources away from general shelters that are targeted to victims of domestic violence, sexual assault, human trafficking and stalking.

6. What support services are needed in to serve your clients?

Services and resources that help them to re-establish households away from the abuser:

- Child Care
- Funds to pay rent
- Utility Assistance funds
- Funds for Car Repairs / Transportation if no vehicle
- Transportation to get people to jobs and other appointments
- Funds for gas / groceries.

GAPS – Child Care / Transportation (can be depending on where victim is located). Urban areas have more resources such as transportation, etc.... If rural, won't have these resources.

8. What should be the priorities for the HOME-ARP Funding? (Please rank from 1-4. "1" = Highest)

- a. Emergency Shelters targeted to this Population
- b. Permanent Supportive Housing Units Targeted to this population
- c. Support Services

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Northern St. Louis County Continuum of Care
Areas Served: Cook, Itasca, Koochiching, Lake Counties, MN
Type of Agency or Organization: Continuum of Care
Method of Consultation: Quarterly CoC Meeting Attendance (TEAMS Meeting)
Qualified Populations: Qualified Populations #1, 2
Date of Consultation: March 10, 2022

Summary of Feedback Received:

1. Housing Needs for Persons / Households who are Homeless include:

- a. Ariana Daniel: Servants of Shelter - Need more shelters. They have an average of 6 households on their waiting list every day to be placed into housing. Also they have a need for supportive and emergency units. The rental vacancy rate in their area is less than 1%. Need supportive services as well. They are working on buying a hotel to convert into housing units. There will be 17 one-bedroom and 6 shelter units. They are currently in the pre-development phase. They will need money for rehab. They are applying for funding and looking for other sources to fill the gaps.
- b. Kathleen Saelens: Salvation Army - Is our funding going to address racial inequities? Why is Carlton County not included in the NE MN HOME Consortium? Brad will investigate this. Carlton County is not an entitlement, so they do receive Small Cities funding. She would also love to see a partnership with the CoC and the Department of Corrections when releasing individuals with no place to go. They need skin in the game.
- c. Megan Hilback: Grand Rapids Area - Jail - singles being released have no place to go. Landlords won't take them. She receives 3 calls a week for this need. Justice involvement is a huge barrier. Need single units and large family units.
- d. Patti Beech: NE MN CoC - Need units to address the individuals with the highest barriers, such as criminal or substance abuse.
- e. Heather Lindula - Housing guidance services to help navigate people that are homeless or at risk.
- f. Gail B: KOOTASCA - Permanent housing that the individual owns such as a small house and places that are pet friendly.
- g. Supportive and Emergency Housing Funding – Northern Koochiching County.
- h. Housing for large homeless households.

2. Discussion regarding housing vs supportive services - Consensus was to do both

- a. Jodi Tervo Roberts: Cook County - They have no coordinated entry point and no homeless shelters. She is hoping to find resources. Angie Neal will provide her with AEOA contact as they cover that area.
- b. Kenda: Itasca County HRA - Building for them is not an option. She suggested an incentive for landlords for them to lower the risk to them to take homeless people and with barriers. TBRA?

- c. Services in housing units to help formerly homeless people be able to thrive in housing. (This includes housing units that are not specifically considered “permanent supportive housing” – and includes units such as public housing, those rented with housing vouchers, etc...)
- d. Need for discharge planning coordination or re-entry program with the MN Department of Corrections for people coming out of jail or prison who are often released without support (or even housing)
- e. Funds for navigation services for people who are on the CES – until they are actually housed

3. The priority for HOME-ARP Funds should be as follows:

- a. First Priority: Emergency/Transitional Shelter and Permanent Housing
- b. Second Priority: Support Services
- c. Third Priority: Rental Assistance

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Northern St. Louis County Continuum of Care
Areas Served: St. Louis County, MN
Type of Agency or Organization: Continuum of Care
Method of Consultation: Quarterly CoC Meeting Attendance (TEAMS Meeting)
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/17/2022

Summary of Feedback Received:

1. Housing Needs for Persons / Households who are Homeless include:

- Shelter for youth under the age of 18
 - Mostly units for youth without children
 - Some needs for parenting youth.
- Medical Shelters for people being discharged to homelessness from medical facilities prior to being well enough to complete daily ADL's
- Emergency Shelter Beds – existing beds in Northern St. Louis County are always full.
- Shelter options for families
- Shelter / housing for persons released to homelessness from incarceration (pre-trial)
- Shelter / housing for persons registered as lifetime sex offenders.
- Shelter/Permanent Supportive Housing with mental health focus and harm-reduction model
- New multifamily housing needed
- Shelters / Housing options that allow for pets (or have care plan for pets) – this is one reason people do not seek shelter

2. Service Needs for Persons/Households who are Homeless, At Risk of Homelessness, At Greatest Risk of Housing Instability include:

- a. Housing Advocacy services for people with criminal background or legal issues
- b. Targeted services around discharge/release to homelessness from incarceration and treatment facilities
- c. Financial support to sustain existing support services / programs
- d. Services that assist older adults who are staying in warming shelters
- e. Navigation support for individuals and households waiting for housing (through Coordinated Entry process)
- f. Support services for persons or households not receiving or qualified for MA (or GRH)
- g. Landlord incentive program

3. The priority for HOME-ARP Funds should be as follows:

- a. First Priority: Emergency/Transitional Shelter expansion
- b. Second Priority: Housing Units of all types
- c. Third Priority: Support Services
- d. Fourth Priority: Rental Assistance

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

| | |
|--|--|
| Agency: | <u>Lutheran Social Services of Minnesota</u> |
| Areas Served: | <u>State of Minnesota</u> |
| Type of Agency or Organization: | <u>Financial Counseling</u> |
| Method of Consultation: | <u>TEAMS Meeting</u> |
| Qualified Populations: | <u>Qualified Populations #2, 4(2)</u> |
| Date of Consultation: | <u>04/01/2022 – Met with Housing Counseling Program Manager and Housing Counseling Supervisor</u> |

Summary of Discussion / Feedback Received:

1. LSS of Minnesota provides statewide financial and foreclosure prevention counseling services. Currently, all counseling services are provided virtually due to COVID-19.
2. LSS Has seen the following issues that are placing people are risk of homelessness or housing instability – across the entire State:
 - a. A significant increase in multigenerational family living. Many families now have their children moving in with them (doubling up) due to loss of employment, decrease in income, etc... This increase in household size has significantly increased housing costs as well – yet households may not have any added income to afford these increased housing costs – which place them at risk of losing their housing when payments are missed.
 - b. LSS Financial Counseling has seen an increase in the number of seniors on fixed incomes. Because of COVID-19, many seniors who were working part-time jobs to make ends meet can no longer do so. Meanwhile, their property taxes and insurance costs continue to increase.
 - c. Many of these households (doubled-up / seniors) are barely meeting their financial requirements. If their furnace fails, or some other unexpected expense arises, they have no funds available to address the emergency. In the words of Nichole Szczeniak, “they are one repair away from the pyramid tumbling”.
 - d. They have also seen people with decreasing incomes turn to debt to pay their bills – using credit cards to meet expenses.
 - e. They are seeing the number of pre-foreclosure notices on the rise across the state.
 - f. They are serving increasingly more clients experiencing marriage separations (Post COVID?). Through these separations, they lose their ability to pay housing costs and go into mortgage foreclosure.
3. LSS has seen the above issues quite similarly across the State of Minnesota.

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: Sawtooth Mountain Clinic
Areas Served: Cook County, MN
Type of Agency or Organization: Service Provider
Method of Consultation: Survey Respondent
Qualified Populations Qualified Populations: #1, 2, 3, 4(2)
Date of Consultation: 03/10/2022

Summary of Feedback Received:

- How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------|
| Victims Fleeing Domestic or Other Violence | Don't Know |
| Adults with No Children | Very Difficult |
| Adults with Children | Very Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Very Difficult |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | Don't Know |

- What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|------------|
| Victims Fleeing Domestic or Other Violence | Don't Know |
| Adults with No Children | Don't know |
| Adults with Children | Don't Know |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | Don't Know |

- What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|-------|
| Victims Fleeing Domestic or Other Violence | Other |
| Adults with No Children | Other |
| Adults with Children | Other |
| Unaccompanied Youth with No Children | Other |
| Unaccompanied Youth with Children | Other |
| Veterans | Other |
| Persons Exiting a Treatment, Medical or Correctional Facility | Other |

Other: I don't know. We have zero shelters up here.

- What type of housing is most needed for each homeless population?

| | |
|---|-------------------------|
| Victims Fleeing Domestic or Other Violence | Other Permanent Housing |
| Adults with No Children | Other Permanent Housing |
| Adults with Children | Other Permanent Housing |
| Unaccompanied Youth with No Children | Other Permanent Housing |
| Unaccompanied Youth with Children | Other Permanent Housing |
| Veterans | Other Permanent Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Other Permanent Housing |

- Are other types of housing needed within the homeless response system?

Yes. We have nothing. Violence prevention can find emergency shelter at a hotel, but that is it. No other resources that I know of in Cook County.

6. How accessible is each of the following support services for homeless persons?

| | |
|--|------------------|
| Income Supports and Financial Assistance | Never Accessible |
| Food | Never Accessible |
| Case Management Services | Never Accessible |
| Transportation | Never Accessible |
| Outpatient Health Services | Never Accessible |
| Mental Health Services | Never Accessible |
| Substance Abuse Services | Never Accessible |
| Housing Search and Housing Counseling Services | Never Accessible |
| Legal Services | Never Accessible |
| Life Skills Training | Never Accessible |
| Credit Repair Assistance | Never Accessible |
| Employment Assistance and Job Training | Never Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. I have no idea. I cannot find anyone to help people experiencing homelessness, unless they are a victim of violence.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Never Accessible |
| Utility Payment Assistance | Never, Accessible |
| Case Management | Never, Accessible |
| Life Skills Training | Never Accessible |
| Budget and Credit Repair Assistance | Never Accessible |
| Employment Assistance and Job Training | Never Accessible |
| Landlord/Tenant Services | Never Accessible |
| Foreclosure Prevention Services | Never Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|------------------|
| Monthly Rental or Mortgage Assistance | Never Accessible |
| Utility Payment Assistance | Never Accessible |
| Case Management | Never Accessible |
| Life Skills Training | Never Accessible |
| Budget and Credit Repair Assistance | Never Accessible |
| Employment Assistance and Job Training | Never Accessible |
| Landlord/Tenant Services | Never Accessible |
| Foreclosure Prevention Services | Never Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

Yes. We have no one I can connect families with.

11. Shelter beds and Units owned/ Managed: *(Provided in HIC Count and Survey)*

| | |
|--|-----|
| Number of EMERGENCY SHELTER units, beds and/or vouchers: | N/A |
| Number of ESG / Covid OEO Hotel Vouchers: | N/A |
| Number of Overflow Beds: | N/A |
| Permanent Support Housing Units: | N/A |

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units: | 1 |
| Supportive Services | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Rental Assistance | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Grand Itasca Hospital and Clinic
Areas Served: Itasca County, MN
Type of Agency or Organization: Service Provider
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 3, 4(2)
Date of Consultation: 02/28/2022

Summary of Feedback Received:

1. How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Not Difficult |
| Adults with No Children | Moderately Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Moderately Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Not Difficult |

2. What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|---------------------|
| Victims Fleeing Domestic or Other Violence | Immediate Placement |
| Adults with No Children | Don't know |
| Adults with Children | Don't Know |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | Immediate Placement |

3. What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|---|
| Victims Fleeing Domestic or Other Violence | Other |
| Adults with No Children | Did not follow through with CES Assessment Procedures |
| Adults with Children | Did not follow through with CES Assessment Procedures |
| Unaccompanied Youth with No Children | Other |
| Unaccompanied Youth with Children | Other |
| Veterans | Did not follow through with CES Assessment Procedures |
| Persons Exiting a Treatment, Medical or Correctional Facility | Other |

Other: I don't know. We have zero shelters up here.

Can't say for sure what happens after initial referrals. Those that we work with may get temporary immediate shelter in case of domestic situations, free housing in hotel but only for a few days. Most go back home until they make personal arrangements by the 3rd or 4th time with family or friends. Some stay in hotel, as long as they can afford the cost. Another family turned down family rooms at a shelter, until they could get what they preferred (a hotel room, as they didn't like the stigma of a "homeless shelter").

4. What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Permanent Supportive Housing |
| Adults with No Children | Rapid Rehousing Vouchers |
| Adults with Children | Rapid Rehousing Vouchers |
| Unaccompanied Youth with No Children | Rapid Rehousing Vouchers |
| Unaccompanied Youth with Children | Other Permanent Housing |
| Veterans | Other Permanent Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Transitional Housing Beds |

5. Are other types of housing needed within the homeless response system?

No..

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Seldom Accessible |
| Food | Often Accessible |
| Case Management Services | Seldom Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Often Accessible |
| Mental Health Services | Often Accessible |
| Substance Abuse Services | Seldom Accessible |
| Housing Search and Housing Counseling Services | Seldom Accessible |
| Legal Services | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Never Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

Yes. I have no idea. I cannot find anyone to help people experiencing homelessness, unless they are a victim of violence.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|--------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Always, Accessible |
| Case Management | Often, Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Always Accessible |
| Case Management | Often Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Often Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

Yes. We have no one I can connect families with.

11. Shelter beds and Units owned/ Managed: *(Provided in HIC Count and Survey)*

| | |
|--|-----|
| Number of EMERGENCY SHELTER units, beds and/or vouchers: | N/A |
| Number of ESG / Covid OEO Hotel Vouchers: | N/A |
| Number of Overflow Beds: | N/A |
| Permanent Support Housing Units: | N/A |

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units: | 1 |
| Supportive Services | 2 |
| Rental Assistance | 3 |
| Acquisition / Development of Non-Congregate Shelter: | 5 |

NE MN Home Consortium

ORGANIZATION CONSULTATION SUMMARY

Agency: MN DEPT. OF CORECTIONS –
Community Stability Program Director

Areas Served: State of Minnesota

Type of Agency or Organization: State Agency

Method of Consultation: TEAMS Meeting

Qualified Populations: Qualified Populations #1, 2

Date of Consultation: 6/8/2022

Population Discussed: Homeless Persons / Persons at Risk of Homelessness:

1. The point was made during the meeting that, although the four qualified populations are neatly categorized for purposes of this HOME-ARP Allocation Plan, the impacted people are often one in the same. For example, someone who is homeless may also be someone who is fleeing violence, may have a criminal history, mental health issues, chemical dependency issues, etc..... In other words, there is a lot of cross-over between these categories of qualified populations.

There can also be an extremely rapid movement of an individual or household between the qualified population categories – where they are at risk of homelessness one day, being discharged from incarceration or other locked facility, homelessness the next day, fleeing domestic violence at the same time, , etc....

2. One of the most significant barriers to obtaining or retaining housing units/supportive services is the strict eligibility criteria and other rules that seek to exclude people instead of being inclusive. An example would be the Tenant Selection Criteria used by the Public Housing Authorities or organizations that own/manage federally subsidized housing units – and how they have an opportunity to be more flexible with these criteria – but most tend to exclude people who are justice involved and have other barriers as well (such as chemical dependency, substance abuse issues, etc...). They often blame HUD for these criteria but are, in fact, setting their own selection criteria that are non-inclusive. Another example is the strict rules that exist for people living in housing, such as automatic eviction for drug use.
3. A significant barrier to retaining housing for persons who have been released from incarceration is the extremely long parole periods.
4. A key issue for persons being discharged from a correctional facility is the fact that inadequate discharge planning sometimes occurs. The respondent can view reports that demonstrate there are persons within the MN Department of Corrections whose discharge planning activities are so thorough that they rarely – if ever – discharge someone to homelessness. On the other hand, other staff members whose discharge planning is less thorough frequently results in someone being released from incarceration to homelessness. There is a demonstrated need for targeted services around discharge/release to homelessness from incarceration and treatment facilities. (Many are at risk of homelessness due to limited discharge planning– or because their severe barriers prevent them from attaining housing and services.)
5. Because of the barriers created through eligibility criteria (as well as other reasons), nearly 25% of persons released each year from incarceration are released to homelessness.
6. Suggestions for Addressing these barriers and Issues:
 - a. Find new ways and seek approvals to use existing programs / funding streams to support people in ways not traditionally authorized. As an example, use MHFA Bridges Vouchers or other Vouchers for non-congregate shelter types of housing (*could still be PSH – just rental in private rooms within a larger home / project instead of*

individual apartment unit.) In other words, try to make the existing resources more workable to the current situation.

- b. A “one-size fits all” approach should not be used when developing new resources. New housing models should be designed specific to each community. Involve key partners to identify the specific needs / goals for each community.
- c. Invest in culturally responsive approaches.
- d. Put together key community stakeholders for each project. Include stakeholders who have influence and power. Use creative engagement – it doesn’t always need to be accomplished through in-person meetings! Involve persons who have experienced / are currently experiencing homelessness, etc...
- e. Use human-centered design principles and practices.
- f. Undertake ongoing evaluation of a project / program. Make changes if something is not working!

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: RED LAKE BAND OF OJIBWE – Urban Office
Areas Served: Tribal Members Living Off Reservation – NE MN
Type of Agency or Organization: Tribal Government Organization
Method of Consultation: Phone Consultation
Qualified Populations: Qualified Populations #1, 2, 3, 4(1), 4(2)
Date of Consultation: 6/9/2022

Population Discussed: Housing and Services Issues Surrounding all Qualified Populations

1. The Urban Office of the Red Lake Band of Ojibwe serves tribal members in the NE MN Area outside of the Reservation (roughly 400 Tribal members live in the Duluth area). They assist Band Members who are living away from the reservation. Their core services include information and assistance with:
 - a. Tribal Enrollment
 - b. Employment
 - c. Housing, Food, Education, and Health
 - d. Making and sending copies (paperwork)
2. The Red Lake Urban Office has funding to assist with the following supports:
 - a. Local Transportation
 - b. Gas
 - c. Groceries
 - d. Short-term hotel stays.

(They currently have a contract with Black Bear Casino/Hotel to house people temporarily.)
3. Most of the funds currently available through Red Lake must be used within the Reservation's boundaries or in Beltrami County. Therefore, when people need assistance with housing, support services, and other resources, those funds are not typically available. The Red Lake Urban Office has developed relationships and partnerships with area organizations such as St. Louis County, AICHO, Safe Haven, and others – and refers individuals to these Organizations when they seek help if they do not have the needed resources to assist. The Office is also currently working to access additional resources (such as TANIF) to serve Band members living in NE MN outside of the Reservation.
4. **Gaps in housing or supportive services to assist Band Members off the Reservation:**
 - a. Red Lake currently has no housing units that serve Band members needing housing outside of the Reservation. The Urban Office will refer Band members to other resources when they require assistance.
 - b. Most services through Red Lake are provided only within Reservation Boundaries or in Beltrami County.

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: North St. Louis County Habitat for Humanity
Areas Served: St. Louis County, MN
Type of Agency or Organization: Homelessness Housing Resources / Supportive Services
Method of Consultation: Survey
Qualified Populations: Qualified Populations #1, 2, 4(1`), 4(2)
Date of Consultation: 03/16/2022

Summary of Feedback Received:

1. How difficult is it for homeless persons to access shelter? Please rate the level of difficulty for each homeless population listed below. (Shelter includes: Emergency, Transitional, Permanent Supportive, Other Permanent, or Rapid Rehousing. Resources)

| | |
|---|----------------------|
| Victims Fleeing Domestic or Other Violence | Very Difficult |
| Adults with No Children | Very Difficult |
| Adults with Children | Moderately Difficult |
| Unaccompanied Youth with No Children | Very Difficult |
| Unaccompanied Youth with Children | Moderately Difficult |
| Veterans | Very Difficult |
| Persons Exiting a Treatment, Medical or Correctional Facility | Very Difficult |

2. What is the average time homeless persons wait for a housing or subsidy referral after placement on the Coordinated Entry System's (CES) Priority List? Please estimate for each homeless population listed below.

| | |
|---|------------|
| Victims Fleeing Domestic or Other Violence | Don't Know |
| Adults with No Children | Don't know |
| Adults with Children | Don't Know |
| Unaccompanied Youth with No Children | Don't Know |
| Unaccompanied Youth with Children | Don't Know |
| Veterans | Don't Know |
| Persons Exiting a Treatment, Medical or Correctional Facility | Don't Know |

3. What are the primary reasons you believe homeless persons are turned away from shelters or programs? Please check all that apply for each homeless population listed below.

| | |
|---|--|
| Victims Fleeing Domestic or Other Violence | Waiting list too long. Lack of Beds or vouchers |
| Adults with No Children | Waiting list too long. Lack of Beds or vouchers |
| Adults with Children | Waiting list too long. Lack of Beds or vouchers |
| Unaccompanied Youth with No Children | Did not follow through with CES Assessment Procedures / Waiting list too long. Lack of Beds or vouchers |
| Unaccompanied Youth with Children | Waiting list too long. Lack of Beds or vouchers |
| Veterans | Waiting list too long. Lack of Beds or vouchers |
| Persons Exiting a Treatment, Medical or Correctional Facility | Waiting list too long. Lack of Beds or vouchers |

4. What type of housing is most needed for each homeless population?

| | |
|---|------------------------------|
| Victims Fleeing Domestic or Other Violence | Permanent Supportive Housing |
| Adults with No Children | Permanent Supportive Housing |
| Adults with Children | Permanent Supportive Housing |
| Unaccompanied Youth with No Children | Permanent Supportive Housing |
| Unaccompanied Youth with Children | Permanent Supportive Housing |
| Veterans | Permanent Supportive Housing |
| Persons Exiting a Treatment, Medical or Correctional Facility | Permanent Supportive Housing |

5. Are other types of housing needed within the homeless response system?

Yes. Housing for folks/adolescents who have mental health and substance abuse.
NE MN HOME Consortium
HOME-ARP Allocation Plan

6. How accessible is each of the following support services for homeless persons?

| | |
|--|-------------------|
| Income Supports and Financial Assistance | Often Accessible |
| Food | Often Accessible |
| Case Management Services | Seldom Accessible |
| Transportation | Seldom Accessible |
| Outpatient Health Services | Seldom Accessible |
| Mental Health Services | Seldom Accessible |
| Substance Abuse Services | Seldom Accessible |
| Housing Search and Housing Counseling Services | Seldom Accessible |
| Legal Services | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |

7. Are other support services necessary to help homeless persons gain stability that are either unavailable or insufficient?

No.

8. PERSONS WHO ARE HOUSED BUT AT RISK OF HOMELESSNESS, as defined by HUD, have incomes at or below 30% Area Median Income, lack a support system, and live in unstable situations. How accessible is each of the following support services for persons at risk of homelessness?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Seldom Accessible |
| Utility Payment Assistance | Seldom Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

9. PERSONS WHO ARE HOUSED BUT AT GREATEST RISK OF HOUSING INSTABILITY, as defined by HUD, have incomes at or below 30% Area Median Income, pay more than one-half (50%) of their monthly income on housing, and live in unstable situations. How accessible is each of the following support services for persons at risk of housing instability?

| | |
|--|-------------------|
| Monthly Rental or Mortgage Assistance | Often Accessible |
| Utility Payment Assistance | Seldom Accessible |
| Case Management | Seldom Accessible |
| Life Skills Training | Seldom Accessible |
| Budget and Credit Repair Assistance | Seldom Accessible |
| Employment Assistance and Job Training | Seldom Accessible |
| Landlord/Tenant Services | Seldom Accessible |
| Foreclosure Prevention Services | Seldom Accessible |

10. Are other support services necessary to help persons prevent homelessness or housing instability that are either unavailable or insufficient?

Yes. Advocacy for adults and children who have disabilities.

11. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Acquisition / Development of Non-Congregate Shelter: | |
| Affordable Permanent Rental Housing Units: | 1 |
| Support Services: | |
| Rental Assistance: | |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Persons / Household at risk of being Homeless - Individual #1
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/14/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County (outside of Duluth)

2. From what perspective are you answering this survey?

Person or household who is at risk of being homeless

3. Please rate your community's need for each type of housing listed below

| | |
|---|----------|
| Victims Fleeing Domestic or Other Violence | Moderate |
| Adults with No Children | High |
| Adults with Children | Moderate |
| Unaccompanied Youth with No Children | None |
| Unaccompanied Youth with Children | Moderate |
| Veterans | Moderate |
| Persons Exiting a Treatment, Medical or Correctional Facility | None |
| Affordable Rental Housing | Low |
| Affordable Single-Family Housing | Low |
| Affordable Senior Housing | Low |

4. Please check all that apply that currently describe you or your household.

Age 18 or older – no Children

5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?

No

6. Were you ever turned away from any kind of homeless housing or program in Northeast Minnesota?

No

7. How available is each of the following support services?

| | |
|--------------------------------------|-------------------|
| Income and Financial Services | Don't Know |
| Food | Seldom Accessible |
| Social Worker | Never Available |
| Outpatient Health Services | Often Available |
| Mental Health Services | Often Available |
| Substance Abuse Services | Don't Know |
| Housing Search Services | Often Available |
| Legal Services | Never Available |
| Credit Repair Services | Often Available |
| Job Training / Employment Assistance | Often Available |
| Rental Payment Assistance | Don't Know |
| Mortgage Payment Assistance | Don't Know |
| Utility Payment Assistance | Other Available |
| Landlord/Tenant Liaison Services | Don't Know |
| Foreclosure Prevention | Don't Know |

8. Do you need other services that were not listed above?

Yes. As a widower senior living alone that's retired and spent 15 yrs of his life being a devoted single father with no money to put into retirement accounts ext because Ex abandoned her obligations it would be a good idea to put in place a catch all service to provide support for individuals that were in a situation raising kids alone in bad situations. **There should be a web page available these days that a person** who was not able to save for retirement properly no fault of their own but the neglectful spouse or parent be given a platform to receive financial assistance to help them through there Golden yrs of retirement being they dedicated there lives to raising their children respectful and responsible. I can see this a major issue also in the coming yrs when retirement age will increase due to social security benefits being depleted as expected. With the technology at the finger tips and social services and financial assistance together with the housing assistance programs **it would be nice that a individual that was a single parent be able to generate a list of providers that can be of assistance to them** when they have tightened their financial belt as tight as they can or before that happens. Also endured a tragic auto crash way home from church 12 yrs ago lost my former wife , broke my neck in two places broke back broke collarbone two places ribs and crushed face like potato chips with face wired shut which required the rest of 11 yrs of work life on SSDI with no chance to build more retirement. . Being a citizen since birth in 1954 it's hard to see immigrants taking advantage of the step ladder that was designed to take care of the American citizens Homelessness is going to grow **training to help people recover is vital then they become self dependent. Training for Trades as trades are a vital area of the economy and infrastructure and housing issues**

9. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Supportive Services | 1 |
| Rental Assistance | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Affordable Permanent Rental Housing Units for Homeless Persons | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Person or household who is Currently/Previously Homeless - #2
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/14/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County (outside of Duluth).

2. From what perspective are you answering this survey?

Persons or household who is currently/previously homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|-----------------|
| Victims Fleeing Domestic or Other Violence | Moderate |
| Adults with No Children | High |
| Adults with Children | High |
| Unaccompanied Youth with No Children | Moderate |
| Unaccompanied Youth with Children | Moderate |
| Veterans | Low |
| Persons Exiting a Treatment, Medical or Correctional Facility | Moderate |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | High |
| Affordable Senior Housing | High |

-
4. Please check all that apply that currently describe you or your household.

Age 18 or older – no Children
Age 18 or older – with Children

-
5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?

Yes.

6. How difficult was it to apply for housing or services?

Somewhat Difficult.

7. After you applied, how long did you wait to receive a housing referral or voucher?

1-3 Months.

8. Were you ever turned away from any kind of homeless housing or program in Northeast Minnesota?

Yes.

9. Why were you turned away from the homeless housing or programs?

The waiting list was too long. Not enough beds or vouchers.

10. How available is each of the following support services?

| | |
|--------------------------------------|-------------------|
| Income and Financial Services | Seldom Accessible |
| Food | Often Accessible |
| Social Worker | Never Available |
| Outpatient Health Services | Seldom Available |
| Mental Health Services | Seldom Available |
| Substance Abuse Services | Often Available |
| Housing Search Services | Never Available |
| Legal Services | Seldom Available |
| Credit Repair Services | Never Available |
| Job Training / Employment Assistance | Often Available |
| Rental Payment Assistance | Seldom Available |
| Mortgage Payment Assistance | Don't Know |
| Utility Payment Assistance | Seldom Available |
| Landlord/Tenant Liaison Services | Never Available |
| Foreclosure Prevention | Don't Know |

11. Do you need other services that were not listed above?

No.

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Rental Assistance | 1 |
| Acquisition / Development of Non-Congregate Shelter: | 2 |
| Affordable Permanent Rental Housing Units for Homeless Persons | 3 |
| Supportive Services | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Persons or Household who is Currently/Previously Homeless - #3
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/15/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County (outside of Duluth).

2. From what perspective are you answering this survey?

Persons or household who is currently/previously homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|-----------------|
| Victims Fleeing Domestic or Other Violence | Moderate |
| Adults with No Children | High |
| Adults with Children | High |
| Unaccompanied Youth with No Children | High |
| Unaccompanied Youth with Children | High |
| Veterans | Moderate |
| Persons Exiting a Treatment, Medical or Correctional Facility | High |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | High |
| Affordable Senior Housing | High |

4. Please check all that apply that currently describe you or your household.

Age 18 or older – no Children

5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?
No.

6. Were you ever turned away from any kind of homeless housing or program in Northeast Minnesota?
Yes.

7. Why were you turned away from the homeless housing or programs?

I lost my job due to Covid and had no source of income, worked for a church and not eligible for unemployment.

8. How available is each of the following support services?

| | |
|--------------------------------------|--------------------------|
| Income and Financial Services | Often Accessible |
| Food | Always Accessible |
| Social Worker | Don't Know |
| Outpatient Health Services | Often Available |
| Mental Health Services | Seldom Available |
| Substance Abuse Services | Seldom Available |
| Housing Search Services | Seldom Available |
| Legal Services | Don't Know |
| Credit Repair Services | Don't Know |
| Job Training / Employment Assistance | Often Available |
| Rental Payment Assistance | Never Available |
| Mortgage Payment Assistance | Never Available |
| Utility Payment Assistance | Never Available |
| Landlord/Tenant Liaison Services | Don't Know |
| Foreclosure Prevention | Never Available |

9. Do you need other services that were not listed above?

Yes. Dental Services. Can't find a dentist who accepts MA.

10. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Acquisition / Development of Non-Congregate Shelter: | 1 |
| Affordable Permanent Rental Housing Units for Homeless Persons | 2 |
| Supportive Services | 3 |
| Rental Assistance | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Person or Household who is Currently/Previously Homeless - #4
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/16/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County (outside of Duluth).

2. From what perspective are you answering this survey?

Persons or household who is currently/previously homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|------|
| Victims Fleeing Domestic or Other Violence | Low |
| Adults with No Children | Low |
| Adults with Children | Low |
| Unaccompanied Youth with No Children | None |
| Unaccompanied Youth with Children | Low |
| Veterans | None |
| Persons Exiting a Treatment, Medical or Correctional Facility | High |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | High |
| Affordable Senior Housing | High |

4. Please check all that apply that currently describe you or your household.

Veteran without Children

5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?

No.

6. Were you ever turned away from any kind of homeless housing or program in Northeast Minnesota?

No

7. How available is each of the following support services?

| | |
|--------------------------------------|------------------|
| Income and Financial Services | Seldom Available |
| Food | Often Available |
| Social Worker | Seldom Available |
| Outpatient Health Services | Seldom Available |
| Mental Health Services | Seldom Available |
| Substance Abuse Services | Seldom Available |
| Housing Search Services | Never Available |
| Legal Services | Never Available |
| Credit Repair Services | Seldom Available |
| Job Training / Employment Assistance | Often Available |
| Rental Payment Assistance | Never Available |
| Mortgage Payment Assistance | Never Available |
| Utility Payment Assistance | Never Available |
| Landlord/Tenant Liaison Services | Seldom Available |
| Foreclosure Prevention | Never Available |

8. Do you need other services that were not listed above?

No.

9. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units for Homeless Persons | 1 |
| Supportive Services | 2 |
| Rental Assistance | 3 |
| Acquisition / Development of Non-Congregate Shelter: | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Person or household who is Currently/Previously Homeless - #5
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations: #1, 2, 4(1), 4(2)
Date of Consultation: 02/16/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County (outside of Duluth).

2. From what perspective are you answering this survey?

Persons or household who is currently/previoursly homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|----------|
| Victims Fleeing Domestic or Other Violence | High |
| Adults with No Children | High |
| Adults with Children | High |
| Unaccompanied Youth with No Children | High |
| Unaccompanied Youth with Children | High |
| Veterans | Moderate |
| Persons Exiting a Treatment, Medical or Correctional Facility | High |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | High |
| Affordable Senior Housing | High |

4. Please check all that apply that currently describe you or your household.

Age 18 or older – No Children
Age 18 or Older – with Children
Fleeing Domestic or Other Violence

5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?
No.

6. Were you ever turned away from any kind of homeless housing or program in Northeast Minnesota?
No

7. How available is each of the following support services?

| | |
|--------------------------------------|------------------|
| Income and Financial Services | Seldom Available |
| Food | Seldom Available |
| Social Worker | Seldom Available |
| Outpatient Health Services | Often Available |
| Mental Health Services | Often Available |
| Substance Abuse Services | Often Available |
| Housing Search Services | Often Available |
| Legal Services | Seldom Available |
| Credit Repair Services | Seldom Available |
| Job Training / Employment Assistance | Seldom Available |
| Rental Payment Assistance | Seldom Available |
| Mortgage Payment Assistance | Don't Know |
| Utility Payment Assistance | Seldom Available |
| Landlord/Tenant Liaison Services | Neve Available |
| Foreclosure Prevention | Don't Know |

8. Do you need other services that were not listed above?

Yes. Assist disabled people to not be discriminated against by landlords - Especially service animals and or emotional support animals. The landlords in my area will say no dog snowcats no pets... Fully well knowing that they're not pets and that they are support animals or service animals and still tell a renter they can't have them even though it is a federally protected right

9. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with "1" being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units for Homeless Persons | 1 |
| Rental Assistance | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Supportive Services | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Person or Household who is Currently/Previously Homeless - #6
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/16/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County (outside of Duluth).

2. From what perspective are you answering this survey?

Persons or household who is currently/previously homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|----------|
| Victims Fleeing Domestic or Other Violence | High |
| Adults with No Children | High |
| Adults with Children | High |
| Unaccompanied Youth with No Children | Moderate |
| Unaccompanied Youth with Children | Moderate |
| Veterans | High |
| Persons Exiting a Treatment, Medical or Correctional Facility | High |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | High |
| Affordable Senior Housing | High |

4. Please check all that apply that currently describe you or your household.

Age 18 or older – No Children
Recently exited Prison/Jail or a Treatment/Medical Facility

5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?
Yes.

6. How difficult was it to apply for housing or services?
Somewhat difficult.

7. After you applied, how long did you wait to receive a housing referral or voucher?
Over 6 Months

8. Were you ever turned away from any kind of homeless housing or program in Northeast Minnesota?
Yes

9. Why were you turned away from the homeless housing or program?
Their personal prejudices.

10. How available is each of the following support services?

| | |
|--------------------------------------|------------------|
| Income and Financial Services | Seldom Available |
| Food | Often Available |
| Social Worker | Seldom Available |
| Outpatient Health Services | Often Available |
| Mental Health Services | Always Available |
| Substance Abuse Services | Often Available |
| Housing Search Services | Never Available |
| Legal Services | Seldom Available |
| Credit Repair Services | Seldom Available |
| Job Training / Employment Assistance | Never Available |
| Rental Payment Assistance | Seldom Available |
| Mortgage Payment Assistance | Don't Know |
| Utility Payment Assistance | Seldom Available |
| Landlord/Tenant Liaison Services | Seldom Available |
| Foreclosure Prevention | Never Available |

11. Do you need other services that were not listed above?

Yes. More housing for people with criminal charges. More shelters for abused women and children. More support for abused children.

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units for Homeless Persons | 1 |
| Supportive Services | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Rental Assistance | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Person or Household who is Currently / Previously Homeless - #7
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/17/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County (outside of Duluth).

2. From what perspective are you answering this survey?

Persons or household who is currently/previously homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|----------|
| Victims Fleeing Domestic or Other Violence | Moderate |
| Adults with No Children | High |
| Adults with Children | Moderate |
| Unaccompanied Youth with No Children | Moderate |
| Unaccompanied Youth with Children | Low |
| Veterans | Moderate |
| Persons Exiting a Treatment, Medical or Correctional Facility | Moderate |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | High |
| Affordable Senior Housing | High |

4. Please check all that apply that currently describe you or your household.

Age 18 or older – No Children

5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?

No.

6. How available is each of the following support services?

| | |
|--------------------------------------|------------------|
| Income and Financial Services | Often Available |
| Food | Always Available |
| Social Worker | Often Available |
| Outpatient Health Services | Seldom Available |
| Mental Health Services | Seldom Available |
| Substance Abuse Services | Often Available |
| Housing Search Services | Seldom Available |
| Legal Services | Seldom Available |
| Credit Repair Services | Seldom Available |
| Job Training / Employment Assistance | Often Available |
| Rental Payment Assistance | Seldom Available |
| Mortgage Payment Assistance | Don't Know |
| Utility Payment Assistance | Don't Available |
| Landlord/Tenant Liaison Services | Always Available |
| Foreclosure Prevention | Seldom Available |

7. Do you need other services that were not listed above?

No.

8. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units for Homeless Persons | 1 |
| Rental Assistance | 2 |
| Supportive Services | 3 |
| Acquisition / Development of Non-Congregate Shelter: | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Persons of Household Currently/Previously Homeless - #8
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations (1, 2, 4(1), 4(2)
Date of Consultation: 02/18/2022

Summary of Feedback Received:

1. In what county do you reside?

Cook County

2. From what perspective are you answering this survey?

Persons or household who is currently/previoursly homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|----------|
| Victims Fleeing Domestic or Other Violence | High |
| Adults with No Children | High |
| Adults with Children | High |
| Unaccompanied Youth with No Children | High |
| Unaccompanied Youth with Children | High |
| Veterans | High |
| Persons Exiting a Treatment, Medical or Correctional Facility | High |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | High |
| Affordable Senior Housing | Moderate |

4. Please check all that apply that currently describe you or your household.

Age 18 or older with Children

5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?

No.

6. Were you ever turned away from any kind of homeless housing or program in Northeastern Minnesota ?

No.

7. How available is each of the following support services?

| | |
|--------------------------------------|------------------|
| Income and Financial Services | Often Available |
| Food | Often Available |
| Social Worker | Often Available |
| Outpatient Health Services | Seldom Available |
| Mental Health Services | Seldom Available |
| Substance Abuse Services | Seldom Available |
| Housing Search Services | Never Available |
| Legal Services | Seldom Available |
| Credit Repair Services | Don't Know |
| Job Training / Employment Assistance | Seldom Available |
| Rental Payment Assistance | Often Available |
| Mortgage Payment Assistance | Often Available |
| Utility Payment Assistance | Often Available |
| Landlord/Tenant Liaison Services | Never Available |
| Foreclosure Prevention | Don't Know |

8. Do you need other services that were not listed above?

9. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units for Homeless Persons | 1 |
| Rental Assistance | 2 |
| Supportive Services | 3 |
| Acquisition / Development of Non-Congregate Shelter: | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Person or Household who is Currently/Previously Homeless - #9
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/18/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County

2. From what perspective are you answering this survey?

Persons or household who is currently/previously homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|----------|
| Victims Fleeing Domestic or Other Violence | High |
| Adults with No Children | High |
| Adults with Children | Moderate |
| Unaccompanied Youth with No Children | Low |
| Unaccompanied Youth with Children | Moderate |
| Veterans | Low |
| Persons Exiting a Treatment, Medical or Correctional Facility | High |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | Moderate |
| Affordable Senior Housing | Low |

4. Please check all that apply that currently describe you or your household.

Age 18 or older – no Children

5. Have you ever applied for or stayed in any kind of homeless housing in Northeast Minnesota?

Yes.

6. How difficult was it to apply for housing or services?

Very difficult.

7. After you applied, how long did you wait to receive a housing referral or voucher?

I did not receive a housing referral or a housing voucher after I applied.

8. Were you ever turned away from any kind of homeless housing or program in Northeastern Minnesota?

Yes.

9. Why were you turned away from the homeless housing or program?

The waiting list was too long. Not enough beds or vouchers.

10. How available is each of the following support services?

| | |
|--------------------------------------|------------------|
| Income and Financial Services | Seldom Available |
| Food | Always Available |
| Social Worker | Seldom Available |
| Outpatient Health Services | Always Available |
| Mental Health Services | Always Available |
| Substance Abuse Services | Always Available |
| Housing Search Services | Seldom Available |
| Legal Services | Seldom Available |
| Credit Repair Services | Always Available |
| Job Training / Employment Assistance | Always Available |
| Rental Payment Assistance | Often Available |
| Mortgage Payment Assistance | Don't Know |
| Utility Payment Assistance | Often Available |
| Landlord/Tenant Liaison Services | Seldom Available |
| Foreclosure Prevention | Don't Know |

11. Do you need other services that were not listed above?

No.

12. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Affordable Permanent Rental Housing Units for Homeless Persons | 1 |
| Supportive Services | 2 |
| Acquisition / Development of Non-Congregate Shelter: | 3 |
| Rental Assistance | 4 |

NE MN Home Consortium
ORGANIZATION CONSULTATION SUMMARY

Agency: Person or Household who is Currently/Previously Homeless - #10
County: St. Louis County, MN
Method of Consultation: Survey Respondent
Qualified Populations: Qualified Populations #1, 2, 4(1), 4(2)
Date of Consultation: 02/19/2022

Summary of Feedback Received:

1. In what county do you reside?

St. Louis County (outside of Duluth)

2. From what perspective are you answering this survey?

Persons or Household Who is Currently / Previously Homeless.

3. Please rate your community's need for each type of housing listed below

| | |
|---|----------|
| Victims Fleeing Domestic or Other Violence | High |
| Adults with No Children | Moderate |
| Adults with Children | Low |
| Unaccompanied Youth with No Children | Moderate |
| Unaccompanied Youth with Children | Moderate |
| Veterans | High |
| Persons Exiting a Treatment, Medical or Correctional Facility | High |
| Affordable Rental Housing | High |
| Affordable Single-Family Housing | High |
| Affordable Senior Housing | Moderate |

4. Please check all that apply that currently describe you or your household.

Age 18 or older – no Children

5. How difficult was it to apply for housing or services?

Somewhat Easy

6. After you applied, how long did you wait to receive a housing referral or voucher?

Less than one month

7. Were you ever turned away from any kind of homeless housing or program in Northeast Minnesota?
Yes.

8. Why were you turned away from the homeless housing or programs?

The waiting list was too long. Not enough beds or vouchers.

9. How available is each of the following support services?


| | |
|--------------------------------------|-------------------|
| Income and Financial Services | Seldom Accessible |
| Food | Often Accessible |
| Social Worker | Seldom Available |
| Outpatient Health Services | Seldom Available |
| Mental Health Services | Seldom Available |
| Substance Abuse Services | Don't Know |
| Housing Search Services | Never Available |
| Legal Services | Seldom Available |
| Credit Repair Services | Never Available |
| Job Training / Employment Assistance | Never Available |
| Rental Payment Assistance | Seldom Available |
| Mortgage Payment Assistance | Seldom Available |
| Utility Payment Assistance | Other Available |
| Landlord/Tenant Liaison Services | Seldom Available |
| Foreclosure Prevention | Never Available |

10. Do you need other services that were not listed above?

Yes. Rent to own a house on a housing program.

11. Please Prioritize how you believe the HOME-ARP Funds should be Allocated with “1” being the highest priority

| | |
|--|---|
| Rental Assistance | 1 |
| Acquisition / Development of Non-Congregate Shelter: | 2 |
| Supportive Services | 3 |



Attachment B: Comments/Recommendations Received Through the Public Participation Process

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

Attachment B: Comments/Recommendations Received through the Public Participation Process

A Public Comment Period was held from January 25 – February 09, 2023.

A Public Hearing was held on March 14, 2023.

Comments Received: No comments were received. A draft copy of the Public Hearing Minutes is also provides in this Attachment.

**OFFICIAL PROCEEDINGS OF THE MEETING
OF THE BOARD OF COUNTY COMMISSIONERS
OF THE COUNTY OF ST. LOUIS, MINNESOTA,
HELD ON MARCH 14, 2023**

The Board of County Commissioners of the County of St. Louis, Minnesota, met this 14th day of March 2023, at 9:33 a.m., at the St. Louis County Courthouse, Duluth, Minnesota, with the following members present: Commissioners Annie Harala, Ashley Grimm, Paul McDonald, Keith Musolf, Keith Nelson, Mike Jugovich and Chair Patrick Boyle - 7. Absent: None - 0.

Chair Boyle asked for a moment of silence in remembrance of all victims of violence, foreign and domestic; followed by the pledge of allegiance.

Chair Boyle opened the meeting to persons who wish to address the Board concerning issues not on the agenda. Bonnie Anderson, of Duluth, quoted the First Amendment and said Congress shall make no law abridging the freedom of speech. Ms. Anderson commented that an attempt is being made by a member of the Board to limit or eliminate citizens freedom of speech regarding the Conditional Use Permit (CUP) issued to 6464 Fredenberg Lake Road. Melissa Bell, of Duluth, provided the Board with handouts relating to the CUP issued to 6464 Fredenberg Lake Road. Ms. Bell commented that Lakehead Trucking has been given special treatment by the county and Commissioners need to speak up. Orion DiFranco, Northeast Minnesota Representative for U.S. Senator Tina Smith, introduced himself to the County Board.

At 9:45 a.m., a public hearing was conducted, pursuant to Resolution No. 23-124, adopted February 21, 2023, to receive citizen comments on the HOME-ARPA (American Rescue Plan Act) allocation plan to be included in the amendment to the 2021 Action Plan. Matt Johnson, St. Louis County Planning & Community Development Director, said that the Consortium was created in 1992 and is made up of Cook, Itasca, Koochiching, Lake and St. Louis Counties. After approval of the plan, St. Louis County will solicit applications and the HOME Advisory Committee will review and make funding recommendations for final approval by the St. Louis County Board. Chair Boyle asked if there were any other governmental entities, supporters, opponents, or other comments from the public; no one requested the opportunity to speak. At 9:53 a.m., Commissioner Grimm, supported by Commissioner Harala, moved to close the public hearing. The motion passed; seven yeas, zero nays.

Commissioner Nelson, supported by Commissioner Harala, moved that the St. Louis County Board approves submission of the HOME-ARP allocation plan and amendment to the St. Louis County 2021 Action Plan to HUD for approval. The motion passed; seven yeas, zero nays. Resolution No. 23-181.

Commissioner Jugovich, supported by Commissioner Musolf, moved to approve the consent agenda.

The following Board files were created from documents received by this Board:

Communications received during CY 2022.—61919

Kevin Gray, County Administrator, and Donna Viskoe, Purchasing Director, submitting Board Letter No. 23-108, Amend 2023 Official Newspaper and Publication and Rescind Board Resolution Nos. 23-45 and 23-122.—61920

Kevin Gray, County Administrator, John Ongaro, Intergovernmental Relations Director, and Tedd Ells, Veterans Service Officer, submitting Board Letter No. 23-117, Amendment to 2023 Proposed Legislative Priorities – Dependency and Indemnity Compensation 2-Year Rule.—61921

Kevin Gray, County Administrator, and Matthew Johnson, Planning and Community Development Director, submitting Board Letter No. 23-111, Establish a Public Hearing to Consider Adoption of Proposed SSTS Ordinance 61 Amendments.—61922

Brent and Jeanne Elert electronic mail regarding Rezoning of Lake Vermilion near the opening of Black Bay.—61923

Upon motion by Commissioner Jugovich, supported by Commission Musolf, resolutions numbered 23-167 through 23-180, as submitted on the consent agenda, were unanimously adopted as follows:

BY COMMISSIONER JUGOVICH:

RESOLVED, That the official proceedings of the St. Louis County Board of Commissioners for the meeting of March 7, 2023, are hereby approved.

Adopted March 14, 2023. No. 23-167

WHEREAS, The St. Louis County Land Surveyor's Office has the opportunity to request funding from the Legislative-Citizen Commission on Minnesota Resources (LCCMR) for the project titled "PLSS Restoration T58R13" up to the amount of \$218,000 in Environment and Natural Resources Trust Fund (ENRTF); and

WHEREAS, The St. Louis County Auditor's Office has reviewed the funding request and the "Duties of a Fiscal Agent" document provided by the State and is fully aware of the work that will occur if funded, the project timeline, and the project budget.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board authorizes the St. Louis County Land Surveyor's Office to submit a proposal for the project titled "PLSS Restoration T58R13" up to the amount of \$218,000 for grant funding from the Environment and Natural Resources Trust Fund (ENRTF) funding from the Legislative-Citizen Commission on Minnesota Resources (LCCMR).

RESOLVED FURTHER, That the St. Louis County Board authorizes the St. Louis County Auditor's Office to act as a fiscal agent if funding is awarded for the 2024 project titled "PLSS Restoration T58R13", and will comply with all terms as stated in the fiscal agent agreement.

Adopted March 14, 2023. No. 23-168

WHEREAS, The St. Louis County Public Works Department plans to reconstruct a short segment of County State Aid Highway #12 (Lester River Road) and to replace the existing bridge (County Bridge #103) over the Talmadge River in Lakewood Township (CP 0012-730398); and

WHEREAS, These improvements consist of replacing the existing bridge with a new bridge at the same location and reconstructing the roadway as determined necessary to provide for the safety and convenience of the public; and

WHEREAS, In addition to the existing highway right-of-way, certain lands are required for this construction, together with temporary construction easements.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board authorizes to acquisition the necessary lands and temporary easements for CP 0012-730398 and to execute on behalf of the county, any easement documents as may become necessary. Right-of-way acquisition is payable from Fund 200, Agency 203001.

Adopted March 14, 2023. No. 23-169

WHEREAS, Public Works is constructing three new campuses in Culver, Kugler, and Whiteface under a Construction Manager at Risk (CMAR) contract with McGough Construction of Duluth, MN; and

WHEREAS, As design and construction have progressed, Public Works has brought four previous amendments of the CMAR contract to the County Board for approval; and

WHEREAS, During the course of this project inflationary increases, supply chain pressures and material shortages have combined to drive up the cost of the project; and

WHEREAS, Public Works and Administration have reviewed budgetary options and identified fund balances and reserves that could be used to complete full campus construction with permanent salt/sand domes, cold storage buildings and automated truck washes at a total cost of \$37.7 million; and

WHEREAS, The reasons to restore the eliminated items and to finish the project as originally scoped are compelling:

- The contractor is currently engaged and familiar with the project.
- The contractor staffing familiar with the project are available to continue the project.
- Supply chain issues, continued labor shortages and increasing inflationary pressures show no indication of improving in the next few years.
- The cost will most likely never be lower than right now to complete the project.
- With current economic uncertainties, the opportunity to restore the eliminated necessities in the future is unknown; and

WHEREAS, The increased costs are proposed to be funded from a variety of existing County fund balances and reserve accounts consisting of certain contingency, emergency, unallotments, construction program and capital accounts in Public Works and the General Fund; and

WHEREAS, Based on the reasoning given, Public Works and Administration recommend the complete full campus construction with permanent salt/sand domes, cold storage buildings and automated truck washes at a total approximate cost of \$37.7 million; and

WHEREAS, An amendment to the existing CMAR contract with McGough is necessary to memorialize the current guaranteed maximum price (GMP) with the proposed scope adjustments, general conditions, and fees soft costs; and

WHEREAS, The building permits, negotiated fee for overhead and profit, project contingency, and bond and insurance costs to date shall not exceed \$35,550,115.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board authorizes an amendment to the professional services contract with McGough Construction of Duluth, MN, and approves any amendments authorized by the County Attorney, for the CMAR services, with a GMP for the Public Works County Wide Improvements Construction project in an amount not to exceed

\$35,550,115, with approximately \$26,670,300 payable from Bond Proceeds from Fund 450, Agencies 450002 (Culver), 450003 (Kugler) and 450004 (Whiteface), Object 660266.

RESOLVED FURTHER, That the remaining funds required to pay for the McGough GMP in the amount of \$8,879,815 and the \$2,139,309 in project development costs outside of the McGough contract to construct the Culver, Kugler, Whiteface campuses shall be payable from Fund 405, Agencies 405191 (Culver), 405192 (Kugler), 405193 (Whiteface), Object 660266.

Adopted March 14, 2023. No. 23-170

WHEREAS, The St. Louis County Board adopted Resolution No. 23-101 authorizing the purchase of ten (10) tandem axle cabs and chassis; and

WHEREAS, The Public Works Department's equipment budget includes ten (10) dump bodies with hydraulic systems and snow removal equipment for trucks purchased separately; and

WHEREAS, Towmaster, LLC of Litchfield, MN, responded with the State of Minnesota Contract #212541 pricing for ten (10) dump bodies with hydraulic systems and snow removal equipment in the amount of \$195,479 per truck, or total purchase price of \$1,954,790.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board authorizes the purchase order for the installation of ten (10) dump bodies with hydraulic systems and snow removal equipment from Towmaster, LLC of Litchfield, MN, payable from Fund 407, Agency 407001, Object 666300.

Adopted March 14, 2023. No. 23-171

WHEREAS, Bids have been received electronically by the St. Louis County Public Works Department for the following project:

CP 0004-401087, SAP 069-604-085 (Br 6); and

WHEREAS, Bids were opened in the Richard H. Hansen Transportation & Public Works Complex, Duluth, MN, on March 2, 2023, and the low responsible bid determined.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board approves the award on the above project to the low bidder:

LOW BIDDER: Ulland Brothers, Inc.
ADDRESS: PO Box 340, Cloquet, MN 55720
AMOUNT: \$2,126,700.00

RESOLVED FURTHER, That the St. Louis County Board authorizes the appropriate county officials to approve the Contractor's Performance Bonds and to execute the bonds and contract for CP 0004-401087, SAP 069-604-085 (Br 6), payable from:

Fund 220, Agency 220636, Object 652700 – SWCD Grant Funds - \$397,000.00

Fund 200, Agency 203657, Object 652800 – Local Funds - \$1,729,700.00

Adopted March 14, 2023. No. 23-172

WHEREAS, Bids have been received electronically by the St. Louis County Public Works Department for the following project:

CP 0000-737954 (2023 South Crushing); and

WHEREAS, Bids were opened in the Richard H. Hansen Transportation & Public Works Complex, Duluth, MN, on March 2, 2023, and the low responsible bid determined.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board approves the award on the above project to the low bidder:

LOW BIDDER: Louis Leustek & Sons, Inc.

ADDRESS: 1715 East Sheridan Street, Ely, MN 55731
AMOUNT: \$281,160.00

RESOLVED FURTHER, That the St. Louis County Board authorizes the appropriate county officials to approve the Contractor's Performance Bonds and to execute the bonds and contract for CP 0000-737954 (2023 South Crushing) payable from:

Fund 200, Agency 201108, Object 650200 – Local Maintenance and Township Funds -\$281,160.00

With additional revenue budgeted for expense:

Cotton Township – Fund 200, Agency 201108, Object 551563 - \$14,200.00

Meadowlands Township – Fund 200, Agency 201108, Object 551566 - \$5,680.00

Adopted March 14, 2023. No. 23-173

WHEREAS, The Purchasing Division had prepared quote specifications for 2023 Legal Advertising Services in accordance with St. Louis County Purchasing Rules & Regulations, as well as Minn. Stat. §§ 331.A01-11, 375.12, 375.17, 279.07-09, and 281.23; and

WHEREAS, Proposals were sent out to eleven (11) St. Louis County newspapers, with only two (2) responses received.

THEREFORE, BE IT RESOLVED, That St. Louis County Board authorizes the award of Request for Quotes (RFQ) #5864 as follows and rescinds County Board Resolutions No. 23-45 and No. 23-122, as requested by the evaluation team, authorizing contracts with the Duluth News Tribune for 2023 Legal Advertising and General Circulation and the Cook News Herald for the 1st and 2nd Publication of the 2023 Delinquent Real Estate Tax List, to reflect a change of vendor and decreased amount as follows:

OFFICIAL NEWSPAPER

| LEGAL NOTICES | | |
|------------------------------------|---------------------|--------------|
| All Publications | Duluth News Tribune | \$5.08/.3916 |
| NOTICE OF EXPIRATION OF REDEMPTION | | |
| 1 st Publication | Duluth News Tribune | \$2.43/.1873 |
| FINANCIAL STATEMENT | | |
| 1 st Publication | Duluth News Tribune | \$2.43/.1873 |

GENERAL CIRCULATION

| BOARD PROCEEDINGS | | |
|------------------------------------|---------------------|---------------|
| All Publications | Cook News Herald | \$2.69/0.1601 |
| NOTICE OF EXPIRATION OF REDEMPTION | | |
| 2 nd Publication | Duluth News Tribune | \$2.43/.1873 |
| FINANCIAL STATEMENT | | |
| 2 nd Publication | Cook News Herald | \$2.10/.1250 |

| DELINQUENT REAL ESTATE TAX LIST | | |
|--|---------------------|--------------|
| 1 st Publication | Duluth News Tribune | \$2.43/.1873 |
| 1 st Publication | Cook News Herald | \$2.10/.1250 |
| 2 nd Publication | Cook News Herald | \$2.30/.1369 |

Adopted March 14, 2023. No. 23-174

WHEREAS, The State of Minnesota recently solicited requests for 2022 Capitol Appropriations; and

WHEREAS, The St. Louis County Heritage and Arts Center (The Depot) was placed on the national register of historic places in 1971 and as a result the County has an obligation to protect this significant historic and cultural resource under Minnesota Statute; and

WHEREAS, The facility and its various tenants and occupants draw hundreds of thousands of visitors from the surrounding area and beyond, resulting in significant positive economic impact of the City of Duluth and St. Louis County; and

WHEREAS, A Study completed in November 2016 identified approximately \$8M (\$9.3M with inflation) in various architectural, engineering, and improvements and repairs necessary to preserve the integrity of the structure and prevent the need for its demolition; and

WHEREAS, St. Louis County was awarded \$1.5M from the State in 2020 to address critical life safety issues.

THEREFORE, BE IT RESOLVED, That St. Louis County acts as the legal sponsor for project(s) contained in this Application to be submitted on March 15, 2023, and that the County Deputy Administrator and Property Management Director are hereby authorized to apply to the Department of Employment and Economic Development (DEED) for funding of this project on behalf of St. Louis County.

RESOLVED FURTHER, That St. Louis County has the legal authority to apply for financial assistance, and the institutional, managerial, and financial capability to ensure adequate construction, operation, maintenance, and replacement of the proposed project for its design life.

RESOLVED FURTHER, That St. Louis County has not violated any Federal, State, or local laws pertaining to fraud, bribery, kickbacks, collusion, conflict of interest or other unlawful or corrupt practice.

RESOLVED FURTHER, That upon approval of its application by the State, St. Louis County may enter into an agreement with the State of Minnesota for the above-referenced project(s), and that it will comply with all applicable laws and regulations as stated in all contract agreements.

RESOLVED FURTHER, That the County Deputy Administrator and Property Management Director, or their successors in office, are hereby authorized to execute such agreements, and amendments thereto, as are necessary to implement the project(s) on behalf of the applicant.

Adopted March 14, 2023. No. 23-175

WHEREAS, Environmental Services and Public Works leadership in coordination with the Information Technology (IT) Department has identified network connectivity as a leading cause of system and network performance issues at Solid Waste Transfer sites and Public Works facilities; and

WHEREAS, The IT Department is working closely with Environmental Services leadership

to modernize strategic solid waste transfer stations to include a new credit card processing system enabling citizens to utilize credit cards to pay for solid waste disposal where the success of this projects depends on solid network communications; and

WHEREAS, The IT Department worked closely with long term strategic fiber-based data services vendor Northeast Services Cooperative (NESC) and broadband provider Mediacom to find the best way to connect each of the Public Works and Environmental Services locations to the existing St. Louis County NESC provided fiber backbone network; and

WHEREAS, The solution identified included the build out of fiber-based services utilizing NESC for three of the Environmental Services Transfer station locations, and utilizing Mediacom to perform the build out of fiber at a fourth transfer station location and one Public Works facility; and

WHEREAS, The estimated NESC one time, and monthly recurring broadband services are broken down as follows:

| | | NESC | |
|--|-------------------------|-----------------------|-------------------|
| Site | Site Description | Build Out Cost | MRC 1 Gbps |
| | | | |
| Aurora Transfer Station – 5910 Hwy 135 N | Transfer Station | \$97,538.15 | \$400.00 |
| Cook Transfer Station – 2134 S Beatty Rd | Transfer Station | \$98,733.10 | \$400.00 |
| Northwoods Trans Station – 9384 Hwy 21 N | Transfer Station | \$333,158.20 | \$400.00 |
| | | | |
| Sub Total: | | \$529,429.45 | \$1,200.00 |

; and

WHEREAS, The estimated Mediacom one time, and monthly recurring broadband services are broken down as follows:

| | | Mediacom | |
|---|-------------------------|-----------------------|-------------------|
| Site | Site Description | Build Out Cost | MRC 1 Gbps |
| | | | |
| Hibbing Transfer Station – 3994 Landfill Rd | Transfer Station | \$25,000.00 | \$500.00 |
| Jean Duluth – 5595 Jean Duluth Rd | PW Garage | \$25,000.00 | \$500.00 |
| Haynes Interconnect Location | NESC Interconnect | \$25,000.00 | \$500.00 |
| | | | |
| Sub Total: | | \$75,000.00 | \$1,500.00 |

THEREFORE, BE IT RESOLVED, That the St. Louis County Board authorizes the Information Technology Department in coordination with Environmental Services to purchase fiber-based network services from Northeast Services Cooperative at three Environmental Services transfer stations to include both onetime fiber build out costs in the amount of \$530,000 paid from Fund 239, American Rescue Plan Act Revenue Loss Funds, and monthly recurring costs totaling \$1,200 for a 5-year term payable via Fund 100, Agency 117001.

RESOLVED FURTHER, That the St. Louis County Board authorizes the Information Technology Department in coordination with Environmental Services and Public Works to purchase fiber-based network services from Mediacom at one Environmental Services transfer stations, one Public Works facility, and the St. Louis County interconnect facility to include both one-time fiber

build out costs in the amount of \$75,000 paid from Fund 239, American Rescue Plan Act Revenue Loss Funds, and monthly recurring costs totaling \$1,500 for a 5-year term payable via Fund 100, Agency 117001.

RESOLVED FURTHER, That Northeast Services Cooperative shall comply and submit all necessary information, documentation and reporting materials required by the County, State or US Treasury to ensure that the project meets any and all conditions as required under the American Rescue Plan Act.

RESOLVED FURTHER, That Mediacom shall comply and submit all necessary information, documentation and reporting materials required by the County, State or US Treasury to ensure that the project meets any and all conditions as required under the American Rescue Plan Act.

Adopted March 14, 2023. No. 23-176

RESOLVED, That pursuant to the provisions of Minn. Stat. § 340A, as amended, and Rules and Regulations adopted by this Board under St. Louis County Ordinance No. 28, dated May 22, 1978, as amended, the following application for permit authorizing the consumption and display of intoxicating liquor is hereby approved, on file in the office of the County Auditor, identified as County Board File No. 61856.

Wayne Phillip Hidy, Jr. dba Floodwood Lake Resort, Cedar Valley Township, renewal.

Adopted March 14, 2023. No. 23-177

WHEREAS, The County Board was presented with and adopted legislative priorities for the 2023 Legislative Session in December 2022; and

WHEREAS, Minn. Stat. § 273.13, Subd. 34(i), specifically addresses the homestead of a veteran with a disability or family caregiver; and

WHEREAS, The County Board has discussed the impacts of this Statute on our veterans and veterans' family along with the efforts of DAV (Disabled American Veterans) of Minnesota and the Minnesota Commander's Task Force's work associated with the Dependency and Indemnity Compensation 2-year rule; and

WHEREAS, The County Board has historically advocated for and supported the needs of the County's many veterans and veterans' families.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board approves the amendment of its "2023 St. Louis County Legislative Priorities", as found in County Board File No. 61852, to include support efforts associated with changes to M.S. § 273.13 related to the Dependency and Indemnity Compensation 2-year rule.

RESOLVED FURTHER, That the County's Veteran's Service Officer is directed to send a letter of support on behalf of the County Board for DAV of Minnesota and the Minnesota Commander's Task Force's work on this issue to the St. Louis County legislative delegation and Governor's Office.

Adopted March 14, 2023. No. 23-178

WHEREAS, Pursuant to 2019 Minnesota Session Laws, Chapter 4, Article 4, Section 18, St. Louis County may sell by private sale the following described state tax-forfeited land to remedy an encroachment for the price of \$20,585, plus fees:

Legal: North 250.00 feet of Govt Lot 3, Sec 20 Township 54 North, Range 13 West

Parcel Code: 620-0010-03180

Acres: 7.39

LDKey: 130272; and

WHEREAS, Minn. Stat. § 282.01, subd. 3(a), allows for non-conservation tax-forfeited lands to be sold for their appraised value as determined by the county board; and

WHEREAS, This parcel of land has not been withdrawn from sale pursuant to Minn. Stat. §§ 85.012, 92.461, 282.01, subd. 8; and 282.018, and other statutes that require the withholding of state tax-forfeited lands from sale.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board approves the sale of state tax-forfeited land, as described, to Partners of the Cloquet Valley Forest, LLP for the price of \$20,585 plus the following fees: 3% assurance fee of \$617.55, deed fee of \$25, deed tax of \$67.93, and a recording fee of \$46, for a total of \$21,341.48 to be deposited into Fund 240 (Tax-Forfeited Land Fund).

Adopted March 14, 2023. No. 23-179

WHEREAS, On January 12, 2023, the Planning Commission, and on February 16, 2023, the Septic Committee conducted a workshop to discuss the details of the ordinance language and the proposed amendments to the County's Subsurface Sewage Treatment System (SSTS) Ordinance 61, and provided their support to move the amendments forward; and

WHEREAS, On January 12, 2023, the Ordinance with the proposed amendments opened for public comment, and all townships, cities, and interested parties have been notified; and

WHEREAS, The Planning Commission, after soliciting comments for 57 days, will hold a public hearing regarding the proposed SSTS Ordinance 61 amendments on March 9, 2023; and

WHEREAS, It is anticipated the Planning Commission will vote to recommend that the St. Louis County Board of Commissioners adopt the proposed SSTS Ordinance 61 amendments.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board will hold a public hearing on March 28, 2023, at 9:35 a.m., at the Lavell Town Hall, 2189 Hwy. 5, Hibbing, MN, to consider the adoption of the proposed SSTS Ordinance 61 amendments.

Adopted March 14, 2023. No. 23-180

BY COMMISSIONER NELSON:

WHEREAS, The U.S. Department of Housing and Urban Development (HUD) has notified St. Louis County of special allocations of funding flowing through the HOME Investment Partnerships (HOME) Program awarded through the American Rescue Plan (ARP) Act to assist individuals or households who are homeless, at risk of homelessness, and other vulnerable populations; and

WHEREAS, St. Louis County has conducted the required citizen participation process to determine need, eligibility, and priority for use of the HOME-ARP funding through public survey, strategic agency and group consultations, and county interdepartmental outreach throughout the Consortium area; and

WHEREAS, HUD has provided an abbreviated public comment period on the proposed HOME-ARP allocation plan funding; and

WHEREAS, The public comment period was held January 25, 2023, and completed February 9, 2023; and

WHEREAS, A public hearing was held on March 14, 2023.

THEREFORE, BE IT RESOLVED, That the St. Louis County Board approves submission of the HOME-ARP allocation plan and amendment to the St. Louis County 2021 Action Plan to HUD

for approval.

Unanimously adopted March 14, 2023. No. 23-181


At 9:56 a.m., March 14, 2023, Commissioner Jugovich, supported by Commissioner Musolf, moved to adjourn the meeting. The motion passed; seven yeas, zero nays.

Patrick Boyle, Chair of the Board
of County Commissioners

Attest:

Nancy Nilsen, County Auditor
and Ex-Officio Clerk of the Board
of County Commissioners

(Seal of the County Auditor)



Attachment C: Comments/Recommendations Not Accepted

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

Attachment C: Comments/Recommendations Received through the Public Participation Process but Not Accepted

There were no recommendations or comments received through the Public Participation process that were not accepted.



Attachment D: Subsidized Housing Inventory

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

NE MINNESOTA HOME CONSORTIUM - SUBIDIZED HOUSING UNITS

COOK COUNTY

| Property Name | Address | City | Property Manager | Contact Information | Population Served | Studio or 1- | | | | Total Units | Funding Source(s) |
|-------------------------|--------------------|--------------|------------------|-------------------------------------|-------------------|--------------|------------|------------|-------------|-------------|---|
| | | | | | | BR Units | 2-BR Units | 3-BR Units | 4+ BR Units | | |
| Birchwood Apartments | 801 W 5th Street | Grand Marais | DW Jones | (218) 387-2634 (218) 387-2163 OR | Family | 0 | 16 | 8 | 0 | 24 | RD Section 515, RD Section 521 RA, LIHTC |
| Harbor View | 11 East 3rd Street | Grand Marais | Oliver Companies | info@rentwitholiver.com | 62+ or Disability | 0 | 31 | 0 | 0 | 31 | Section 8 RD Section 515, RD |
| Grand Marais Apartments | 315 1st Ave. E. | Grand Marais | Unknown | (701) 203-1461 | Unknown | 4 | 12 | 0 | 0 | 16 | Section 521 RA |
| | | | | | | 4 | 59 | 8 | 0 | 71 | TOTAL UNITS |

ITASCA COUNTY

| Property Name | Address | City | Property Manager | Contact Information | Population Served | Studio or 1- | | | | Total Units | Funding Source(s) |
|----------------------------|--|--------------|--|---------------------|-------------------|--------------------------------|------------|------------|-------------|-------------|---------------------------------------|
| | | | | | | BR Units | 2-BR Units | 3-BR Units | 4+ BR Units | | |
| Condor Big Fork Apartments | 400 Rajala Mill Rd | Big Fork | Oliver Companies | (218) 743-3735 | 62+ or Disability | 21 | 2 | 0 | 0 | 23 | Section 8 (?) |
| Itasca County Apartments | 109 N 3rd Avenue | Bovey | Integrity Property Management | Sherman Associates | Unknown | 16 | 0 | 0 | 0 | 16 | RD Section 515, Section 8 |
| Narodni Sanovi Apartments | 10 Gary Street | Calumet | Itasca County HRA CEPCO Mgmt & Dev Company | (218) 326-7978 | Unknown | Breakdown of unit size unknown | | | | 20 | Public Housing |
| Timberwolf Townhomes | 709 1st St NE | Deer River | Integrity Property Management | (218) 246-3181 | Unknown | 0 | 14 | 6 | 0 | 20 | RD Section 515, LIHTC |
| Itasca County Apartments | 1022 Comstock Drive | Deer River | Integrity Property Management | (320) 260-0267 | 62+ or Disability | 16 | 0 | 0 | 0 | 16 | RD Section 515, Section 8 |
| Itasca County Apartments | 1009 Comstock Drive | Deer River | Integrity Property Management | (320) 260-0267 | 62+ or Disability | 32 | 0 | 0 | 0 | 32 | RD Section 515 Section 515 and 521 |
| Deer Crest Manor | 120 10th Ave NE 215 SW 13th Street | Deer River | CEPCO Mgmt & Dev Company | (218) 246-3181 | Family | 12 | 0 | 0 | 0 | 12 | Rental Assistance |
| Grand Manor I | 227 SW Manor | Grand Rapids | DW Jones | (218) 547-3307 | Elderly | 0 | 39 | 1 | 0 | 40 | Unknown |
| Grand Manor 2 & 3 | | Grand Rapids | DW Jones | (218) 547-3307 | Congregate | 54 | 2 | 0 | 0 | 56 | Unknown |
| Pine Ridge Apartments | 624 River Road | Grand Rapids | The Schuett Companies, Inc. | (218) 326-2455 | 62+ or Disability | 40 | 8 | 12 | 0 | 60 | Section 8, LIHTC |
| Pokegama Hotel | 2 NE 3rd Street | Grand Rapids | | (218) 327-3101 | Senior | 14 | 0 | 0 | 0 | 14 | Section 8 |
| River South Apartments | 501 River Road | Grand Rapids | Thies and Talle Management | (218) 326-5363 | Unknown | 27 | 27 | | 0 | 54 | Section 8 |
| Beacon Hill | 415 SE 21st St | Grand Rapids | DW Jones | (218) 326-5314 | Unknown | 0 | 14 | 14 | 0 | 12 | Section 8 |
| Pokegama Square Apts 1 | 401 SE 7th Street | Grand Rapids | CEPCO Mgmt & Dev Company | (218) 326-2956 | Family | 0 | 16 | 8 | 0 | 24 | RD Section 515 |
| Pokegama Square Apts 2 | 407 SE 7th St | Grand Rapids | CEPCO Mgmt & Dev Company | (218) 326-2956 | Family | 1 | 15 | 0 | 0 | 11 | RD |
| Pokegama Square Apts 3 | 407 SE 7th Street | Grand Rapids | CEPCO Mgmt & Dev Company | (218) 326-2956 | Family | 11 | 9 | 0 | 0 | 20 | RD |
| Woodland Manor | 1444 SE 2nd Ave | Grand Rapids | DW Jones | (218) 326-5314 | Unknown | 16 | 0 | 0 | 0 | 16 | LIHTC |
| Oakwood Terrace II | 904 NE 11th Ave | Grand Rapids | DW Jones | (218) 326-5314 | Unknown | 8 | 8 | 8 | 0 | 24 | LIHTC |

| | | | | | | | | | | | |
|------------------------------|--------------------|--------------|-------------------|----------------|---------|--------------------------------|----|----|---|-----|----------------|
| Oakwood Terrace III | 920 NE 13th Ave | Grand Rapids | DW Jones | (218) 326-5314 | Unknown | 8 | 4 | 12 | 0 | 24 | LIHTC |
| Oakwood Terrace | 828 NE 11th Ave | Grand Rapids | DW Jones | (218) 326-5314 | Unknown | 0 | 36 | 36 | 0 | 72 | LIHTC |
| Crystal Lake Townhouses | 203 NW 14th Street | Grand Rapids | Unknown | (218) 986-3575 | Unknown | 48 | 0 | 0 | 0 | 48 | Section 8 |
| 411 NW 7th Street Apartments | 411 NW 7th Street | Grand Rapids | Itasca County HRA | (218) 326-7978 | Unknown | 50 (1 and 2 BR Units) | | | | 50 | Public Housing |
| 401 River Road Apartments | 401 River Road | Grand Rapids | Itasca County HRA | (218) 326-7978 | Unknown | Breakdown of unit size unknown | | | | 42 | Public Housing |
| Forest Park West Apartments | 660 NW 20th Avenue | Grand Rapids | Itasca County HRA | (218) 326-7978 | Unknown | 16 | 16 | 4 | 0 | 36 | Public Housing |
| Keewatin Apartments | 201 2nd Ave E | Keewatin | Life Syle Inc. | Unknown | Unknown | 35 | 0 | 0 | 0 | 35 | Section 8 |
| Deering Manor | 201 3rd Street | Nashwauk | Itasca County HRA | (218) 326-7978 | 62+ | 41 | 0 | 0 | 0 | 41 | Section 8 |
| Casa Tranquilla Apartments | 30 Hayes Street | Taconite | Itasca County HRA | (218) 326-7978 | Unknown | Breakdown of unit size unknown | | | | 20 | Public Housing |
| | | | | | | | | | | 838 | TOTAL UNITS |

KOOCHICHING COUNTY

| Property Name | Address | City | Property Manager | Contact Information | Population Served | Studio or 1- | | | | Total Units | Funding Source(s) |
|------------------------------|----------------------|-------------------------------|--|---------------------|-------------------------|--------------------------------|------------|------------|-------------|-------------|---|
| | | | | | | BR Units | 2-BR Units | 3-BR Units | 4+ BR Units | | |
| Big Falls Sunview Apartments | 510 2nd St NW | Big Falls International Falls | Integrity Property Management | (320) 260-0267 | Families/62+/Disability | 19 | 1 | 0 | 0 | 20 | RD Section 515, RD Section 521 RA |
| Falls South Apartments | 202 22nd St E | | California Commercial Investment Companies | (218) 283-4868 | Unknown | 0 | 24 | 12 | 0 | 36 | Section 8 |
| West Falls Estates | 1641 20th Avenue | International Falls | California Commercial Investment Companies | (218) 283-4967 | 62+ or Disability | 80 | 57 | 17 | 6 | 160 | Section 8 RD Section 51, HUD HOME Investment Partnership |
| Hampton Court | 1382 Kennan Drive | International Falls | Theis and Talle | (218) 285-7069 | Family | 18 | 10 | 0 | 0 | 28 | Section 8 |
| South Falls Apartments | 2103 3rd Ave. E | International Falls | Unknown | (218) 283-4868 | | 0 | 36 | 0 | 0 | 36 | RD Section 515, RD Section 521 RA |
| Fairview Horizon | 1920 2nd Ave. E | International Falls | Kootasca CAP Integrity Property Management | (218) 283-9491 | Families/62+/Disability | 4 | 4 | 0 | 0 | 8 | RD Section 515, RD Section 521 RA |
| Koochiching Co Apartments | 324 Front St | Littlefork | International Falls HRA | (952) 935-0359 | 62+ or Disability | 20 | 0 | 0 | 0 | 20 | Public Housing |
| Woodland Park | 1200 Riverside Drive | International Falls | | (218) 283=4114 | General Population | Breakdown of unit size unknown | | | | 80 | |
| | | | | | | | | | | 388 | TOTAL UNITS |

LAKE COUNTY

| Property Name | Address | City | Property Manager | Contact Information | Population Served | Studio or 1- BR Units | 2-BR Units | 3-BR Units | 4+ BR Units | Total Units | Funding Source(s) |
|---------------|---------|------|------------------|---------------------|-------------------|--------------------------|------------|------------|-------------|-------------|-------------------|
|---------------|---------|------|------------------|---------------------|-------------------|--------------------------|------------|------------|-------------|-------------|-------------------|

| | | | | | | | | | | | |
|------------------------|----------------|-------------|-------------------------------|----------------|---------|----|----|----|---|-----|----------------|
| Rustic Creek Townhomes | 1425 9th Ave | Two Harbors | Unknown | (218-834-3188 | Unknown | 0 | 26 | 14 | 0 | 40 | Section 8 |
| Harbor Point | 101 3rd Ave | Two Harbors | Paramark Real Estate Services | (218) 834-5441 | Unknown | 37 | 4 | 0 | 0 | 41 | Section 8 |
| Bayview Terrace | 505 1st Avenue | Two Harbors | Two Harbors HRA | (218) 834-2728 | 62+ | 54 | 4 | 0 | 0 | 58 | Public Housing |
| | | | | | | 91 | 34 | 14 | 0 | 139 | TOTAL UNITS |

ST. LOUIS COUNTY

| Property Name | Address | City | Property Manager | Contact Information | Population Served | Studio or 1- BR Units | 2-BR Units | 3-BR Units | 4+ BR Units | Total Units | Funding Source(s) |
|--|---------------------------|---------------|----------------------------|---------------------|---------------------------------|--------------------------------|------------|------------|-------------|-------------|---------------------------|
| Raintree West Apartments | 8506 Raintree Drive | Mountain Iron | Theis and Talle | (218) 749-4920 | Unknown | 48 | 48 | 37 | 0 | 133 | Section 8 |
| Lakeside Manor | 100 N. Central Ave. | Chisholm | Theis and Talle | (218) 254-7399 | Unknown Families/62+/Disability | 14 | 29 | 9 | 0 | 48 | Section 8 |
| Birch Court Apartments | 600 E. 40th Street | Hibbing | Theis and Talle | (218) 263-5341 | | 60 | 40 | 4 | 0 | 108 | Section 8, LIHTC |
| Lincoln Center | 100 Central Ave NE | Chisholm | Theis and Talle | (218) 254-4590 | 62+ or Disability | 41 | 0 | 0 | 0 | 41 | Section 8 |
| Southview Terrace | 100 Southview Drive | Hibbing | Theis and Talle | (218) 263-8447 | Unknown | 145 (1, 2 and 3 Bedroom Units) | | | 0 | 145 | LIHTC, Section 8 |
| Birchwood Apartments | 110 Anderson Drive | Virginia | Theis and Talle | (218) 749-3440 | Unknown | 17 | 14 | 0 | 0 | 31 | Section 8 (2 BR units) |
| Ivy Manor Apartments | 201 North 5th Avenue West | Virginia | Lloyd Management | (218) 290-4033 | Unknown | 49 | 0 | 0 | 0 | 49 | LIHTC |
| Androy Apartments | 502 E. Howard St | Hibbing | BDC Management | (218) 263-6804 | 55+ | 19 | 19 | 0 | 0 | 38 | Unknown |
| Westgate Apartments | 4020 9th Ave W. | Hibbing | The Schuett Companies | (218) 262-2329 | 62+ or Disability | 0 | 30 | 0 | 0 | 30 | Section 8, LIHTC |
| Lee Center | 3220 8th Ave. E | Hibbing | Unknown | (218) 262-2166 | 62+ or Disability | 65 | 30 | 0 | 0 | 95 | Section 202 (HUD) |
| Hilltop Manor | 100 McKinley Ave | Eveleth | Unknown | (218) 744-5169 | 62+ or Disability | 25 | 29 | 0 | 0 | 54 | Section 8 |
| Virginia Rotary Apartments | 1033 N. 6th Ave. | Virginia | Arrowhead Apt Mgmt. Agency | (218) 741-5450 | Family | 14 | 14 | 3 | 0 | 62 | Public Housing |
| State Street Apartments | 212 State St | Buhl | | (218) 751--5450 | Unknown | 21 | 2 | 0 | 0 | 23 | RD Section 515, Section 8 |
| Alice Nettel Towers | 550 N. 3rd Ave | Virginia | INH Properties | (218) 741-3650 | 62+ | 156 (1 and 2 Bedroom Units) | | | | 156 | Section 8 |
| Winston Court (ASI North) | 710 E 31st Street | Hibbing | Accessible Space, Inc. | (218) 262-6153 | Disability | 18 (1 and 2 Bedroom Units) | | | | 18 | Section 8 |
| Riverview Manor (aka Floodwood Apartments) | 328 E 11th Avenue | Floodwood | | (218) 476-2738 | 62+ - Assisted Living | 35 (1 and 2 Bedroom Units) | | | | 35 | Section 8 |
| Railview Apartments | 1015 2nd Avenue | Proctor | Oliver Management Services | (218) 624-3824 | 62+ or Disability | 56 | 4 | 0 | 0 | 60 | Section 8 |
| Hillside Garden | 419 7th Street | Proctor | Sherman Associates | (218) 624-2371 | 62+ | 45 | 0 | 0 | 0 | 45 | Section 8 |
| Pine Manor | 1421 E Camp St | Ely | Thies and Talle Management | (218) 365-6926 | Family | 0 | 24 | 6 | 0 | 30 | LIHTC, Section 8 |

| | | | | | | | | | | | |
|--|---------------------------------|---------------|----------------------------|----------------|-------------------|--------------------------------|----|---|---|------|-------------------------|
| Maple Grove Estates | 4087 Haines Road | Hermantown | Oliver Management Services | (218) 727-8874 | 62+ or Disability | 35 | 9 | 4 | 0 | 48 | Section 8 |
| Dr. Grahek Apartments (Ely Seniors) | 330 S. 3rd Avenue W | Ely | Brutger Equities | (328)365-3103 | Unknown | 40 | 2 | 0 | 0 | 42 | Section 8 |
| 7th Ave and Park Terrace Apartments | 3230 7th Ave. E | Hibbing | Hibbing HRA | (218) 263-3661 | 62+ | 90 (1 and 2 Bedroom Units) | | | | 90 | Public Housing |
| Park Terrace Manor | 301 East 18th Street | Hibbing | Hibbing HRA | (218) 263-3661 | Unknown | 20 (1 and 2 Bedroom Units) | | | | 20 | Public Housing |
| Haven Court | 3100 + 3200 Blocks - 6th Ave. E | Hibbing | Hibbing HRA | (218) 263-3661 | Unknown | 102 | | | | 102 | Public Housing |
| First avenue Apartments | 3115 7th Ave | Hibbing | Hibbing HRA | (218) 263-3661 | Unknown | 60 | | | | 60 | Public Housing |
| Longyear Terrace | 10 1st Street NE | Chisholm | Chisholm HRA | (218) 254-2656 | Unknown | Breakdown of unit size unknown | | | | 109 | Public Housing |
| Vermillion Homes and Zenith Apartments | 965 E Camp Street | Ely | Ely HRA | (218) 365-3900 | Unknown | 25 | 0 | 0 | 0 | 25 | Public Housing |
| Royal Oaks | 401 2nd Ave | Cook | Cook HRA | (218) 666-2533 | Unknown | Breakdown of unit size unknown | | | | 8 | LIHTC |
| Homestead Apartments | 111 5th St. SE | Cook | Cook HRA | (218) 666-2533 | Unknown | Breakdown of unit size unknown | | | | 60 | Public Housing |
| Lincoln Square | 300 5th St NW | Chisholm | Unknown Gilbert HRA - | (218) 254-5199 | Unknown | 38 (1,2 & 3 Bedroom Units) | | | | 38 | LIHTC |
| Broadview Manor | 120 W Ohio Ave | Gilbert | Rachelle Huffman | (218) 741-0398 | Unknown | Breakdown of unit size unknown | | | | 49 | Public Housing |
| Arrowhead SRO | 227 Adams Ave | Eveleth | Unknown | Unknown | Unknown | Breakdown of unit size unknown | | | | 12 | LIHTC |
| Pine Mill Court Ss Duplexes | 1000 3rd St S | Virginia | Virginia HRA | (218) 741-2610 | Unknown | Breakdown of unit size unknown | | | | 128 | Public Housing |
| Columbia Apartments | 602 N 3rd Ave | Virginia | Virginia HRA | (218) 741-2610 | Unknown | Breakdown of unit size unknown | | | | 147 | Public Housing |
| Rouchleau Apartments | | | | | | | | | | | |
| Hilltop Homes | 908 Clay Ct. | Eveleth | Eveleth HRA | (218) 744-5169 | Unknown | 34 (1 and 2 Bedroom Units) | | | | 34 | Public Housing |
| Perpich Apartments | 3110 4th Ave W | Hibbing | Unknown | (218) 263-8274 | Unknown | Breakdown of unit size unknown | | | | 27 | LIHTC |
| H. Lakes | 900 Dorchester | Hoyt Lakes | Unknown | Unknown | Unknown | Breakdown of unit size unknown | | | | 24 | LIHTC, Section 521 USDA |
| Lakeview Mineview | 101 Cedar Street | Tower | John Mroszak | (218) 753-6111 | Family | 39 | 13 | 0 | 0 | 52 | RD Section 515, RD |
| Mountain Manor | 5700 Mountain Ave | Mountain Iron | DW Jones | (218) 547-3307 | Family | 33 | 6 | 0 | 0 | 39 | RD Section 515, RD |
| Sunny Slope | | | | | | | | | | | |
| Pioneer Apartments and Ely HRA Office | 519 SW 6th Street | Chisholm | Chisholm HRA | (218) 254-2656 | Range | 108 1,2,3 and 4 BR Units | | | | 108 | Public Housing |
| | 114 N. 8th Avenue | Ely | Ely HRA | (218)365-3900 | Unknown | 39 | | | | 39 | Public Housing |
| Sibley Manor | 210 W. White Street | Ely | Ely HRA | (218) 365-3900 | Unknown | 39 | | | | 39 | Public Housing |
| | | | | | | | | | | 2501 | TOTAL UNITS |

TOTAL UNITS - NE HOME
3937 CONSORTIUM AREA

| | | |
|-------------------------|---|------------|
| Housing Choice Vouchers | Chisholm HRA | 0 |
| | International Falls HRA | 0 |
| | Itasca County HRA | 250 |
| | Koochiching County HRA (218) 897-5242 | 120 |
| | Hibbing HRA (Administered by Virginia HRA | See Below. |
| | Two Harbors HRA | 0 |
| | Virginia HRA | <u>582</u> |
| | TOTAL | 952 |

| | | |
|-----------------|--------------------------------------|----|
| Bridges Program | Itasca County HRA Persons with MI | 30 |
|-----------------|--------------------------------------|----|

| | | |
|--|-------------------|----|
| Permanent Supportive Housing Rent Assistance | Itasca County HRA | 15 |
|--|-------------------|----|



Attachment E: Supportive Services Inventory

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

Cook County, Minnesota - General Inventory of Support Services and Resources

TYPE OF SUPPORTIVE SERVICE

Food and Nutrition

| ORGANIZATION | LOCATION | DESCRIPTION OF SERVICE |
|---------------------------------|---|--|
| Cook County Human Services | 411 W. 2nd Street, Grand Marais, MN 55604 - Phone: (218) 387-3620 | SNAP, MSA - Special Diet Allowance |
| Grand Portage Tribal Government | 83 Stevens Road, Grand Portage, MN 55605- Phone: (218) 475-2277 | Food Distribution |
| Snacks and Packs Program | Cook Co. Schools / 101 W 5th St., Grand Marais, MN 55604 - Phone: (218) 387- 2271, Ext. 406 | Prepared Meals for School Children (Weekends) |
| Grand Portage Food Shelf | 2 Casino Drive, Grand Portage, MN 55605 | Food Shelf |
| Cook County Food Shelf | Congressional Church, Grand Marais, MN 55604 - Phone: (218) 387-2113 | Food Shelf |
| Ruby's Pop-Up Pantry | Cook County Community Center, 317 W. 5th Street, Grand Marais, MN 55604 | Pop-Up Food Shelf |

Case Management - General

| | | |
|----------------------------|--|-------------------------|
| Cook County Human Services | 411 W. 2nd Street, Grand Marais, MN 55604 - Phone: 218-387-3620 or (800) 633- 6771 | Case Management |
| Minnesota Aids Project | 400 E. 3rd Street, Duluth, MN 55805 - Phone: (612) 341-2060 | Medical Case Management |

Mental Health

| | | |
|---------------------------------|---|--|
| Cook County Human Services | 411 W. 2nd Street, Grand Marais, MN 55604 - Phone: 218-387-3620 or (800)633- 6771 | Adult Mental Health Case Management |
| Grand Portage Human Services | 62 Upper Road, Grand Portage, MN 55605 - Phone: (218) 475-2166 | Adult Mental Health Case Management |
| Grand Portage Tribal Government | 83 Stevens Road, Grand Portage, MN 55605 - Phone: (218) 475-2277 | Tele-Medicine, Case Management, Referrals |

| | | |
|--|--|--|
| | | Mobile Crisis Service and Residential Crisis Stabilization, Psychiatric Medical Assessment, Crisis Assessment and Intervention, 24-Hour Nursing Care, Rehabilitation Services, |
| Birch Tree Center Mental Health Services | 47120 Burning Tree Road, Duluth, MN 55811 - Phone: (218) 623-1800 / Crisis Line Phone: (218) 623-1800 | |
| Northshore Mental Health Services | 324 W. Superior St., Ste. 911, Duluth, MN - Phone: (218) 270-5055 | In person and online counseling |
| Let's Talk | Phone: (218)623-1800 or 844-772-4724 | Regional Mental Health Crisis Line |
| Minnesota Mental Health Crisis Text Line | Txt "MN" to 74141 | Crisis Hotline |
| National Suicide Prevention Hotline | Phone: 800-273-82255 | Suicide Prevention Hotline |
| The Trevor Project | Phone: 866-488-8386 | 24-Hour Crisis Intervention/Suicide Prevention for LGBTQ Youth |
| Lutheran Social Services | Phone: 1-888-881-8261 / counseling@lssmn.org | Mental Health Services |

Substance Abuse / Chemical Dependency & Addiction Services

| | | |
|---|--|--|
| Grand Portage Human Services | PO Box 428, Grand Portage, MN 55605 - Phone: 218-475-2453 | Support Group |
| Grand Portage Tribal Government | 83 Stevens Road, Grand Portage, MN 55605 - Phone: (218) 475-2277 | Rule 25's , Weekly Support Group |
| Center for Alcohol/Drug Tx (Duluth) | 1402 E. Superior St., Duluth, MN 55804 - Phone: 218-723-8444 | Chemical Dependency and Addiction Services |
| Wilderness Outpatient Treatment Program | 411 W 2nd Street, Grand Marais, MN 55604 -Phone: 800-663-6771 | Outpatient Chemical Dependency Treatment |

Free and Income Based Clinics / Medical Facilities / Dental Care

| | | |
|--|---|--|
| Cook County North Shore Hospital and Care Center | 515 5th Ave. W., Grand Marais, MN 55604 - Phone: (218) 387-3040 | Medical Services on a Sliding Scale Model - Based on Income. |
| Sawtooth Mountain Clinic | 513 5th Avenue West, Grand Marais, MN 55604 - Phone: (218) 387-2330 | Medical / Community Health Center - Based on Income. |

Public or Private Organizations that Address Fair Housing, Civil Rights, & Needs of Persons with Disabilities

| | | |
|---|---|--|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org/ | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |

| | | |
|---|--|---|
| | | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | |
| | 424 W. Superior Street, Suite 500, Duluth, MN 55802-1542 - Phone: (218) 726-4725 - | |
| The Arc Northland | info@arcnorthland.org | Civil Rights, Housing, Advocacy |
| | | |
| Access North Center for Independent Living of NE MN | 118 East Superior Street, Duluth, MN 55802 - Phone: (888) 625-1401 | Indep. Living Skills Training, Info and Referral, Consumer Advocacy, Community Advocacy, Peer Mentoring/Group Support, Transition to Community |

Landlord/Tenant Liaison Services

| | | |
|---|---|---|
| Attorney General of Minnesota | www.ag.state.mn.us or Phone: (800) 657-3787 | Information on Landlords and Tenants Rights |
| HOME Line | Phone: 1-866-866-3546 | Free Legal, Organizing, Education and Advocacy Services |
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| | | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or Phone: (612) 752-6677 | |
| | | |
| One Roof Community Housing | 1roof housing.org or Phone: (218) 391-7679 | Information & Mediation, Ready to Rent Workshops, Landlord Workshops, Education, Problem-Solving Assistance |

Domestic Violence/Sexual Assault Crisis Assistance

| | | |
|------------|---|--|
| Life House | 102 W First St., Duluth, MN 55802 - Phone: 218-722-7431 | Domestic Violence/Sexual Assault Crisis Assistance |
|------------|---|--|

| | | |
|-------------------------------------|---|--|
| North Shore Horizons | 127 7th St., Two Harbors, MN 55616 - Phone: 218-834-5924 or 800-834-5923 | Domestic & Sexual Violence Advocacy, Legal Advocacy, Supportive Housing, Support Group, 24-hour Crisis Hotline, Law Enforcement Accompaniment, Supervised Visitation/Outreach & Education |
| Safe at Home | PO Box 17371, St. Paul, MN 55117 - Phone: 1-866-723-3035 | Assigns participants a new legal address which is a post office box address. |
| Violence Prevention Center | 21 W. 2nd Street, Grand Marais, MN 55604 - Phone: (218) 387-1262 | 24-Hour Phone Line, Legal Support, Emergency Short Term Safe Housing |
| Grand Portage Tribal Government | 83 Stevens Road, Grand Portage, MN 55605 - Phone: (218) 475-2277 | Services to domestic violence and sexual assault victims, emotional support, safety planning, weekly women's group |
| Safe Haven | 414 West 1st Street, Duluth, MN / (218) 623-1000 | Physical / Emotional / Sexual Abuse Victims - Legal advocacy, Self-Sufficiency Services, Safety Planning and 911 Emergency Phones, Information and Referral, Personal Support, Support Groups, Youth Support, Drop-In Center, Emergency Shelter |
| Minnesota Crime Victim Support Line | Phone: (866) 385-2699 / Text: (612) 399- 9977 | Statewide 24-hour hotline for crime victims seeking support, information, and referrals |
| Minnesota Day One Crisis Center | www.dayoneservices.org/services-for- victims-of-crime / Phone: (866) 223-1111 / Text: (612) 399-9977 | Helps victims of crimes by providing support, information, and referrals - includes domestic violence, sexual assault, stalking, human trafficking, and more. Includes a pet protection program. |
| MN Coalition Against Sexual Assault | 161 St. Anthony Avenue, St. Paul, MN 55103 / Phone: (651) 209-99393 / www.RapeHelpMn.com / | Provides information for victims of sexual assault and directory of sexual assault programs |
| United Way 2-1-1 | Phone: (800) 543-7709 OR 2-1-1 | Statewide 24-hour information and referral service for all types of needs |

Income Supports and Financial Assistance

| | | |
|--------------------------------|---|------------------------------|
| Social Security Administration | 130 W. Superior Street, Duluth, MN 55802 - Phone: 800-772-1213 | Social Security, Federal SSI |
|--------------------------------|---|------------------------------|

| | | |
|--|---|---|
| | 411 W. 2nd Street, Grand Marais, MN 55604 - Phone: 218-387-3620 or (800)633-6771 | General Assistance, GRH, MSA, MFIP, Child Care Assistance Program |
| Cook County Human Services | | |
| Grand Portage Tribal Government Human Services | 83 Stevens Road, Grand Portage, MN 55605 - Phone: (218) 475-2277 | Miscellaneous Financial Resources |

Emergency Rental Assistance

| | | |
|---------------------------------------|---|---|
| Arrowhead Economic Opportunity Agency | Arrowhead Economic Opportunity Agency - Phone: (218) 749-2912 or 1-800-662-5711 | Crisis Rental Assistance, Rent Deposit Assistance, Utility Bill Payment Assistance, |
| KOOTASCA Community Action, Inc. | KOOTASCA Community Action, Inc. - Phone: (218) 999-0800 or 1-800-687-1163 | Crisis Rental Assistance, Rent Deposit Assistance, Utility Bill Payment Assistance, |

Emergency Mortgage Assistance

| | | |
|--|---|--|
| Arrowhead Economic Opportunity Agency | Arrowhead Economic Opportunity Agency - Phone: (218) 749-2912 or 1-800-662-5711 | Mortgage Payment Assistance, Utility Bill Payment Assistance. |
| KOOTASCA Community Action, Inc. | KOOTASCA Community Action, Inc. - Phone: (218) 999-0800 or 1-800-687-1163 | Mortgage Payment Assistance, Utility Bill Payment Assistance. |
| Minnesota Housing Finance Agency - HomeHelpMN COVID-19 Homeowner Assistance Fund | To Be Determined - New Program - To Begin Operation in Late April, 2022 | Direct homeowner assistance program with three types of assistance: (a.) Reinstatement Assistance; (b.) Modification Assistance; (c.) Other Homeowner Assistance (payment of overdue taxes, insurance, HOA or similar association fees, manufacture home lot rents, overdue land contract payments). Maximum assistance of \$35,000. |

Utility Cost Assistance

| | | |
|---|--|--|
| Energy Assistance - AEOA | Arrowhead Economic Opportunity Agency - Phone: (218) 749-2912 or 1-800-662-5711 | Payment of energy bills, water/wastewater bills, utility disconnection or fuel delivery assistance, advocacy with energy suppliers and human service providers, repair or replacement of homeowner's broken heating systems. |
| Energy Assistance - Grand Portage Tribal Government | 83 Stevens Road, Grand Portage, MN 55605 - Phone: (218) 475-2822 | Payment of energy bills, water/wastewater bills, utility disconnection or fuel delivery assistance, advocacy with energy suppliers and human service providers, repair or replacement of homeowner's broken heating systems. |

Foreclosure Prevention Services

| | | |
|---|---|---|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials - STATEWIDE VIRTUAL SERVICES |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for persons in poverty regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| LSS Financial Counseling | 424 W. Superior St., Duluth, MN - Phone: (888) 577-2227 | Foreclosure Prevention Advisors - Statewide Remote Services |

Credit Repair / Financial Literacy

| | | |
|---------------------------------------|--|---|
| Arrowhead Economic Opportunity Agency | Cook Higher Education / 300 W. 3rd St., Grand Marais, MN 55604 - Phone: (218) 259-4524 | Financial Literacy Assistance / Individual Development Accounts |
|---------------------------------------|--|---|

| | | |
|--------------------------------|--|---|
| LSS of Minnesota | 424 W. Superior St., Duluth, MN 55802 - Phone: (888) 577-2227 | Credit Repai/Debt Management, Financial Literacy, Financial Opportunity Center, Individual Development Accounts |
| Wells Fargo - Hands On Banking | www.handsonbanking.org | Interactive Financial Literacy Online Education, Instructor-Led Curriculum |

Life Skills Training

| | | |
|---------------------------------------|--|--|
| Arrowhead Economic Opportunity Agency | Cook Higher Education / 300 W. 3rd St., Grand Marais, MN 55604 - Phone: (218) 259-4524 | Adult Education (GED Preparation, Adult Diploma, Math Skills, Computer Skills, Reading Skills, College Prep, Distance Learning, Financial Literacy, Interview Skills, Budgeting, Writing Skills) |
| Lutheran Social Services | 102 W 1st Street, Duluth, MN 55802 - Phone: 800-582-5260 | Financial Wellness Counseling / Foreclosure Prevention Counseling |

Employment Assistance and Job Training

| | | |
|---------------------------------------|---|--|
| Cook County Human Services | 411 W. 2nd Street, Grand Marais, MN 55604 - Phone: 218-387-3620 or (800)633- 6771 | Diversory Work Program (DWP) |
| Arrowhead Economic Opportunity Agency | 300 W 3rd Street, Grand Marais, MN 55604 - Phone: (218) 879-5004 | Adult Basic Education / Dislocated Worker Program |

Transportation

| | | |
|---------------------------------|--------------------------------------|--|
| Arrowhead Transit | All Counties - Phone: 1-800-852-0175 | Dial -A-Ride |
| MN Department of Human Services | All Counties - Phone: (866) 467-1724 | Nonemergency Medical Transportation Services (NEMT) |

Veteran's Services

| | | |
|-------------------------------------|---|---|
| Cook County Veterans Service Office | 411 W 2nd Street, Grand Marais, MN 55604 - Phone: (218) 387-3639 | Connects Veterans and their families with state and federal benefits - acts as an advocate on their behalf and directs them to other authorized agencies / providers as needed. |
|-------------------------------------|---|---|

| | | |
|---|--|--|
| Veterans Employment Program | Jeff Dexter - jeffrey.dexter@state.mn.us Phone: (218) 302-8432 (office) / (218) 529-8220 (cell) | Career Planning and Job search Assistance |
| Minnesota Veteran Linkage Line | Phone 866-Linkvet - (866-546-5838) | Online support services. Connects veterans, their family members and friends, and other advocates with mental health information, local resources. |
| Minnesota Department of Veteran Affairs | Phone: 844-698-2311 5209 Ramsey Street, Duluth, MN 55807 - | Veteran Resources |
| Minnesota Assistance Council for Veterans | Phone: (218) 722-8763 | Rapid Rehousing , Support Services |

Providers of Shelter for Homeless Individuals and Families

| | | |
|--|--|---|
| Arrowhead Economic Opportunity Agency (AEOA) | 702 3rd Ave. S., Virginia, MN 55792 - Phone: (218) 729=5509 | Emergency Shelter, Transitional Shelter, Rapid Rehousing, PSH, OPH, Services Provider |
|--|--|---|

** NOTE: Not all services listed are located within Cook County. However, they are listed as being available to residents of Cook County.*

Itasca County - General Inventory of Support Services and Resources

TYPE OF SUPPORTIVE SERVICE

Food and Nutrition

| ORGANIZATION | LOCATION | DESCRIPTION OF SERVICE |
|--|--|------------------------------------|
| Itasca County Human Services | 123 NE 4th Street, Grand Rapids, MN 55744 - Phone: (328) 327-2941 | SNAP, MSA - Special Diet Allowance |
| Boise Forte Tribal Government | 5326 St. Mary Drive, Nett Lake, MN 55772 - Phone: (218) 757-3504 | Food Distribution |
| Leech Lake Tribal Government | 16061 65th Avenue NW, Cass Lake, MN 56633 - Phone: (866) 330-2565 | Food Distribution |
| Second Harvest North Central Food Bank | 2222 Cromwell Drive, Grand Rapids, MN - Phone: (218) 326-4420 | Food Shelf |
| Deer River Area Food Shelf | 1006 Comstock Drive, Deer River, MN - Phone: (218) 246-2500 | Food Shelf |
| Salvation Army - Grand Rapids | 20734 US Highway 169, Grand Rapids, MN - Phone: (218) 326-4847 | Soup Kitchen, Bread Distribution |
| North Itasca Food Shelf - Hunger Solutions- Bigfork, MN | 36630 Juneau Road, Bigfork, MN - Phone: (218) 259-5884 | Food Shelf |
| Neighbors Helping Neighbors - Nashwauk, MN | 301 Central Avenue, Nashwauk, MN 55769 - Phone: (218) 208-2145 | Food Bank |

Case Management - General

| | | |
|------------------------------|--|-----------------|
| Itasca County Human Services | 123 NE 4th Street, Grand Rapids, MN 55744 - Phone: (218) 327-2941 | Case Management |
|------------------------------|--|-----------------|

Case Management - Other

| | | |
|------------------------|--|-------------------------|
| Minnesota Aids Project | 400 E. 3rd Street, Duluth, MN 55805 - Phone: (612) 341-2060 | Medical Case Management |
|------------------------|--|-------------------------|

Mental Health

| | | |
|------------------------------|---|--|
| Itasca County Human Services | 123 NE 4th Street, Grand Rapids, MN 55744 - Phone: (218) 327-2941 | Adult Mental Health Case Management |
| Leech Lake Band of Ojibwe | 16123 Grant Utley Ave. NW, Cass Lake, MN 56633 - Phone: (218) 335-3021 | Mental Health Crisis Response Services for Adults |

| | | |
|--|---|---|
| Compass North | 1200 S. Pokegama Ave, Suite 160, Grand Rapids, MN - Phone: (218) 999-0051 | Psychotherapy, Case Management, ARMHS, Medication Management, Psychiatry Services. Sliding Fee Scale. |
| Northland Counseling Center, Inc. | 215 SE 2nd Ave., Grand Rapids, MN 55744 - Phone: (218) 326-1274 - H.O.P.E. Crisis Line (24 hrs/day) - Phone: (218) 256-2659 | Mobile Mental Health Crisis Assessment, Intervention, Stabilization Services , H.O.P.E. Crisis Lne. Sliding Fee Scale supports eligible individuals at or below 200% of Federal Poverty Guidelines. |
| First Call for Help | 1007 NW 4th St Grand Rapids, MN 55744 - Phone: (800) 442-8565 | Mental Health Crisis Center |
| New Leaf Healing Center | 39486 Stevens Creek Rd., Cohasset, MN - (218) 910-4855 | Short term residential crisis stabilization facility. |
| Northern Perspectives | 430 E Pearson Avenue, Nashwauk, MN 55769 - Phone: (218) 301-1010 | Individual Therapy, Psychological Testing, Play Therapy, Family Therapy, Couples Counseling, EMDR - Sliding Fee Scale |
| Scenic Rivers | 135 Pine Tree Drive, Bigfork, MN 56628 - Phone: (218) 743-3232 | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| North Homes Children & Family Services | Multiple Locations | |
| | 1880 River Road, Grand Rapids, MN 55744 - Phone: (218) 327-3000 | Individual psychotherapy, couple family therapy, cognitive behavior therapy, behavior modification, dual diagnosis drug rehab, trauma therapy, activity therapy, telemedicine therapy. Sliding Fee Scale |
| | 313 Main Avenue E., Deer River, MN 56636 - Phone: (844) 466-3720 | Individual psychotherapy, couple family therapy, cognitive behavior therapy, behavior modification, dual diagnosis drug rehab, trauma therapy, activity therapy, telemedicine therapy. Sliding Fee Scale |
| Birch Tree Center Mental Health Services | 47120 Burning Tree Road, Duluth, MN 55811 - Phone: (218) 623-1800 / Crisis Line Phone: (218) 623-1800 | Mobile crisis service and residential crisis stabilization, psychiatric medical assessment, crisis assessment and intervention, 24 hour nursing care, rehabilitaton services, |
| Northshore Mental Health Services | 324 W. Superior St., Ste. 911, Duluth, MN - Phone: (218) 270-5055 | In person and online counseling |
| Turning Point Mental Health Services | 2024 W 3rd Street, Duluth, MN 55806 - Phone: (218) 722-1351 | Outpatient Mental Health Services |

| | | |
|--|---|--|
| Let's Talk | Phone: (218)623-1800 or 844-772-4724 | Regional Mental Health Crisis Line |
| Minnesota Mental Health Crisis Text Line | Txt "MN" to 74141 | Crisis Hotline |
| National Suicide Prevention Hotline | Phone: 800-273-82255 | Suicide Prevention Hotline |
| The Trevor Project | Phone: 866-488-8386 | 24-Hour Crisis Intervention/Suicide Prevention for LGBTQ Youth |
| Lutheran Social Services | Phone: 1-888-881-8261 / counseling@lssmn.org | Mental Health Services |

Substance Abuse / Chemical Dependency & Addiction Services

| | | |
|---------------------------------|--|--|
| | | Civil Commitments & Rule 25 Assessments, Culturally specific treatment programming, outpatient Methadone Support and Relapse Prevention, Prevention for adults and Adolescents, Residential Halfway House, Group Therapy, Individual Therapy, Family Therapy, Sweat Lodge, Talking Circles, Cultural/Spiritual Advisor |
| Leech Lake Band of Ojibwe | 115 6th Street NW, Cass Lake, MN 56633 - Phone: (218) 335-8308 | |
| Hope House of Itasca County | 2002 Cromell Drive, Grand Rapids, MN 55744 - Phone: (218) 326-1443 | Women's Substance Abuse Treatment Center. Free |
| | | Individual psychotherapy, couple family therapy, cognitive behavior therapy, behavior modification, dual diagnosis drug rehab, trauma therapy, activity therapy, telemedicine therapy. Sliding Fee Scale |
| North Homes Outpatient Services | 413 SE 13th Street, Grand Rapids, MN 55744 - Phone: (218) 999-9908 | |
| | | Individual psychotherapy, couple family therapy, cognitive behavior therapy, behavior modification, dual diagnosis drug rehab, trauma therapy, activity therapy, telemedicine therapy. Sliding Fee Scale |
| North Homes Outpatient Services | 313 Main Avenue E, Deer River, MN 56636 - Phone: (844) 466-3720 | |
| | | Individual Therapy, Psychological Testing, Play Therapy, Family Therapy, Couples Counseling, EMDR - Sliding Fee Scale |
| Northern Perspectives | 430 E Pearson Avenue, Nashwauk, MN 55769 - Phone: (218) 301-1010 | |
| | | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| Scenic Rivers | 135 Pine Tree Drive, Bigfork, MN 56628 - Phone: (218) 743-3232 | |

| | | |
|--------------------------|--|--|
| Hope House | 2002 Cromell Drive, LaPrairie, MN -- Phone: (218) 326-1443 | Drug and Alcohol Treatment. Financial Assistance Available based on need. |
| Anderson Jore Counseling | 1749 2nd Avenue SE, Grand Rapids, MN 55744 - Phone: (218) 326-9781 | Outpatient Drug Rehab Programs, Outpatient Treatment. Sliding Fee Scale. |

Free and Income Based Clinics / Medical Facilities / Dental Care

| | | |
|-------------------------------|--|---|
| Project Care Medical Center | 100 NW 3rd Street, Grand Rapids, MN - Phon: (218) 326-7008 | Non-emergent Medical Care; Lab & Diagnostics (x-Ray); Medication Assistance; Child & Adult Immunizations; Sports Physicals; Behavioral Health; Diabetic Education; Chiropractic Services; Physical, Occupation, and Speech Therapy, Specialty Referrals. Free. |
| Planned Parenthood | 144 NW 4th Street, Grand Rapids, MN 55744 - Phone: (218) 3236-6689 | Family Planning Services. Lower Fee Scale for Uninsured - or Insurance. |
| Scenic Rivers Health Services | 135 Pine Tree Drive, Bigfork, MN 56628 - Phone: (218) 743-3232 | Medical , Dental Services - Operates on a Sliding Scale Model - based on income. |
| Big Fork Valley Hospital | 135 Pine Tree Drive, Bigfork, MN 56628 - Phone: (218) 743-3177 | Medical Services on a Sliding Scale Model - based on income. |

Public or Private Organizations that Address Fair Housing, Civil Rights, & Needs of Persons with Disabilities

| | | |
|---|---|--|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org/ |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collection, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| Access North Center for Independent Living of NE MN | 1309 East 40th Street, Hibbing, MN 55746 - Phone: (800) 390-3681 | Indep. Living Skills Training, Info and Referral, Consumer Advocacy, Community Advocacy, Peer Mentoring/Group Support, Transition to Community |

| | | |
|-------------------|--|--|
| The Arc Northland | 424 W. Superior Street, Suite 500, Duluth, MN 55802-1542 - Phone: (218) 726-4725 - info@arcnorthland.org | Civil Rights, Housing, Advocacy |
| Accessible Space | www.accessiblespace.org | Accessible Apartments - Duluth and Hibbing, MN , Community Residential Services, Customized Living Services, Individualized Home Support |

Landlord/Tenant Liaison Services

| | | |
|---|--|---|
| Attorney General of Minnesota | www.ag.state.mn.us or Phone: (800) 657-3787 | Information on Landlords and Tenants Rights |
| HOME Line | Phone: 1-866-866-3546 | Free Legal, Organizing, Education and Advocacy Services |
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Bulding, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or Phone: (612) 752-6677 | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| One Roof Community Housing | 1roof housing.org or Phone: (218) 391-7679 | Information & Mediation, Ready to Rent Workshops, Landlord Workshops, Education, Problem-Solving Assistance |

Domestic Violence/Sexual Assault Crisis Assistance

| | | |
|----------------------|--|---|
| Life House | 102 W First St., Duluth, MN 55802 - Phone: 218-722-7431 | Domestic Violence/Sexual Assault Crisis Assistance |
| North Shore Horizons | 127 7th St., Two Harbors, MN 55616 - Phone: 218-834-5924 or 800-834-5923 | Domestic & Sexual Violence Advocacy, Legal Advocacy, Supportive Housing, Support Group, 24-hour Crisis Hotline, Law Enforcement Accompaniment, Supervised Visitation/Outreach & Education |

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| Safe at Home | PO Box 17371, St. Paul, MN 55117 - Phone: 1-866-723-3035 | Assigns participants a new legal address which is a post office box address. |
| Advocates for Family Peace | 1611 NW 4th Street, Grand Rapids, MN 55744 - Phone: (218) 326-0388 / 1-800-909-8336 | Emergency Shelter / Domestic Violence Service Provider |
| Support Within Reach | www.supportwithinreach.org - Phone: (218) 326-5008 / 1-800-708-2727 | Sexual Violence Resource Center, Victim Support and Advocacy Program, Systems Change and Advocacy Program, Prevention Education and Awareness Program |
| Safe Haven | 414 West 1st Street, Duluth, MN / (218) 623-1000 | Physical / Emotional / Sexual Abuse Victims - Legal advocacy, Self-Sufficiency Services, Safety planning and 911 emergency phones, Information and Referral, Personal support, Support Groups, Youth Support, Drop-in Center, Emergency Shelter |
| Minnesota Crime Victim Support Line | Phone: (866) 385-2699 / Text: (612) 399-9977 | Statewide 24-hour hotline for crime victims seeking support, information, and referrals |
| Minnesota Day One Crisis Center | www.dayoneservices.org/services-for-victims-of-crime / Phone: (866) 223-1111 / Text: (612) 399-9977 | Helps victims of crimes by providing support, information, and referrals - includes domestic violence, sexual assault, stalking, human trafficking, and more. Includes a pet protection program. |
| MN Coalition Against Sexual Assault | 161 St. Anthony Avenue, St. Paul, MN 55103 / Phone: (651) 209-99393 / www.RapeHelpMn.com / | Provides information for victims of sexual assault and directory of sexual assault programs |
| United Way 2-1-1 | Phone: (800) 543-7709 OR 2-1-1 | Statewide 24-hour information and referral service for all types of needs |

Income Supports and Financial Assistance

| | | |
|--------------------------------|---|---|
| Social Security Administration | Multiple Locations | |
| | 130 W. Superior Street, Duluth, MN 55802 - Duluth, MN Phone: 800-772-1213 | Social Security, Federal SSI |
| | 1122 E 25th Street, Hibbing, MN 55746 - Hibbing, MN Phone: (866) 964-4320 | Social Security, Federal SSI |
| Itasca County Human Services | 123 NE 4th Street, Grand Rapids, MN 55744 - Phone: (218) 327-2941 | General Assistance, GRH, MSA, MFIP, Child Care Assistance Program |

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|---|--|-----------------------------------|
| Leech Lake Tribal Government Human Services | 116 6th Street NW, Cass Lake, MN 56633 - Phone: (877) 777-1560 | Miscellaneous Financial Resources |
|---|--|-----------------------------------|

Emergency Rental Assistance

| | | |
|---------------------------------|---|---|
| KOOTASCA Community Action, Inc. | KOOTASCA Community Action, Inc. - Phone: (218) 999-0800 or 1-800-687-1163 | Crisis Rental Assistance, Rent Deposit Assistance, Utility bill payment assistance, |
| Salvation Army | 20734 US Highway 169, Grand Rapids, MN - Phone: (218) 326-4847 | Emergency Financial Assistance paying rent |

Emergency Mortgage Assistance

| | | |
|--|---|--|
| KOOTASCA Community Action, Inc. | KOOTASCA Community Action, Inc. - Phone: (218) 999-0800 or 1-800-687-1163 | Mortgage Payment Assistance, Utility bill payment assistance. |
| Minnesota Housing Finance Agency - HomeHelpMN COVID-19 Homeowner Assistance Fund | To Be Determined - New Program - To Begin Operation in Late April, 2022 | Direct homeowner assistance program with three types of assistance: (a.) Reinstatement Assistance; (b.) Modification Assistance; (c.) Other Homeowner Assistance (payment of overdue taxes, insurance, HOA or similar association fees, manufacture home lot rents, overdue land contract payments). Maximum assistance of \$35,000. |
| Salvation Army | 20734 US Highway 169, Grand Rapids, MN - Phone: (218) 326-4847 | Mortgage Assistance |

Utility Cost Assistance

| | | |
|---------------------------------|---|--|
| KOOTASCA Community Action, Inc. | 2232 E 2nd Avenue, International Falls, MN 56649 - Phone: (218) 283-9491 / 1-800-559-9491 | (Energy Assistance Program) Payment of energy bills, water/wastewater bills, utility disconnection or fuel delivery assistance, advocacy with energy suppliers and human service providers, repair or replacement of homeowner's broken heating systems. |
| Salvation Army | 20734 US Highway 169, Grand Rapids, MN - Phone: (218) 326-4847 | Assistance paying utilities, rent, heating bills, etc... |

Foreclosure Prevention Services

| | | |
|---|---|---|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (evictions, repairs, lock-outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials - STATEWIDE VIRTUAL SERVICES |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for persons in poverty regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| LSS Financial Counseling | 424 W. Superior St., Duluth, MN - Phone: (888) 577-2227 | Foreclosure Prevention Advisors - Statewide Remote Services |
| Salvation Army | 20734 US Highway 169, Grand Rapids, MN - Phone: (218) 326-4847 | Foreclosure Counsleing and Prevention tactics |

Credit Repair / Financial Literacy

| | | |
|--|--|---|
| Arrowhead Economic Opportunity Agency | Itasca Community College / 1851 US-169, Grand Rapids, MN 55744 - Phone: (218) 259-0285 OR (218) 910-8986 | Financial Literacy Assistance / Individual Development accounts |
| KOOTASCA Community Action, Inc. Community Action, Inc. | 1213 SE 2nd Ave, Grand Rapids, MN 55744 - Phone: (218) 327-2941 | Individual Development accounts |
| Leech Lake Band of Ojibwe | 611 Elm Ave. NW, Cass Lake, MN 56633 - Phone: (866) 223-2233 | Financial Literacy / Individual Development Accounts |
| LSS of Minnesota | 424 W. Superior St., Duluth, MN 55802 - Phone: (888) 577-2227 | Credit Repai/Debt Management, Financial Literacy, Financial Opportunity Center, Individual Development Accounts |
| Wells Fargo - Hands On Banking | www.handsonbanking.org | Interactive Financial Literacy Online Education, Instructor-Led Curriculum |

Life Skills Training

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|---------------------------------|---|---------------------|
| KOOTASCA Community Action, Inc. | 201 NW 4th St Suite 130, Grand Rapids, MN 55744 - Phone: (218) 999-5728 | Empowerment Program |
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|---------------------------------------|--|--|
| Arrowhead Economic Opportunity Agency | Itasca Community College / 1851 US-169, Grand Rapids, MN 55744 - Phone: (218) 259-0285 OR (218) 910-8986 | Adult Education (GED Preparation, Adult Diploma, Math Skills, Computer Skills, Reading Skills, College Prep, Distance Learning, Financial Literacy, Interview Skills, Budgeting, Writing Skills) |
| Lutheran Social Services | 102 W 1st Street, Duluth, MN 55802 - Phone: 800-582-5260 | Financial Wellness Counseling / Foreclosure Prevention Counseling |

Employment Assistance and Job Training

| | | |
|--------------------------------------|--|--|
| Itasca County | 123 NE 4th Street, Grand Rapids, MN 55744 - Phone: (218) 327-2941 | Diversions Work Program (DWP) |
| Northeast MN Office of Job Trainings | CareerForce - 1215 SE 2nd Ave., Grand Rapids, MN 55744 - Phone: (218) 327-6760 | Career planning and exploration, personalized job search strategies, funding for postsecondary education, financial resources to support job search activities |

Transportation

| | | |
|---------------------------------|---|---|
| Arrowhead Transit | Grand Rapids, MN / Duluth, MN | Fixed-Route |
| Arrowhead Transit | All Counties - Phone: 1-800-852-0175 | Dial -A-Ride |
| MN Department of Human Services | All Counties - Phone: (866) 467-1724 | Nonemergency Medical Transportation Services (NEMT) |
| Jefferson Lines | Grand Rapids, Hibbing, Virginia, Duluth - Phone: 1-800-451-5333 | Bus Service - Long Distance |

Veteran's Services

| | | |
|---------------------------------------|--|---|
| Itasca County Veterans Service Office | 410 NE 2nd Avenue, Grand Rapids, MN 55744 - Phone: (218) 327-2858 | Connects Veterans and their families with state and federal benefits - acts as an advocate on their behalf and directs them to other authorized agencies / providers as needed. |
| Veterans Employment Program | Jane Kerntz - jane.kerntz@state.mn.us - Phone: (218)231-8587 (office) or (218) 422-5395 - Cell | Career Planning and Job search Assistance |
| Minnesota Veteran Linkage Line | Phone 866-Linkvet - (866-546-5838) | Online Support services. Connects veterans, their family members and friends, and other advocates with mental health information, local resources. |

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|--|--|---|
| Minnesota Department of Veteran Affairs | Phone: 844-698-2311 | Veteran Resources |
| Leech Lake Band of Ojibwe-Veteran's Service Office | 115 6th Street NW, Cass Lake, MN 56633 - Phone: (877) 777-1560 or 1-800-273-8255 (Veteran's Crisis Line) | Warriors Serving Warriors - Veterans Assistance and Advocacy |
| Minnesota Assistance Council for Veterans | 5209 Ramsey Street, Duluth, MN 55807 - Phone: (218) 722-8763 | Rapid Rehousing , Support Services |
| Itasca County HRA | 102 NE 3rd Street 160, Grand Rapids, MN 55744 - Phone: (218) 326-7978 | Public Housing Units , Section 8 Vouchers, Bridges Program Vouchers |

Public Housing Agencies

Providers of Shelter for Homeless Individuals and Families

| | | |
|---|--|---|
| Advocates for Family Peace | 1611 NW 4th Street, Grand Rapids, MN 55744 - Phone: (218) 326-0388 / 1-800-909-8336 | Emergency Shelter, Domestic Violence Service Provider |
| Grace House of Itasca County | 501 SW 1st Avenue, Grand Rapids, MN 55744 - Phone: (218) 326-2790 | Homeless Shelter, Meals, Support Services |
| Leech Lake Band of Ojibwe | 16061 65th Avenue NW, Cass Lake, MN 56633 - Phone: (866) 330-2565 | Homeless Provider, Service Provider |
| Northland Counseling Center, Inc. | 215 SE 2nd Street, Grand Rapids, MN 55744 - Phone: (218) 326-1274 | Permanent Supportive Housing/Other Permanent Housing / Support Services |
| Kootasca Community Action | 201 NW 4th Street, Suite 130, Grand Rapids, MN 55644 - Phone: (218) 999-0800 | Rapid Rehousing |
| Minnesota Assistance Council for Veterans | 5209 Ramsey St., Duluth, MN - Phone: (218) 722-8763 | Rapid Rehousing |
| The Salvation Army | kathleen.saelens@usc.salvationarmy.org | Rapid Rehousing |
| Hearth Connection | 2446 University Avenue W., Suite #150, St. Paul, MN 55114 - Phone: (65) 645-0676 | Other Permanent Housing |

** NOTE: Not all services listed are located within Itasca County. However, they are listed as being available to residents of Itasca County.*

Koochiching County - General Inventory of Support Services and Resources

TYPE OF SUPPORTIVE SERVICE

Food and Nutrition

| ORGANIZATION | LOCATION | DESCRIPTION OF SERVICE |
|--|--|------------------------------------|
| Koochiching County Human Services | 1000 5th Street, International Falls, MN 56649 - Phone: (218) 283-7070 | SNAP, MSA - Special Diet Allowance |
| Ruby's Pop-up Pantry | Backus Community Center, 900 5th Street, International Falls, MN 56649 | Pop-Up Food Shelf |
| Ruby's Pop-up Pantry | Big Falls Community Building, 410 2nd Street NW, Big Falls, MN 56627 | Pop-Up Food Shelf |
| Falls Hunger Coalition | 900 5th Street, #104, International Falls, MN - Phone: (218) 283-8020 | Food Shelf |
| Northome Community Food Shelf | 1260 Main Street, Northome, MN 56661 - Phone: (218) 897-5585 | Food Shelf |
| Voyageur Food Pantry - Rainy River, MN | Rainy River Community College - 1501 Hwy 71, International Falls, MN 56649 - Phone: (218) 285-7722 | Food Shelf |
| Littlfork Food Shelf | Littlefork Lutheran Church - 1210 6th Avenue, Littlefork, MN 56653 - Phone: (218) 278-6240 | Food Shelf |

Case Management - General

| | | |
|-----------------------------------|--|-----------------|
| Koochiching County Human Services | 1000 5th Street, International Falls, MN 56649 - Phone: (218) 283-7000 or (800) 950-4630 | Case Management |
|-----------------------------------|--|-----------------|

Case Management - Other

| | | |
|------------------------|--|-------------------------|
| Minnesota Aids Project | 400 E. 3rd Street, Duluth, MN 55805 - Phone: (612) 341-2060 | Medical Case Management |
|------------------------|--|-------------------------|

Mental Health

| | | |
|-----------------------------------|--|---|
| Koochiching County Human Services | 1000 5th Street, International Falls, MN 56649 - Phone: (218) 283-7000 or (800) 950-4630 | Adult Mental Health Case Management |
| Northland Counseling Center, Inc. | Backus Community Center / 900 5th Street, Suite 305, International Falls, MN 56649 - Phone: (218) 283-3406 or 1-800-442-8565 | Mobile Crisis Response Team, Assessment , Behavior Therapy. Sliding Fee Scale supports eligible individuals at or below 200% of Federal Poverty Guidelines. |

| Scenic Rivers Health Services | Multiple Locations | |
|--|---|--|
| | 135 Pine Tree Drive, Bigfork, MN 56628 - Bigfork Phone: (218) 743-3177 | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| | 12052 Main Street, Northome, MN 56661 - Northome Phone: (218) 897-5222 | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| | 410 2nd Street N.W., Big Falls, MN 56627 - Big Falls Phone: (218) 2276-2403 | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| Birch Tree Center Mental Health Services | 47120 Burning Tree Road, Duluth, MN 55811 - Phone: (218) 623-1800 / Crisis Line Phone: (218) 623-1800 | Mobile crisis service and residential crisis stabilization, psychiatric medical assessment, crisis assessment and intervention, 24 hour nursing care, rehabilitation services, |
| Northshore Mental Health Services | 324 W. Superior St., Ste. 911, Duluth, MN - Phone: (218) 270-5055 | In person and online counseling |
| Turning Point Mental Health Services | 2024 W 3rd Street, Duluth, MN 55806 - Phone: (218) 722-1351 | Outpatient Mental Health Services |
| Let's Talk | Phone: (218) 623-1800 or 844-772-4724 | Regional Mental Health Crisis Line |
| Minnesota Mental Health Crisis Text Line | Txt "MN" to 74141 | Crisis Hotline |
| National Suicide Prevention Hotline | Phone: 800-273-82255 | Suicide Prevention Hotline |
| The Trevor Project | Phone: 866-488-8386 | 24-Hour Crisis Intervention/Suicide Prevention for LGBTQ Youth |
| Lutheran Social Services | Phone: 1-888-881-8261 / counseling@lssmn.org | Mental Health Services |

Substance Abuse / Chemical Dependency & Addiction Services

| | | |
|-------------------------------------|---|---|
| | | Services and Programs to help individuals struggling with alcohol and drug addiction in International Falls, MN and surrounding areas. Medicaid not accepted. |
| Rainy River Recovery | 900 5th Street, Suite 301, International Falls, MN 56649 - Phone: (218) 285-7029 | |
| Pineview Recovery Center Drug Rehab | 912 Main Street, Littlefork, MN 56653 - Phone: (218) 278-4607 | Detox Center |
| Scenic Rivers Health Services | Multiple Locations | |

| | |
|--|--|
| 135 Pine Tree Drive, Bigfork, MN 56628 - Bigfork Phone: (218) 743-3177 | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| 12052 Main Street, Northome, MN 56661 - Northome Phone: (218) 897-5222 | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| 410 2nd Street N.W., Big Falls, MN 56627 - Big Falls Phone: (218) 2276-2403 | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |

Free and Income Based Clinics / Medical Facilities / Dental Care

| | |
|--|--|
| Scenic Rivers Health Services | Multiple Locations |
| 12052 Main Street, Northome, MN 56661 - Northome Phone: (218) 897-5222 | Medical , Dental Services - Operates on a Sliding Scale Model - based on income. |
| 410 2nd Street N.W., Big Falls, MN 56627 - Big Falls Phone: (218) 2276-2403 | Medical , Dental Services - Operates on a Sliding Scale Model - based on income. |
| 135 Pine Tree Drive, Bigfork, MN 56628 - Bigfork Phone: (218) 743-3177 | Medical Services on a Sliding Scale Model - based on income. |

Public or Private Organizations that Address Fair Housing, Civil Rights, & Needs of Persons with Disabilities

| | | |
|--|---|---|
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low- income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| Access North Center for Independent Living of NE MN | 1309 East 40th Street, Hibbing, MN 55746 - Phone: (800) 390-3681 | Indep. Living Skills Training, Info and Referral, Consumer Advocacy, Community Advocacy, Peer Mentoring/Group Support, Transition to Community |
| The Arc Northland | 424 W. Superior Street, Suite 500, Duluth, MN 55802-1542 - Phone: (218) 726-4725 - info@arcnorthland.org | Civil Rights, Housing, Advocacy |

Landlord/Tenant Liaison Services

| | | |
|---|--|---|
| Attorney General of Minnesota | www.ag.state.mn.us or Phone: (800) 657-3787 | Information on Landlords and Tenants Rights |
| HOME Line | Phone: 1-866-866-3546 | Free Legal, Organizing, Education and Advocacy Services |
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Bulding, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or Phone: (612) 752-6677 | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| One Roof Community Housing | 1roof housing.org or Phone: (218) 391-7679 | Information & Mediation, Ready to Rent Workshops, Landlord Workshops, Education, Problem-Solving Assistance |

Domestic Violence/Sexual Assault Crisis Assistance

| | | |
|-----------------------|--|---|
| Friends Against Abuse | 407 4th Street, International Falls, MN 56649 - Phone: (218) 285-7220 or 1-888-344-3264 - Infor@friendsagainstabuse.com | 24 hour phone services, Advocacy for domestic abuse, sexual assault and general crime victims and their families., Men's non-violent education, Public Educational Speaking , Temporary Shelter for victims, Legal Advocacy |
| Safe Haven | 414 West 1st Street, Duluth, MN / (218) 623-1000 | Physical / Emotional / Sexual Abuse Victims - Legal advocacy, Self-Sufficiency Services, Safety planning and 911 emergency phones, Information and Referral, Personal support, Support Groups, Youth Support, Drop-in Center, Emergency Shelter |

| | | |
|-------------------------------------|---|--|
| Minnesota Crime Victim Support Line | Phone: (866) 385-2699 / Text: (612) 399-9977 | Statewide 24-hour hotline for crime victims seeking support, information, and referrals |
| Minnesota Day One Crisis Center | www.dayoneservices.org/services-for-victims-of-crime / Phone: (866) 223-1111 / Text: (612) 399-9977 | Helps victims of crimes by providing support, information, and referrals - includes domestic violence, sexual assault, stalking, human trafficking, and more. Includes a pet protection program. |
| MN Coalition Against Sexual Assault | 161 St. Anthony Avenue, St. Paul, MN 55103 / Phone: (651) 209-99393 / www.RapeHelpMn.com / | Provides information for victims of sexual assault and directory of sexual assault programs |
| United Way 2-1-1 | Phone: (800) 543-7709 OR 2-1-1 | Statewide 24-hour information and referral service for all types of needs |

Income Supports and Financial Assistance

| | | |
|-----------------------------------|---|---|
| Social Security Administration | Multiple Locations | |
| | 130 W. Superior Street, Duluth, MN 55802 - Duluth, MN Phone: 800-772-1213 | Social Security, Federal SSI |
| | 1122 E 25th Street, Hibbing, MN 55746 - Hibbing, MN Phone: (866) 964-4320 | Social Security, Federal SSI |
| Koochiching County Human Services | 1000 5th Street, International Falls, MN 56649 -Phone: (218) 283-7000 or (800) 950-4630 | General Assistance, GRH, MSA, MFIP, Child Care Assistance Program |

Emergency Rental Assistance

| | | |
|---------------------------------|---|---|
| KOOTASCA Community Action, Inc. | 2232 E 2nd Avenue, International Falls, MN 56649 - Phone: (218) 283-9491 / 1-800-559-9491 | Crisis Rental Assistance, Rent Deposit Assistance, Utility bill payment assistance, |
| Salvation Army | 1301 3rd Avenue W., International Falls, MN 56649 - Phone: (218) 283-3394 | Emergency Financial Assistance paying rent |

Emergency Mortgage Assistance

| | | |
|---------------------------------|---|---|
| KOOTASCA Community Action, Inc. | 2232 E 2nd Avenue, International Falls, MN 56649 - Phone: (218) 283-9491 / 1-800-559-9491 | Mortgage Payment Assistance, Utility bill payment assistance. |
|---------------------------------|---|---|

| | | |
|--|--|--|
| Minnesota Housing Finance Agency - HomeHelpMN COVID-19 Homeowner Assistance Fund | To Be Determined - New Program - To Begin Operation in Late April, 2022 | Direct homeowner assistance program with three types of assistance: (a.) Reinstatement Assistance; (b.) Modification Assistance; (c.) Other Homeowner Assistance (payment of overdue taxes, insurance, HOA or similar association fees, manufacture home lot rents, overdue land contract payments). Maximum assistance of \$35,000. |
| Salvation Army | 1301 3rd Avenue W., International Falls, MN 56649 - Pphone: (218) 283-3394 | Mortgage Assistance |

Utility Cost Assistance

| | | |
|---------------------------------|---|--|
| KOOTASCA Community Action, Inc. | 2232 E 2nd Avenue, International Falls, MN 56649 - Phone: (218) 283-9491 / 1-800-559-9491 | (Energy Assistance Program) Payment of energy bills, water/wastewater bills, utility disconnection or fuel delivery assistance, advocacy with energy suppliers and human service providers, repair or replacement of homeowner's broken heating systems. |
| Salvation Army | 1301 3rd Avenue W., International Falls, MN 56649 - Phone: (218) 283-3394 | Assistance paying utilities, rent, heating bills, etc... |

Foreclosure Prevention Services

| | | |
|---|---|--|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (evictions, repairs, lock-outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials - STATEWIDE VIRTUAL SERVICES |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for persons in poverty regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expongement, Bankruptcy, etc.... |

| | | |
|--------------------------|---|---|
| LSS Financial Counseling | 424 W. Superior St., Duluth, MN - Phone: (888) 577-2227 | Foreclosure Prevention Advisors - Statewide Remote Services |
| Salvation Army | 1301 3rd Avenue W., International Falls, MN 56649 - Phone: (218) 283-3394 | Foreclosure Counseling and Prevention tactics |

Credit Repair / Financial Literacy

| | | |
|--|--|--|
| Arrowhead Economic Opportunity Agency | Rainy River Community College / 1501 Hwy 71, International Falls, MN 56649 - Phone: (218) 259-4524 | Financial Literacy Assistance / Individual Development accounts |
| KOOTASCA Community Action, Inc. Community Action, Inc. | 2232 E 2nd Avenue, International Falls, MN 56649 - Phone: (218) 283-9491 / 1-800-559-9491 | Individual Development accounts |
| LSS of Minnesota | 424 W. Superior St., Duluth, MN 55802 - Phone: (888) 577-2227 | Credit Repair/Debt Management, Financial Literacy, Financial Opportunity Center, Individual Development Accounts |
| Wells Fargo - Hands On Banking | www.handsonbanking.org | Interactive Financial Literacy Online Education, Instructor-Led Curriculum |

Life Skills Training

| | | |
|---------------------------------------|--|--|
| KOOTASCA Community Action, Inc. | 2232 E 2nd Avenue, International Falls, MN 56649 - Phone: (218) 283-9491 / 1-800-559-9491 | Empowerment Program |
| Arrowhead Economic Opportunity Agency | Rainy River Community College / 1501 Hwy 71, International Falls, MN 56649 - Phone: (218) 259-4524 | Adult Education (GED Preparation, Adult Diploma, Math Skills, Computer Skills, Reading Skills, College Prep, Distance Learning, Financial Literacy, Interview Skills, Budgeting, Writing Skills) |
| Lutheran Social Services | 102 W 1st Street, Duluth, MN 55802 - Phone: 800-582-5260 | Financial Wellness Counseling / Foreclosure Prevention Counseling |

Employment Assistance and Job Training

| | | |
|-----------------------------------|--|-------------------------------|
| Koochiching County Human Services | 1000 5th Street, International Falls, MN 56649 - Phone: (218) 283-7000 or (800) 950-4630 | Diversions Work Program (DWP) |
|-----------------------------------|--|-------------------------------|

Transportation

| | | |
|--------------------------------------|---|--|
| Northeast MN Office of Job Trainings | CareerForce - 1501 HWY 71 RM SC128, International Falls, 56649 - Phone: (218) 283-9427 | Career planning and exploration, personalized job search strategies, funding for postsecondary education, financial resources to support job search activities |
| Arrowhead Transit | All Counties - Phone: 1-800-852-0175 | Dial -A-Ride |
| MN Department of Human Services | All Counties - Phone: (866) 467-1724 | Nonemergency Medical Transportation Services (NEMT) |

Veteran's Services

| | | |
|--|--|---|
| Koochiching County Veterans Service Office | 715 4th Street, International Fall, MN 56649 - Phone: (218) 283-1179 | Connects Veterans and their families with state and federal benefits - acts as an advocate on their behalf and directs them to other authorized agencies / providers as needed. |
| Veterans Employment Program | Jane Kerntz - jane.kerntz@state.mn.us - Phone: (218)231-8587 (office) or (218) 422-5395 - Cell | Career Planning and Job search Assistance |
| Minnesota Veteran Linkage Line | Phone 866-Linkvet - (866-546-5838) | Online Support services. Connects veterans, their family members and friends, and other advocates with mental health information, local resources. |
| Minnesota Department of Veteran Affairs | Phone: 844-698-2311 | Veteran Resources |
| Minnesota Assistance Council for Veterans | 5209 Ramsey Street, Duluth, MN 55807 - Phone: (218) 722-8763 | Rapid Rehousing , Support Services |

Public Housing Agencies

| | | |
|------------------------|--|----------------------|
| International Falls | 1200 Riverside Drive, International Falls - Phone: (218) 283-8381 | Public Housing Units |
| Koochiching County HRA | 12060 Main Street, PO Box 466, Northome, MN 56661 - Phone: (218) 897- 5242 - koochhra@paulbunyan.net | Section 8 Vouchers |

Providers of Shelter for Homeless Individuals and Families

| | | |
|--|---|-----------------------------|
| Servants of Shelter of Koochiching Co. | 900 5th St., Suite 212, International Falls, MN 56649 | Emergency,Temporary Shelter |
|--|---|-----------------------------|

2232 E 2nd Avenue, International Falls, MN
56649 - Phone: (218) 283-9491 / 1-800-
KOOTASCA Community Action, Inc.Koo 559-9491 Transitional Housing

** NOTE: Not all services listed are located within Koochiching County. However, they are listed as being available to residents of Koochiching County.*

Lake County - General Inventory of Support Services and Resources

TYPE OF SUPPORTIVE SERVICE

Food and Nutrition

| ORGANIZATION | LOCATION | DESCRIPTION OF SERVICE |
|---|--|------------------------------------|
| Lake County Human Services | 616 3rd Ave., Two Harbors, MN 55616 - Phone: (218) 834-8522 | SNAP, MSA - Special Diet Allowance |
| Two Harbors Area Food Shelf | 2124 10th Street, Two Harbors, MN 55616 - Phone: (218) 391-8191 | Food Shelf |
| Ruby's Pop-Up Pantry | Vinyard Church, 99 Edison Boulevard, Silver Bay, MN 55614 | Pop-Up Food Shelf |
| Silver Bay Food Shelf | 99 Edison Boulevard, Silver Bay, MN 55614 - Phone: (218) 226-4443 | Food Shelf |
| Second Harvest Northern Lakes Food Bank | Clair Nelson Center, 6866 Cramcer Road, Finland, MN 55603 | Food Shelf |

Case Management - General

| | | |
|----------------------------|--|-----------------|
| Lake County Human Services | 616 3rd Ave., Two Harbors, MN 55616 - Phone: (218) 834-8400 | Case Management |
|----------------------------|--|-----------------|

Case Management - Other

| | | |
|------------------------|--|-------------------------|
| Minnesota Aids Project | 400 E. 3rd Street, Duluth, MN 55805 - Phone: (612) 341-2060 | Medical Case Management |
|------------------------|--|-------------------------|

Mental Health

| | | |
|----------------------------|---|---|
| Lake County Human Services | 616 3rd Ave., Two Harbors, MN 55616 - Phone: (218) 834-8400 | Adult Mental Health Case Management |
| Human Development Center | 325 11th Avenue, Two Harbors, MN 55616 Phone: (218) 834-5520 | Case Management, ARMHS, Psychiatry, Psychotherapy, Employment Connection Program, Certified Community Behavioral Health Clinic Services, Community Support Program. Sliding Fee Scale. |

| | | |
|---|---|---|
| | 47120 Burning Tree Road, Duluth, MN 55811 - Phone: (218) 623-1800 / Crisis Line | Mobile crisis service and residential crisis stabilization, psychiatric medical assessment, crisis assessment and intervention, 24 hour nursing care, rehabilitaton services, |
| Birch Tree Center Mental Health Services | Phone: (218) 623-1800 | |
| Northshore Mental Health Services | 324 W. Superior St., Ste. 911, Duluth, MN - Phone: (218) 270-5055 | In person and online counseling |
| 2024 W 3rd Street, Duluth, MN 55806 - Phone: (218) 722-1351 | Outpatient Mental Health Services | |
| Let's Talk | Phone: (218)623-1800 or 844-772-4724 | Regional Mental Health Crisis Line |
| Minnesota Mental Health Crisis Text Line | Txt "MN" to 74141 | Crisis Hotline |
| National Suicide Prevention Hotline | Phone: 800-273-82255 | Suicide Prevention Hotline |
| The Trevor Project | Phone: 866-488-8386 | 24-Hour Crisis Intervention/Suicide Prevention for LGBTQ Youth |
| Lutheran Social Services | Phone: 1-888-881-8261 / counseling@lssmn.org | Mental Health Services |

Substance Abuse / Chemical Dependency & Addiction Services

| | | |
|---|---|--|
| Agate Bay Professional Chemical Health Services | 120 7th Street, Two Harbors, MN 55616 - Phone: (218) 830-8085 | Professional Chemical Health Services. Financial Aid Available. |
|---|---|--|

Free and Income Based Clinics / Medical Facilities / Dental Care

No known clinics in Lake County that are free or income-based.

Public or Private Organizations that Address Fair Housing, Civil Rights, & Needs of Persons with Disabilities

| | | |
|---|---|---|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Bulding, Duuth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org/ | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |

| | | |
|-------------------|--|--|
| The Arc Northland | 424 W. Superior Street, Suite 500, Duluth, MN 55802-1542 - Phone: (218) 726-4725 - info@arcnorthland.org | Civil Rights, Housing, Advocacy |
| Accessible Space | www.accessiblespace.org | Accessible Apartments - Duluth and Hibbing, MN , Community Residential Services, Customized Living Services, Individualized Home Support |

Landlord/Tenant Liaison Services

| | | |
|---|---|---|
| Attorney General of Minnesota | www.ag.state.mn.us or Phone: (800) 657-3787 | Information on Landlords and Tenants Rights |
| HOME Line | Phone: 1-866-866-3546 | Free Legal, Organizing, Education and Advocacy Services |
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or Phone: (612) 752-6677 | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| One Roof Community Housing | 1roofhousing.org or Phone: (218) 391-7679 | Information & Mediation, Ready to Rent Workshops, Landlord Workshops, Education, Problem-Solving Assistance |

Domestic Violence/Sexual Assault Crisis Assistance

| | | |
|----------------------|--|---|
| Life House | 102 W First St., Duluth, MN 55802 - Phone: 218-722-7431 | Domestic Violence/Sexual Assault Crisis Assistance |
| North Shore Horizons | 127 7th St., Two Harbors, MN 55616 - Phone: 218-834-5924 or 800-834-5923 | Domestic & Sexual Violence Advocacy, Legal Advocacy, Supportive Housing, Support Group, 24-hour Crisis Hotline, Law Enforcement Accompaniment, Supervised Visitation/Outreach & Education |

| | | |
|-------------------------------------|---|---|
| Safe at Home | PO Box 17371, St. Paul, MN 55117 - Phone: 1-866-723-3035 | Assigns participants a new legal address which is a post office box address. |
| Safe Haven | 414 West 1st Street, Duluth, MN / (218) 623-1000 | Physical / Emotional / Sexual Abuse Victims - Legal advocacy, Self-Sufficiency Services, Safety planning and 911 emergency phones, Information and Referral, Personal support, Support Groups, Youth Support, Drop-in Center, Emergency Shelter |
| Minnesota Crime Victim Support Line | Phone: (866) 385-2699 / Text: (612) 399-9977 | Statewide 24-hour hotline for crime victims seeking support, information, and referrals |
| Minnesota Day One Crisis Center | www.dayoneservices.org/services-for-victims-of-crime / Phone: (866) 223-1111 / Text: (612) 399-9977 | <u>Helps victims of crimes by providing support, information, and referrals - includes domestic violence, sexual assault, stalking, human trafficking, and more. Includes a pet protection program.</u> |
| MN Coalition Against Sexual Assault | 161 St. Anthony Avenue, St. Paul, MN 55103 / Phone: (651) 209-99393 / www.RapeHelpMn.com / | Provides information for victims of sexual assault and directory of sexual assault programs |
| United Way 2-1-1 | Phone: (800) 543-7709 OR 2-1-1 | Statewide 24-hour information and referral service for all types of needs |

Income Supports and Financial Assistance

| | | |
|--------------------------------|--|---|
| Social Security Administration | 130 W. Superior Street, Duluth, MN 55802 - Phone: 800-772-1213 | Social Security, Federal SSI |
| Lake County Human Services | 616 3rd Ave., Two Harbors, MN 55616 - Phone: (218) 834-8400 | General Assistance, GRH, MSA, MFIP, Child Care Assistance Program |

Emergency Rental Assistance

| | | |
|---------------------------------------|---|---|
| Arrowhead Economic Opportunity Agency | 2124 10th Street, Two Harbors, MN 55616 - Phone: (218) 259-4524 | Crisis Rental Assistance, Rent Deposit Assistance, Utility bill payment assistance, |
|---------------------------------------|---|---|

Emergency Mortgage Assistance

| | | |
|--|--|--|
| Arrowhead Economic Opportunity Agency | 2124 10th Street, Two Harbors, MN 55616 - Mortgage Payment Assistance, Utility bill payment assistance. Phone: (218) 259-4524 | |
| Minnesota Housing Finance Agency - HomeHelpMN COVID-19 Homeowner Assistance Fund | To Be Determined - New Program - To Begin Operation in Late April, 2022 | Direct homeowner assistance program with three types of assistance: (a.) Reinstatement Assistance; (b.) Modification Assistance; (c.) Other Homeowner Assistance (payment of overdue taxes, insurance, HOA or similar association fees, manufacture home lot rents, overdue land contract payments). Maximum assistance of \$35,000. |

Utility Cost Assistance

| | | |
|---|---|--|
| Energy Assistance - Arrowhead Economic Opportunity Agency | Arrowhead Economic Opportunity Agency - Phone: (218) 749-2912 or 1-800-662-5711 | Payment of energy bills, water/wastewater bills, utility disconnection or fuel delivery assistance, advocacy with energy suppliers and human service providers, repair or replacement of homeowner's broken heating systems. |
|---|---|--|

Foreclosure Prevention Services

| | | |
|---|---|---|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (evictions, repairs, lock-outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials - STATEWIDE VIRTUAL SERVICES |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for persons in poverty regarding Family, Civil, Employment, Debt Collection, Housing, Immigration, Real Estate, Criminal Expungement, Bankruptcy, etc.... |

| | | |
|--------------------------|---|---|
| LSS Financial Counseling | 424 W. Superior St., Duluth, MN - Phone: (888) 577-2227 | Foreclosure Prevention Advisors - Statewide Remote Services |
|--------------------------|---|---|

Credit Repair / Financial Literacy

| | | |
|---------------------------------------|--|---|
| Arrowhead Economic Opportunity Agency | 2124 10th Street, Two Harbors, MN 55616 - Phone: (218) 259-4524 | Financial Literacy Assistance / Individual Development accounts |
| LSS of Minnesota | 424 W. Superior St., Duluth, MN 55802 - Phone: (888) 577-2227 | Credit Repai/Debt Management, Financial Literacy, Financial Opportunity Center, Individual Development Accounts |
| Wells Fargo - Hands On Banking | www.handsonbanking.org | Interactive Financial Literacy Online Education, Instructor-Led Curriculum |

Life Skills Training

| | | |
|---------------------------------------|---|--|
| Arrowhead Economic Opportunity Agency | 2124 10th Street, Two Harbors, MN 55616 - Phone: (218) 259-4524 | Adult Education (GED Preparation, Adult Diploma, Math Skills, Computer Skills, Reading Skills, College Prep, Distance Learning, Financial Literacy, Interview Skills, Budgeting, Writing Skills) |
| Lutheran Social Services | 102 W 1st Street, Duluth, MN 55802 - Phone: 800-582-5260 | Financial Wellness Counseling / Foreclosure Prevention Counseling - Statewide Remote Service |

Employment Assistance and Job Training

| | | |
|----------------------------|---|-------------------------------|
| Lake County Human Services | 616 3rd Ave., Two Harbors, MN 55616 - Phone: (218) 834-8400 | Diversiory Work Program (DWP) |
|----------------------------|---|-------------------------------|

Transportation

| | | |
|---------------------------------|--------------------------------------|---|
| Arrowhead Transit | All Counties - Phone: 1-800-852-0175 | Dial -A-Ride |
| MN Department of Human Services | All Counties - Phone: (866) 467-1724 | Nonemergency Medical Transportation Services (NEMT) |

Veteran's Services

| | | |
|---|--|---|
| Lake County Veterans Service Office | 601 3rd Avenue, Two Harbors, MN 55616 - Phone: (218) 834-8326 | Connects Veterans and their families with state and federal benefits - acts as an advocate on their behalf and directs them to other authorized agencies / providers as needed. |
| Veterans Employment Program | Jeff Dexter - jeffrey.dexter@state.mn.us Phone: (218) 302-8432 (office) / (218) 529-8220 (cell) | Career Planning and Job search Assistance |
| Minnesota Veteran Linkage Line | Phone 866-Linkvet - (866-546-5838) | Online Support services. Connects veterans, their family members and friends, and other advocates with mental health information, local resources. |
| Minnesota Department of Veteran Affairs | Phone: 844-698-2311 | Veteran Resources |
| Minnesota Assistance Council for Veterans | 5209 Ramsey Street, Duluth, MN 55807 - Phone: (218) 722-8763 | Rapid Rehousing , Support Services |

Public Housing Agencies

| | | |
|-------------|--|----------------------|
| Two Harbors | 505 1st Avenue, Two Harbors, MN 55616 - Phone: (218) 834-2728 | Public Housing Units |
|-------------|--|----------------------|

Providers of Shelter for Homeless Individuals and Families

| | | |
|--|--|---|
| Arrowhead Economic Opportunity Agency (AEOA) | 2124 10th Street, Two Harbors, MN 55616 - Phone: (218) 259-4524 | Emergency Shelter, Transitional Shelter, Rapid Rehousing, PSH, OPH, Services Provider |
| North Shore Horizons, Inc. / Hearth Connection | 127 7th Street, Two Harbors, MN 55616 - Phone: (218) 834-5924 | Transitional Housing |

** NOTE: Not all services listed are located within Lake County. However, they are listed as being available to residents of Lake County.*

St. Louis County - General Inventory of Support Services and Resources (Minus Duluth)

* Includes some major providers within the City of Duluth - but not ALL providers in Duluth, as this is not within the NE MN HOME Consortium Area.

TYPE OF SUPPORTIVE SERVICE

Food and Nutrition

| ORGANIZATION | LOCATION | DESCRIPTION OF SERVICE |
|--------------------------------------|--|--|
| St. Louis County PHHS - Duluth | 320 W. 2nd St., Duluth, MN 55802 - Phone: (218) 726-2222 or (800) 450-9777 | SNAP, MSA - Special Diet Allowance |
| St. Louis County PHHS Ely | 320 Miners Dr E, Ely, MN 55731 - Phone: (218)365-8220 or (800)450-9777 | SNAP, MSA - Special Diet Allowance |
| St. Louis County PHHS - Hibbing | 1814 14th Ave E., Hibbing, MN 55746 - Phone: (218) 262-6000 or (800) 450-9777 | SNAP, MSA - Special Diet Allowance |
| St. Louis County PHHS - Virginia | 201 S. 3rd Ave. W., Virginia, MN 55792 / Human Services Phone: (218) 471-7100 or (800) 450-9777 / Public Health Phone: (218) 471-7600 or (800) 450-9777 | SNAP, MSA - Special Diet Allowance |
| Boise Forte Tribal Government | 5326 St. Mary Drive, Nett Lake, MN 55772 - Phone: (218) 757-3504 | Food Distribution |
| Fond du Lac Band of Lake Superior | 50 University Rd, Cloquet, MN 55720 - | |
| Chippewa Tribal Government | Phone: (218) 878-7505 | Food Distribution |
| Snacks and Packs Program | Cook Co. Schools / 101 W 5th St., Grand Marais, MN 55604 - Phone: (218) 387- 2271, Ext. 406 | Prepared Meals for School Children (Weekends) |
| Ruby's Pop-Up Pantry | Multiple Locations | |
| | Clinton Town Hall, 8907 MN 37, Iron Junction, MN 55751 | Pop-Up Food Shelf |
| | Cook, MN Old Cook School 302 W. Vermillion Drive, Cook MN 55723 | Pop-Up Food Shelf |
| | Hermantown, MN 5007 Maple Grove Road, Hermantown, MN 55811 | Pop-Up Food Shelf |
| Salvation Army - Hibbing | 107 West Howard Street, Hibbing, MN 55746 - Phone: (218) 263-5096 | Prepared Meals, Food Shelf |
| Salvation Army - Virginia | 507 12th Ave. West, Virginia, MN 55792 - Phone: (218) 741-1889 | Prepared Meals, Food Shelf |
| Quad City Food Shelf - Mountain Iron | 8167 Enterprise Drive N., Virginia, MN 55792 - Phone: (218) 759-1371 | Food Shelf |
| Chisholm Food Shelf | 208 W. Lake Street, Chisholm, MN 55719 - Phone: (218) 254-0045 | Food Shelf |

| | | |
|--|--|--|
| Aurora Food Shelf | 315 N. Main Street, Aurora, MN 55705 - Phone: (218) 750-7020 | Food Shelf |
| Babbitt Food Shelf | Babbitt, MN - Phone: (218) 827-2166 | Food Shelf |
| Ely Area Food Shelf | 15 West Conan Street, Ely, MN 55731 - Phone: (218) 235-8527 | Food Shelf |
| Gilbert Food Shelf | 3 S. Broadway Ave, Gilbert, MN 55741 - Phone: (218) 741-1371 | Food Shelf |
| Proctor Food Shelf - Proctor, MN | 100 S. Poink Drive, Proctor, MN 55810 - Phone: (218) 628-6288 | Food Shelf |
| Tower Food Shelf | 414 Main Street, Tower, MN 55790 - Phone: (218) 753-3503 | Food Shelf |
| Peace United Methodist Church | 305 S. 9th Avenue, Virginia, MN 55792 - Phone: (218) 741-7739 | Community Meal |
| Buddy Backpacks - United Way of NE MN | 608 East Drive, Chisholm, MN 55719 | Prepared Meals for School Children (Weekends) |
| Hearth to Hearth Ministries - Chisholm, MN | Chisholm, MN | Food Pantry |
| Hermantown Food Shelf | 5028 Miller Trunk Hwy, Hermantown, MN - Phone: (218) 727-5653 | Food Pantry |
| Floodwood Food Shelf | 601 Ash Street, Floodwood, MN 55736 - Phone: (218) 476-2886 | Food Shelf |
| Quad City Food Shelf - Mountain Iron | 83676 Enterprise Drive North, Mountain Iron, mN 55768 - Phone: (218) 749-1371 | Food Shelf |

Case Management - General

| | | |
|----------------------------------|--|-----------------|
| St. Louis County PHHS - Duluth | 320 W. 2nd St., Duluth, MN 55802 - Phone: (218) 726-2222 or (800) 450-9777 | Case Management |
| St. Louis County PHHS Ely | 320 Miners Dr E, Ely, MN 55731 - Phone: (218)365-8220 or (800)450-9777 | Case Management |
| St. Louis County PHHS - Hibbing | 1814 14th Ave E., Hibbing, MN 55746 - Phone: (218) 262-6000 or (800) 450-9777 | Case Management |
| St. Louis County PHHS - Virginia | 201 S. 3rd Ave. W., Virginia, MN 55792 / Human Services Phone: (218) 471-7100 or (800) 450-9777 / Public Health Phone: (218) 471-7600 or (800) 450-9777 | Case Management |

Case Management - Other

| | | |
|------------------------|--|-------------------------|
| Minnesota Aids Project | 400 E. 3rd Street, Duluth, MN 55805 - Phone: (612) 341-2060 | Medical Case Management |
|------------------------|--|-------------------------|

Mental Health

| | | |
|---|--|---|
| St. Louis County PHHS - Duluth | 320 W. 2nd St., Duluth, MN 55802 - Phone: (218) 726-2222 or (800) 450-9777 | Adult Mental Health Case Management |
| St. Louis County PHHS Ely | 320 Miners Dr E, Ely, MN 55731 - Phone: (218)365-8220 or (800)450-9777 | Adult Mental Health Case Management |
| St. Louis County PHHS - Hibbing | 1814 14th Ave E., Hibbing, MN 55746 - Phone: (218) 262-6000 or (800) 450-9777 | Adult Mental Health Case Management |
| St. Louis County PHHS - Virginia | 201 S. 3rd Ave. W., Virginia, MN 55792 / Human Services Phone: (218) 471-7100 or (800) 450-9777 / Public Health Phone: (218) 471-7600 or (800) 450-9777 | Adult Mental Health Case Management |
| Grand Portage Human Services | 62 Upper Road, Grand Portage, MN 55605 - Phone: (218) 475-2166 | Adult Mental Health Case Management |
| Boise Forte Human Services | Multiple Locations | |
| | Nett Lake 5344 Lakeshore Drive, Nett Lake, MN 55772 - Phone: (218) 757-3261 | Mental Health Service Referrals, ARMHS, Targeted Case Management, Outpatient Therapy |
| | Vermillion 1195 County Road 77, Tower, MN 55790 - Phone: (218) 753-2347 | Mental Health Service Referrals, ARMHS, Targeted Case Management, Outpatient Therapy |
| Fond du Lac Band of Lake Superior Chippewa | Phone: (218) 878-3729 / CRISIS Services Phone: (844-77 BIRCH | Mobile Crisis Response Line, Coordinated mental health services. |
| Range Mental Health Center | Multiple Locations 624 13th Street, Virginia, MN 55792 - Virginia Phone: (218) 749-2881 | 24-hour crisis line, psychiatric services, outpatient adult services, Community Support Program, ARMHS, Peer Support Specialist Program, Emotional Health Skills Group, Homeless Services, Adapt Services Main Office. Sliding Fee Scale. |
| | Range Tx Center - 626 13th St. S., Virginia, Virginia MN 55792 - Phone: (800) 450-2273 | Inpatient Program , 24-hour medically monitored, short-term stabilization detox program. Sliding Fee Scale. |

| | | |
|--|--|---|
| | Wellstone Crisis Center - Phone:(218) 471- Eveleth 4327 | Crisis Residential Program (mental health/emotional crisis). Sliding Fee Scale. |
| | 3203 3rd Ave. W., Hibbing, MN 55746 - Hibbing Phone: (218) 263-9237 | ITV Pscyiatric Medication Management Services , ARMHS, Outpatient Chemical Dependency Tx. Sliding Fee Scale. |
| | 111 S. 4th Ave E., Ely, MN 55732 - Phone: Ely (800) 450-2273 | Outpatient Therapy. Sliding Fee Scale. |
| Scenic Rivers Health Services | 126 W. 7th Avenue, Floodwood, MN - Phone: (218) 476-2221 | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| | | Case Management, ARMHS, Psychiatry, Psychotherapy, Employment Connection Program, Certified Community Behavioral Helath Clinic Services, Community Support Program. Sliding Fee Scale. |
| Human Development Center | 31 W 1st Street, Duluth, MN 55802 - Phone: (218) 727-1918 | |
| | 47120 Burning Tree Road, Duluth, MN 55811 - Phone: (218) 623-1800 / Crisis Line Phone: (218) 623-1800 | Mobile crisis service and residential crisis stabilization, psychiatric medical assessment, crisis assessment and intervention, 24 hour nurising care, rehabilitaton services, |
| Birch Tree Center Mental Health Services | | |
| | 220 N. 6th Avenue E. Duluth, MN - Phone: (218) 249-7000 | Individual, group and family therapy; PTSD Tx; Psychological Testing; etc... Sliding Fee Scale Available based on income and assets. |
| St. Luke's Mental Health Clinic | | |
| | 324 W. Superior St., Ste. 911, Duluth, MN - Phone: (218) 270-5055 | In person and online counseling |
| Northshore Mental Health Services | | |
| | 2024 W 3rd Street, Duluth, MN 55806 - Phone: (218) 722-1351 | Outpatient Mental Health Services |
| Turning Point Mental Health Services | | |
| Let's Talk | Phone: (218)623-1800 or 844-772-4724 | Regional Mental Health Crisis Line |
| | | |
| Minnesota Mental Health Crisis Text Line | Txt "MN" to 74141 | Crisis Hotline |
| National Suicide Prevention Hotline | Phone: 800-273-82255 | Suicide Prevention Hotline |
| | | 24-Hour Crisis Intervention/Suicide Prevention for LGBTQ Youth |
| The Trevor Project | Phone: 866-488-8386 | |
| | Phone: 1-888-881-8261 / counseling@lssmn.org | Mental Health Services |
| Lutheran Social Services | | |

Substance Abuse / Chemical Dependency & Addiction Services

| | | |
|--|---|---|
| Boise Forte Human Services | Multiple Locations | |
| | 5344 Lakeshore Drive, Nett Lake, MN | Substance Use Counseling and Referrals, Wellbriety Circle Meetings |
| | Nett Lake 55772 - Phone: (218) 757-3261 | |
| | 1195 County Road 77, Tower, MN 55790 - | Substance Use Counseling and Referrals, Wellbriety Circle Meetings |
| | Vermillion Phone: (218) 753-2347 | |
| Fond du Lac Band of Lake Superior Chippewa | (218) 878-3729 / CRISIS Services: - Phone: (844-77 BIRCH | Tagwii Recovery Center - Comprehensive Opioid Response Treatment |
| Range Mental Health | Multiple Locations | |
| | Range Tx Center - 626 13th St. S., Virginia, MN 55792 - Phone: (800) 450-2273 | Inpatient Program, 24-hour medically monitored, short-term stabilization detox program. Sliding Fee Scale |
| | Virginia | |
| | 3203 3rd Ave. W., Hibbing, MN 55746 - | ITV Pscyiatric Medication Management Services , ARMHS, Outpatient Chemical Dependency Tx. Sliding Fee Scale |
| | Hibbing Phone: (218) 263-9237 | |
| | | Depression, Anxiety, and Stress Management, Counseling, Trauma Counseling, Substance Abuse Counseling. Sliding Fee Scale |
| Scenic Rivers Health Services | 126 W. 7th Avenue, Floodwood, MN - Phone: (218) 476-2221 | |
| Center for Alcohol/Drug Tx (Duluth) | 1402 E. Superior St., Duluth, MN 55804 - | Chemical Dependency and Addiction Services |
| | Phone: 218-723-8444 | |
| Ridgewood Recovery Inc DBA The Superior Treatment Center | 202 West Superior Street, Duluth, MN 55802 - Phone: (218) 336-9300 | Drug and Alcohol Treatment Services, substance Abuse Treatment Services. Sliding Fee Scale |
| Mid Range Chemical Denependency Services | 522 East Howard Street, Hibbing, MN | Drug and Alcohol Treatment Services, Substance Abuse Treatment Services. Sliding Fee Scale |
| | 55746 - Phone: (218) 262-0860 | |

Free and Income Based Clinics / Medical Facilities / Dental Care

| | | |
|--------------------------|---|---|
| Project Care Clinic | 230 1st Street S., Virginia, MN 55792 - | Free Clinic providing health outreach services to uninsured people. |
| | Phone: (218) 741-5173 | |
| Project Care Free Clinic | Multiple Locations | |
| | 3112 6th Avenue East, Hibbing, MN 55746 | Free Clinic which provides outreach service to uninsured people. |
| | Hibbing - Phone: (218) 231-1636 | |
| | 232 West Sheridan St., Ely, MN 55731 - | Free Clinic which provides outreach service to uninsured people. |
| | Ely Phone: (218) 365-2940 | |

| | | |
|---|---|---|
| Ely Community Health Center | 111 South 4th Avenue East, Ely, MN 55731 Phone: (218) 365-5678 | Treating minor acute illnesses and injuries; monitoring chronic diseases; prescribing medications; low-cost, preventative health services. Free. |
| Planned Parenthood | 505 12th Avenue West, Virginia, MN 55792 - Phone: (218) 741-8192 | Family Planning Services. Lower Fee Scale for Uninsured - or Insurance. |
| | 1001 East Central Entrance, Suite 200, Duluth, MN 55811 - Phone: (218) 722-0833 | Family Planning Services. Lower Fee Scale for Uninsured - or Insurance. |
| Scenic Rivers Health Services | Multiple Locations | |
| | 126 W. 7th Avenue, Floodwood, MN - Floodwood Phone: (218) 476-2221 | Medical , Dental Services - Operates on a Sliding Scale Model - based on income. |
| | 20 5th Street S.E., Cook, MN 55723 - Cook Phone: (218) 666-5102 | Dental Services |
| Lake Superior Community Health | 4325 Grand Avenue, Duluth, MN 55807 - Phone: (218) 722-1497 | Sliding Fee Scale - Comprehensive Family medical and dental care for all ages. |
| Lake Superior Life Care Center - Duluth Low Cost Clinic | 4931 East Superior Street, Duluth, MN 55804 - Phone: (218) 727-3399 | Pregnancy testing, ultrasounds, non-emergency medical care, education. Free or low cost care. |
| Cook County North Shore Hospital and Care Center | 515 5th Ave. W., Grand Marais, MN 55604 Phone: (218) 387-3040 | Medical Services on a Sliding Scale Model - based on income. |
| Options for Women - Iron Range / Hibbing Free Clinic | 802 East Howard Street, Suite 3, Hibbing, MN 55746 - Phone: (218) 252-5768 | Pregnancy tests, Counseling, Referrals, Support Services - Free. |

Public or Private Organizations that Address Fair Housing, Civil Rights, & Needs of Persons with Disabilities

| | | |
|---|---|---|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org/ | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collection, Housing, Immigration, Real Estate, Criminal Expungement, Bankruptcy, etc.... |

| | | |
|---|--|--|
| Access North Center for Independent Living of NE MN | 1309 East 40th Street, Hibbing, MN 55746 - Phone: (800) 390-3681 | Indep. Living Skills Training, Info and Referral, Consumer Advocacy, Community Advocacy, Peer Mentoring/Group Support, Transition to Community |
| The Arc Northland | 424 W. Superior Street, Suite 500, Duluth, MN 55802-1542 - Phone: (218) 726-4725 - info@arcnorthland.org | Civil Rights, Housing, Advocacy |
| Accessible Space | www.accessiblespace.org | Accessible Apartments - Duluth and Hibbing, MN , Community Residential Services, Customized Living Services, Individualized Home Support |

Landlord/Tenant Liaison Services

| | | |
|---|---|---|
| Attorney General of Minnesota | www.ag.state.mn.us or Phone: (800) 657-3787 | Information on Landlords and Tenants Rights |
| HOME Line | Phone: 1-866-866-3546 | Free Legal, Organizing, Education and Advocacy Services |
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800-933-1112 - http://lasnem.org | Landlord/Tenant Issues (Evictions, Repairs, Lock-Outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for Low-income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or Phone: (612) 752-6677 | Free Legal Assistance for Persons in Poverty Regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| One Roof Community Housing | 1roof housing.org or Phone: (218) 391-7679 | Information & Mediation, Ready to Rent Workshops, Landlord Workshops, Education, Problem-Solving Assistance |

Domestic Violence/Sexual Assault Crisis Assistance

| | | |
|-----------------------------|--|--|
| Life House | 102 W First St., Duluth, MN 55802 - Phone: 218-722-7431 | Domestic Violence/Sexual Assault Crisis Assistance |
| Safe at Home | PO Box 17371, St. Paul, MN 55117 - Phone: 1-866-723-3035 | Assigns participants a new legal address which is a post office box address. |
| Domestic Abuse Intervention | 202 E. Superior Street, Duluth, MN 55802 - Phone: (218) 522-4525 | The Duluth Model |

| | | |
|---|---|---|
| Sexual Assault Program of Northern St. Louis County | 327 1st Street South, Suite 17, Virginia, MN 55792 - Phone: (218) 749-4725 | Sexual Assault Assistance Provider |
| Advocates for Family Peace | 3280 9th Street N., Suite 150, Virginia, MN 55792 - Phone: (218) 248-5512 - info@stopdomesticabuse.org | Emergency Shelter / Domestic Violence Service Provider |
| Safe Haven | 414 West 1st Street, Duluth, MN / (218) 623-1000 | Physical / Emotional / Sexual Abuse Victims - Legal advocacy, Self-Sufficiency Services, Safety planning and 911 emergency phones, Information and Referral, Personal support, Support Groups, Youth Support, Drop-in Center, Emergency Shelter |
| Minnesota Crime Victim Support Line | Phone: (866) 385-2699 / Text: (612) 399-9977 | Statewide 24-hour hotline for crime victims seeking support, information, and referrals |
| Minnesota Day One Crisis Center | www.dayoneservices.org/services-for-victims-of-crime / Phone: (866) 223-1111 / Text: (612) 399-9977 | Helps victims of crimes by providing support, information, and referrals - includes domestic violence, sexual assault, stalking, human trafficking, and more. Includes a pet protection program. |
| MN Coalition Against Sexual Assault | 161 St. Anthony Avenue, St. Paul, MN 55103 / Phone: (651) 209-99393 / www.RapeHelpMn.com / | Provides information for victims of sexual assault and directory of sexual assault programs |
| United Way 2-1-1 | Phone: (800) 543-7709 OR 2-1-1 | Statewide 24-hour information and referral service for all types of needs |

Income Supports and Financial Assistance

| | | |
|-------------------------------------|--|---|
| Social Security Administration | Multiple Locations | |
| | 130 W. Superior Street, Duluth, MN 55802 - Duluth, MN Phone: 800-772-1213 | Social Security, Federal SSI |
| | 1122 E 25th Street, Hibbing, MN 55746 - Hibbing, MN Phone: (866) 964-4320 | Social Security, Federal SSI |
| County Human Services (Each County) | | |
| St. Louis County PHHS - Duluth | 320 W. 2nd St., Duluth, MN 55802 - Phone: (218) 726-2222 or (800) 450-9777 | General Assistance, GRH, MSA, MFIP, Child Care Assistance Program |
| St. Louis County PHHS Ely | 320 Miners Dr E, Ely, MN 55731 - Phone: (218)365-8220 or (800)450-9777 | General Assistance, GRH, MSA, MFIP, Child Care Assistance Program |
| St. Louis County PHHS - Hibbing | 1814 14th Ave E., Hibbing, MN 55746 - Phone: (218) 262-6000 or (800) 450-9777 | General Assistance, GRH, MSA, MFIP, Child Care Assistance Program |

| | | |
|--|--|--|
| St. Louis County PHHS - Virginia Boise Forte Human Services | 201 S. 3rd Ave. W., Virginia, MN 55792 / Human Services Phone: (218) 471-7100 or (800) 450-9777 / Public Health Phone: (218) 471-7600 or (800) 450-9777 | General Assistance, GRH, MSA, MFIP, Child Care Assistance Program |
| | 5344 Lakeshore Drive, Nett Lake, MN Nett Lake 55772 - Phone: (218) 757-3261 | Miscellaneous Financial Resources |
| | 1195 County Road 77, Tower, MN 55790 - Vermillion Phone: (218) 753-2347 | Miscellaneous Financial Resources |

Emergency Rental Assistance

| | | |
|---|---|--|
| Arrowhead Economic Opportunity Agency Salvation Army | 702 3rd Ave. S., Virginia, MN 55792 - Phone: (218) 729=5509 Multiple Locations | Crisis Rental Assistance, Rent Deposit Assistance, Utility bill payment assistance, |
| | 215 S. 27th Ave. W., Duluth, MN 55806 - Duluth Phone: (218) 722-7934 | Emergency financial assistance - assistance paying utilities, rent, heating bills |
| | 507 S. 12th Ave., Virginia, MN 55792 - Virginia Phone: (218) 741-1889 | Emergency financial assistance - assistance paying utilities, rent, heating bills |
| | 107 W. Howard St., Hibbing, MN 55746 - Hibbing Phone: (218) 263-5096 | Emergency financial assistance - assistance paying utilities, rent, heating bills |

Emergency Mortgage Assistance

| | | |
|--|---|--|
| Arrowhead Economic Opportunity Agency | 702 3rd Ave. S., Virginia, MN 55792 - Phone: (218) 729=5509 | Mortgage Payment Assistance, Utility bill payment assistance. |
| KOOTASCA Community Action, Inc. | 201 NW 4th Street, Suite 130, Grand Rapids, MN 55644 - Phone: (218) 999- 0800 | Mortgage Payment Assistance, Utility bill payment assistance. |
| Minnesota Housing Finance Agency - HomeHelpMN COVID-19 Homeowner Assistance Fund | To Be Determined - New Program - To Begin Operation in Late April, 2022 | Direct homeowner assistance program with three types of assistance: (a.) Reinstatement Assistance; (b.) Modification Assistance; (c.) Other Homeowner Assistance (payment of overdue taxes, insurance, HOA or similar association fees, manufacture home lot rents, overdue land contract payments). Maximum assistance of \$35,000. |

Salvation Army

Multiple Locations

| | |
|---|---|
| 215 S. 27th Ave. W., Duluth, MN 55806 - Duluth Phone: (218) 722-7934 | Emergency financial assistance - assistance paying utilities, rent, heating bills |
| 507 S. 12th Ave., Virginia, MN 55792 - Virginia Phone: (218) 741-1889 | Emergency financial assistance - assistance paying utilities, rent, heating bills |
| 107 W. Howard St., Hibbing, MN 55746 - Hibbing Phone: (218) 263-5096 | Emergency financial assistance - assistance paying utilities, rent, heating bills |

Utility Cost Assistance

| | | |
|---|--|--|
| Energy Assistance - Arrowhead Economic Opportunity Agency | Arrowhead Economic Opportunity Agency - Phone: (218) 749-2912 or 1-800-662-5711 | Payment of energy bills, water/wastewater bills, utility disconnection or fuel delivery assistance, advocacy with energy suppliers and human service providers, repair or replacement of homeowner's broken heating systems. |
|---|--|--|

| | | |
|---|-----------------------|--|
| Energy Assistance - Boise Forte Tribal Government | Phone: (800) 657-3710 | Payment of energy bills, water/wastewater bills, utility disconnection or fuel delivery assistance, advocacy with energy suppliers and human service providers, repair or replacement of homeowner's broken heating systems. |
|---|-----------------------|--|

| | | |
|---|---|--|
| Energy Assistance - Fond Du Lac Reservation | 1720 Big Lake Rd., Cloquet, MN 55720 - Phone: (800) 365-1613 | Payment of energy bills, water/wastewater bills, utility disconnection or fuel delivery assistance, advocacy with energy suppliers and human service providers, repair or replacement of homeowner's broken heating systems. |
|---|---|--|

Salvation Army

Multiple Locations

| | |
|--|---|
| 215 S. 27th Ave. W., Duluth, MN 55806 - Duluth Phone: (218) 722-7934 | Emergency financial assistance - assistance paying utilities, rent, heating bills |
|--|---|

| | | |
|--|---|--|
| | 507 S. 12th Ave., Virginia, MN 55792 - Virginia Phone: (218) 741-1889 | Emergency financial assistance - assistance paying utilities, rent, heating bills |
| | 107 W. Howard St., Hibbing, MN 55746 - Hibbing Phone: (218) 263-5096 | Emergency financial assistance - assistance paying utilities, rent, heating bills |

Foreclosure Prevention Services

| | | |
|--|--|---|
| Legal Aid Service of Northeastern Minnesota | 424 West Superior Street, 302 Ordean Building, Duluth, MN 55802 - Phone: 800- 933-1112 - http://lasnem.org | Landlord/Tenant Issues (evictions, repairs, lock-outs), Contract for Deed, Mortgage Foreclosure Defense, Subsidized Housing, Housing Denials |
| MNLegalAdvice | www.mnlegaladvice.org | Assistance with Legal Questions for low- income Minnesotans |
| Volunteer Lawyers Network (VLN) | www.vlnmn.org/help or (612) 752-6677 | Free Legal Assistance for persons in poverty regarding Family, Civil, Employment, Debt Collectio, Housing, Immigration, Real Estate, Criminal Expngement, Bankruptcy, etc.... |
| LSS Financial Counseling | 424 W. Superior St., Duluth, MN - Phone: (888) 577-2227 | Foreclosure Prevention Advisors - Statewide Remote Services |
| Salvation Army | Multiple Locations 20734 US Highway 169, Grand Rapids, MN - Grand Rapids Phone: (218) 326-4847 | Foreclosure Counsleing and Prevention tactics |
| | 1301 3rd Avenue W., International Falls, International Falls MN 56649 - Phone: (218) 283-3394 | Foreclosure Counsleing and Prevention tactics |

Credit Repair / Financial Literacy

| | | |
|---------------------------------------|--|--|
| Arrowhead Economic Opportunity Agency | Multiple Locations <u>Cook Higher Education / 300 W. 3rd St., Grand Marais, MN 55604 - Phone: (218)</u> Grand Marais <u>259-4524</u> | <u>Financial Literacy Assistance / Individual Development accounts</u> |
| | CareerForce Center / 3920 13th Ave. E., Hibbing, MN 55746 - Phone: (218) 969- Hibbing 2806 | Financial Literacy Assistance / Individual Development accounts |
| | Itasca Community College / 1851 US-169, Grand Rapids, MN 55744 - Phone: (218) Grand Rapids 259-0285 OR (218) 910-8986 | Financial Literacy Assistance / Individual Development accounts |
| | Rainy River Community College / 1501 Hwy 71, International Falls, MN 56649 - Phone: International Falls (218) 259-4524 | Financial Literacy Assistance / Individual Development accounts |

| | | |
|--------------------------------|--|---|
| | 2124 10th Street, Two Harbors, MN 55616 - Two Harbors Phone: (218) 259-4524 | Financial Literacy Assistance / Individual Development accounts |
| | 820 N. 9th Street, Virginia, MN 55792 - Virginia Phone: (218) 735-6864 OR (218) 750-2606 | Financial Literacy Assistance / Individual Development accounts |
| Community Action - Duluth | 19 North 21st Ave. W, Duluth, MN 55806 - Phone: (218) 726-1665 | Financial Literacy / Individual Development Accounts |
| LSS of Minnesota | 424 W. Superior St., Duluth, MN 55802 - Phone: (888) 577-2227 | Credit Repai/Debt Management, Financial Literacy, Financial Opportunity Center, Individual Development Accounts |
| Wells Fargo - Hands On Banking | www.handsonbanking.org | Interactive Financial Literacy Online Education, Instructor-Led Curriculum |

Life Skills Training

| | | |
|---------------------------------------|--|--|
| Center for Changing Lives - LSS | 1422 E. Superior Street, Duluth, MN 55805 - Phone: (218) 529-2230 | Life-skills training, educational support, job skill development/mentoring |
| Arrowhead Economic Opportunity Agency | Multiple Locations | |
| | CareerForce Center / 3920 13th Ave. E., Hibbing, MN 55746 - Phone: (218) 969- Hibbing 2806 | Adult Education (GED Preparation, Adult Diploma, Math Skills, Computer Skills, Reading Skills, College Prep, Distance Learning, Financial Literacy, Interview Skills, Budgeting, Writing Skills) |
| | Itasca Community College / 1851 US-169, Grand Rapids, MN 55744 - Phone: (218) Grand Rapids 259-0285 OR (218) 910-8986 | Adult Education (GED Preparation, Adult Diploma, Math Skills, Computer Skills, Reading Skills, College Prep, Distance Learning, Financial Literacy, Interview Skills, Budgeting, Writing Skills) |
| | 820 N. 9th Street, Virginia, MN 55792 - Virginia Phone: (218) 735-6864 OR (218) 750-2606 | Adult Education (GED Preparation, Adult Diploma, Math Skills, Computer Skills, Reading Skills, College Prep, Distance Learning, Financial Literacy, Interview Skills, Budgeting, Writing Skills) |
| Lutheran Social Services | 102 W 1st Street, Duluth, MN 55802 - Phone: 800-582-5260 | Financial Wellness Counseling / Foreclosure Prevention Counseling |

Employment Assistance and Job Training

| | | |
|--------------------------------------|--|---|
| St. Louis County PHHS - Duluth | 320 W. 2nd St., Duluth, MN 55802 - Phone: (218) 726-2222 or (800) 450-9777 | Diversiory Work Program (DWP) |
| St. Louis County PHHS Ely | 320 Miners Dr E, Ely, MN 55731 - Phone: (218)365-8220 or (800)450-9777 | Diversiory Work Program (DWP) |
| St. Louis County PHHS - Hibbing | 1814 14th Ave E., Hibbing, MN 55746 - Phone: (218) 262-6000 or (800) 450-9777 | Diversiory Work Program (DWP) |
| St. Louis County PHHS - Virginia | 201 S. 3rd Ave. W., Virginia, MN 55792 / Human Services Phone: (218) 471-7100 or (800) 450-9777 / Public Health Phone: (218) 471-7600 or (800) 450-9777 | Diversiory Work Program (DWP) |
| SOAR - Career Solutions | 205 W. 2nd St, Ste. 101, Duluth, MN 55802 - Phone: (218) 722-3126 | Resume Creation, Career Coaching and Job Search Services, mentoring, case management, employment services |
| Northeast MN Office of Job Trainings | Multiple Locations | |
| | CareerForce - 402 W 1st St., Duluth, MN Duluth 58802 - Phone: (218) 302-8400 | Career planning and exploration, personalized job search strategies, funding for postsecondary education, financial resources to support job search activities |
| | Lake Superior College, 2101 Trinity Rd., Duluth, MN 55811 - Phone: (218) 733- Duluth 7629 | Career planning and exploration, personalized job search strategies, funding for postsecondary education, financial resources to support job search activities |
| | CareerForce - 3920 13th Ave E., Hibbing, Hibbing MN 55746 - Phone: (218) 231-8590 | Career planning and exploration, personalized job search strategies, funding for postsecondary education, financial resources to support job search activities |
| | CareerForce - 820 N. 9th St., Virginia, MN Virginia 55792 - Phone: (800) 325-5332 | Career planning and exploration, personalized job search strategies, funding for postsecondary education, financial resources to support job search activities |
| Arrowhead Transit | All Counties - Phone: 1-800-852-0175 | Dial -A-Ride |

Transportation

| | | |
|---------------------------------|---|---|
| MN Department of Human Services | All Counties - Phone: (866) 467-1724 | Nonemergency Medical Transportation Services (NEMT) |
| Duluth Transit Authority | www.duluthtransit.om - Phone: (218) 623-4325 | Bus Service - Duluth / Proctor / Hermantown |
| Jefferson Lines | Grand Rapids, Hibbing, Virginia, Duluth - Phone: 1-800-451-5333 | Bus Service - Long Distance |

Veteran's Services

| | | |
|--|---|---|
| St. Louis County Veterans Service Office | 4815 Burning Treet Road, Stuie 100, Duluth, MN 55811 - Phone: (218) 725-5285 | Connects Veterans and their families with state and federal benefits - acts as an advocate on their behalf and directs them to other authorized agencies / providers as needed. |
| Veterans Employment Program | 820 9th St. N, Ste. 250, Virginia, MN 55792-2346 - Phone: (218) 735-3740 | Career Planning and Job search Assistance |
| Itaska, Koochiching, Western St. Louis Counties | Jane Kerntz - jane.kerntz@state.mn.us - Phone: (218)231-8587 (office) or (218) 422-5395 - Cell | Career Planning and Job search Assistance |
| Cook, Lake, Eastern St. Louis Counties | Jeff Dexter - jeffrey.dexter@state.mn.us Phone: (218) 302-8432 (office) / (218) 529-8220 (cell) | Career Planning and Job search Assistance |
| Minnesota Veteran Linkage Line | Phone 866-Linkvet - (866-546-5838) | Online Support services. Connects veterans, their family members and friends, and other advocates with mental health information, local resources. |
| Minnesota Dapartment of Veteran Affairs | Phone: 844-698-2311 | Veteran Resources |
| Minnesota Assistance Council for Veterans | 5209 Ramsey Street, Duluth, MN 55807 - Phone: (218) 722-8763 | Rapid Rehousing , Support Services |

Public Housing Agencies

| | | |
|--------------|--|--|
| Aurora HRA | PO Box 165 / Aurora, MN 55705 - Phone: (218) 229-2804 - marym@marymulari.com | Economic Development - No Public Housing |
| Chisholm HRA | 519 6th Street SW, Chisholm, MN 55719 - Phone: (218) 254-2656 | Public Housing Units |
| Cook HRA | 111 5th Street SE, Cook,MN 55723 - Phone: (218) 666-2533 | Public Housing Units |

| | | |
|--------------|--|---|
| Ely HRA | 209 E. Chapman Street, Ely, MN 55731 - Phone: (218) 365-3224 | Public Housing Units |
| Eveleth HRA | 902 Clay Court, Eveleth, MN 55734 - Phone: (218) 744-1010 | Public Housing Units / Section 8 Vouchers |
| Gilbert HRA | 120 Ohio Ave. W., Gilbert, MN 55741 - Phone: (218) 741-0398 | Public Housing Units |
| Hibbing HRA | 3115 7th Avenue E., Hibbing, MN 55746 - Phone: (218) 263-3661 | Public Housing Units |
| Virginia HRA | 442 Pine Mill Court, Virginia, MN 55792 - Phone: (218) 741-2610 | Public Housing Units, Section 8 Vouchers |

Providers of Shelter for Homeless Individuals and Families

| | | |
|--|--|--|
| Advocates for Family Peace | 3280 9th Street North, Suite 150, Virginia, MN 55792 - Phone: (218) 248-5512 | Emergency Shelter, Domestic Violence Service Provider |
| Arrowhead Economic Opportunity Agency (AEOA) | 702 3rd Ave. S., Virginia, MN 55792 - Phone: (218) 729-5509 | Emergency Shelter, Transitional Shelter, Rapid Rehousing, PSH, OPH, Services Provider |
| Boise Forte | 5326 St. Mary Drive, Nett Lake, MN 55772 - Phone: (218) 757-3295 | Emergency Shelter, Other Permanent Housing, Permanent Supportive Housing, Rapid Rehousing/Support Services |
| Hearth Connection | 3947 E. Calvary Road, Duluth, MN 55803 | Other Permanent Housing |
| Northland Counseling Center, Inc. | 215 SE 2nd Street, Grand Rapids, MN 55744 - Phone: (218) 326-1274 | Permanent Supportive Housing/Other Permanent Housing / Support Services |
| New Opportunities Kevin Fawcett | Phone: (218) 310-5779 - infor@newopportunitiesprogram.com | Other Permanent Housing |
| Range Transitional Housing | 442 Pine Mill Court, Virginia, MN 55792 - Phone: (218) 741-9628 | Transitional Housing/Permanent Supportive Housing |
| Wolf Family, Inc., | 201 N. 6th Avenue, Virginia, MN 55792 - Phone: (218) 741-8996 | Other Permanent Housing (for CMI) |
| Minnesota Assistance Council for Veterans | 5209 Ramsey St., Duluth, MN - Phone: (218) 722-8763 | Rapid Rehousing |
| The Salvation Army | kathleen.saelens@usc.salvationarmy.org | Rapid Rehousing |
| Churches United in Ministry (CHUM) | 102 West 2nd Street, Duluth, MN 55802 - Phone: (218) 720-6521 - chum@chumduluth.org | Rapid Rehousing |

| | | |
|---|--|--|
| Legal Aid Service of Northeastern Minnesota | 820 North 9th Street, Suite 200, Virginia, MN 55792 / James Vollstaedt - Phone: (218) 735-6005 | Rapid Rehousing |
| Bob Tavani House for Medical Respite | 2119 W 2nd Street, Duluth, MN 55806 - Phone: (218) 464-1772 | Medical Respite Housing for homeless individuals |
| Safe Haven | 414 West 1st Street, Duluth, MN / (218) 623-1000 | Physical / Emotional / Sexual Abuse Victims - Legal advocacy, Self-Sufficiency Services, Safety planning and 911 emergency phones, Information and Referral, Personal support, Support Groups, Youth Support, Drop-in Center, Emergency Shelter |



Attachment F: Supportive Services Analysis

NE MN HOME
CONSORTIUM

Home – ARP Allocation Plan
April 2023

CURRENT SUPPORTIVE SERVICES INVENTORY

ANALYSIS

To evaluate the types, level, and general availability of mainstream supportive services across the Consortium Area, a **Community Resource Assessment Scale** was applied. This simple scale provides a method for objectively and consistently evaluating the characteristics of essential mainstream supportive services within the geography.

COMMUNITY RESOURCE ASSESSMENT SCALE
EVALUATION MEASURES

1. Availability: Is the specific type of resource available within the County?

Note: This can include remote services available through phone and internet as appropriate.

Scale – Availability of Each Type of Service

| | |
|---|---|
| 0 | Service(s) Unavailable |
| 1 | Service(s) Available – Most are available Intermittently |
| 2 | Service(s) Available – Most are available on an Ongoing Basis |

2. Abundance/Amount of Service: Does the amount or level of the specific type of resource appear sufficient to serve all eligible applicants requesting assistance?

Scale – Abundance/Amount of Each Type of Service

| | |
|---|--|
| 1 | Insufficient Amount of Services |
| 3 | Moderately Sufficient Amount of Services |
| 5 | Sufficient Amount of Services |

3. Accessibility: How readily available is the specific type of resource to applicants?

- **Geographic Access: How geographically disbursed is the specific type of resource?**

Scale – Geographic Disbursement of Services

| | |
|---|--|
| 1 | Services Narrowly Available within County/Area |
| 3 | Services Moderately Available within County/Area |
| 5 | Services Widely Available within County/Area |

- **Eligibility Access: Do eligibility requirements or cost restrict access to the specific type of resource?**

Scale – Geographic Disbursement of Services

| | |
|---|--|
| 1 | Narrow Eligibility and/or High Cost |
| 3 | Moderate Eligibility and/or Moderate Cost |
| 5 | Broad Eligibility and/or Affordability (Sliding Fee or No Cost to Clients) |



By applying the previously described **Community Resource Assessment Scale**, an overall score was assigned to each type of mainstream supportive service. When the scores from each county are combined, the total score is generally indicative of the level of availability, abundance, and accessibility of each specific type of supportive service across the Consortium Area. For the area-wide analysis, the maximum score for each type of service is 85 – which means the service is broadly available, abundant, and accessible.

| Level of Service Availability, Abundance, Accessibility | Area-Wide Score Range | County-Specific Score Range |
|--|----------------------------------|--|
| Zero to Low | Zero to 30 Points | Zero to 6 Points |
| Low to Moderate | 30 + to 60 Points | 6 + to 12 Points |
| Moderate to High | 60 + to 85 Points | 12 + to 17 Points |

The supportive service categories presented in the next table are organized in order from the least to the highest level of availability, abundance and accessibility across the entire Consortium Area.

| NE MN HOME CONSORTIUM AREA COMMUNITY RESOURCE ASSESSMENT LEVEL OF AVAILABILITY, ABUNDANCE, AND ACCESSIBILITY OF MAINSTREAM SUPPORTIVE SERVICES | | | | | | | |
|---|--|----------------------|---------------------------|--------------------|-------------------------|--------------|--------------|
| SUPPORT SERVICE TYPE | Cook County | Itasca County | Koochiching County | Lake County | St. Louis County | Total | Level |
| Domestic violence/sexual assault crisis services | 9 | 11 | 9 | 7 | 11 | 47 | Low - Mod |
| Transportation – to larger metropolitan areas | 0 | 13 | 9 | 9 | 17 | 48 | Low - Mod |
| Food and Nutrition Resources | 7 | 15 | 9 | 7 | 15 | 53 | Low - Mod |
| Employment Assistance and Job Training | 9 | 9 | 9 | 9 | 17 | 53 | Low-Mod |
| Free and Income-Based Medical and Dental Facilities | 9 | 17 | 13 | 0 | 17 | 56 | Low - Mod |
| Organizations that Address Fair Housing, Civil Rights, Needs of Persons with Disabilities | 11 | 11 | 11 | 11 | 13 | 57 | Low - Mod |
| Life Skills Training | 11 | 11 | 11 | 11 | 13 | 57 | Low - Mod |
| Mental Health Services – Ongoing Assistance | 5 | 17 | 15 | 5 | 17 | 59 | Low - Mod |
| Emergency Rental Assistance | 11 | 11 | 11 | 11 | 15 | 59 | Low - Mod |
| Emergency Utility Assistance | 11 | 11 | 11 | 11 | 15 | 59 | Low - Mod |
| Substance Abuse / Chemical Dependency and Addiction Services | 7 | 17 | 17 | 7 | 17 | 65 | Mod |
| Credit Repair and Financial Literacy Services | 11 | 13 | 13 | 11 | 17 | 65 | Mod |
| Local Transportation within the County/within larger Communities | 9 | 15 | 9 | 15 | 17 | 65 | Mod |
| Landlord and Tenant Liaison Services | 17 | 15 | 15 | 17 | 15 | 85 | High |
| Mental Health Services – Crisis Phone Line Services | 17 | 17 | 17 | 17 | 17 | 85 | High |
| Veterans Services | 17 | 17 | 17 | 17 | 17 | 85 | High |
| County Case Management Services | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | | |
| Income Supports and Financial Assistance | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | | |

The results of the previous analysis demonstrate, within the Consortium Area **as a whole**, the available types of supportive services by level of Availability, Abundance, and Accessibility. The breakdown of these services categories is summarized below.

SUPPORTIVE SERVICES - NE MN HOME CONSORTIUM AREA AS A WHOLE

Services with a Generally **Low to Moderate Level of Availability, Abundance, and Accessibility**

- Transportation from rural areas to larger communities
- Domestic Violence and Sexual Assault Crisis Services
- Food and Nutrition Resources
- Employment Assistance and Job Training
- Free and income-based medical and dental facilities
- Organizations that address civil rights, fair housing issues, and needs of persons with disabilities.
- Life Skills Training Services
- Ongoing (In-Person) Mental Health Services
- Emergency Rental and Utility Assistance

Services with a Generally **Moderate Level of Availability, Abundance, and Accessibility**

- Substance Abuse / Chemical Dependency / Addiction Services
- Credit Repair and Financial Literacy Services
- Local Transportation within the County / Within Larger Communities

Services with a **Moderate to High Level of Availability, Abundance, and Accessibility**

- No Services

Services with a Generally **High Level of Availability, Abundance, and Accessibility**

- Landlord and Tenant Liaison Services
- Crisis Hotline Mental Health Services
- Veterans Services

Because the Consortium Area is nearly 16,000 square miles, there is wide variability between Counties. Therefore, it is also necessary to present the results of the supportive services assessment on a county level as well. The tables on the following pages demonstrate, by County, the level of availability, abundance, and accessibility of each type of supportive service.

| COOK COUNTY, MINNESOTA COMMUNITY RESOURCE ASSESSMENT LEVEL OF AVAILABILITY ABUNDANCE AND ACCESSIBILITY OF MAINSTREAM SUPPORTIVE SERVICES | | | | | | |
|---|--|-----------|---------------|-------------|-------------|-----------|
| TYPE OF SUPPORTIVE SERVICES | Availability | Abundance | Accessibility | | Total Score | Level |
| | | | Geography | Eligibility | | |
| Transportation to Metro Areas | 0 | n/a | n/a | 0 | 0 | None |
| Mental Health Services – Ongoing Assistance | 2 | 1 | 1 | 1 | 5 | Low |
| Food and Nutrition Resources | 2 | 1 | 1 | 3 | 7 | Low - Mod |
| Substance Abuse / Chemical Dependency / Addiction Services | 2 | 1 | 1 | 3 | 7 | Low - Mod |
| Free and Income-Based Clinics, Dental, and Medical Facilities | 2 | 1 | 1 | 5 | | Low - Mod |
| Domestic Violence and Sexual Assault Crisis Services | 2 | 1 | 1 | 5 | 9 | Low - Mod |
| Transportation – Local within the County | 2 | 1 | 1 | 5 | 9 | Low - Mod |
| Employment Assistance and Job Training | 2 | 1 | 1 | 1 | 9 | Low-Mod |
| Organizations that address Fair Housing, Civil Rights, Needs of Persons with Disabilities | 2 | 3 | 3 | 3 | 11 | Low-Mod |
| Emergency Rental Assistance | 2 | 1 | 5 | 3 | 11 | Low - Mod |
| Emergency Utility Assistance | 2 | 1 | 5 | 3 | 11 | Low - Mod |
| Credit Repair and Financial Literacy Services | 2 | 1 | 3 | 5 | 11 | Low Mod |
| Life Skills Training | 2 | 1 | 3 | 5 | 11 | Low - Mod |
| Mental Health Services – Crisis Phone Line Services | 2 | 5 | 5 | 5 | 17 | High |
| Landlord and Tenant Liaison Services | 2 | 5 | 5 | 5 | 17 | High |
| Veterans Services | 2 | 5 | 5 | 5 | 17 | High |
| County Case Management Services | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |
| Income Supports & Financial Assistance | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |

| ITASCA COUNTY, MINNESOTA COMMUNITY RESOURCE ASSESSMENT LEVEL OF AVAILABILITY ABUNDANCE AND ACCESSIBILITY OF MAINSTREAM SUPPORTIVE SERVICES | | | | | | |
|---|--|-----------|---------------|-------------|-------------|-----------|
| TYPE OF SUPPORTIVE SERVICES | Availability | Abundance | Accessibility | | Total Score | Level |
| | | | Geography | Eligibility | | |
| Employment Assistance and Job Training | 2 | 3 | 1 | 3 | 9 | Low-Mod |
| Organizations that Address Fair Housing, Civil Rights, Needs of Persons with Disabilities | 2 | 3 | 3 | 3 | 11 | Low - Mod |
| Domestic Violence and Sexual Assault Crisis Services | 2 | 3 | 1 | 5 | 11 | Low - Mod |
| Emergency Rental Assistance | 2 | 1 | 5 | 3 | 11 | Low - Mod |
| Emergency Utility Assistance | 2 | 1 | 5 | 3 | 11 | Low - Mod |
| Life Skills Training | 2 | 1 | 3 | 5 | 11 | Low - Mod |
| Credit Repair and Financial Literacy Services | 2 | 3 | 3 | 5 | 13 | Mod |
| Transportation – To Metro Areas | 2 | 3 | 3 | 5 | 13 | Mod |
| Food and Nutrition Resources | 2 | 5 | 5 | 3 | 15 | Mod-High |
| Transportation – Local – Within the County | 2 | 3 | 5 | 5 | 15 | Mod-High |
| Mental Health Services – Crisis Phone Line Services | 2 | 5 | 5 | 5 | 17 | High |
| Landlord and Tenant Liaison Services | 2 | 5 | 5 | 5 | 17 | High |
| Mental Health Services – Ongoing Assistance | 2 | 5 | 5 | 5 | 17 | High |
| Substance Abuse / Chemical Dependency & Addiction Services | 2 | 5 | 5 | 5 | 17 | High |
| Free and Income-Based Clinics, Dental, and Medical Facilities | 2 | 5 | 5 | 5 | 17 | High |
| Veterans Services | 2 | 5 | 5 | 5 | 17 | High |
| County Case Management Services | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |
| Income Supports & Financial Assistance | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |

KOOCHICHING COUNTY, MINNESOTA

COMMUNITY RESOURCE ASSESSMENT

LEVEL OF AVAILABILITY ABUNDANCE AND ACCESSIBILITY OF MAINSTREAM SUPPORTIVE SERVICES

| TYPE OF SUPPORTIVE SERVICES | Availability | Abundance | Accessibility | | Total Score | Level |
|---|--|-----------|---------------|-------------|-------------|----------|
| | | | Geography | Eligibility | | |
| Food and Nutrition Resources | 2 | 1 | 3 | 3 | 9 | Low-Mod |
| Domestic Violence and Sexual Assault Crisis Services | 2 | 1 | 1 | 5 | 9 | Low-Mod |
| Transportation – Local – Within the County | 2 | 1 | 1 | 5 | 9 | Low-Mod |
| Transportation – to Metro Areas | 2 | 1 | 1 | 5 | 9 | Low-Mod |
| Employment Assistance and Job Training | 2 | 3 | 1 | 3 | 9 | Low-Mod |
| Organizations that Address Fair Housing, Civil Rights, Needs of Persons with Disabilities | 2 | 3 | 3 | 3 | 11 | Low-Mod |
| Emergency Rental Assistance | 2 | 1 | 5 | 3 | 11 | Low-Mod |
| Emergency Utility Assistance | 2 | 1 | 5 | 3 | 11 | Low-Mod |
| Life Skills Training | 2 | 1 | 3 | 5 | 11 | Low-Mod |
| Credit Repair and Financial Literacy Services | 2 | 3 | 3 | 5 | 13 | Mod |
| Mental Health Services – Ongoing Assistance | 2 | 3 | 5 | 5 | 15 | Mod-High |
| Landlord and Tenant Liaison Services | 2 | 5 | 5 | 5 | 17 | High |
| Mental Health Services – Crisis Phone Line Services | 2 | 5 | 5 | 5 | 17 | High |
| Substance Abuse / Chemical Dependency and Addiction Services | 2 | 5 | 5 | 5 | 17 | High |
| Veterans Services | 2 | 5 | 5 | 5 | 17 | High |
| County Case Management Services | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |
| Income Supports & Financial Assistance | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |

| LAKE COUNTY, MINNESOTA COMMUNITY RESOURCE ASSESSMENT LEVEL OF AVAILABILITY ABUNDANCE AND ACCESSIBILITY OF MAINSTREAM SUPPORTIVE SERVICES | | | | | | |
|---|--|-----------|---------------|-------------|-------------|-----------|
| TYPE OF SUPPORTIVE SERVICES | Availability | Abundance | Accessibility | | Total Score | Level |
| | | | Geography | Eligibility | | |
| Free and Income-Based Clinics, Dental, and Medical Facilities | 0 | 0 | 0 | 0 | 0 | None |
| Mental Health Services – Ongoing Assistance | 2 | 1 | 1 | 1 | 5 | Low |
| Food and Nutrition Resources | 2 | 1 | 1 | 3 | 7 | Low-Mod |
| Substance Abuse/Chemical Dependency & Addiction Services | 2 | 1 | 1 | 3 | 7 | Low-Mod |
| Domestic Violence and Sexual Assault Crisis Assistance | 2 | 1 | 1 | 5 | 9 | Low – Mod |
| Transportation – to Larger Metro Areas | 2 | 1 | 1 | 5 | 9 | Low – Mod |
| Employment Assistance and Job Training | 2 | 3 | 1 | 3 | 9 | Low-Mod |
| Organizations that address Fair Housing, Civil Rights, Needs of Persons with Disabilities | 2 | 3 | 3 | 3 | 11 | Low – Mod |
| Emergency Rental Assistance | 2 | 1 | 5 | 3 | 11 | Low – Mod |
| Emergency Utility Cost Assistance | 2 | 1 | 5 | 3 | 11 | Low - Mod |
| Credit Repair and Financial Literacy Services | 2 | 1 | 3 | 5 | 11 | Low – Mod |
| Life Skills Training | 2 | 1 | 3 | 5 | 11 | Low – Mod |
| Transportation – Local – Within the County | 2 | 3 | 5 | 5 | 15 | Mod-High |
| Mental Health Services – Crisis Phone Line Services | 2 | 5 | 5 | 5 | 17 | High |
| Landlord and Tenant Liaison Services | 2 | 5 | 5 | 5 | 17 | High |
| Veterans Services | 2 | 5 | 5 | 5 | 17 | High |
| County Case Management Services | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |
| Income Supports & Financial Assistance | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |

ST. LOUIS COUNTY, MINNESOTA - MINUS DULUTH

COMMUNITY RESOURCE ASSESSMENT

LEVEL OF AVAILABILITY ABUNDANCE AND ACCESSIBILITY OF MAINSTREAM SUPPORTIVE SERVICES

| TYPE OF SUPPORTIVE SERVICES | Availability | Abundance | Accessibility | | Total Score | Level |
|---|--|-----------|---------------|-------------|-------------|-----------|
| | | | Geography | Eligibility | | |
| Domestic Violence and Sexual Assault Crisis Assistance | 2 | 3 | 1 | 5 | 11 | Low – Mod |
| Organizations that Address Fair Housing, Civil Rights, Needs of Persons with Disabilities | 2 | 3 | 5 | 3 | 13 | Mod |
| Life Skills Training | 2 | 3 | 3 | 5 | 13 | Mod |
| Food and Nutrition Resources | 2 | 5 | 5 | 3 | 15 | Mod-High |
| Emergency Rental Assistance | 2 | 5 | 5 | 3 | 15 | Mod-High |
| Emergency Utility Assistance | 2 | 5 | 5 | 3 | 15 | Mod-High |
| Mental Health Services – Crisis Phone Line Services | 2 | 5 | 5 | 5 | 17 | High |
| Mental Health Services – Ongoing Assistance | 2 | 5 | 5 | 5 | 17 | High |
| Substance Abuse/Chemical Dependency and Addiction Services | 2 | 5 | 5 | 5 | 17 | High |
| Free and Income-Based Clinics, Dental, and Medical Facilities | 2 | 5 | 5 | 5 | 17 | High |
| Landlord and Tenant Liaison Services | 2 | 5 | 5 | 5 | 17 | High |
| Credit Repair and Financial Literacy Services | 2 | 5 | 5 | 5 | 17 | High |
| Employment Assistance and Job Training | 2 | 5 | 5 | 5 | 17 | High |
| Transportation – Local – Within the County | 2 | 5 | 5 | 5 | 17 | High |
| Transportation – to Larger Metro Areas | 2 | 5 | 5 | 5 | 17 | High |
| Veterans Services | 2 | 5 | 5 | 5 | 17 | High |
| County Case Management Services | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |
| Income Supports & Financial Assistance | Provided by, and available across, all counties. Unable to evaluate due to the variability in service delivery between counties. | | | | | |

As the above County-specific supportive services assessment scores reveal, supportive services across the Consortium Area are unevenly distributed. Some areas have an abundance of accessible supportive services. Other areas have limited level of services. The following information summarizes, by county, the level of availability, abundance, and accessibility of supportive services.

Mainstream Services with No Availability

| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Outside of Duluth) |
|---|----------------------|---------------------------|--|---|
| <ul style="list-style-type: none"> Transportation to Metro Areas | N/A | N/A | <ul style="list-style-type: none"> Free or Income-Based Clinics, Dental, and Medical Facilities | N/A |

Mainstream Services with Generally a Low to Moderate Level of Availability, Abundance and Accessibility

| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
|---|--|---|--|--|
| <ul style="list-style-type: none"> Ongoing Mental Health Services Food / Nutrition Resources Substance Abuse, Chemical Dependency, Addiction Services Free/Income-Based Clinics, Dental, and Medical Facilities Domestic Violence & Sexual Assault Orgs. Local Transport within County Employment Assistance and Job Training Orgs. that address Fair Housing, Civil Rights, Needs of Persons with Disabilities Emergency Rental Assistance Emergency Utility Assistance Credit Repair & Financial Literacy Services Life Skills Training | <ul style="list-style-type: none"> Employment Assistance and Job Training Orgs. that address Fair Housing, Civil Rights, Needs of Persons with Disabilities Domestic Violence & Sexual Assault Crisis Services Emergency Rental Assistance Emergency Utility Assistance Life Skills Training | <ul style="list-style-type: none"> Food / Nutrition Resources Domestic Violence & Sexual Assault Crisis Services Local Transportation within County Transportation to Metro Areas Employment Assistance and Job Training Organizations that Address Fair Housing, Civil Rights, Needs of Persons with Disabilities Emergency Rental Assistance Emergency Utility Assistance Life Skills Training | <ul style="list-style-type: none"> Ongoing Mental Health Services Food / Nutrition Resources Substance Abuse, Chemical Dependency, Addiction Svcs. Domestic Violence & Sexual Assault Crisis Services Transport to Metro Areas Employment Assistance and Job Training Organizations that Address Fair Housing, Civil Rights, Needs of Persons with Disabilities Emergency Rental Assistance Emergency Utility Assistance Credit Repair & Financial Literacy Services Life Skills Training | <ul style="list-style-type: none"> Domestic Violence & Sexual Assault Crisis Services |

Mainstream Services with Generally a Moderate to High Level of Availability, Abundance and Accessibility

(Listed in Order from Least Available/Abundant/Accessible at Top of Each List.)

| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
|--------------------|--|---|--|--|
| N/A | <ul style="list-style-type: none"> • Credit Repair and Financial Literacy Services • Transportation to Metro Areas • Food and Nutrition Resources • Local Transportation within County | <ul style="list-style-type: none"> • Credit Repair and Financial Literacy Services • Ongoing Mental Health Services | <ul style="list-style-type: none"> • Transportation within the County | <ul style="list-style-type: none"> • Organizations that Address Fair Housing, Civil Rights, Needs of Persons with Disabilities • Life Skills Training • Food and Nutrition Resources • Emergency Rental Assistance • Emergency Utility Assistance |

Mainstream Services with a High Level of Availability, Abundance and Accessibility

| Cook County | Itasca County | Koochiching County | Lake County | St. Louis County (Minus Duluth) |
|---|--|---|---|--|
| <ul style="list-style-type: none"> • Mental Health – Crisis Phone Line Services • Landlord/Tenant Liaison Services • Veterans Services | <ul style="list-style-type: none"> • Mental Health – Crisis Phone Line Services • Landlord/Tenant Liaison Services • Ongoing Mental Health Services • Substance Abuse/Chemical Dependency & Addiction Services • Free/Income-Based Clinics, Dental, and Medical Care • Veterans Services | <ul style="list-style-type: none"> • Landlord/Tenant Liaison Services • Mental Health-Crisis Phone Line Services • Substance Abuse/Chemical Dependency & Addiction Services • Veterans Services | <ul style="list-style-type: none"> • Mental Health – Crisis Phone Line Services • Landlord/Tenant Liaison Services • Veterans Services | <ul style="list-style-type: none"> • Mental Health – Crisis Phone Line Services • Ongoing Mental Health Services • Substance Abuse/Chemical Dependency & Addiction Services • Free & Income-Based Clinics, Dental, and Medical Facilities • Landlord & Tenant Liaison Services • Credit Repair & Financial Literacy Services • Transportation within County • Transportation to Metro Areas • Veterans Services • Employment Assistance and Job Training |

IMPLICATIONS:

To summarize, St. Louis County has the broadest range and strongest level of mainstream supportive services that, based on our analysis, are well distributed throughout population centers in the County. This is not to say, as can be seen through the scoring analysis, that there are no supportive service needs in the County. It does appear, however, that many of the mainstream supports required by qualifying populations have a moderate to high level of availability, abundance, and accessibility.

Itasca County has a moderate range of mainstream supportive services that are also well distributed throughout the population centers.

Cook, Koochiching and Lake Counties, on the other hand, lag significantly in terms of the range, level and accessibility of many mainstream supportive services. Qualifying populations within these Counties will not only struggle to find needed housing resources. They will also experience difficulty in accessing many mainstream supportive services as well.